#### To ask about this bill

call 1800 372 372

Open Mon - Sat, 8am - 8pm

MS WILLIAM PEREIRA GOMES DIAS 57 ANDY DOYLE CLOSE ROSS ROAD ENNISCORTHY CO. WEXFORD Y21 F8C9



For emergencies or electricity interruptions

ESB Networks
call 1800 372 999
Open 24 hours, 7 days a week
Please have this MPRN number ready

MPRN	10 013 114 258		
DG	MC	Profile	
DG1	MCC12	0	

Date of issue 24 Oct 23 Invoice number 1509411507

# Your world, brighter

Visit our Net Zero Hub at electricireland.ie/netzerohub

## Your electricity bill at a glance

> Full details of your account are on the back of this bill

### Billing period

25 Aug 23 to 20 Oct 23	57 days
Bill summary	

Bill summary		
Your last bill	€366.27	
Payments/Transactions	€366.27	cr
Balance brought forward	€0.00	
Charges for this period	€287.84	
Your Savings	€14.10	cr
VAT	€24.64	

Total due €298.38

Pay by Direct Debit

Payment terms are 14 days from date of bill issue or immediately if overdue. Information on the Fuel Mix and environmental impact is on the back of this bill.

Your Direct Debit is due for collection on 07/11/23. Thank You.



- Save up to 10% on heating costs by turning down your thermostat by just one degree.
- Using the cold setting on your washing machine can reduce energy use by 75%.

VAT Reg No IE 8F 52100V

E&OE



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MS WILLIAM PEREIRA GOMES DIAS





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298387



## Your electricity bill in more detail

Abbreviations p: price change cr: credit

Your electricity usage Tariff Home Electric + Nightboost

Note: Price change due 1 Nov 23

meter number	unit usage	unit price €	unit type	Amount	
_3522	15	0.1228	Nightboost: 2am-4am	1.84	
	4	0.1228	Nightboost: 2am-4am	0.49	
_3522	309	0.4241	Day: 8am-11pm	131.05	
	265	0.4241	Day: 8am-11pm	112.39	
_3522	34	0.2092	Night: 11pm-8am	7.11	
	17	0.2092	Night: 11pm-8am	3.56	
Total electrici	ty charges			256.44	
Your Savings (DD (5%)/Online Billing (0.5%)) 25/08/23-30/09/23				7.70 cr	
Your Savings (DD (5%)/Online Billing (0.5%)) 01/10/23-20/10/23				6.40 cr	
Standard charges and other items					
Standing Char	ge	57 d	ays @ €0.9976 / day	56.86	
PSO Levy Aug	ı/Sep			25.46 cr	
VAT		9% o	n €273.74	24.64	
Payments/Other Transactions					
Payment recei	ved thank you			366.27 cr	

Energy consumption on this bill amounts to approx. 115 kg of carbon emissions.

Your consumption is 644 kWh for this period compared to 1007 kWh for the same period last year. Your annual consumption is 6282 kWh, CRU average annual consumption is 4200 kWh.



#### Customer service

Phone: 1800 372 372 8am-8pm Mon-Sat

+353 1 852 9534 International

Please have your account number to hand when you contact us. We can only discuss account information with the account holder.

Email: service@electricireland.ie

Social: www.facebook.com/ElectricIreland

Address: Electric Ireland, PO Box 841, South City
Delivery Office, Togher, Cork.

#### Complaints

Phone: 1800 372 372

Email: service@electricireland.ie

If not resolved to your satisfaction, write to Electric Ireland, Complaints Facilitator, PO Box 12523, Dublin 9 or email: complaintfacilitator@electricireland.ie

If you feel your complaint still has not been resolved to your satisfaction, contact the Customer Care Team at the Commission for Regulation of Utilities: The Grain House, The Exchange, Belgard Sq. North, Tallaght, D24 PXW0 1800 404 404 or email: customercare@cru.ie

#### Payment options

See electricireland.ie/online-services for all payment options, including direct debit, pay by card, equal monthly instalments and pay as you go top ups.

You can also call **1800 372 372** or Credit Control on **1800 504 021** 

Electronic You will need your account number IBAN:IE36AIBK93208681900087

BIC: AIBKIE2D

Cash: Payzone, AIB and most other banks,

PostPoint and An Post.

Cheque: Make payable to Electric Ireland,

PO Box 323, Little Island, Co. Cork.

Please allow up to 5 working days for payments to appear on your account.

#### Information on Benefits of Switching

Visit www.cru.ie/consumer-information/switch-supplier for accredited price comparison tools and for more information.

#### **Energy efficiency**

For details on how you can improve energy efficiency in your home visit **seai.ie** 

For information on independent consumer advice (including MABS.ie and CCCP.ie), energy agencies, energy efficiencies, advice on energy appliances and price comparisons, visit electricireland.ie/advice

#### The Public Service Obligations (PSO) Levy

The PSO Levy, determined by the Commission for the Regulation of Utilities (CRU), is charged to all electricity customers and relates to the recovery of additional costs associated with meeting the obligation to purchase electricity generated from sustainable, renewable and indigenous sources.

#### Do bhille as Gaeilge

Má theastaíonn uait do bhille a fháil i nGaeilge, seol ríomhphost chuig eolas@electricireland.ie nó glaoigh ar 1800 372 372, agus beimid sásta an socrú sin a dhéanamh duit.

#### Electric Ireland fuel mix disclosure label

For the period of January 2021 - December 2021

Fuel type	Supplied by Electric Ireland (All Island)	Average of all island market for comparison
Coal	2.4%	6.8%
Natural Gas	31.0%	33.6%
Renewables	65.3%	55.9%
Oil	0.9%	2.7%
Other	0.4%	1.0%
Total	100%	100%
Environmental impact		
CO <sub>2</sub> Emissions	179 gCO <sub>2</sub> /kWh	258 gCO₂/kWh

Your specific fuel mix may differ to the fuel mix shown because Electric Ireland offer green source products. For information on your fuel mix and on the environmental impact of your electricity supply visit www.electricireland.ie or, for further details call 1800 372 372