

# UAT

Customer Portal

High

Issues that causes confusion, difficulty on usage or simply incorrect/misleading.

Low

Issues that leads to inconsistency, purely cosmetics, or nice to have, have work around

## 2. Getting started

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Please provide the following information to get started.

All fields are required unless stated otherwise.

Do you have a Reference Number? 

☐ Yes

☐ No

Country Code \*

234

Office telephone number 2 (Optional) 

233234324

We use “(Optional)” to indicate optional fields, all other fields will be mandatory.

Please remove all “\*” in the form

Low



Log in to profile

Username

[Forgot Username?](#)

Don't have a profile? [Sign Up](#)

< Back

↶ Home

Next >

Low

The “return to Home”  
button will go to the  
landing page

# Recent Applications (0)

High

eg. Company Name, Application ID



Type



Company Name



Application ID



Last updated



Status



No recent applications.

The sort indicator should be displayed as:

Not sortable

[no icon]

Sortable



Sorted Ascending



Sorted Descending



## Hang Seng Business Account Application

Application ID: AC1909110033

Is your trading name(s) different from your registered name in English? \*

☐ Yes ☒ No

Company Type \*

Country/Territory of Registration \*

Registration/Incorporation document type \*

Low

Dropdowns should apply correct styling. Please check all pages.

High

Date of registration/incorporation \*

	DD	MM	YYYY
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✖ This is a required field.

Should not have this text field

Please select the business nature of your company \* 

High

Education

\*


Missing label




Surname(s) \*

Low

Country Code \*

Telephone number \* 

Should not have this space



Business email address \* 

High

Date of registration/incorporation \*

11111999

11

11

1999

✖ Please provide the date in a valid format.

Why is 11 11 1999 invalid?

Last saved at 9:17 AM



Save

High

Current local time is 5:17 PM

### 3. Business Details

High

### 2. Business Information

Country(ies)/territory(ies) of holding / operational presence \*

American Samoa

Country multi select

American Samoa X

dasf

Incompleted function

How much will be deposited into the Hang Seng account as the initial deposit?

High

How much will be deposited into the Hang Seng account as the initial deposit? \*

Duplicated Question, alignment problem

Please select the relevant financial indicator for your company \*

Annual Business Turnover

High

Is your business a start-up? \* 

No

\*

Missing labels of the fields

\*

## Registered office address

Low

Flat / Room

Floor

Block

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Name of building

--

Alignment and spacing problem.  
Please check whole form.

Registered office address \*

Postal Code (Optional)

**Registered office address**

High

repeating



Do you want the standard address format? \*

☐ Yes ☒ No

Do you want the standard address format? \*

Yes

Same question should use the same format: radio button is more suitable in this case. Please check all cases.

Low

## Principal business address

Principal



Same

The address where you would like to receive correspondence from the bank. This is usually the same as the registered or trading address but can sometimes be different.

Other Ac

The help bubble should be positioned near to the help icon.

Correspondence address \* 

Low

Date of birth \*

33	22	2222
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Should have field validation for date input

Low

5. Additional information

We'll need to know the key countries you'll be operating in. Please provide the below information.

Country/Territory <i>i</i>	% of revenue / intended revenue <i>i</i>	% of purchases / intended purchases <i>i</i>	% of assets held <i>i</i>
<div>China</div>	<div>2</div>	<div>2</div>	<div>2</div>
Country/Territory <i>i</i>	% of revenue / intended revenue <i>i</i>	% of purchases / intended purchases <i>i</i>	% of assets held <i>i</i>
<div>China</div>	<div>2</div>		
<div>2</div>	<div>2</div>		
Country/Territory <i>i</i>	% of revenue / intended revenue <i>i</i>	% of purchases / intended purchases <i>i</i>	% of assets held <i>i</i>
<div></div>	<div></div>	<div></div>	<div></div>

High

Table is broken, need to align columns,

## Document Upload



 Edit

### A. Company Registration Documents (H4)

1. Valid Business Registration Certificate or comparable documents

Edit button and section title can share row.

## Document Upload



 Edit

### A. Company Registration Documents (H4)

1. Valid Business Registration Certificate or comparable documents

Low

\*

☐ I / We confirm that all provided information are and shall at all times be true, complete and up-to-date.

✖ This is a required field.

< Back

 Save

Instead of hidden, the “Submit Application” button should be visible and disabled.

Low