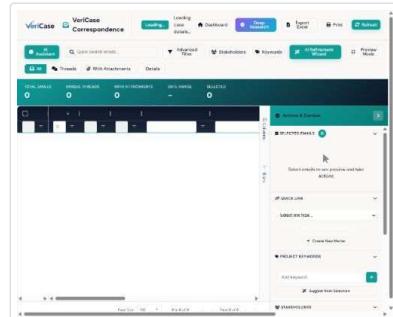


Values are estimated and may vary. The [performance score is calculated](#) directly from these metrics. [See calculator.](#)

▲ 0–49 ■ 50–89 ● 90–100



METRICS

[Expand view](#)

● First Contentful Paint

0.9 s

■ Largest Contentful Paint

1.5 s

● Total Blocking Time

40 ms

● Cumulative Layout Shift

0.041

● Speed Index

0.9 s



Later this year, insights will replace performance audits. [Learn more and provide feedback here.](#)

[Go back to audits](#)

Show audits relevant to: [All](#) [FCP](#) [LCP](#) [TBT](#) [CLS](#)

INSIGHTS

▲ Render blocking requests — Est savings of 600 ms

Requests are blocking the page's initial render, which may delay LCP. [Deferring or inlining](#) can move these network requests out of the critical path. [\[FCP\]](#) [\[LCP\]](#)

Show 3rd-party resources (5)

URL	Transfer Size	Duration
Cloudflare CDN [Cdn]	26.6 KiB	560 ms

URL		Transfer Size	Duration
...3.0.6/purify.min.js	(cdnjs.cloudflare.com)	7.7 KiB	250 ms
...css/all.min.css	(cdnjs.cloudflare.com)	18.9 KiB	300 ms
Amazon Web Services	Other 1st Party	24.6 KiB	490 ms
/ui/vericase-ui.js	(a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	4.7 KiB	130 ms
/ui/app-state.js	(a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	2.5 KiB	
/ui/nav-shell.js	(a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	3.3 KiB	90 ms
/ui/config.js	(a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	1.9 KiB	90 ms
/ui/design-system.css?v=3	(a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	3.8 KiB	90 ms
/ui/brand-styles.css?v=3	(a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	5.1 KiB	90 ms
/ui/ag-theme-vericase.css?v=2	(a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	3.2 KiB	
JSDelivr CDN	Cdn	38.5 KiB	300 ms
...styles/ag-grid.css	(cdn.jsdelivr.net)	25.3 KiB	300 ms
...styles/ag-theme-quartz.css	(cdn.jsdelivr.net)	13.2 KiB	
Google Fonts	Cdn	1.3 KiB	220 ms
/css?family=...	(fonts.googleapis.com)	1.3 KiB	220 ms

▲ Modern HTTP — Est savings of 80 ms

^

HTTP/2 and HTTP/3 offer many benefits over HTTP/1.1, such as multiplexing. [Learn more about using modern HTTP.](#) [FCP LCP]

URL	Protocol
Amazon Web Services Other 1st Party	
/ui/correspon....html?projectId=...	http/1.1
/ui/ag-theme-vericase.css?v=2	http/1.1
/ui/brand-styles.css?v=3	http/1.1
/ui/design-system.css?v=3	http/1.1
/ui/vericase-ui.js	http/1.1
/ui/nav-shell.js	http/1.1
/ui/config.js	http/1.1
/ui/app-state.js	http/1.1
...assets/LOGOTOBUSED.png	http/1.1
...projects/dca0d854-1655-4498-97f3-399b47a4d65f	http/1.1
...models/status	http/1.1
/favicon.ico	http/1.1
...emails/server-side	http/1.1

URL	Protocol
...emails/server-side?project_id=... (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	http/1.1

▲ Use efficient cache lifetimes — Est savings of 56 KiB

A long cache lifetime can speed up repeat visits to your page. [Learn more](#) [FCP](#) [LCP](#)

Request	Cache TTL	Transfer Size
Amazon Web Services Other 1st Party		116 KiB
...assets/LOGOTOBUSED.png (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	1d	92 KiB
/ui/brand-styles.css?v=3 (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	1h	5 KiB
/ui/vericase-ui.js (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	1h	5 KiB
/ui/design-system.css?v=3 (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	1h	4 KiB
/ui/nav-shell.js (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	1h	3 KiB
/ui/ag-theme-vericase.css?v=2 (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	1h	3 KiB
/ui/app-state.js (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	1h	3 KiB
/ui/config.js (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	1h	2 KiB

▲ Improve image delivery — Est savings of 91 KiB

Reducing the download time of images can improve the perceived load time of the page and LCP. [Learn more about optimizing image size](#) [FCP](#) [LCP](#)

URL	Resource Size	Est Savings
Amazon Web Services Other 1st Party	92.3 KiB	91.1 KiB
...assets/LOGOTOBUSED.png (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	92.3 KiB	91.1 KiB
Using a modern image format (WebP, AVIF) or increasing the image compression could improve this image's download size.		67.2 KiB
This image file is larger than it needs to be (683x222) for its displayed dimensions (118x38). Use responsive images to reduce the image download size.		89.1 KiB

▲ Font display — Est savings of 30 ms

Consider setting [font-display](#) to swap or optional to ensure text is consistently visible. swap can be further optimized to mitigate layout shifts with [font metric overrides](#) [FCP](#)

URL	Est Savings
Cloudflare CDN Cdn	30 ms
...webfonts/fa-solid-900.woff2 (cdnjs.cloudflare.com)	30 ms

▲ Forced reflow

A forced reflow occurs when JavaScript queries geometric properties (such as `offsetWidth`) after styles have been invalidated by a change to the DOM state. This can result in poor performance. Learn more about [forced reflows](#) and possible mitigations.

Top function call**Total reflow time**

correspondence-enter...3-399b47a4d65f:3280

21 ms

Source**Total reflow time**

[unattributed]

44 ms

ag-grid-enterprise.min.js:8

2 ms

ag-grid-enterprise.min.js:8

0 ms

ag-grid-enterprise.min.js:8

1 ms

ag-grid-enterprise.min.js:8

1 ms

ag-grid-enterprise.min.js:8

13 ms

ag-grid-enterprise.min.js:8

4 ms

ag-grid-enterprise.min.js:8

0 ms

ag-grid-enterprise.min.js:8

0 ms

ag-grid-enterprise.min.js:8

0 ms

ag-grid-enterprise.min.js:8

2 ms

ag-grid-enterprise.min.js:8

0 ms

▲ Network dependency tree

[Avoid chaining critical requests](#) by reducing the length of chains, reducing the download size of resources, or deferring the download of unnecessary resources to improve page load. [LCP](#)

Maximum critical path latency: **649 ms***Initial Navigation*

/ui/config.js	(a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com) - 66 ms , 1.94 KiB
/ui/design-system.css?v=3	(a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com) - 63 ms , 3.77 KiB
/ui/ag-theme-vericase.css?v=2	(a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com) - 62 ms , 3.25 KiB

Preconnected origins

[preconnect](#) hints help the browser establish a connection earlier in the page load, saving time when the first request for that origin is made. The following are the origins that the page preconnected to.

no origins were preconnected

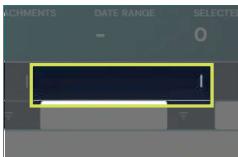
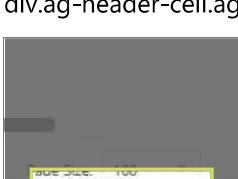
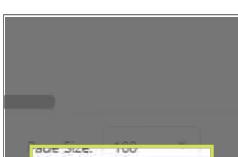
Preconnect candidates

Add [preconnect](#) hints to your most important origins, but try to use no more than 4.

No additional origins are good candidates for preconnecting

○ Layout shift culprits ^

Layout shifts occur when elements move absent any user interaction. [Investigate the causes of layout shifts](#), such as elements being added, removed, or their fonts changing as the page loads. [CLS](#)

Element	Layout shift score
Total	0.041
 div.main-content	0.034
 img	Unsized image element
...v17/rP2Yp2ywx....woff2 (fonts.gstatic.com)	Web font
 div.ag-header-cell.ag-header-cell-sortable.ag-focus-managed	0.006
 span.ag-paging-page-size	0.000
 span.ag-paging-page-size	0.000
 img	Unsized image element

○ LCP breakdown

Each [subpart has specific improvement strategies](#). Ideally, most of the LCP time should be spent on loading the resources, not within delays. [\[LCP\]](#)

Subpart	Duration
Time to first byte	10 ms
Element render delay	140 ms



○ 3rd parties

3rd party code can significantly impact load performance. [Reduce and defer loading of 3rd party code](#) to prioritize your page's content.

3rd party	Transfer size	Main thread time
JSDelivr CDN [Cdn]	625 KiB	99 ms
...dist/ag-grid-enterprise.min.js (cdn.jsdelivr.net)	587 KiB	99 ms
...styles/ag-grid.css (cdn.jsdelivr.net)	25 KiB	0 ms
...styles/ag-theme-quartz.css (cdn.jsdelivr.net)	13 KiB	0 ms
bjfgambnccakkhmkepdoekmckoijdlc	0 KiB	21 ms
chrome-extension://bjfgambnccakkhmkepdoekmckoijdlc/content-scripts/content.js	0 KiB	21 ms
ejfnegenodbdcodemkibocfmajjjjbn	0 KiB	3 ms
chrome-extension://ejfnegenodbdcodemkibocfmajjjjbn/page-helpers.js	0 KiB	1 ms
chrome-extension://ejfnegenodbdcodemkibocfmajjjjbn/content-script.js	0 KiB	1 ms
chrome-extension://ejfnegenodbdcodemkibocfmajjjjbn/console-listener.js	0 KiB	0 ms
Cloudflare CDN [Cdn]	174 KiB	1 ms
...3.0.6/purify.min.js (cdnjs.cloudflare.com)	8 KiB	1 ms
...webfonts/fa-solid-900.woff2 (cdnjs.cloudflare.com)	147 KiB	0 ms
...css/all.min.css (cdnjs.cloudflare.com)	19 KiB	0 ms
Google Fonts [Cdn]	37 KiB	0 ms
...v17/rP2Yp2ywx....woff2 (fonts.gstatic.com)	36 KiB	0 ms
/css2?family=... (fonts.googleapis.com)	1 KiB	0 ms

These insights are also available in the Chrome DevTools Performance Panel - [record a trace](#) to view more detailed information.

DIAGNOSTICS

▲ Use HTTP/2 — 14 requests not served via HTTP/2

HTTP/2 offers many benefits over HTTP/1.1, including binary headers and multiplexing. [Learn more about HTTP/2](#). [\[LCP\]](#) [\[FCP\]](#)

URL	Protocol
Amazon Web Services [Other] 1st Party	
/ui/correspon....html?projectId=... (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	http/1.1
/ui/ag-theme-vericase.css?v=2 (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	http/1.1
/ui/brand-styles.css?v=3 (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	http/1.1
/ui/design-system.css?v=3 (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	http/1.1
/ui/vericase-ui.js (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	http/1.1
/ui/nav-shell.js (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	http/1.1
/ui/config.js (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	http/1.1
/ui/app-state.js (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	http/1.1
...assets/LOGOTOBUSED.png (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	http/1.1
...projects/dca0d854-1655-4498-97f3-399b47a4d65f (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	http/1.1
...models/status (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	http/1.1
/favicon.ico (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	http/1.1
...emails/server-side (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	http/1.1
...emails/server-side?project_id=... (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	http/1.1

▲ Reduce unused JavaScript — Est savings of 390 KiB

^

Reduce unused JavaScript and defer loading scripts until they are required to decrease bytes consumed by network activity.

[Learn how to reduce unused JavaScript](#) [FCP] [LCP]

Show 3rd-party resources (2)

URL	Transfer Size	Est Savings
JSDelivr CDN [Cdn]	562.6 KiB	287.1 KiB
...dist/ag-grid-enterprise.min.js (cdn.jsdelivr.net)	562.6 KiB	287.1 KiB
Browser MCP - Automate your browser using VS Code, Cursor, Claude, and more [Chrome Extension]	96.4 KiB	64.5 KiB
chrome-extension://bjfgambnccakkhmkepdoekmckoijdlc/content-scripts/content.js	96.4 KiB	64.5 KiB
Amazon Web Services [Other] 1st Party	44.3 KiB	38.6 KiB

URL	Transfer Size	Est Savings
/ui/correspon....html?projectId=... (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	44.3 KiB	38.6 KiB

▲ Reduce unused CSS — Est savings of 88 KiB ^

Reduce unused rules from stylesheets and defer CSS not used for above-the-fold content to decrease bytes consumed by network activity. [Learn how to reduce unused CSS.](#) FCP LCP

Show 3rd-party resources (1)

URL	Transfer Size	Est Savings
Unattributable	79.8 KiB	69.6 KiB
.ag-icon{font-family:var(--ag-icon-font-family);font-weight:var(--ag-icon-font-weight); ... } ...	40.6 KiB	35.4 KiB
.ag-icon{font-family:var(--ag-icon-font-family);font-weight:var(--ag-icon-font-weight); ... } ...	39.3 KiB	34.2 KiB
Cloudflare CDN Cdn	18.3 KiB	17.9 KiB
...css/all.min.css (cdnjs.cloudflare.com)	18.3 KiB	17.9 KiB

■ Minify CSS — Est savings of 3 KiB ^

Minifying CSS files can reduce network payload sizes. [Learn how to minify CSS.](#) FCP LCP

URL	Transfer Size	Est Savings
JSDelivr CDN Cdn	25.3 KiB	2.6 KiB
...styles/ag-grid.css (cdn.jsdelivr.net)	25.3 KiB	2.6 KiB

■ Minify JavaScript — Est savings of 12 KiB ^

Minifying JavaScript files can reduce payload sizes and script parse time. [Learn how to minify JavaScript.](#) FCP LCP

URL	Transfer Size	Est Savings
inline: // Use centralized configuration ...	44.3 KiB	12.0 KiB

○ Avoid long main-thread tasks — 2 long tasks found ^

Lists the longest tasks on the main thread, useful for identifying worst contributors to input delay. [Learn how to avoid long main-thread tasks.](#) TBT

Show 3rd-party resources (1)

URL	Start Time	Duration
JSDelivr CDN [Cdn]		91 ms
...dist/ag-grid-enterprise.min.js (cdn.jsdelivr.net)	1,426 ms	91 ms
Amazon Web Services [Other] [1st Party]		55 ms
/ui/vericase-ui.js (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	1,517 ms	55 ms

More information about the performance of your application. These numbers don't [directly affect](#) the Performance score.

PASSED AUDITS (17)

Hide

● Document request latency

Your first network request is the most important. Reduce its latency by avoiding redirects, ensuring a fast server response, and enabling text compression. [FCP](#) [LCP](#)

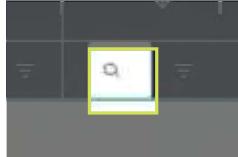
Avoids redirects

Server responds quickly (observed 12 ms)

Applies text compression

● Optimize DOM size

A large DOM can increase the duration of style calculations and layout reflows, impacting page responsiveness. A large DOM will also increase memory usage. [Learn how to avoid an excessive DOM size.](#)

Statistic	Element	Value
Total elements		1,047
Most children	div.ag-filter-list-panel	17
DOM depth	 input#ag-103-input.ag-input-field-input.ag-text-field-input	19

● Duplicated JavaScript

Remove large, duplicate JavaScript modules from bundles to reduce unnecessary bytes consumed by network activity. [FCP](#) [LCP](#)

○ INP breakdown

Start investigating with the longest subpart. [Delays can be minimized](#). To reduce processing duration, [optimize the main-thread costs](#), often JS.

○ LCP request discovery

Optimize LCP by making the LCP image [discoverable](#) from the HTML immediately, and [avoiding lazy-loading](#)

● Legacy JavaScript

Polyfills and transforms enable older browsers to use new JavaScript features. However, many aren't necessary for modern browsers. Consider modifying your JavaScript build process to not transpile [Baseline](#) features, unless you know you must support older browsers. [Learn why most sites can deploy ES6+ code without transpiling](#) [FCP](#) [LCP](#)

- Optimize viewport for mobile

Tap interactions may be [delayed by up to 300 ms](#) if the viewport is not optimized for mobile.

meta

- Defer offscreen images

Consider lazy-loading offscreen and hidden images after all critical resources have finished loading to lower time to interactive. [Learn how to defer offscreen images](#) [FCP](#) [LCP](#)

- Avoid serving legacy JavaScript to modern browsers

Polyfills and transforms enable legacy browsers to use new JavaScript features. However, many aren't necessary for modern browsers. Consider modifying your JavaScript build process to not transpile [Baseline](#) features, unless you know you must support legacy browsers. [Learn why most sites can deploy ES6+ code without transpiling](#) [FCP](#) [LCP](#)

- Avoids enormous network payloads — Total size was 1,098 KiB

Large network payloads cost users real money and are highly correlated with long load times. [Learn how to reduce payload sizes](#).

Show 3rd-party resources (7)

URL	Transfer Size
JSDelivr CDN Cdn	625.4 KiB
...dist/ag-grid-enterprise.min.js (cdn.jsdelivr.net)	586.9 KiB
...styles/ag-grid.css (cdn.jsdelivr.net)	25.3 KiB
...styles/ag-theme-quartz.css (cdn.jsdelivr.net)	13.2 KiB
Amazon Web Services Other 1st Party	235.6 KiB
/favicon.ico (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	91.9 KiB
...assets/LOGOTOBUSED.png (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	91.9 KiB
/ui/correspon....html?projectId=... (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	51.9 KiB
Cloudflare CDN Cdn	173.9 KiB
...webfonts/fa-solid-900.woff2 (cdnjs.cloudflare.com)	147.2 KiB
...css/all.min.css (cdnjs.cloudflare.com)	18.9 KiB
...3.0.6/purify.min.js (cdnjs.cloudflare.com)	7.7 KiB

URL	Transfer Size
Google Fonts Cdn	36.1 KiB
...v17/rP2Yp2ywx....woff2 (fonts.gstatic.com)	36.1 KiB

>User Timing marks and measures

Consider instrumenting your app with the User Timing API to measure your app's real-world performance during key user experiences. [Learn more about User Timing marks.](#)

JavaScript execution time — 0.2 s

Consider reducing the time spent parsing, compiling, and executing JS. You may find delivering smaller JS payloads helps with this. [Learn how to reduce Javascript execution time.](#) TBT

Show 3rd-party resources (1)

URL	Total CPU Time	Script Evaluation	Script Parse
Amazon Web Services Other 1st Party	209 ms	66 ms	6 ms
/ui/correspon....html?projectId=... (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	209 ms	66 ms	6 ms
JSDelivr CDN Cdn	164 ms	62 ms	44 ms
...dist/ag-grid-enterprise.min.js (cdn.jsdelivr.net)	164 ms	62 ms	44 ms

Minimizes main-thread work — 0.5 s

Consider reducing the time spent parsing, compiling and executing JS. You may find delivering smaller JS payloads helps with this. [Learn how to minimize main-thread work](#) TBT

Category	Time Spent
Script Evaluation	152 ms
Other	110 ms
Style & Layout	95 ms
Script Parsing & Compilation	61 ms
Parse HTML & CSS	38 ms
Rendering	9 ms

Lazy load third-party resources with facades

Some third-party embeds can be lazy loaded. Consider replacing them with a facade until they are required. [Learn how to defer third-parties with a facade.](#) TBT

- Uses passive listeners to improve scrolling performance

Consider marking your touch and wheel event listeners as passive to improve your page's scroll performance. [Learn more about adopting passive event listeners.](#)

- Avoids `document.write()`

For users on slow connections, external scripts dynamically injected via `document.write()` can delay page load by tens of seconds. [Learn how to avoid `document.write\(\)`.](#)

- Page didn't prevent back/forward cache restoration

Many navigations are performed by going back to a previous page, or forwards again. The back/forward cache (bfcache) can speed up these return navigations. [Learn more about the bfcache](#)



Accessibility

These checks highlight opportunities to [improve the accessibility of your web app](#). Automatic detection can only detect a subset of issues and does not guarantee the accessibility of your web app, so [manual testing](#) is also encouraged.

ARIA

- ▲ Elements with an ARIA `[role]` that require children to contain a specific `[role]` are missing some or all of those required children.

Some ARIA parent roles must contain specific child roles to perform their intended accessibility functions. [Learn more about roles and required children elements.](#)

Failing Elements

The screenshot shows a user interface with several ARIA elements highlighted with yellow boxes. One large element is labeled `div.ag-root.ag-unselectable.ag-layout-normal`. Below it, there are two smaller elements: `div.ag-pinned-left-sticky-top` and `div.ag-pinned-left-cols-container`. These highlighted areas likely represent the parent roles mentioned in the text above.

These are opportunities to improve the usage of ARIA in your application which may enhance the experience for users of assistive technology, like a screen reader.

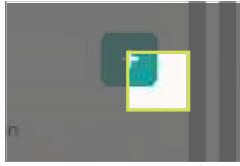
NAMES AND LABELS

- ▲ Buttons do not have an accessible name

When a button doesn't have an accessible name, screen readers announce it as "button", making it unusable for users who rely on screen readers. [Learn how to make buttons more accessible.](#)

Failing Elements

button.btn



button

▲ Form elements do not have associated labels

Labels ensure that form controls are announced properly by assistive technologies, like screen readers. [Learn more about form element labels.](#)

Failing Elements

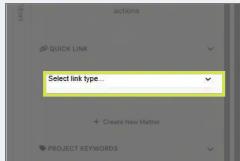


input#ag-103-input.ag-input-field-input.ag-text-field-input

▲ Select elements do not have associated label elements.

Form elements without effective labels can create frustrating experiences for screen reader users. [Learn more about the select element.](#)

Failing Elements



select#linkTypeSelect.quick-link-dropdown

label

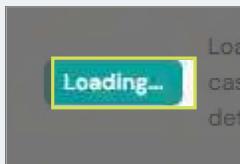
These are opportunities to improve the semantics of the controls in your application. This may enhance the experience for users of assistive technology, like a screen reader.

CONTRAST

▲ Background and foreground colors do not have a sufficient contrast ratio.

Low-contrast text is difficult or impossible for many users to read. [Learn how to provide sufficient color contrast.](#)

Failing Elements

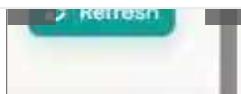


span#caseNumber.case-badge

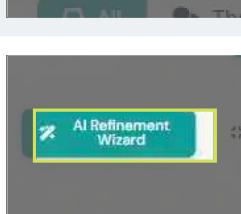


button.btn.btn-primary

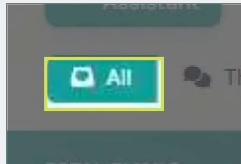
Failing Elements



button.btn.btn-primary



button.btn.btn-primary



button.btn.active

These are opportunities to improve the legibility of your content.

INTERNATIONALIZATION AND LOCALIZATION

⚠️ `<html>` element does not have a `[lang]` attribute ^

If a page doesn't specify a `lang` attribute, a screen reader assumes that the page is in the default language that the user chose when setting up the screen reader. If the page isn't actually in the default language, then the screen reader might not announce the page's text correctly. [Learn more about the `lang` attribute](#).

Failing Elements

html

These are opportunities to improve the interpretation of your content by users in different locales.

ADDITIONAL ITEMS TO MANUALLY CHECK (10)

[Hide](#)

○ Interactive controls are keyboard focusable ^

Custom interactive controls are keyboard focusable and display a focus indicator. [Learn how to make custom controls focusable](#).

○ Interactive elements indicate their purpose and state ^

Interactive elements, such as links and buttons, should indicate their state and be distinguishable from non-interactive elements. [Learn how to decorate interactive elements with affordance hints](#).

○ The page has a logical tab order ^

Tabbing through the page follows the visual layout. Users cannot focus elements that are offscreen. [Learn more about logical tab ordering](#).

○ Visual order on the page follows DOM order ^

DOM order matches the visual order, improving navigation for assistive technology. [Learn more about DOM and visual ordering.](#)

○ User focus is not accidentally trapped in a region ^

A user can tab into and out of any control or region without accidentally trapping their focus. [Learn how to avoid focus traps.](#)

○ The user's focus is directed to new content added to the page ^

If new content, such as a dialog, is added to the page, the user's focus is directed to it. [Learn how to direct focus to new content.](#)

○ HTML5 landmark elements are used to improve navigation ^

Landmark elements (`<main>`, `<nav>`, etc.) are used to improve the keyboard navigation of the page for assistive technology. [Learn more about landmark elements.](#)

○ Offscreen content is hidden from assistive technology ^

Offscreen content is hidden with `display: none` or `aria-hidden=true`. [Learn how to properly hide offscreen content.](#)

○ Custom controls have associated labels ^

Custom interactive controls have associated labels, provided by `aria-label` or `aria-labelledby`. [Learn more about custom controls and labels.](#)

○ Custom controls have ARIA roles ^

Custom interactive controls have appropriate ARIA roles. [Learn how to add roles to custom controls.](#)

These items address areas which an automated testing tool cannot cover. Learn more in our guide on [conducting an accessibility review](#).

PASSED AUDITS (22)

[Hide](#)

● `[aria-*]` attributes match their roles ^

Each ARIA role supports a specific subset of `aria-*` attributes. Mismatching these invalidates the `aria-*` attributes. [Learn how to match ARIA attributes to their roles.](#)

● `[aria-hidden="true"]` is not present on the document `<body>` ^

Assistive technologies, like screen readers, work inconsistently when `aria-hidden="true"` is set on the document `<body>`. [Learn how aria-hidden affects the document body.](#)

● `[role]`s have all required `[aria-*]` attributes ^

Some ARIA roles have required attributes that describe the state of the element to screen readers. [Learn more about roles and required attributes.](#)

● `[role]`s are contained by their required parent element ^

Some ARIA child roles must be contained by specific parent roles to properly perform their intended accessibility functions. [Learn more about ARIA roles and required parent element.](#)

- [aria-*] attributes have valid values

Assistive technologies, like screen readers, can't interpret ARIA attributes with invalid values. [Learn more about valid values for ARIA attributes.](#)

- [aria-*] attributes are valid and not misspelled

Assistive technologies, like screen readers, can't interpret ARIA attributes with invalid names. [Learn more about valid ARIA attributes.](#)

- Image elements have [alt] attributes

Informative elements should aim for short, descriptive alternate text. Decorative elements can be ignored with an empty alt attribute. [Learn more about the alt attribute.](#)

- [user-scalable="no"] is not used in the <meta name="viewport"> element and the [maximum-scale] attribute is not less than 5.

Disabling zooming is problematic for users with low vision who rely on screen magnification to properly see the contents of a web page. [Learn more about the viewport meta tag.](#)

- button, link, and menuitem elements have accessible names

When an element doesn't have an accessible name, screen readers announce it with a generic name, making it unusable for users who rely on screen readers. [Learn how to make command elements more accessible.](#)

- ARIA attributes are used as specified for the element's role

Some ARIA attributes are only allowed on an element under certain conditions. [Learn more about conditional ARIA attributes.](#)

- [aria-hidden="true"] elements do not contain focusable descendants

Focusable descendants within an [aria-hidden="true"] element prevent those interactive elements from being available to users of assistive technologies like screen readers. [Learn how aria-hidden affects focusable elements.](#)

- ARIA input fields have accessible names

When an input field doesn't have an accessible name, screen readers announce it with a generic name, making it unusable for users who rely on screen readers. [Learn more about input field labels.](#)

- Elements use only permitted ARIA attributes

Using ARIA attributes in roles where they are prohibited can mean that important information is not communicated to users of assistive technologies. [Learn more about prohibited ARIA roles.](#)

- [role] values are valid

ARIA roles must have valid values in order to perform their intended accessibility functions. [Learn more about valid ARIA roles.](#)

- Document has a <title> element

The title gives screen reader users an overview of the page, and search engine users rely on it heavily to determine if a page is relevant to their search. [Learn more about document titles.](#)

- <html> element has a valid value for its [lang] attribute

Specifying a valid [BCP 47 language](#) helps screen readers announce text properly. [Learn how to use the lang attribute](#).

- No element has a [tabindex] value greater than 0

A value greater than 0 implies an explicit navigation ordering. Although technically valid, this often creates frustrating experiences for users who rely on assistive technologies. [Learn more about the tabindex attribute](#).

- Touch targets have sufficient size and spacing.

Touch targets with sufficient size and spacing help users who may have difficulty targeting small controls to activate the targets. [Learn more about touch targets](#).

- Heading elements appear in a sequentially-descending order

Properly ordered headings that do not skip levels convey the semantic structure of the page, making it easier to navigate and understand when using assistive technologies. [Learn more about heading order](#).

- Uses ARIA roles only on compatible elements

Many HTML elements can only be assigned certain ARIA roles. Using ARIA roles where they are not allowed can interfere with the accessibility of the web page. [Learn more about ARIA roles](#).

- Deprecated ARIA roles were not used

Deprecated ARIA roles may not be processed correctly by assistive technology. [Learn more about deprecated ARIA roles](#).

- Image elements do not have [alt] attributes that are redundant text.

Informative elements should aim for short, descriptive alternative text. Alternative text that is exactly the same as the text adjacent to the link or image is potentially confusing for screen reader users, because the text will be read twice. [Learn more about the alt attribute](#).

NOT APPLICABLE (29)

Hide

- [accesskey] values are unique

Access keys let users quickly focus a part of the page. For proper navigation, each access key must be unique. [Learn more about access keys](#).

- Elements with role="dialog" or role="alertdialog" have accessible names.

ARIA dialog elements without accessible names may prevent screen readers users from discerning the purpose of these elements. [Learn how to make ARIA dialog elements more accessible](#).

- ARIA meter elements have accessible names

When a meter element doesn't have an accessible name, screen readers announce it with a generic name, making it unusable for users who rely on screen readers. [Learn how to name meter elements](#).

- ARIA progressbar elements have accessible names

When a progressbar element doesn't have an accessible name, screen readers announce it with a generic name, making it unusable for users who rely on screen readers. [Learn how to label progressbar elements](#).

- Elements with the `role=text` attribute do not have focusable descendants.

Adding `role=text` around a text node split by markup enables VoiceOver to treat it as one phrase, but the element's focusable descendants will not be announced. [Learn more about the `role=text` attribute](#).

- ARIA toggle fields have accessible names

When a toggle field doesn't have an accessible name, screen readers announce it with a generic name, making it unusable for users who rely on screen readers. [Learn more about toggle fields](#).

- ARIA `tooltip` elements have accessible names

When a tooltip element doesn't have an accessible name, screen readers announce it with a generic name, making it unusable for users who rely on screen readers. [Learn how to name tooltip elements](#).

- ARIA `treeitem` elements have accessible names

When a `treeitem` element doesn't have an accessible name, screen readers announce it with a generic name, making it unusable for users who rely on screen readers. [Learn more about labeling treeitem elements](#).

- The page contains a heading, skip link, or landmark region

Adding ways to bypass repetitive content lets keyboard users navigate the page more efficiently. [Learn more about bypass blocks](#).

- `<dl>`'s contain only properly-ordered `<dt>` and `<dd>` groups, `<script>`, `<template>` or `<div>` elements.

When definition lists are not properly marked up, screen readers may produce confusing or inaccurate output. [Learn how to structure definition lists correctly](#).

- Definition list items are wrapped in `<dl>` elements

Definition list items (`<dt>` and `<dd>`) must be wrapped in a parent `<dl>` element to ensure that screen readers can properly announce them. [Learn how to structure definition lists correctly](#).

- ARIA IDs are unique

The value of an ARIA ID must be unique to prevent other instances from being overlooked by assistive technologies. [Learn how to fix duplicate ARIA IDs](#).

- No form fields have multiple labels

Form fields with multiple labels can be confusingly announced by assistive technologies like screen readers which use either the first, the last, or all of the labels. [Learn how to use form labels](#).

- `<frame>` or `<iframe>` elements have a title

Screen reader users rely on frame titles to describe the contents of frames. [Learn more about frame titles](#).

- `<html>` element has an `[xml:lang]` attribute with the same base language as the `[lang]` attribute.

If the webpage does not specify a consistent language, then the screen reader might not announce the page's text correctly. [Learn more about the `lang` attribute](#).

- Input buttons have discernible text.

Adding discernable and accessible text to input buttons may help screen reader users understand the purpose of the input button. [Learn more about input buttons](#).

- `<input type="image">` elements have `[alt]` text

When an image is being used as an `<input>` button, providing alternative text can help screen reader users understand the purpose of the button. [Learn about input image alt text](#).

- Links are distinguishable without relying on color.

Low-contrast text is difficult or impossible for many users to read. Link text that is discernible improves the experience for users with low vision. [Learn how to make links distinguishable](#).

- Links have a discernible name

Link text (and alternate text for images, when used as links) that is discernible, unique, and focusable improves the navigation experience for screen reader users. [Learn how to make links accessible](#).

- Lists contain only `` elements and script supporting elements (`<script>` and `<template>`).

Screen readers have a specific way of announcing lists. Ensuring proper list structure aids screen reader output. [Learn more about proper list structure](#).

- List items (``) are contained within ``, `` or `<menu>` parent elements

Screen readers require list items (``) to be contained within a parent ``, `` or `<menu>` to be announced properly. [Learn more about proper list structure](#).

- The document does not use `<meta http-equiv="refresh">`

Users do not expect a page to refresh automatically, and doing so will move focus back to the top of the page. This may create a frustrating or confusing experience. [Learn more about the refresh meta tag](#).

- `<object>` elements have alternate text

Screen readers cannot translate non-text content. Adding alternate text to `<object>` elements helps screen readers convey meaning to users. [Learn more about alt text for object elements](#).

- Skip links are focusable.

Including a skip link can help users skip to the main content to save time. [Learn more about skip links](#).

- Tables have different content in the summary attribute and `<caption>`.

The summary attribute should describe the table structure, while `<caption>` should have the onscreen title. Accurate table mark-up helps users of screen readers. [Learn more about summary and caption](#).

- Cells in a `<table>` element that use the `[headers]` attribute refer to table cells within the same table.

Screen readers have features to make navigating tables easier. Ensuring `<td>` cells using the `[headers]` attribute only refer to other cells in the same table may improve the experience for screen reader users. [Learn more about the headers attribute](#).

- `<th>` elements and elements with `[role="columnheader"/"rowheader"]` have data cells they describe.

Screen readers have features to make navigating tables easier. Ensuring table headers always refer to some set of cells may improve the experience for screen reader users. [Learn more about table headers](#).

- `[lang]` attributes have a valid value

Specifying a valid [BCP 47 language](#) on elements helps ensure that text is pronounced correctly by a screen reader. [Learn how to use the `lang` attribute](#).

- `<video>` elements contain a `<track>` element with `[kind="captions"]`

When a video provides a caption it is easier for deaf and hearing impaired users to access its information. [Learn more about video captions](#).



Best Practices

TRUST AND SAFETY

- ▲ Does not use HTTPS — 14 insecure requests found

All sites should be protected with HTTPS, even ones that don't handle sensitive data. This includes avoiding [mixed content](#), where some resources are loaded over HTTP despite the initial request being served over HTTPS. HTTPS prevents intruders from tampering with or passively listening in on the communications between your app and your users, and is a prerequisite for HTTP/2 and many new web platform APIs. [Learn more about HTTPS](#).

Insecure URL	Request Resolution
Amazon Web Services <small>Other</small> 1st Party	
/ui/correspon....html?projectId=... (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	Allowed
/ui/ag-theme-vericase.css?v=2 (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	Allowed
/ui/brand-styles.css?v=3 (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	Allowed
/ui/design-system.css?v=3 (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	Allowed
/ui/vericase-ui.js (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	Allowed
/ui/nav-shell.js (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	Allowed
/ui/config.js (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	Allowed
/ui/app-state.js (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	Allowed

Insecure URL	Request Resolution
...assets/LOGOTOBUSED.png (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	Allowed
...projects/dca0d854-1655-4498-97f3-399b47a4d65f (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	Allowed
...models/status (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	Allowed
/favicon.ico (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	Allowed
...emails/server-side (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	Allowed
...emails/server-side?project_id=... (a61989df377ff43a5b36d956e82baee8-21465387.eu-west-2.elb.amazonaws.com)	Allowed

▲ Does not redirect HTTP traffic to HTTPS ^

Make sure that you redirect all HTTP traffic to HTTPS in order to enable secure web features for all your users. [Learn more](#).

○ Ensure CSP is effective against XSS attacks ^

A strong Content Security Policy (CSP) significantly reduces the risk of cross-site scripting (XSS) attacks. [Learn how to use a CSP to prevent XSS](#)

Description	Directive	Severity
No CSP found in enforcement mode		High

○ Use a strong HSTS policy ^

Deployment of the HSTS header significantly reduces the risk of downgrading HTTP connections and eavesdropping attacks. A rollout in stages, starting with a low max-age is recommended. [Learn more about using a strong HSTS policy](#).

Description	Directive	Severity
No HSTS header found		High

○ Ensure proper origin isolation with COOP ^

The Cross-Origin-Opener-Policy (COOP) can be used to isolate the top-level window from other documents such as pop-ups. [Learn more about deploying the COOP header](#).

Description	Directive	Severity
No COOP header found		High

○ Mitigate clickjacking with XFO or CSP ^

The X-Frame-Options (XFO) header or the frame-ancestors directive in the Content-Security-Policy (CSP) header control where a page can be embedded. These can mitigate clickjacking attacks by blocking some or all sites from embedding the page. [Learn more about mitigating clickjacking](#).

Description	Severity
No frame control policy found	High

○ Mitigate DOM-based XSS with Trusted Types ^

The require-trusted-types-for directive in the Content-Security-Policy (CSP) header instructs user agents to control the data passed to DOM XSS sink functions. [Learn more about mitigating DOM-based XSS with Trusted Types.](#)

Description	Severity
No `Content-Security-Policy` header with Trusted Types directive found	High

GENERAL

▲ Uses third-party cookies — 1 cookie found ^

Third-party cookies may be blocked in some contexts. [Learn more about preparing for third-party cookie restrictions.](#)

Name	URL
Cloudflare CDN [Cdn]	
_cfuvid	...css/all.min.css (cdnjs.cloudflare.com)

▲ Issues were logged in the [Issues](#) panel in Chrome Devtools ^

Issues logged to the Issues panel in Chrome Devtools indicate unresolved problems. They can come from network request failures, insufficient security controls, and other browser concerns. Open up the Issues panel in Chrome DevTools for more details on each issue.

Issue type
Cookie
...css/all.min.css (cdnjs.cloudflare.com)
...3.0.6/purify.min.js (cdnjs.cloudflare.com)

PASSED AUDITS (11)

[Hide](#)

● Avoids deprecated APIs ^

Deprecated APIs will eventually be removed from the browser. [Learn more about deprecated APIs.](#)

● Allows users to paste into input fields ^

Preventing input pasting is a bad practice for the UX, and weakens security by blocking password managers. [Learn more about user-friendly input fields.](#)

● Avoids requesting the geolocation permission on page load ^

Users are mistrustful of or confused by sites that request their location without context. Consider tying the request to a user

action instead. [Learn more about the geolocation permission.](#)

- Avoids requesting the notification permission on page load

Users are mistrustful of or confused by sites that request to send notifications without context. Consider tying the request to user gestures instead. [Learn more about responsibly getting permission for notifications.](#)

- Displays images with correct aspect ratio

Image display dimensions should match natural aspect ratio. [Learn more about image aspect ratio.](#)

- Serves images with appropriate resolution

Image natural dimensions should be proportional to the display size and the pixel ratio to maximize image clarity. [Learn how to provide responsive images.](#)

- Has a `<meta name="viewport">` tag with `width` or `initial-scale`

A `<meta name="viewport">` not only optimizes your app for mobile screen sizes, but also prevents [a 300 millisecond delay to user input](#). [Learn more about using the viewport meta tag.](#)

- Page has the HTML doctype

Specifying a doctype prevents the browser from switching to quirks-mode. [Learn more about the doctype declaration.](#)

- Properly defines charset

A character encoding declaration is required. It can be done with a `<meta>` tag in the first 1024 bytes of the HTML or in the Content-Type HTTP response header. [Learn more about declaring the character encoding.](#)

- No browser errors logged to the console

Errors logged to the console indicate unresolved problems. They can come from network request failures and other browser concerns. [Learn more about this errors in console diagnostic audit](#)

- Page has valid source maps

Source maps translate minified code to the original source code. This helps developers debug in production. In addition, Lighthouse is able to provide further insights. Consider deploying source maps to take advantage of these benefits. [Learn more about source maps.](#)

URL	Map URL
Cloudflare CDN [Cdn]	
...3.0.6/purify.min.js (cdnjs.cloudflare.com)	...3.0.6/purify.min.js.map (cdnjs.cloudflare.com)

NOT APPLICABLE (2)

Hide

- Document uses legible font sizes

Font sizes less than 12px are too small to be legible and require mobile visitors to "pinch to zoom" in order to read. Strive to have >60% of page text ≥12px. [Learn more about legible font sizes.](#)

○ Detected JavaScript libraries

All front-end JavaScript libraries detected on the page. [Learn more about this JavaScript library detection diagnostic audit.](#)



SEO

These checks ensure that your page is following basic search engine optimization advice. There are many additional factors Lighthouse does not score here that may affect your search ranking, including performance on

[Core Web Vitals](#). [Learn more about Google Search Essentials](#).

CONTENT BEST PRACTICES

▲ Document does not have a meta description

Meta descriptions may be included in search results to concisely summarize page content. [Learn more about the meta description](#).

Format your HTML in a way that enables crawlers to better understand your app's content.

ADDITIONAL ITEMS TO MANUALLY CHECK (1)

Hide

○ Structured data is valid

Run the [Structured Data Testing Tool](#) and the [Structured Data Linter](#) to validate structured data. [Learn more about Structured Data](#).

Run these additional validators on your site to check additional SEO best practices.

PASSED AUDITS (7)

Hide

● Page isn't blocked from indexing

Search engines are unable to include your pages in search results if they don't have permission to crawl them. [Learn more about crawler directives](#).

● Document has a `<title>` element

The title gives screen reader users an overview of the page, and search engine users rely on it heavily to determine if a page is relevant to their search. [Learn more about document titles](#).

● Page has successful HTTP status code

Pages with unsuccessful HTTP status codes may not be indexed properly. [Learn more about HTTP status codes](#).

● Links have descriptive text

Descriptive link text helps search engines understand your content. [Learn how to make links more accessible](#).

● Links are crawlable

Search engines may use href attributes on links to crawl websites. Ensure that the href attribute of anchor elements links to an appropriate destination, so more pages of the site can be discovered. [Learn how to make links crawlable](#)

● Image elements have [alt] attributes ^

Informative elements should aim for short, descriptive alternate text. Decorative elements can be ignored with an empty alt attribute. [Learn more about the alt attribute](#).

● Document has a valid hreflang ^

hreflang links tell search engines what version of a page they should list in search results for a given language or region. [Learn more about hreflang](#).

NOT APPLICABLE (2) Hide

○ robots.txt is valid ^

If your robots.txt file is malformed, crawlers may not be able to understand how you want your website to be crawled or indexed. [Learn more about robots.txt](#).

○ Document has a valid rel=canonical ^

Canonical links suggest which URL to show in search results. [Learn more about canonical links](#).

 Captured at Dec 4, 2025, 9:29

PM GMT

 Initial page load

 Emulated Desktop with

Lighthouse 12.8.2

 Custom throttling

 Single page session

 Using Chromium 142.0.0.0 with
devtools

Generated by **Lighthouse** 12.8.2 | [File an issue](#)