UAT

Customer Portal

High

Issues that causes confusion, difficulty on usage or simply incorrect/misleading.

Low

Issues that leads to inconsistency, purely cosmetics, or nice to have, have work around

2. Getting started

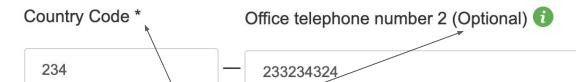
Please provide the following information to get started.

All fields are required unless stated otherwise.

Do you have a Reference Number? 1

Yes

No



We use "(Optional)" to indicate optional fields, all other fields will be mandatory.

Please remove all "*" in the form



Log in to profile

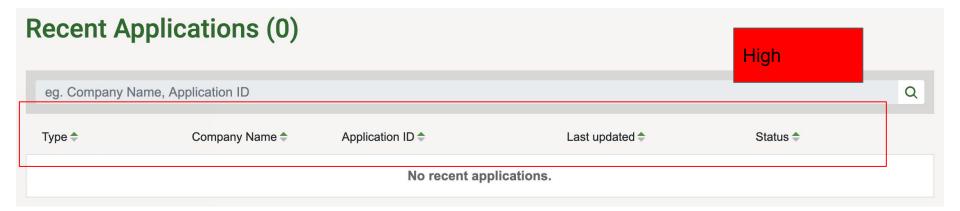
Username		
Forgot Username?		
Don't have a profile? Sign Up		
< Back	→ Home Next >	

Important Message to Readers and Internet Privacy Policy Statement © Hang Seng Bank Limited

Member HSBC Group

Low

The "return to Home" button will go to the landing page



The sort indicator should be displayed as:

Not sortable [no icon]

Sortable

Sorted Ascending

Sorted Descending

\$\rightarrow\$

№ 恒生銀行 HANG SENG BANK

Hang Seng Business Account Application

Application ID: AC1909110033

Is your trading name(s) different from your registered name in English? *	
Yes No	
Company Type *	
	\$
Country/Territory of Registration *	
	\$
Registration/Incorporation document type *	
	\$

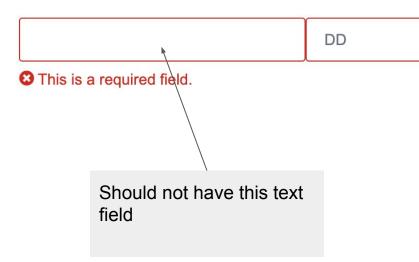
Dropdowns should apply correct styling. Please check all pages.

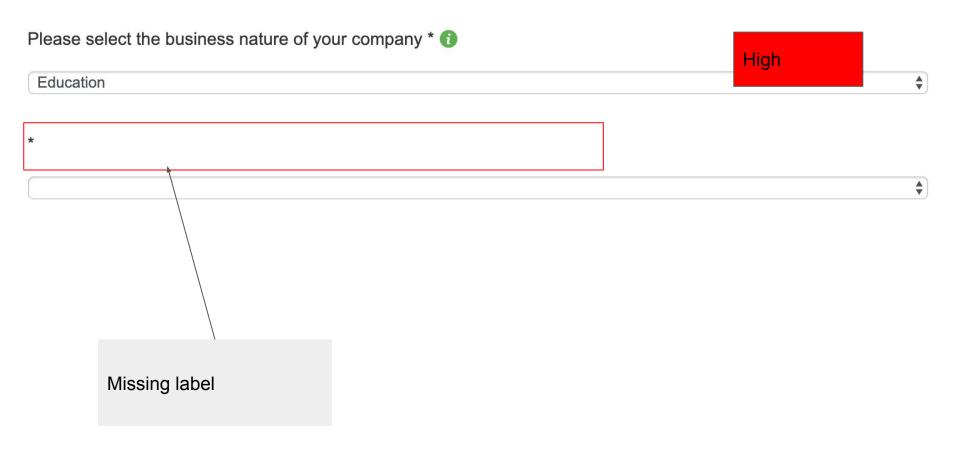


YYYY

MM

Date of registration/incorporation *









Date of registration/incorporation *

11111999 11 11 1999

Please provide the date in a valid format.

Why is 11 11 1999 invalid?

Last saved at 9:17 AM



High

Current local time is 5:17 PM

3. Business Details

High

2. Business Information

Country(ies)/territory(ies) of holding / operational presence *

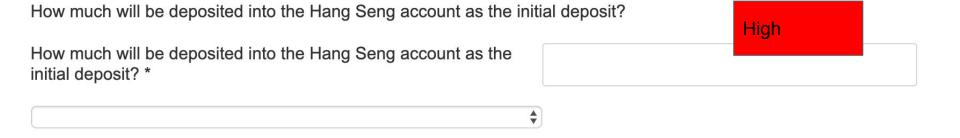
American Samoa

Country multi select

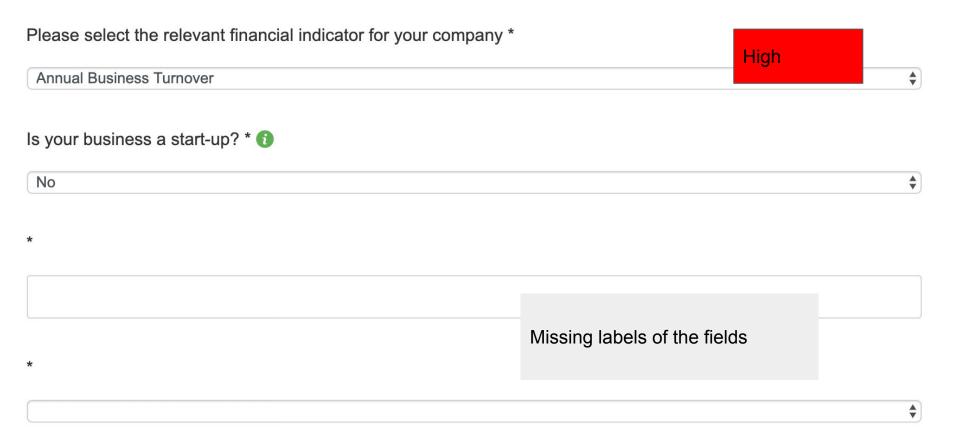
American Samoa X

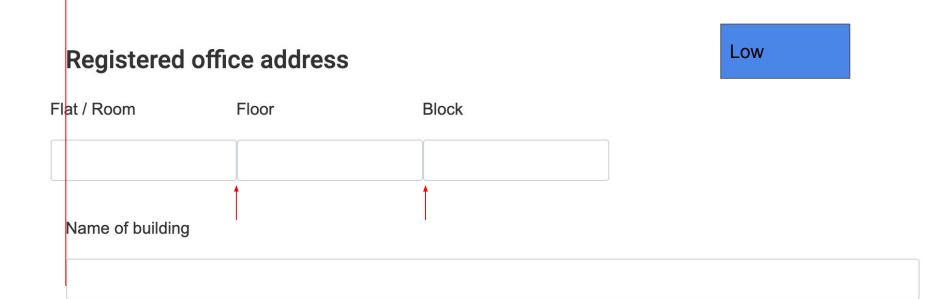
dasf

Incompleted function

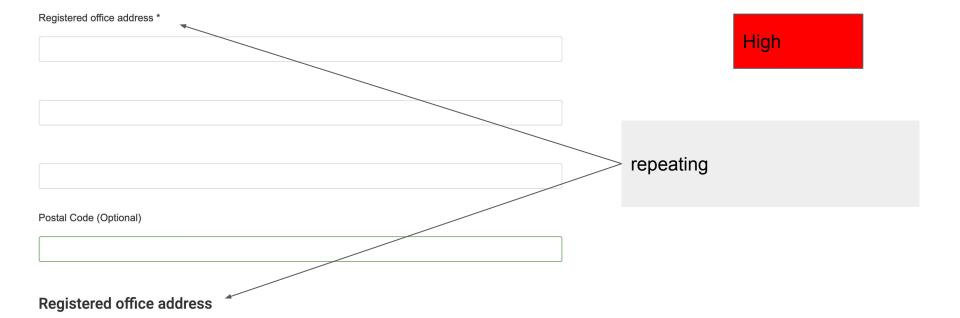


Duplicated Question, alignment problem





Alignment and spacing problem. Please check whole form.





Do you want the standard address format? *

Yes

Same question should use the same format: radio button is more suitable in this case. Please check all cases.

Principal business address

Principal



The address where you would like to receive correspondence from the bank. This is usually the same as the registered or trading address but can sometimes be different.

Other Ac

The help bubble should be positioned near to the help icon.

Correspondence address * (1)



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33

22

2222

Should have field validation for date input

5. Additional information

We'll need to know the key countries you'll be operating in. Please provide the below information.

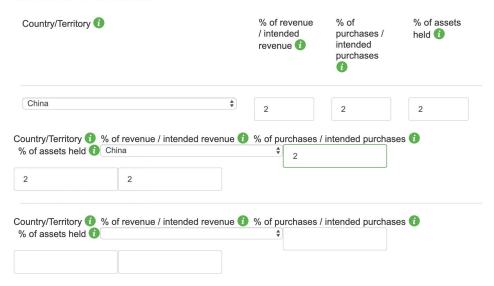
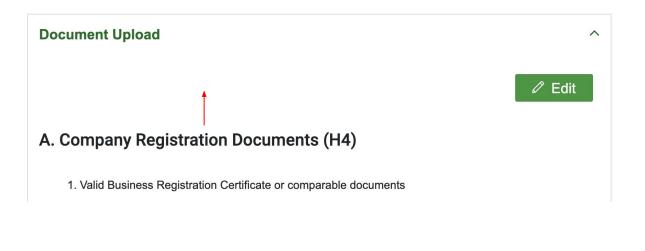
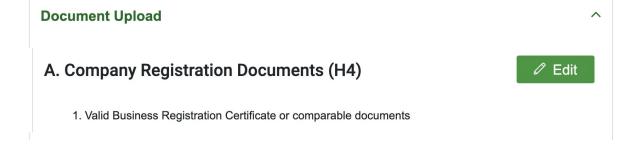




Table is broken, need to align columns,



Edit button and section title can share row.





I / We confirm that all provided information are and shall at all times be true, complete and up-to-date. This is a required field. □ Save < Back Instead of hidden, the "Submit Application" button should be Low

visible and disabled.