CHAPTER 1:

Introduction

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Data Mining

Applications:

- Retail: Market basket analysis, Customer relationship management (CRM)
- Finance: Credit scoring, fraud detection
- Manufacturing: Optimization, troubleshooting
- Medicine: Medical diagnosis
- Telecommunications: Quality of service optimization
- Bioinformatics: Motifs, alignment
- Web mining: Search engines

What We Talk About When We Talk About"Learning"

- Learning general models from a data of particular examples
- Data is cheap and abundant (data warehouses, data marts); knowledge is expensive and scarce.
- Example in retail: Customer transactions to consumer behavior:

  People who bought "Da Vinci Code" also bought "The Five People You Meet in Heaven"
- Build a model that is *a good and useful approximation* to the data.

Why "Learn"?

- Machine learning is programming computers to optimize a performance criterion using example data or past experience.
- There is no need to "learn" to calculate payroll
- Learning is used when:
  - Human expertise does not exist (navigating on Mars),
  - Humans are unable to explain their expertise (speech recognition)
  - Solution changes in time (routing on a computer network)
  - Solution needs to be adapted to particular cases (user biometrics,loan approvals,parametric classification)

What is Machine Learning?

- Machine Learning
  - Study of algorithms that improve their performance at some task with experience
- Optimize a performance criterion using example data or past experience.
- Role of Statistics: Inference from a sample
- Role of Computer science: Efficient algorithms to
  - Solve the optimization problem
  - Representing and evaluating the model for inference

Growth of Machine Learning

- Machine learning is preferred approach to
  - Speech recognition, Natural language processing
  - Computer vision
  - Medical outcomes analysis
  - Robot control
  - Computational biology
- This trend is accelerating
  - Improved machine learning algorithms
  - Improved data capture, networking, faster computers
  - Software too complex to write by hand
  - New sensors / IO devices
  - Demand for self-customization to user, environment
  - It turns out to be difficult to extract knowledge from human experts *failure of expert systems in the 1980's.*

Applications

- Association Analysis
- Supervised Learning
  - Classification
  - Regression/Prediction
- Unsupervised Learning
- Reinforcement Learning

Learning Associations

- Basket analysis:

  $P(Y \mid X)$ probability that somebody who buys X also buys Y where X and Y are products/services.

  Example: P (chips | beer) = 0.7

Market-Basket transactions

TID	*Items*
1	Bread, Milk
2	Bread, Diaper, Beer, Eggs
3	Milk, Diaper, Beer, Coke
4	Bread, Milk, Diaper, Beer
5	Bread, Milk, Diaper, Coke

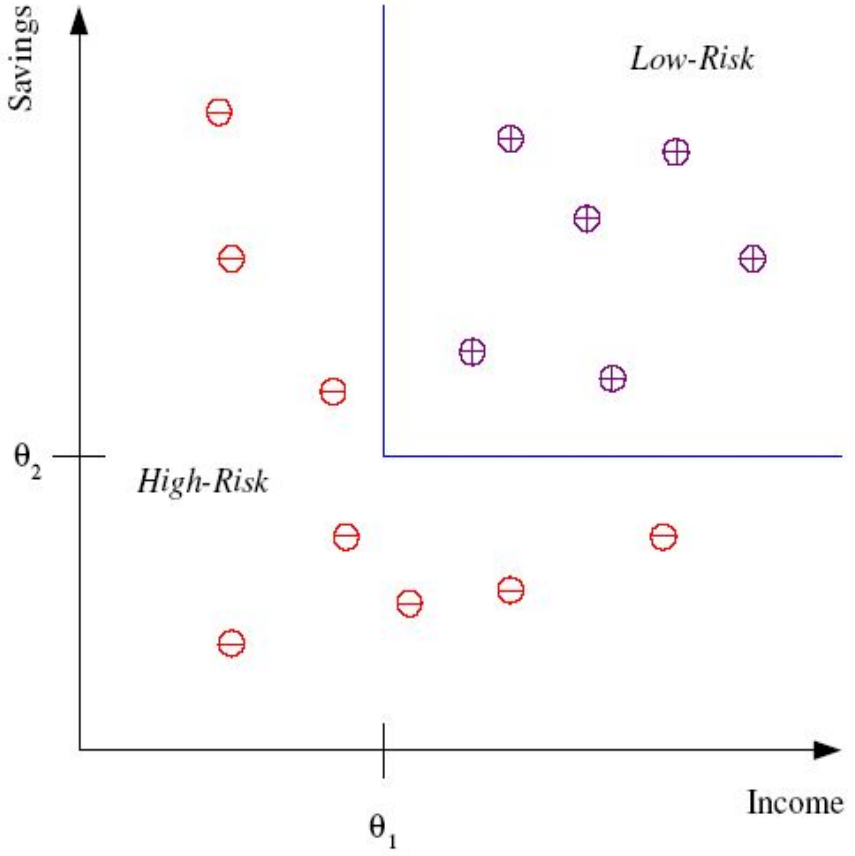
Supervised Learning: Use Cases

Example: decision trees tools that create rules

- Prediction of future cases: Use the rule to predict the output for future inputs
- Knowledge extraction: The rule is easy to understand
- Compression: The rule is simpler than the data it explains
- Outlier detection: Exceptions that are not covered by the rule, e.g., fraud

Classification

- Example: Credit scoring
- Differentiating between low-risk and high-risk customers from their *income* and *savings*



Discriminant: IF *income* > θ_1 AND *savings* > θ_2
THEN low-risk ELSE high-risk

Model

Classification: Applications

- Aka Pattern recognition
- Face recognition: Pose, lighting, occlusion (glasses, beard), make-up, hair style
- Character recognition: Different handwriting styles.
- Speech recognition: Temporal dependency.
  - Use of a dictionary or the syntax of the language.
  - Sensor fusion: Combine multiple modalities; eg, visual (lip image) and acoustic for speech
- Medical diagnosis: From symptoms to illnesses
- Web Advertizing: Predict if a user clicks on an ad on the Internet.

Face Recognition

Training examples of a person

Test images

AT&T Laboratories, Cambridge UK
http://www.uk.research.att.com/facedatabase.html

Prediction: Regression

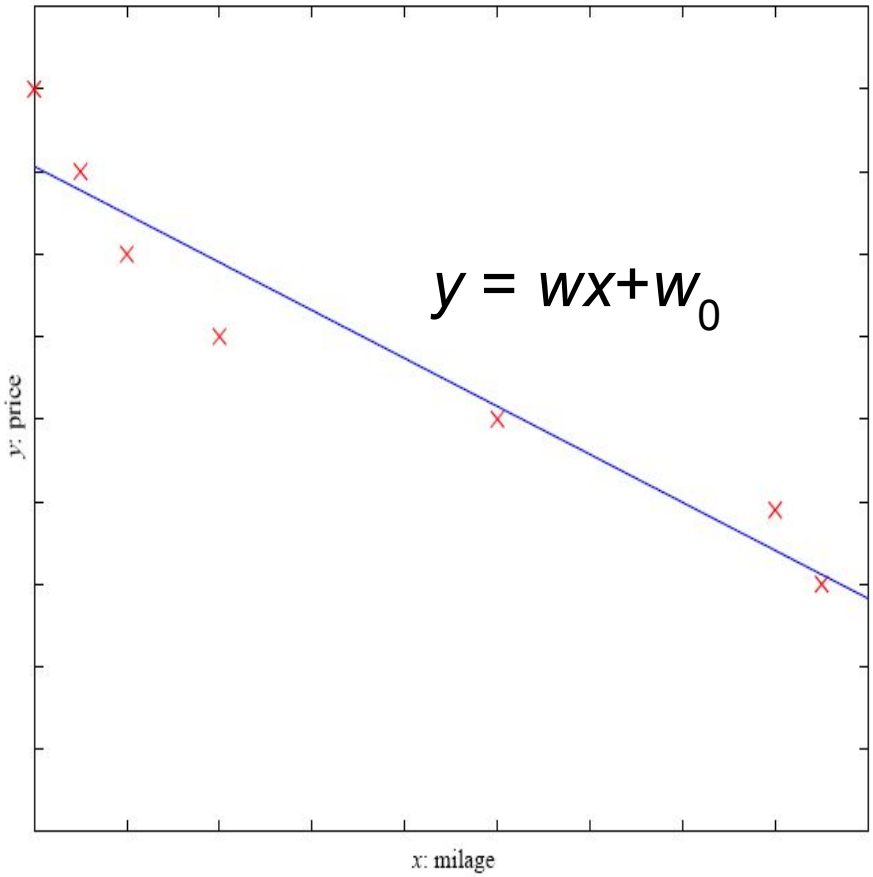
- Example: Price of a used car
- x : car attributes

  y : price

  $y = g(x \mid \theta)$

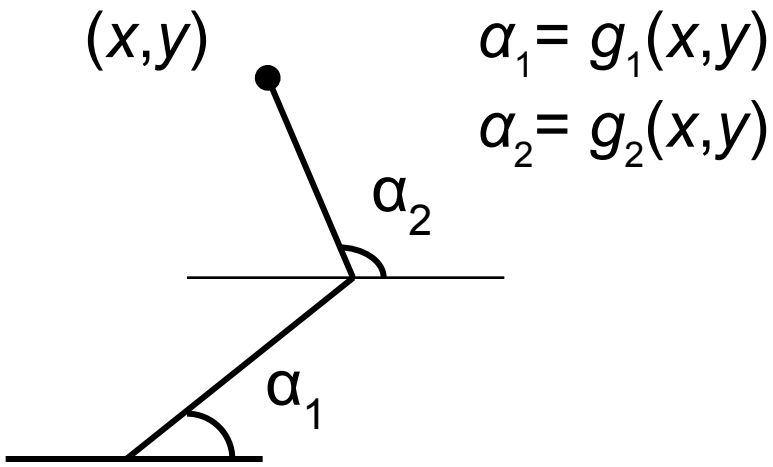
  $g(\ )$ model,

  θ parameters



Regression Applications

- Navigating a car: Angle of the steering wheel (CMU NavLab)
- Kinematics of a robot arm



$\alpha_1 = g_1(x,y)$

$\alpha_2 = g_2(x,y)$

Unsupervised Learning

- Learning “what normally happens”
- No output
- Clustering: Grouping similar instances
- Other applications: Summarization, Association Analysis
- Example applications
  - Customer segmentation in CRM
  - Image compression: Color quantization
  - Bioinformatics: Learning motifs

Reinforcement Learning

- Topics:
  - Policies: what actions should an agent take in a particular situation
  - Utility estimation: how good is a state (used by policy)
- No supervised output but delayed reward
- Credit assignment problem (what was responsible for the outcome)
- Applications:
  - Game playing
  - Robot in a maze
  - Multiple agents, partial observability, ...