# William West

With previous experience as a nurse assistant and a foundation in coding, project management, and high problem-solving skills, I am highly motivated to transition my skills into the IT field and contribute to innovative solutions in software engineering.

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#### **EDUCATION**

## *M.S. Information Technology, Data Analytics* — Southern New Hampshire University, Manchester, NH

September 2023- December 2024

## **B.S. Computer Science, Software Engineering** — Southern New Hampshire University, Manchester, NH

May 2020- August 2023

- Demonstrated proficiency in software design, development, testing, and maintenance.
- Exhibited skills in project management, including planning, scheduling, and budgeting.
- Collaborated with team members, including communication, conflict resolution, and leadership.
- Utilized strong problem-solving skills, including analysis, troubleshooting, and innovation.

### A.A.S General studies — Hinds Community College, Ridgeland, MS

August 2017 - December 2019

- Developed a comprehensive understanding of various disciplines in the arts and humanities, such as literature, history, and social sciences.
- Honed critical thinking and analytical skills through research, analysis, and interpretation of complex texts and concepts.

#### **EXPERIENCE**

### **St. Dominic's Hospital**, Jackson, MS — *Nurse Assistant*

May 2019 - January 2020

- Provided basic care for patients, such as assisting with daily activities and monitoring health status.
- Learned and developed interpersonal communication expertise through interactions with patients, families, and healthcare professionals.

#### **SKILLS**

**Test Automation** 

Agile Methodologies

MySQL

Github

C++

Python

Java

#### **ACHIEVEMENTS**

National Society of Leadership and Success Member

Multi-term President's List & Honor Roll Recipient - SNHU

### **SOFT SKILLS**

Critical Thinking

**Problem Solving** 

Resilience