



## User Experience Innovation Report: *Instamint*

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"We are delighted to present two innovation proposals to improve the user experience (UX) on your platform. These proposals aim to increase user engagement, enrich their interaction with the platform and maximize overall satisfaction."

## Proposition 1: Gamified User Experience for Engaged and Playful Interaction

### Objective

The aim is to improve user engagement by integrating gamification elements that make the integration process interactive and rewarding, while encouraging interaction with the platform's main features.

### Key features

#### Onboarding quests:

Interactive Tutorials: Guide new users through the platform's features via a series of interactive tutorials presented as quests.

Quest Rewards: Users earn rewards such as mints, special badges or early access to certain features by completing quests.

Progress Tracker: A visual tracker or progress bar to show users their progress in the integration process.

#### Achievements System:

Badges and Levels: Users earn badges and levels for various activities such as creating NFTs, participating in TEA BAGs, and interacting with other users' content.

Milestones: Set specific milestones (e.g. first NFT created, first TEA BAG joined) with unique rewards.

Public Profiles: Display users' achievements on their public profiles to encourage interaction and competition.

### Leaderboards and Challenges:

Weekly/Monthly Challenges: Introduce challenges (e.g. "Top Minter of the Week") with leaderboards that reset periodically to encourage continued engagement.

Real Time Updates: Rankings update in real time to reflect users' positions, encouraging them to stay active.

Exclusive Rewards: Offer exclusive NFTs or access to special events as rewards for top performers.

### Community engagement:

TEA BAG Activities: Gamify TEA BAG interactions by defining collective goals (for example, a certain number of mints or followers) that unlock rewards for all members.

Collaborative Challenges: Introduce challenges requiring collaboration between users or TEA BAGs to encourage community building.

Implementation details

## Implementation details

Frontend: Develop an intuitive user interface with Next.js to ensure fluid and interactive user experiences. Implement gamification elements using libraries supporting animations and dynamic content updates.

Backend: HonoJS to manage real-time updates and track user progress. Incorporate a scalable database solution (e.g. PostgreSQL) to manage user data and achievements.

Gamification Engine: Implement a dedicated gamification engine to manage quests, rewards and leaderboards. This can be an independent microservice that interacts with the main platform via APIs.

Data Analytics: Integrate analytics tools to monitor user engagement and the effectiveness of gamification elements, enabling continuous improvement.

## User journey

### Onboarding:

The user registers and is introduced to the onboarding quest.

Interactive tutorials guide the user through profile creation, NFT creation, and TEA BAG membership.

The user earns rewards for each step completed.

### Engagement:

The user participates in challenges and earns badges for various activities.

Rankings and real-time updates motivate the user to stay active.

The user joins TEA BAGs activities and collaborates with others for collective rewards.

## Proposition 2: Personalized User Experience with AI-driven Recommendations and Personalisation

### Objective

The objective is to deliver a personalized user experience by leveraging AI to recommend content, personalize user interfaces and enrich user engagement through tailored interactions.

### Key features

#### AI-driven content recommendations:

**Personalized NFT Suggestions:** Use machine learning algorithms to analyze user behavior and preferences, providing personalized NFT recommendations.

**Dynamic Feeds:** Personalize users' feeds based on their interests, interactions, and the NFTs they create or follow.

**Smart Notifications:** Send personalized notifications about new NFTs, TEA BAG activities, and events that match users' interests.

#### Customisable User Interface:

**Themes and Layouts:** Allow users to choose from a variety of themes and layouts to customize their interface.

**Customisable Widgets:** Allow users to customize their dashboard with widgets displaying relevant information (e.g. most popular mints, recent activities, upcoming events).

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**Adaptive Interface:** The platform adapts its layout and content display according to user behavior, guaranteeing an intuitive and fluid experience.

**Improved search and discovery:**

**Advanced Filters:** Implement advanced search filters using AI to predict and suggest relevant search terms and categories.

**Intelligent Search Results:** Display search results based on user history and preferences, making it easier to discover relevant NFTs and profiles.

**Visual Search:** Allow users to upload images to find similar NFTs using image recognition technology.

**Interactive and Predictive Analytics:**

**User Insights Dashboard:** Provide users with a dashboard offering insights into their activity, preferences and engagement trends.

**Predictive Analytics:** Use AI to predict user interests and recommend actions (e.g. track a new TEA BAG, create a trending NFT).

**Implementation details**

## Implementation details

**Frontend:** Using Next.js to create a flexible, responsive interface that supports customisation and real-time updates.

**Backend:** Implement AI and machine learning models using frameworks such as TensorFlow or PyTorch. Use a scalable database solution (e.g. MongoDB) to store user data and preferences.

**Recommendation engine:** Develop a recommendation engine using collaborative and content-based filters to personalize the user experience.

**Search and Discovery:** Integrate natural language processing (NLP) and image recognition APIs to improve search capabilities and provide accurate results

## User Journey

### Onboarding:

The user registers and completes a preferences questionnaire to personalize initial recommendations.

AI analyzes the user's responses to suggest NFTs, TEA BAGs and content based on their interests.

### Engagement:

The user receives personalized content recommendations and smart notifications.

Users personalize their interface with themes, layouts and widgets.

Advanced search and discovery tools help the user find relevant content quickly and easily

### Continuous personalisation:

AI continually learns from user behavior, refining recommendations and adapting the interface.

The user interacts with the personalized dashboard to gain insights and discover new content.

We hope these proposals inspire you and meet your expectations in terms of innovation and user satisfaction.

We are available to discuss these ideas in more detail and adapt them to your specific needs.