

# Wilfrantz Dede

Computer & Information Systems, BSc.

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**Objective:** *An internship or entry level position in software development and testing.*

## Education

### **B.S. in Computer Science**

*Anticipated May 2022*

University of Massachusetts, Lowell, MA

Overall GPA: 3.33, GPA in Major: 3.12

## Skills

Programming Languages:	C/C++
Scripting Languages:	Python and Bash Shell.
Operating Systems:	Unix/Linux, Mac OSX, Windows.
Documentation:	MS Word, Excel, PowerPoint, MS Team, & Visio.

- *Detail oriented*
- *Outstanding troubleshooting dexterities*
- *Energetic and positive team player*
- *Remarkable multitasking abilities*
- *Excellent communications skills.*

## Experience

### **Software Developer intern – MousePaw Media**

*May 2020 – Present*

Writing and implementing efficient code. Researching, reviewing, designing, and implementing C++ programs libraries. Identifying areas for modification in existing programs and subsequently developing these modifications. Working closely with other developers, UX designers, business and systems analysts.

### **User Support Trainer - TRIGYN (United Nations)**

*2014 – present*

In my current tenure as User Support Trainer, my main duty consists of providing technical assistance to computer users within the mission, mostly software related, moves, changes, additions and upgrades but also involving hardware troubleshooting such as security camera configuration and installation, print services configuration, maintenance and IT equipment technical evaluations.

### **Broadcast technician - BINUCA/MINUSCA (United Nations)** *Dec 2012 – Oct 2014*

Maintained programming logs, as required by station management and the Federal Communications Commission. Controlled audio equipment in order to regulate the volume and sound quality during radio broadcasts. Organized recording sessions, and prepared areas such as radio booths for recording. Determined the number, type, and approximate location of microphones needed for best sound recording or transmission quality.