

WILLIAM ANGELO MERANO

Front End Developer

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ABOUT ME

I began my career in system administration and technical support before shifting to web development. With strong front-end skills in HTML, CSS, and JavaScript, I create clean, user-friendly interfaces. I'm now looking for a role where I can contribute my skills, gain experience, and continue growing.

EDUCATION

UNIVERSITY OF PERPETUAL HELP SYSTEM LAGUNA
Bachelor of Science in Information Technology

2020

COLEGIO DE SAN JUAN DE LETRAN CALAMBA
Bachelor of Science in Information Technology

SKILLS

Programming & Web Development

- HTML, CSS, JavaScript
- Visual Basic
- Basic knowledge of Android Studio
- Basic WordPress (Elementor Page Builder)

Version Control & Development Tools

- VisualSVN Server
- Microsoft Visual Studio, VS Code, Dreamweaver, Git

SEO & Content Management

- On-page SEO optimization

Web & Server Management

- Internet Information Services (IIS)
- Windows Server 2016, 2019, 2022
- Active Directory User Management & Domain Controller

Database Management

- Database Management
- SQL Server 2016, 2019, 2022
- SQL Server Reporting Services (SSRS)
- Database design and implementation

Networking & IT Support

- Network management and troubleshooting
- Hardware and software installation, configuration, and maintenance

Multimedia & Editing

- Photo and video editing (Adobe Photoshop, Premiere, After Effects, GoPro Studio)

Productivity & Office Tools

- Microsoft Office Suite (Word, Excel, PowerPoint, etc.)

WORK EXPERIENCE

Career Exploration

Dubai, UAE

June 2024 – Sept 2024

Career Break: Family Caregiver

2021 – 2024



System Administrator

Intelligent Touch Corporation

2020 – 2021

- Managed user account creation, configuration, and deactivation across company systems.
- Enforced security protocols, including password policies and access restrictions.
- Provided technical support for account-related issues, such as login problems and permission escalations.
- Managed, and documented IT hardware and software assets.
- Ensured proper allocation and maintenance of company devices, including desktops, laptops, and peripherals.
- Conducted regular audits to update inventory records and ensure compliance with company policies.
- Monitored and controlled internet access for employees based on security and productivity guidelines.
- Configured firewalls, VPNs, and network permissions to enhance cybersecurity.
- Coordinated with QA teams to provide access to testing environments.
- Ensured that security policies were followed when granting permissions for test environments.
- Managed the deployment of applications to on-premise servers and cloud infrastructure (AWS, Azure, or Google Cloud).
- Monitored deployments and addressed issues to ensure minimal downtime and seamless application performance.
- Provided technical guidance and support to clients during application deployment.
- Conducted post-deployment testing and troubleshooting to ensure application stability.
- Worked closely with external vendors for IT infrastructure, software solutions, and cloud services. Negotiated contracts and service-level agreements (SLAs) to optimize IT support and cost efficiency.
- Managed integration projects, ensuring compatibility and smooth data exchange between internal systems and third-party services.



IT Technical Support Intern

Fujitsu Philippines Inc.

800 hours

- L1 Technical Support – Assisted employees and customer service teams with troubleshooting hardware, software, and system issues.
- Handled basic network troubleshooting, connectivity issues, and access control.
- Managed IT inventory, deployment, and maintenance of hardware and software.
- Performed documentation, reporting, and coordination of IT-related processes.