# Occidental Grand Punta Cana (41/2 stars)

**Location** Punta Cana, Greater Antilles

 Reference
 GRA/BAH/13/13.9

 Special Offer
 T9 - 2013 BA July Sale

Contract Date 12 Jun '13

Signed off by:

Currency	US Dollar
Booking Dates	26 Jun '13 to 17 Jul '13
Stay Dates	27 Jun '13 to 05 Jan '14
Price On Arrival	No
Maximum Rooms	9
Completed Stays	Yes
Only	
Deposit	\$0

		Extra Bed	Α	ttribut	es	Occ	upanc	у	Adult	s	Max	Allow	Child	Ages	Teen A	ges
Room Types	Meal Basis	Туре	AR	DF	SR	Min	Std N	Иах	Min N	/lax	Children	Infants	From	То	From	То
Deluxe dlxe (Standard View Stan)	All Inclusive	Rollaway Bed	No	No	No	1	2	4	1	3	2	Yes	3.00	12.99	0	0
2. Deluxe Ocean View DOV (Ocean View	All Inclusive	Rollaway Bed	No	No	No	1	2	4	1	3	2	Yes	3.00	12.99	0	0
ocea)																
Grand Concierge Deluxe GCD (Standard	All Inclusive	Rollaway Bed	No	No	No	1	2	4	1	3	2	Yes	3.00	12.99	0	0
View Stan)																
4. Grand Romance Deluxe GRD (Standard	All Inclusive	Rollaway Bed	No	No	No	1	2	4	1	3	2	Yes	3.00	12.99	0	0
View Stan)																
5. Royal Club Luxury RCL (Sea/Garden/Pool	All Inclusive	Rollaway Bed	No	No	No	1	2	4	1	3	2	Yes	3.00	12.99	0	0
SGP)																
Royal Club Luxury Ocean View RCLOV	All Inclusive	Rollaway Bed	No	No	No	1	2	4	1	3	2	Yes	3.00	12.99	0	0
(Ocean View ocea)																

Room Attributes Bed Types for Rooms AR=Adjoining Rooms; DF=Disabled Facilities; SR=Smoking Rooms

1. Deluxe (Stan) - King size, Twin Double; 2. Deluxe Ocean View (ocea) - King size, Twin Double; 3. Grand Concierge Deluxe (Stan) - King size, Twin Double; 4. Grand Romance Deluxe (Stan) - King size, Twin Double; 5. Royal Club Luxury (SGP) - King size, Twin Double; 6. Royal Club Luxury Ocean View (ocea) - King size, Twin Double;

## Rates

Notes

		1. Deluxe		2. Deluxe Ocean View			3. Grand Concierge Deluxe					Grand Romance Deluxe								
			3rd Ad	1st Child 2n	nd Child			3rd Ad	1st Child 2	2nd Child			3rd Ad	1st Child	2nd Child			3rd Ad	1st Child	2nd Child
0	Dates	Base pp 1 Adult pr	Rate	Rate	Rate	Base pp	1 Adult pr	Rate	Rate	Rate	Base pp	1 Adult pr	Rate	Rate	Rate	Base pp	1 Adult pr	Rate	Rate	Rate

	5. Royal Club Luxury						6. Royal Club Luxury Ocean View						
			3rd Ad	1st Child	2nd Child			3rd Ad	1st Child	2nd Child			
Dates	Base pp	1 Adult pr	Rate	Rate	Rate	Base pp	1 Adult pr	Rate	Rate	Rate			

Rates may not be sold to any third parties, including internet accounts. Rates are only valid for F.I.T package sales only. SINGLE PARENT DEAL: One Adult and one child sharing the room will be charged as follows: 1 Single Adult rate plus 1 Child Rate (or 2 chilidren as applicable) Grand Concierge: Concierge service, internet service, internet service café, fruit basket, bottle of wine, turn down service, 10% discount spa treatment, bath robes. Grand Romance:Bottle of champagne, chocolate covered strawberries, one hour massage in room per couple, 1st morning breakfast in bed, romantic dinner, turn down service, 10% discount spa treatment, surprise gift and special amenities for romance occassion.

Base pp=Base Rate Per Person Per Night, 1 Adult pr=One Adult per room per night, 3rd Ad Rate=Third Adult Rate per night, 1st Child Rate=First Child Rate per night, 2nd Child Rate=Second Child Rate per night

### **Contract Basis**

Room Type	Contract Basis
All	Sell & Report

## Allocations & Release Periods

Room Type	Dates		Rel.
All	27 Jun '13	31 Oct '13	5
	01 Nov '13	22 Dec '13	5
	23 Dec '13	05 Jan '14	10

#### Supplements

Supplement	S				
Christmas Eve	e Gala Dinner				
Room Types Type Basis	All Mandatory Per Person Per Supplement	<b>Date Range</b> 24 Dec '13 24 Dec '13	<b>Adult</b> 65.00	<b>Ch.</b> 33.00	
New Years Ev	e Gala Dinner				
Room Types Type Basis	All Mandatory Per Person Per Supplement	<b>Date Range</b> 31 Dec '13 31 Dec '13	<b>Adult</b> 80.00	<b>Ch.</b> 40.00	

### **Facilities**

Rooms	Facilities
All	110 Voltage, Air Conditioning, Balcony, Balcony - Child Friendly, Bath Tub, Ceiling Fan, Coffee Maker, Ensuite Bathroom, Hairdryer, Interconnecting rooms, Iron and Ironing Board, Mini Bar, Radio Alarm Clock, Safe in room, Shower, Tea and Coffee, Telephone in Room, TV, Wet Bar.

## Payment Terms

OWM Overseas World Marketing
Citibank, FSB
8750 Doral Blvd Miami Florida USA
OWM OVERSEAS WORLD MARKETING, LTD
3200301722
CITIUS33
266086554
Split

### **Payment Terms**

Payment Date	Amount Due
14 Days After Arrival	100.00%

### **Cancellation Policy**

Date Cancelled	Cancellation Charge
Within 3 days of arrival	1 nights

Except for the following Stay Dates:

### 23 Dec '13 to 05 Jan '14

Date Cancelled	Cancellation Charge
Within 3 days of arrival	100.00%

### Addresses

Main

## Occidental Grand Punta Cana (4½ stars)

Location Reference Special Offer Contract Date Signed off by: Punta Cana, Greater Antilles GRA/BAH/13/13.9 T9 - 2013 BA July Sale 12 Jun '13

### Addresses

Telephone

Email

Addresses	
Accounts	
Address	Overseas World Marketing V.V Parque Industrial Itabo Av. Lope de Vega No. 19 Santo Domingo Dominican Republic
Telephone Email Contact	001 809 473 5500 overseasworldmarketing@do.occidentalhotels.com Rodolfo Limardo
Position Telephone Fax Email	Credit & Collections Supervisor 001 809 473 5500 001 809 487 5994 paymentdetails@do.occidentalhotels.com
Contracting	pa,
Address	Occidental Hotels & Resorts UK Office Suite C4, Baddow Park Great Baddow Essex CM2 7SY United Kingdom
Telephone Website Contact Position Telephone Email	01245 459 900 www.occidentalhotels.com Greg Armstrong Account Director 01245 459 900 greg@resort-marketing.co.uk
Mobile	07739351220
Hotel	0    F:   D    D
Telephone Fax Contact Position Telephone Fax Email	Calle Friusa , Plaza Bavaro Punta Cana Bavaro Dominican Republic 809 221 8787 809 221 8790 Jorge Puente General Manager 809 221 8787 809 221 8780 jpuente@do.occidentalhotels.com
Reservations	,paonis @aoisociacinamistrois.
Address	Occidental Hotels & Resorts UK Office Suite C4, Baddow Park Great Baddow Essex CM2 7SY United Kingdom
Telephone Email Contact	01245 459900 res@resort-marketing.co.uk Reservations Team

01245459900

res@resort-marketing.co.uk

# Contract Agreement

Signed on behalf of the hotel:		
Signed:		
Name:		
Position:		
Date:		

### **Terms And Conditions**

Terms and Conditions apply. See original full contract or apply for a copy of full terms care of RMI. Full terms and conditions apply and form part of this contract.

This TOUR OPERATOR AGREEMENT (the "Agreement") is made by and between CHRS INTERNATIONAL TOUR PROMOTION, LTD. ("PENKFORD"), and the Tour Operator

appearing at the bottom of this page ("Tour Operator"). RECITALS

WHEREAS, CHRS INTERNATIONAL TOUR PROMOTION, LTDis the agent and representative of the hotels named in

Page 2 hereto (the "Hotels") for the purpose of marketing the Hotels and contracting with Tour Operators;

WHEREAS, Tour Operator is in the business of selling tours to individuals (the "Clients"), Tour Operator desires to have rooms at the Hotels available for booking at pre-determined terms, prices and dates; and CHRS INTERNATIONAL TOUR PROMOTION, LTDdesires to make rooms

available at the Hotels to Tour Operator, subject to the terms and conditions of this Agreement.

NOW, THEREFORE, in consideration of the above premises and other good and valuable consideration, the parties hereby agree as follows:

ARTICLE 1 - ALLOTMENTS

1.1. CHRS INTERNATIONAL TOUR PROMOTION, LTDshall provide Tour Operator with the right to book rooms at the

Hotels during the periods, at the prices and for a number of room nights up to the number allotted, all as set forth in Page 2, subject to the terms and conditions of this Agreement.

1.2. Tour Operator shall deliver weekly via facsimile to the applicable Hotels a Sales Report covering a minimum of ninety (90) days from the date of the Sales Report. If this requirement is not followed, then CHRS INTERNATIONAL TOUR PROMOTION, LTDshall have the right to reduce

and/or cancel the unreserved rooms allotted to Tour Operator, as reasonably determined by PENKFORD.

- 1.3. Group Sales. This Agreement is not applicable to group bookings. ARTICLE 2 - RESERVATIONS
- 2.1. All reservations and reservation changes shall be confirmed in writing by Tour Operator delivering a Rooming List to the Hotels in accordance with the notice provisions of Article 6.4 of this Agreement. Reservations or changes received by other means will not be binding on Hotel or PENKFORD.
- 2.2. Reservations will not be accepted unless made and confirmed in writing by Tour Operator by a specified cut-off date. The cut-off date for any booking will be the date which is the number of days prior to the arrival of Client at the Hotels shown on Page 2

### **Terms And Conditions**

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ARTICLE 3 - LIMITATIONS OF LIABILITY

3.1. All complaints by Tour Operator, for itself or its Clients, shall be forwarded in writing by Tour Operator or its Clients to the address of the Hotels to the attention of the General Manager of each Hotel for his/her investigation and resolution. All complaints must be received within forty-five (45) days of the departure date of the Client. The Hotels and/or CHRS INTERNATIONAL TOUR PROMOTION, LTDshall not be liable or responsible for

complaints made after forty five (45) days from the date of departure by the Client. The Hotels shall make reasonable efforts to resolve the complaint in a reasonable time.

3.2. CHRS INTERNATIONAL TOUR PROMOTION, LTDand the Hotel shall have no responsibility or liability to Tour

Operator or its Clients for any loss, damage, delay or prevention of the completion of any booking resulting from an act of god, seizure under local process, quarantine restrictions, computer failure, fire, fog, volcanic eruption, smog, earthquake, flood, windstorm, weather, mechanical difficulties, riots or civil commotions, strikes, labor stoppage (whether resulting from disputes between the Hotel and its employees, or between other parties), war or any other acts, matter or things, whether or not of a similar nature, which are beyond the control of CHRS INTERNATIONAL TOUR PROMOTION, LTDor the Hotels, as the

case may be. If the Hotels are not available for a booking or to complete a booking as a result of any of the foregoing force majeure events, the Hotels shall either provide alternative accommodations to the Clients or refund the portion of any payments received with respect to the unused booking.

- 3.3. Neither party hereto shall be liable to the other (or to any Client) for economic or consequential damages (including lost profits or savings), or for indirect, special or incidental damages, even if informed of their possibility.
- 3.4. Tour Operator shall not seek indemnification from CHRS INTERNATIONAL TOUR PROMOTION, LTDor the Hotels or

seek to hold CHRS INTERNATIONAL TOUR PROMOTION, LTDor the Hotels liable (under the terms of this Agreement,

another agreement or other applicable law) for any cost, loss, damage or expense (including legal fees) in respect of the claims of any Client or other third party arising out of a booking under this Agreement, unless Tour Operator has given CHRS INTERNATIONAL TOUR PROMOTION, LTDor the Hotels prompt written notice of such claim and an opportunity to

defend such claim with counsel of its selection. CHRS INTERNATIONAL TOUR PROMOTION, LTDand the Hotels will not

be liable for any settlement or compensation paid by Tour Operator without the prior written consent of CHRS INTERNATIONAL TOUR PROMOTION, LTDor the Hotels. 3.5. In any case of overbooking, the liability of CHRS INTERNATIONAL TOUR PROMOTION, LTDand the Hotel shall be

limited to provide alternative accommodations to the Client, it being understood that such alternative accommodations shall be of equal or superior standard.

### **ARTICLE 4 - CANCELLATIONS**

4.1. CHRS INTERNATIONAL TOUR PROMOTION, LTDand the Hotels reserve the right to issue a "Black-Out" notice (also

known as a "Stop Sales" notice) for any booking period. Tour Operator shall have forty-eight (48) hours from receipt of a Black-Out notice in which to report, in writing, all existing reservations for the dates covered by the notice. Reservation changes or cancellations will not be accepted for periods covered by a Black-out notice once it becomes effective. CHRS INTERNATIONAL TOUR PROMOTION. LTDand the

## Occidental Grand Punta Cana (41/2 stars)

Location Reference Special Offer Contract Date Signed off by: Punta Cana, Greater Antilles GRA/BAH/13/13.9 T9 - 2013 BA July Sale 12 Jun '13

### **Terms And Conditions**

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Hotels reserve the right to cancel any

reservation for the period covered by a Black-out notice.

- 4.2. Tour Operator shall give the Hotels prompt written notice of all canceled reservations. The Tour Operator shall pay Hotels a cancellation charge equal to one (1) night stay on the all-inclusive plan for any reservation canceled three (3) days or less prior to the Client arrival date; provided, however, that the cancellation of any reservation falling within the period December 23 to January 3 (both inclusive) shall be subject to a cancellation charge equal to the entire stay.
- 4.3. With regard to "No-Shows" i.e., Clients who do not arrive and check in at the Hotels on the date specified in the reservation confirmation Tour Operator will pay Hotels a No-Show charge equal to two (2) nights on the all-inclusive plan. ARTICLE 5 PAYMENTS
- 5.1. All confirmed reservations shall be paid in full prior to the Client arrival date. All payments made under this Agreement shall clearly indicate: Client name; Hotel confirmation number; arrival date; departure date; type of room; and the Tour Operator making the booking.
- 5.2. Notwithstanding Article 5.1., CHRS INTERNATIONAL TOUR PROMOTION, LTDextends a credit to the Tour Operator
- for a period of \_\_\_ days upon receipt of invoices under the following conditions, which, in the meantime, assures the credit: (mark with "X" the applicable provision, if any)
- Deposit: Under this credit option, the Deposit can be jointly deposited with other accounts of PENKFORD. The Deposit will not reflect interests in favour of the Tour Operator. If Tour Operator fails to keep the credit conditions, as set forth above, CHRS INTERNATIONAL TOUR PROMOTION, LTDwill transfer the Deposit of the Tour Operator to the overdue accounts.

and will change the payment terms to pre-payment at its sole discretion.

- [\_\_] Certificate of Credit "Stand By" Irrevocable: Under this credit option, the Tour Operator shall open the Certificate of Credit to the order of CHRS INTERNATIONAL TOUR PROMOTION. LTDin a bank
- under consent of PENKFORD. The Certificate of Credit will meet, but not limitative, the following requirements:
- (i) The Certificate of Credit will be effective for one year and one additional month, as of the date specified in this agreement.
- (ii) The Certificate of Credit will include, at least, the following terms and conditions: (a) bank, (b) amount, (c) issuance and expiration date and (d) beneficiary name.
- (iii) The Certificate of Credit will establish the payment at the first requirement of PENKFORD. CHRS INTERNATIONAL TOUR PROMOTION, LTDwill send a letter

to the bank expressing the breaching of this agreement and attaching a copy of thereto.

- 5.3. CHRS INTERNATIONAL TOUR PROMOTION, LTDhas appointed OWM Overseas World Marketing, LTD.
- ("Overseas") as its agent for billing and collecting amounts owed to PENKFORD under this agreement. Overseas is located at:

OWM Overseas World Marketing, LTD.

Parque Industrial Itabo, Av. Lope de Vega No. 19

Suite 103, Ens. Naco

Santo Domingo, Dominican Republic

Tel: (809) 473-5500, Fax: (809) 472-5548

5.4. All payments hereunder shall be made in [CURRENCY], by wire transfer, bank certified check or company check. Personal checks will not be accepted. All checks shall be made payable to CHRS INTERNATIONAL TOUR PROMOTION,

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LTD., followed by

the name of the Hotel, and mailed to the Overseas address detailed above.

Wire transfers shall be made as follows:

Bank: CITIBANK, FSB 8750 Doral Blvd

Miami, FL 33178, USA

ABA Number: 266086554, SWIFT Number: CITIUS33

Account Name: OWM Overseas World Marketing, LTD

Bank Account No: 32200301722

5.5. If Tour Operator fails to make any payment as and when required by the terms of this Agreement, CHRS INTERNATIONAL TOUR PROMOTION, LTDshall be entitled to terminate this Agreement by

written notice to Tour Operator. All late payments shall accrue interest from the due date of the applicable invoice until paid at a rate equal to the lower of (i) eighteen percent (18%) per annum or (ii) the highest rate allowed by law.

- 5.6. Tour Operator will reimburse CHRS INTERNATIONAL TOUR PROMOTION, LTDfor bank charges incurred as a result
- of the dishonor of any check issued by Tour Operator.
- 5.7. All payments by Tour Operator are due in full, without any right of set-off or counterclaim.

#### ARTICLE 6 - MISCELLANEOUS

- 6.1. Each party represents and warrants to the other that the execution, delivery and performance of this Agreement by such party is within the lawful authority of such party and will not constitute a breach or violation of any agreement, indenture, deed of trust, mortgage or loan agreement, or other instrument, license, judgment, decree, order, statute, ordinance or governmental rule or regulation relating to or affecting such party, and that the execution and delivery of this Agreement and the actions contained herein have been duly authorized.
- 6.2. While this Agreement remains in effect, Tour Operator may use certain trademarks (the "Trademarks") owned by PENKFORD, the Hotel or companies belonging to the same Group for the limited purpose of marketing Hotel rooms allotted to Tour Operator hereunder. Tour Operator acknowledges that the Trademarks are the sole property of PENKFORD, the Hotel and/or companies belonging to the same Group.
- 6.3. Tour Operator shall act solely as an independent contractor in the performance of its obligations under this Agreement. Nothing herein shall constitute or be construed to be or create a partnership or joint venture between CHRS INTERNATIONAL TOUR PROMOTION. LTDand/or

the Hotels, on the one hand, and Tour Operator, on the other hand, or be construed to appoint or constitute Tour Operator as an agent of CHRS INTERNATIONAL TOUR PROMOTION, LTDor the Hotels for any purpose.

6.4. Any notice required or permitted to be given under this Agreement shall be in writing and shall be deemed received and delivered: (i) when delivered by hand with appropriate executed affidavit or receipt of delivery, (ii) one day after delivery by recognized overnight courier or (iii) when sent by fax followed by one of the other methods and addressed or faxed to, as applicable, the address of Tour Operator shown on Page 2, the address of the Hotel also shown on Page 2, or the address of CHRS INTERNATIONAL TOUR PROMOTION. LTDas follows:

CHRS International Tour Promotion LTD.

Parque Industrial Itabo, Av. Lope de Vega No. 19

Suite 103-2, Ens. Naco

Santo Domingo, República Dominicana

**Terms And Conditions** 

Terms and Conditions apply. See original full contract or apply for a copy of full terms care of RMI. Full terms and conditions apply and form part of this contract.

Tel: (809) 473-5507, Fax: (809) 472-5452

- 6.5. This Agreement shall be governed by the laws of Netherlands Antilles, excluding its conflict of laws provisions; provided, however, that any claim based upon acts, omissions or occurrences at the Hotel shall be governed by the laws of the place where the Hotel is located. Each party hereto irrevocably agrees to refer over the jurisdiction of the Curaçao courts any matters arising this agreement, where each party irrevocably waives any applicable law.
- 6.6. This Agreement, together with the Exhibits hereto, constitute the entire understanding and agreement between the parties with regard to the subject matter hereof.
- 6.7. Each party agrees that the contents of this Agreement are confidential and that it shall not disclose to any other person such contents or any other confidential or proprietary information that it receives from the other party hereunder without the express written approval of the other party.

\*\*\*Bank charges are the sole responsibility of the Tour Operator and MUST be paid by the Tour Operator (as per hotel contract clause).\*\*\*