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User Story

Definitions

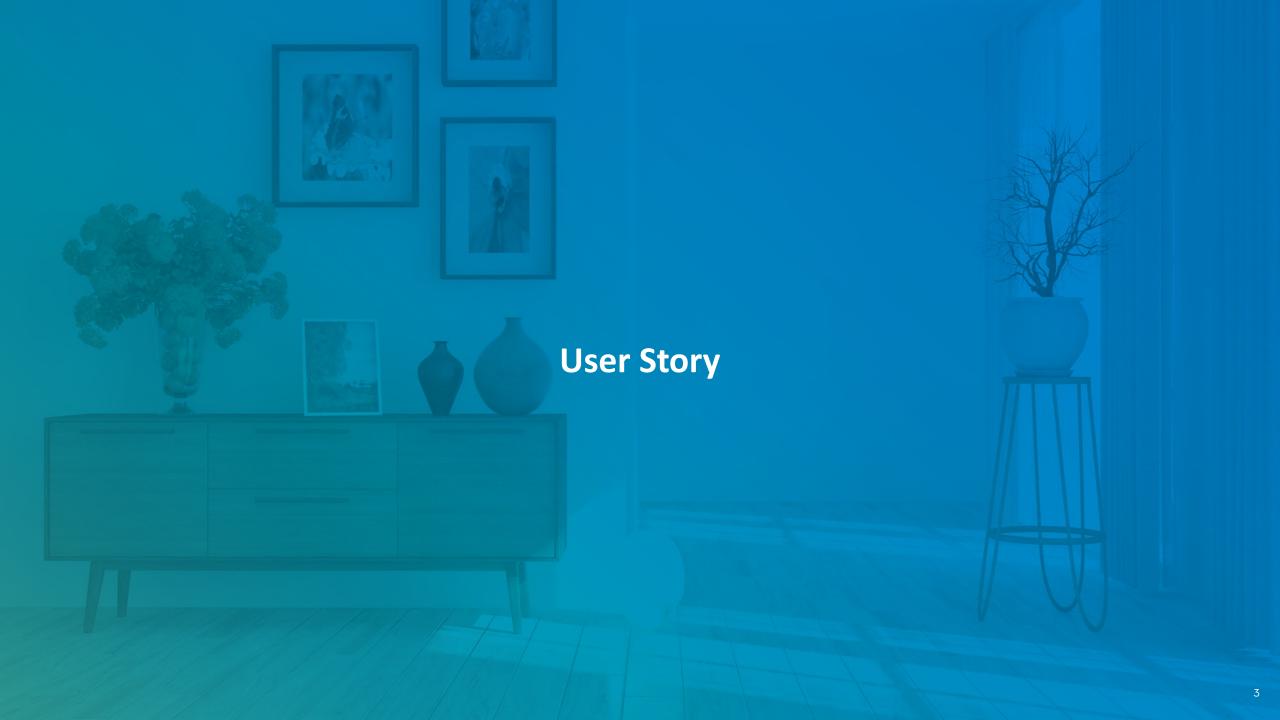
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As a customer, I want...

- The page I am visiting to load quickly
- To have a positive experience viewing and purchasing furniture online

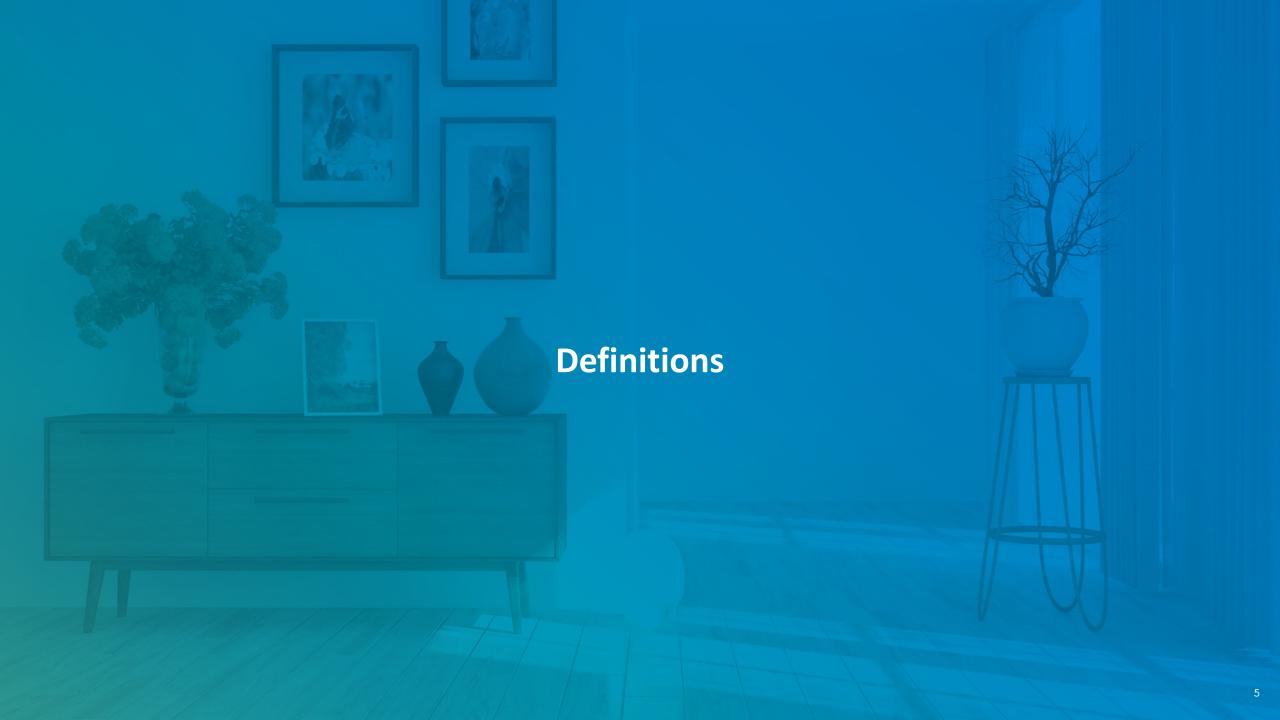
As a retailer, I want...

- Fast loading speeds for my customers
- To ensure a positive web experience

As a developer, I want to...

- Optimize the experience for customers
- Make sure that loading times are fast





What are Core Web Vitals?

WEB VITALS

• Web Vitals: an initiative by Google to provide unified guidance for quality signals that are essential to delivering a great user experience on the web

CORE WEB VITALS

• Core Web Vitals: the subset of Web Vitals that apply to all web pages, should be measured by all site owners, and will be surfaced across all Google tools

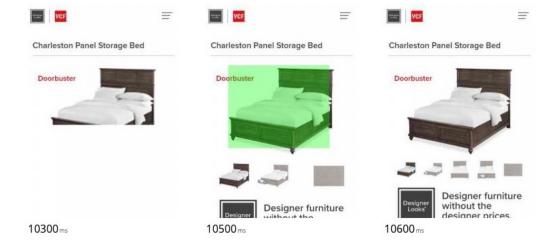
METRICS

- Largest Contentful Paint (LCP)
- First Input Delay (FID)
- Cumulative Layout Shift (CLS)

Largest Contentful Paint

- Marks the perceived load speed
- The point in the page load timeline when the page's main content is loaded
- LCP must be 2.5s or less to be considered good



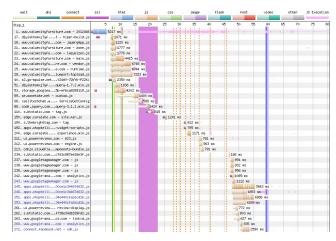


First Input Delay

- Measures the time from when a user first interacts with a page to when the page is responsive
 - to user events
- Time until the site is usable
- Closely related to Total Blocking Time (TBT) which is a measure of

how much time a browser is blocked by scripts — developers focus

on improving TBT since FID is hard to measure in tests



(Interactivity)

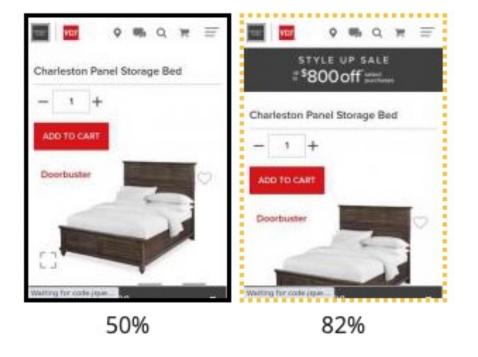


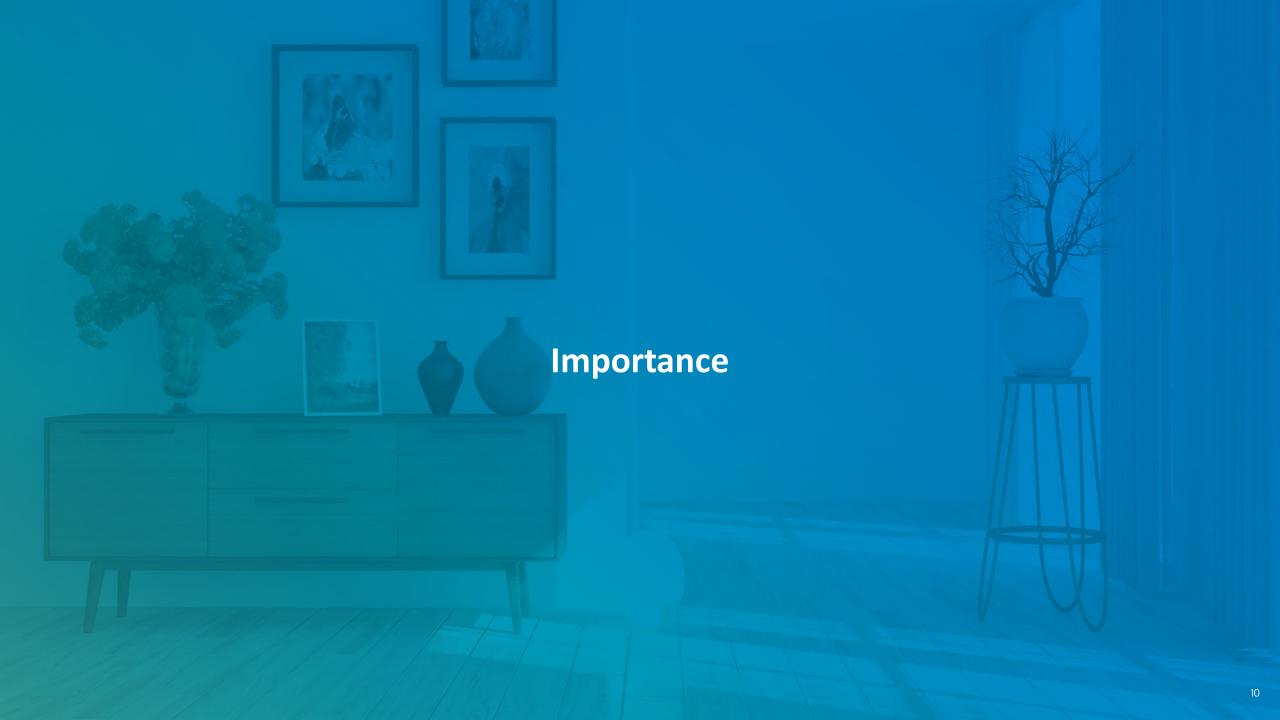


Cumulative Layout Shift

- Measures visual stability
- Quantifies how much users experience unexpected layout shifts
- Want to make sure the user has a pleasant and predictable experience on the page





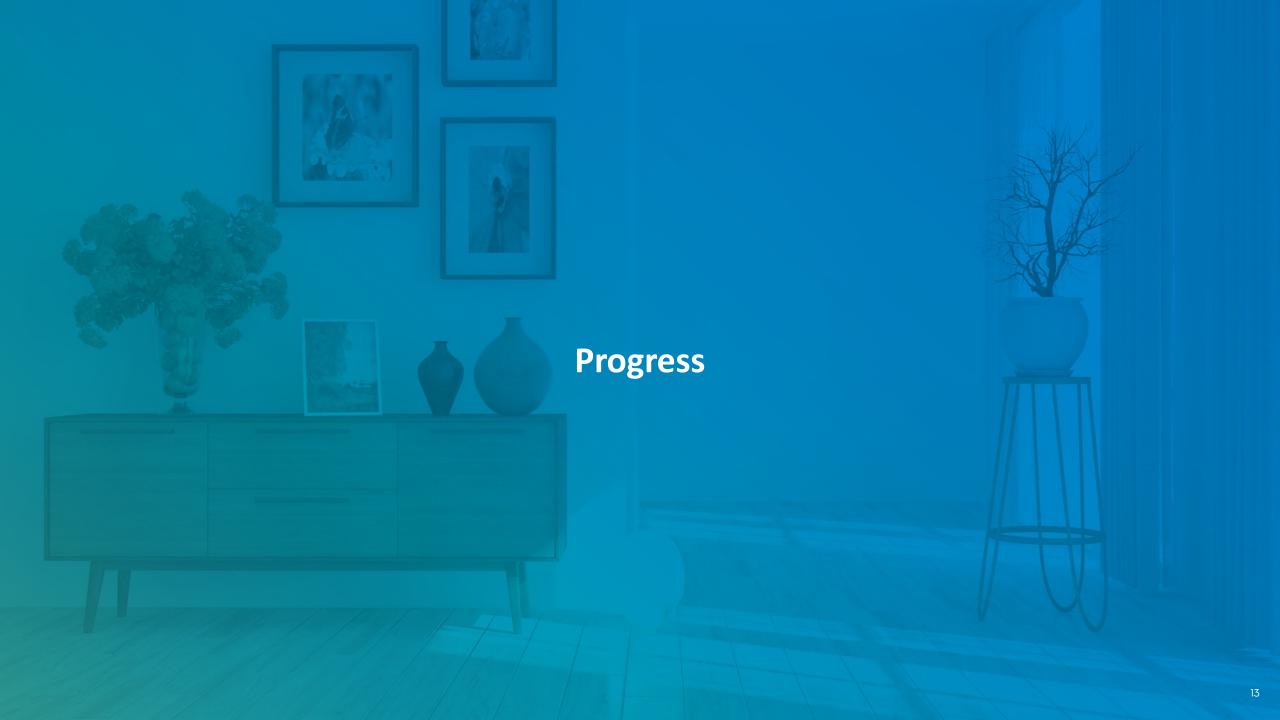


User experience

- Best way we can measure the performance of our sites
- Gives us quantitative metrics of experience
- Users will leave a site that loads slowly or does not behave as they expect
- Improving performance increases retention rates

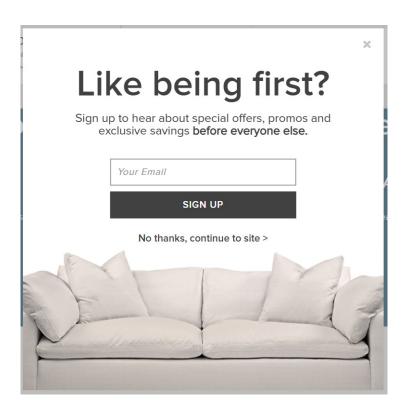
Clients

- Clients regularly look at core web vitals to understand the experience we provide to users
- Want metrics that accurately demonstrate a positive user experience
- Demonstrate our performance progress to clients through improvements in web vitals
- Optimizing for core web vitals improves Search Engine Optimization (SEO) ranking



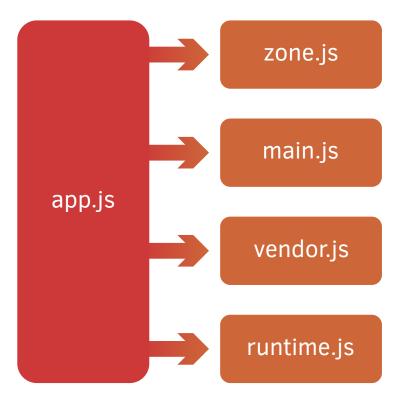
Deferring email signup popup

- Email signup popup was the cause of LCP
- Prior to this ticket, LCP was around 93s for ASI
- Deferred the load of the lightbox until a customer first interacts with the page
- Dropped ASI's LCP to around 10s
- Did similar work for STN



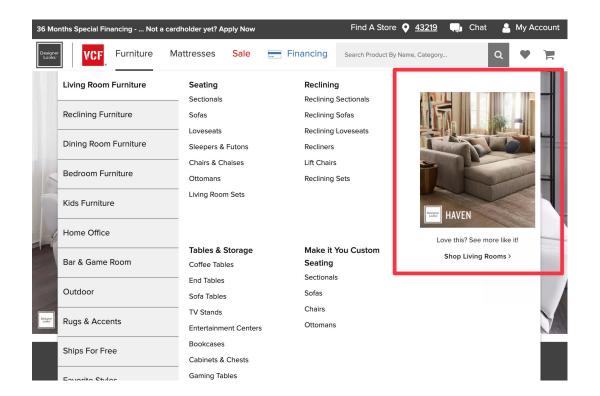
Code splitting

- Break up application into separate bundles so they can load simultaneously
- Broke app.js into zone.js, runtime.js, main.js, and vendor.js
- Reduced TBT by an average of 52%



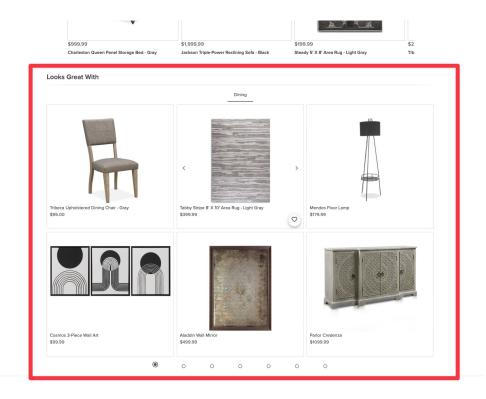
Lazy loading menu page elements

- Page elements are present in the menu and contain large images
- Deferred the loading of these page elements until a user opens the menu
- Did similar work with deferring the footer until a user scrolls (BLUE-36180)



Deferring Shoptelligence

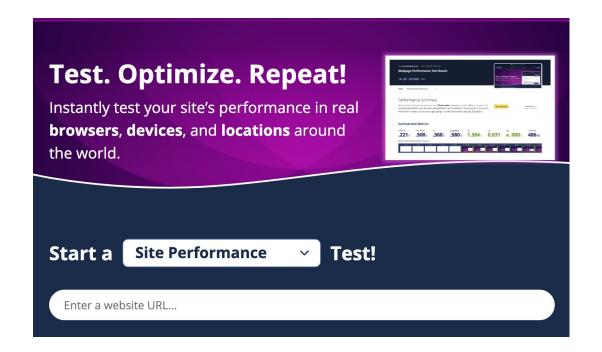
- Loads on the bottom of ASI's PDP
- Is the largest cause of TBT
- Deferred it until user scrolls which improved TBT by about 36%





Running a performance test

- We use WebPageTest, an open-source web page performance testing tool recommended and used by Google
- Run and read tests manually on WebPageTest site but automated performance testing is coming soon
- For specific feature testing, run baseline test and then deploy and rerun test





Questions?

