

**William Reaves**  
wjreaves93@gmail.com  
(919) 904-8228  
www.wjreaves.com

## **SUMMARY**

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- Programming – C, C#, C++, Java, SQL, Python, PHP, REST, HTML, JavaScript
- Software – Visual Studio, Oracle, MySQL, MS SQL Server, Unity Engine
- Systems – Windows 7 & 10, MacOS, Linux, Windows Server 2016
- Project Management – leading teams to accomplish business goals and incorporating innovative ideas to improve the workplace internally and externally

## **WORK EXPERIENCE**

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**Meijer – Petoskey, MI**

**Systems Engineer**

April 2020 – December 2020

- Managed day-to-day IT/Systems needs
- Supported team with computer network concerns
- Became the expert in new software rollouts and trained team to complete their job functions

**Beacon Baptist Church – Raleigh, NC**

**IT Director**

June 2017 – December 2019

- Maintained Windows file server, AD, DNS, and security for employees and systems
- Managed and built websites using WordPress and MySQL
- Troubleshooted and corrected hardware or software issues on any campus computers
- Managed purchasing of hardware and software
- Handled LAN connections between servers, computers, and security devices

**Pensacola Christian College – Pensacola, FL**

**Light Technician Assistant**

September 2015 – May 2017

- Programed and organized a light board for church services and college programs
- Maintained equipment for best presentation performance

**Web Application Developer**

Summers 2013 – 2014

- Developed and maintained web applications and forms using C# and ASP.NET with Oracle
- Created web pages to aid customer service agents in handling phone calls efficiently
- Managed data collected from customer service agents and supervisors

## **PERSONAL EXPERIENCE**

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- Discord & Twitch Bots – Python 3, JSON, REST API, SQL, SQLite
- WordPress Sites – PHP, SQL, MySQL, Divi, WPBakery, Elementor, REST API
- Unity Games – Unity Engine, Autodesk Maya, C#

## **EDUCATION**

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**Pensacola Christian College – Pensacola, FL**

Graduation: May 2017

B.S. Computer Science and Software Engineering

Minors: Web Development/Business Technology

## **VOLUNTEER**

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- ZXΔ volleyball and basketball coach
- ZXΔ Treasurer in 2013 and Athletic Director in 2017