WILLIAM DIEP

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Full Stack Developer (Front End Focus) with a love of design who has seven years of experience in systems administration and tech support, and ten years of experience in teaching and mentoring. Recent positions include providing customer-centric tier 1 and 2 support with scopes of project management and consulting services. Passion for teaching, building, and learning new technologies.

Skills

HTML5/CSS3
SASS
JavaScript/ES6
jQuery
Python
Templating Engines
Webpack
Gulp
Bootstrap 4
Foundation 6
Git

MVC Architecture
Content Management Systems
Responsive Web Design
Search Engine Optimization
MailChimp
Adobe Photoshop

NodeJS
MongoDB
Digital Ocean
Amazon Web Services
Nginx
Apache

Education

San Jose State University
Bachelor of Science Health Science 2013
GPA 3.4/4.0

Foothill College
Associate of Science Computer Science 2018
GPA 3.85/4.0

Front End Developer Code Camp (Cañada College)
2016
Enrolled in a 16-week immersive training program learning front-end programming, data structures, algorithms, & agile development
Collaborated in agile teams to plan and create websites and web apps

Experience

theCoderSchool
San Jose & Fremont, CA · Jul 2017 to Current
Coding Instructor

- Instruct and mentor 6 - 16 year olds web development, game development, and data structures and algorithms using HTML5/ CSS3, JavaScript, and Python

Will's Web Designs
SF Bay Area, CA · May 2016 to Current
Full Stack Developer

- Design and full stack development of responsive websites and web apps, and database architecture for small businesses
- Consult with clients, provide scope of project, proposals, and statement of work

NASA Ames Research Center
Mountain View, CA · Jan 2013 to Jul 2013
Junior Web and Graphic designer (Intern)

- Generated, revised and, managed webpages for the Earth Science Division using HTML5, CSS3, and Javascript. Improving web accessibility while providing administrative support to senior team members
- Collaboratively worked in a team of 5 to effectively create over 25 high-quality designs of brochures, posters, and presentations using Microsoft Office Suite and Adobe Photoshop in an aggressive one-month time-frame resulting an increase of $28K funding
- Coached four interns on a 1-1 basis on using MS Word, PowerPoint, Excel, Visio and Adobe Photoshop increasing team efficiency by ten fold

GoFundMe
Redwood City, CA · Aug 2016 to Nov 2016
IT Administrator (Contract)

- Sole technician who provided technical support and systems administration to 100+ users in new office supporting executives, finance, marketing, and engineering departments

DominoComp Technology Source
San Jose, CA · Sep 2014 to Jan 2016
IT Support Specialist

- Provided tier 1 and 2 software and hardware support locally and remotely to 100+ clients
- Reduced help desk calls by 30% by developing end-user training and knowledge database

Citi's Sleepworld
San Jose, CA · Jun 2011 to Sep 2014
IT & Customer Services Support

- Provided desktop support and trained 25 staffs the efficiently use of business systems and peripherals improving weekly shipments by double
- Handled customer inquiries, billing concerns, service requests, and issued return merchandise authorizations

Foothill-De Anza Community College District
Cupertino, CA · Aug 2009 to Jun 2011
IT Support Assistant