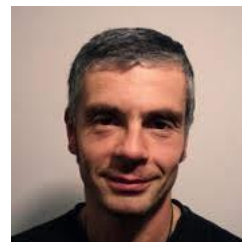


Curriculum vitae

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Linkedin: <http://linkedin.com/in/viliam-marencak-211408169>



EDUCATION

1994-1999 Mathew Bellius University, Banská Bystrica, Slovak republic
majoring in economics and finance

SKILLS

Language skills

English B2
German A2

IT skills

Active Directory on Windows Server 2019 with home labs
System Center Configuration Manager (SCCM) for beginners
Preparation for Microsoft SQL 70-461 exams
Preparation course for COMPTIA A+ certification
Office365, Cisco networking CCNA basics

other skills

driving licence
typing

1. *OCCUPATIONS*

- 01 / 10 / 2020 –
AMAZON (Randstad, Jungmannova, Praha 1)
expedition worker on a distribution site
- 01 / 07 / 2020 – 30 / 09 / 2020
DAME JIDLO
Food delivery car driver
- 01 / 06 / 2020 – 30 / 06 / 2020
STOREINVENTa.s.
stock-counting operations in a warehouse chain

- **04 / 05 / 2020 – 31 / 05 / 2020**
ATOS a.s., Doudlebská, Praha 4
support engineer – helpdesk operator, software support on B2B, digital account administration
- **01 / 04 / 2020 - 02 / 05 / 2020**
AMAZON (Randstad, Jungmannova, Praha 1)
expedition worker on a distribution site
- **01 / 11 / 2019 - 31 / 3 / 2020**

Unemployment department of ČR
- **01 / 05 / 2018 - 31 / 10 2019**
CONDUENT ACS, Sokolovská 668/136d, 186 Praha 8-Karlín
IT phone customer support operator
providing support for end-users of a software (**SaaS**) platform, an administration of cloud accounts, providing of help with access restriction and passwords, troubleshooting of technical and non-technical issues with the usage of software products of the platform of **SaaS (icloud, ios, macos, watchos)**, responsible for keeping a record of a reported issues, escalation of unresolved incidents to a higher level of support

2. *Other OCCUPATIONS*

2017-2018 Peal a.s., U Plynárny 412/101, 101 00 Praha 10 **warehouse operator**
2013-2017 Tesco Eden, U Slavie 1527, Praha 10 **cashier, shop assistant**
2006-2013 temporary work with agencies **distribution of goods**
2004-2006 Carrefour Praha Stodůlky, **cashier, shop assistant**
2002-2004 temporary work, **cashier, shop assistant**
2001-2002 state civil service
2000-2001 Hotel Villa Assen, Bad Bohdalcem, Praha 10, **receptionist**
1995-1999 Albion Books, Banská Bystrica, **administration of a retail shop (sales, inventory)**

3. *Hobbies:* swimming, running, music