

# **Odin Health**

Business Manager

User Documentation

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## **User Documentation**

#### Introduction

This user guide is to be used in conjunction with the Odin Health Business Manager. It contains all necessary information for the user including: background to the problem, requirement specifications, installation procedures, user guide and troubleshooting. All other technical information has either been included in the technical guide or the project documentation.

#### Identification of the Problem

Currently, Odin Health uses a huge number of spreadsheets for tracking its business expenses, tracking expenses, wages, etc. This creates a very inefficient system in which a lot of time is wasted formatting and creating the spreadsheets as well as locating and collating them.

The current spreadsheet solution is very unorganised and requires the manual input of data across forms. Applications for reimbursements and such must also be manually sent via email or approved through phone calls. For a business, time is money, and it is vitally important that a system is as efficient as possible.

Thus as shown, the current system is inefficient and unorganised and a new system is required to keep all the data together and allow for automatic calculation and tasks.

## Identification of Prospective Users

Almost all employees in Odin Health would be using this system, as most employees will at one point require reimbursement for travel or business expenses. The employees will also most probably apply for travel or business expenses. Therefore, all the employees would need to be able to access this system.

The jobs range from Accountants to Developers, and thus all the different users have varying levels of computer experience. Due to this, the system will have to be user-friendly and very precise so that little or no training is required for the employees on top of the information provided in the User Manual.

## Requirement Specifications

The following specifications are based upon the investigation and analysis of the previous system and multiple interviews with the client. The specifications describe all the information, logic and requirements of the new system.

The new system must be able to fulfil the needs and requirements of the clients. It is important that the client and I agree on the same requirements otherwise the new system would be inefficient and perhaps a waste of time. The requirements specification is based upon the decision to use Visual Basic .NET and Microsoft Access 2013.

## General Requirements

- 1. The system must be efficient and quick to use.
- 2. Data should be stored and organised quickly and practically.
- 3. The user interface must be unambiguous and easy to navigate and use.
- 4. Reports must be able to be printed.
- 5. Back-ups of the database must be easy to perform.

#### Hardware and Software Requirements

The new system must be able to be used on any computer running Windows 7, 8 or 8.1. A computer with a mouse, keyboard and printer would be necessary to utilise the system to its full potential.

The main database must be stored on the network so all employees can access it. Furthermore, an option to store the database locally (i.e. save it to a different directory), so that data may be accessed when the network cannot be accessed, is essential.

The new system must also be able to print reports to any printer that the client wishes. The required information must be able to be easily viewed and sorted for this printing.

The new system will be built on Microsoft Visual Basic .NET while using Microsoft Office Access 2013 to manage the database. This would require all Users computers to have the .NET Framework installed and relevant Microsoft Access Drivers or Microsoft Access 2013 to enable OLE DB (Object Linking and Embedding, Database) database connections.

#### Database Requirements

The new system must be to store, organise and sort all of the following fields. Additionally, the user must be able to easily edit fields and add new records. The system must be able to prepare reports and sort them and allow the user to print these. Furthermore, the system must allow for the searching of records by different field parameters and display results.

The record structures and a data dictionary may be found further on in this documentation.

## The Objectives of the Solution

#### The solution must be able to:

- 1. Produce printable reports with the relevant data.
- 2. Add, delete and update Usernames, Passwords and Full Names (Accounts).
- 3. Provide a security barrier to prevent unauthorised access to the system.
- 4. Limit access to some sections of the system to selected Users.
- 5. Change the location of the database and back-up the database.
- 6. Allow users to send direct emails to the developer for Technical Support.
- 7. Allow users to apply for Travel or Business Expenses by filling in the relevant fields and sending a direct email to the CEO asking for approval.
- 8. Allow the CEO to approve user applications through the new system and send relevant emails if the application is approved,
- 9. Add, delete and search these applications for expenses and automatically assign tracking numbers.
- 10. Allow users to add, modify and delete travel and business expenses.
- 11. Add, edit and delete revenues and wages and all their relevant fields.
- 12. Display all this data in a table-based view.
- 13. Allow the entry, addition and deletion of data through a form-based interface.
- 14. Sort data based on specific fields.
- 15. Query data based on specific fields.

#### Installation Procedure

#### Prerequisites

The files required for installation are located on several USB drives which have been provided to Odin Health. They have also been securely stored on a cloud storage facility which also allows for any new updates to be pushed.

Firstly, it is important that the .NET Framework 4.5 and Access Database Engine are installed or else the program will not work. Normally, the .NET Framework is already installed on Windows devices but the Access Database Engine is not.

Follow the following link to download the .NET Framework Setup: http://www.microsoft.com/en-nz/download/details.aspx?id=30653

Follow the following link to download the Access Database Engine (also included on the USB drives):

http://www.microsoft.com/en-us/download/details.aspx?id=23734

#### Odin Business Manager Installation

Follow the following steps below after the prerequisite steps have been satisfied.

- 1. Insert the USB drive into the computer
- 2. Navigate to the 'Install' Folder on the USB and click on setup.exe
- 3. Follow the instructions on the InstallShield Wizard. Select a different directory to install in if needed.
- 4. Click Install. If a prompt appears asking for your approval then select 'Yes'.
- 5. The program has been installed and a shortcut is available on the desktop.

## Then perform the following steps to begin using the program:

- 1. Open the Odin Business Manager
- 2. If the program is blurry and pixelated then right click on it, go to 'Compatibility' and check 'Disable display scaling on high DPI settings" and finally click 'OK'.
- 3. Change the database location from the Settings so that your database can work. (Click File then Settings on the login form)
- 4. Change the email for applications in the Settings form.
- 5. Use the Account Manager (Click File then Account Manager) to add an account to the database so that you can login to the system.

Please note that unhandled errors may appear if the database location is not set correctly so it is beneficial to do so before using the program.

## **Backup Routines**

As with all computer systems, it is extremely important that all data is backed up so that if data is accidentally deleted it may be restored. Furthermore, backups allow for rollbacks to previous times. It is impossible to determine when data loss or corruption could occur and thus the database should be backed up frequently (preferably once a day).

The installation files and documentation have been uploaded into the cloud so that they may be accessed in all cases. Please contact your technical support for the link.

#### Using the Backup Function

The Odin Health Business Manager contains a very useful feature by which you can back up the database through the program. To do this, one must first navigate to the 'Settings' form and then follow the instructions below:

- 1. Click on the 'Backup' button [Fig 1.1]
- 2. Select the folder or directory you want to back up the database to and then click 'OK'. [Fig 1.2]
- 3. The database has been backed up to the location you specified.

The 'Settings' form will indicate when you last backed up the database for recording purposes. Furthermore, it will output a success if the database is backed up successfully. Please ensure to keep multiple copies of the backup in different locations for good back up measures.

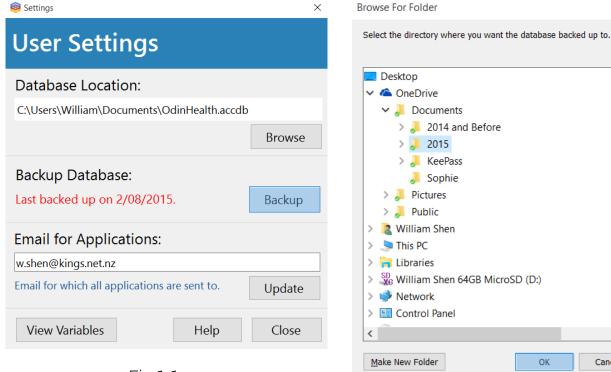


Fig 1.1

Fig 1.2

 $\times$ 

Cancel

## Guide to Common Errors

Below is a table of common errors, their meanings and how to 'solve' them. Many errors are self-explanatory.

Error	Description	Solution
Please ensure all fields are filled out correctly	Some controls may have been left blank or are invalid (e.g. KiwiSaver > Gross Pay)	Ensure all fields have been filled in with valid data. Refer to the validation rules on the next page.
Please select a record from the table.	Occurs when clicking 'View or Edit' or 'Delete' without selecting an item on the ListView.	Select your desired item from the ListView (table) and then click the relevant button.
Application successfully added into database but email did not successfully send.	Your application was added to database but the email could not send to the recipient.	Ensure you are connected to the internet, delete the application then reapply or directly contact CEO.
The table 'Accounts' is empty.	Occurs when no accounts exist in the database.	Use the Account Manager to add an account to the database and use it to login.
The username or password you have entered is incorrect.	Either the username or password you entered and tried to login with were not correct.	Use the Account Manager to check add, delete or update accounts.
No data found.	No data could be found in the database for your specific search query.	Use different filters to find the data you require.
Something went wrong. The email could not be sent. Please try again later.	Your email to contact support could not be sent successfully.	Ensure you are connected to the internet then resend the data.

## Validation Rules

The following are the rules for validation on each relevant form. A large majority of 'validation' has already been carried out in the program by restricting user input and thus have not been included here (e.g. no letters in currency textboxes).

Form	Rule
Business Expense – New Business Expense – View and Edit	All controls contain text.
Business Expense Applications – New Business Expense Applications – View and Edit	All controls contain text.
Contact Support	All controls contain text, checkbox checked and email address is valid.
Investment	All controls contain text.
Revenues - New Revenues - View and Edit	All controls contain text.
Travel Applications — New Travel Applications — View and Edit	All controls contain text.
Travel Expense	All controls contain text and length of currency type is exactly 3 characters (e.g. RMB)
Wages - New Wages - View and Edit	All controls contain text, the net pay is greater than 0, and gross pay is bigger than PAYE and KiwiSaver.

## Performing Common Tasks

The following list of tasks has been produced based on application start order (i.e. when the program is first started what tasks should be carried out)

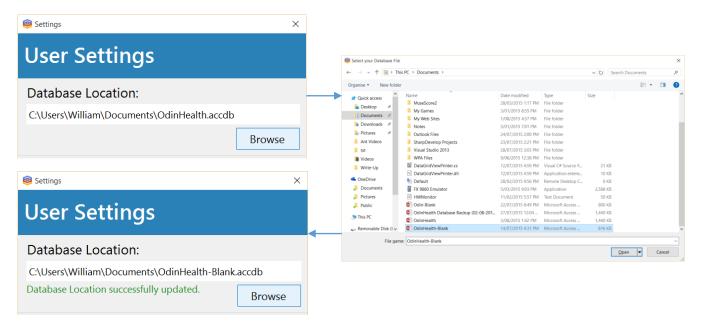
## Settings

#### Changing the Database Location

You must change the database location before using the program for the first time. First copy the database file from the setup USB drive into a directory of your choice.

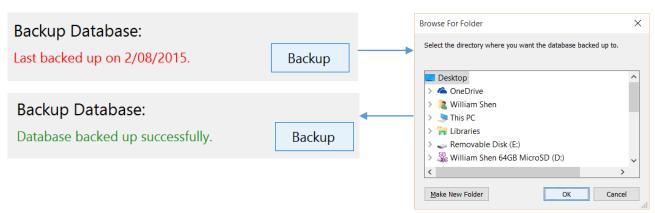
Next, go to the Settings form and click 'Browse' in the database location section then select your database file and click 'Open'. The database location should now update.

The program will ask you if you want to restart or not. It is recommended you select 'Yes' in most if not all situations.



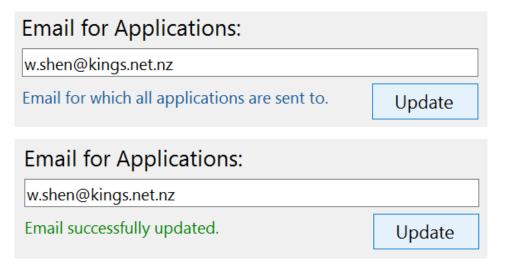
## Making a Backup

It is important that the users maintain good backup routines. To back up the database, select 'Backup' and then choose the directory where you wish the database to be backed up to and then click 'OK'.



#### Updating the Email to which Applications are sent to

To update the application email type in the new email into the textbox and then click 'Update'. Ensure that the email address is valid or else it will be rejected by the system.



#### Viewing the Settings Variables

To view the Settings Variables click the 'View Variables' button on the bottom left of the form and then enter the password and enter. Here are the variables used by the system to determine many things.

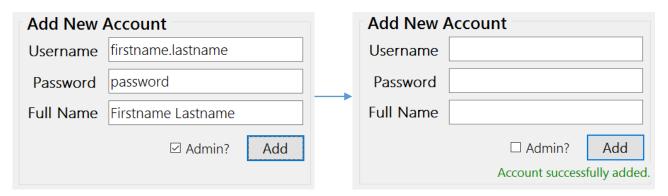
The variables are used to: check whether a user is an admin or not, automatically assigning travel and business expense tracking number and storing database locations, etc.

## Account Manager

Navigate to the Account Manager and then enter the password to enable the following functions.

## Adding an Account

To add an account first enter the account details into the 'Add New Account' controls and then click 'Add'. The account will add to the database unless the username already exists in the database (the system will give an error output).



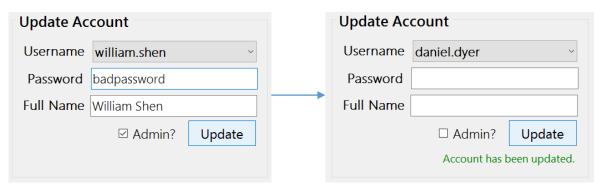
#### Deleting an Account

To delete an account, first select a username from the combination box in the 'Delete Account' group box and then check the 'Confirm' checkbox. Next, click the 'Delete' button and the account will be deleted from the database.



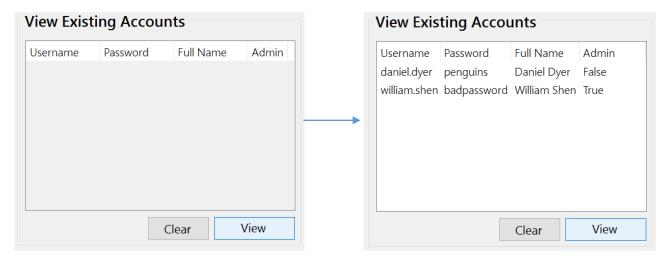
#### Updating an Account

To update an account firstly select the username that you wish to update and then fill in the relevant fields in the controls. Next, click 'Update' and the account will be updated.



## Viewing Accounts

Viewing the existing accounts in the database is an extremely simple task to carry out. Simply click 'View' and the data will appear. Use the clear button to clear the ListView so that others cannot see this private data.

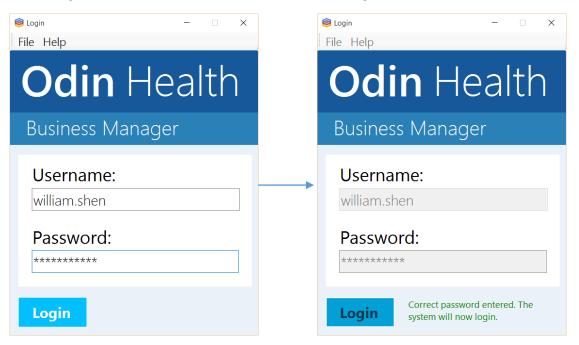


## Login Form

#### Logging In

To login to the program enter your username and password into the relevant textboxes and press 'Login'. If the account does not exist or one of the credentials are incorrect then the program will count it as an incorrect attempt. You are allowed a maximum of 5 attempts each time the program is opened.

If the login credentials are correct then the program will open the Main Menu form.



## Using the ToolStrip

Use the tool strip located on the top of the login form to access important forms such as the Account Manager and the Settings Form.

The toolstrip is the 'File' and 'Help' included on the diagram below.



#### Main Menu

The main menu may only be accessed after a correct username and password is entered by the user. This form contains all the controls required to open the other forms to perform their relevant functions.

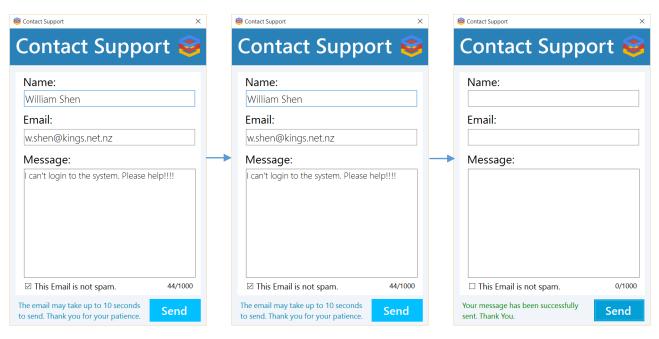


#### **Contact Support**

#### Sending an Email to the Developer

If the situation should arise that you need to send an email to the developer or have a problem or query, then use the contact support form to send this email.

Firstly, enter your name, email address, your message and check the 'This Email is not spam' checkbox. Next, click send and the system will validate your data and then send it if it is all valid. Ensure that all fields are filled in and the email address is valid.



The following section includes how to search, add, view or edit, and delete data. Since many forms follow the same structure (Overview, New, View and Edit), only one of these will be used to show the user how to use the system in detail.

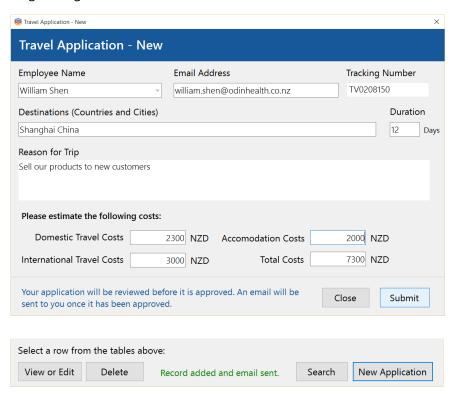
The example that will be used is travel expense applications.

## **Travel Expense Applications**

#### Adding a new application or record into the database

To open the form to add a new record into the database, you must first navigate to the 'Overview' and then click 'New Application' or 'New Record' or similar. Next, fill in the form with all the relevant details, be sure that the data is all valid. After that, click the 'Add' button or similar to add the record into the database. If any data is invalid, the system will output a message to the user.

The form will then close in most cases (apart from Wages) and output a message indicating success on the 'Overview' form. In the case of a travel expense application, an email will be sent to the application email and thus there could be a slight 'lag'.

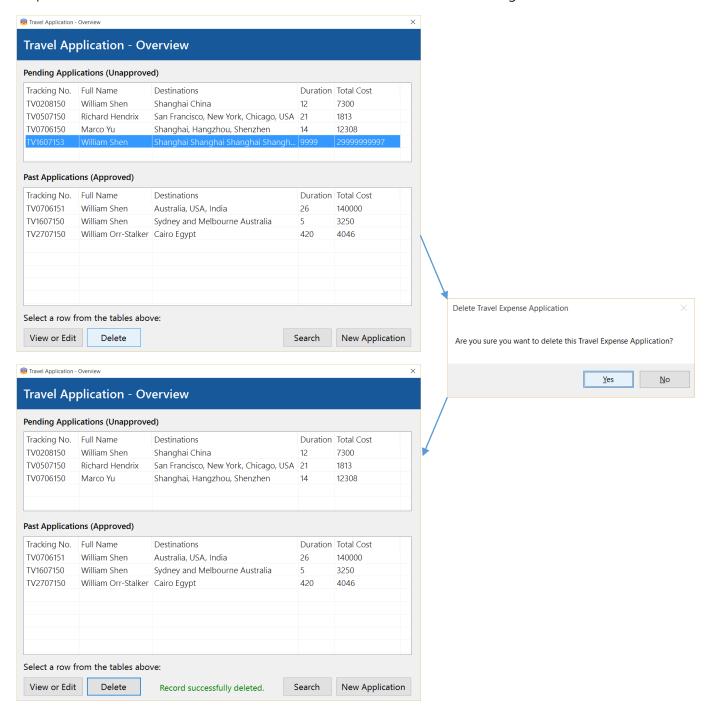


## Deleting a record from the database

Deleting a record from the database can usually be done in two ways using the program. Either by using the overview form or the view and edit form.

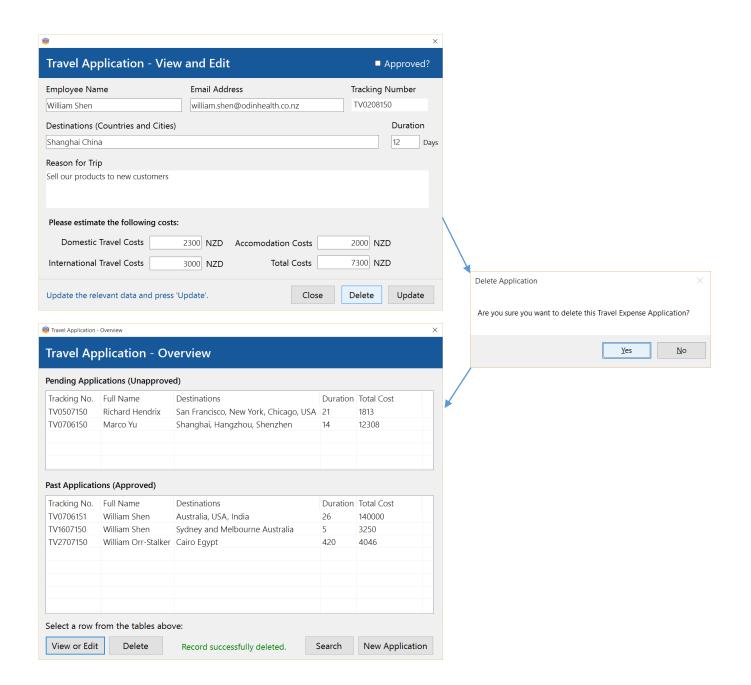
See the diagrams on the next page.

To delete data by using the overview form first select the record you wish to delete and then click 'Delete'. The program will ask you to confirm so select 'Yes' if you wish to proceed. The record will then be deleted and a success message shown.



To delete data by using the view and edit form simply click the 'Delete' button and then confirm the deletion with 'Yes'. Next, the record will be deleted and a success message shown on the 'Overview' form.

Look at the diagram on the next page for reference.

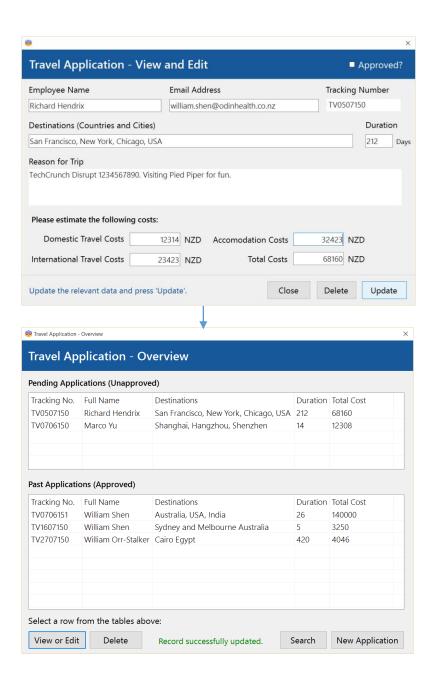


## Updating a Record in the database

To update a record first select a record on the 'Overview' form then click 'View or Edit'. Next, update any of the relevant fields with valid data and then click 'Update'. Given that all the data is valid, the program will then go ahead and update the record in the database.

In the case that the data is not valid the program will reject it and display a message to the user. Please see the diagram on the next page as a reference.

Please note that for 'Pending' and 'Completed' ListViews the data will sort itself and update the ListViews automatically. This also applies to forms for one ListView only.



#### Approving an application

Approving an application follows the same routine as updating a record. To approve an application, you must select the approved checkbox on the top right of the view and edit forms. If you cannot do so then it means you do not have enough user rights to do so.

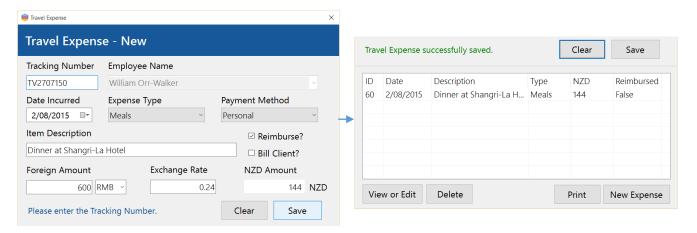
After you have checked the approved checkbox click update and an email will be sent to the applicant telling him or her that their application has been approved. Since this follows the same structure as updating a record, screenshots have not been included.

#### **Travel Expenses**

The following section is a guide on how to add new travel expenses to the system and edit or view them accordingly.

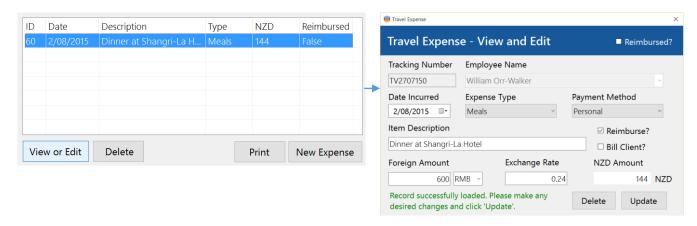
#### Adding a travel expense

To add a travel expense first navigate to the Travel Expense — Overview form and then click on 'New Expense'. Next enter the tracking number and once one from the TEA table is identified, the employee name is automatically locked in. Next, add expenses as you wish ensuring that all data is valid. Finally click the 'Save' button and the data will be added to the database and shown on the ListView below



#### Modifying a travel expense

To view or edit a travel expense in depth you must first select the expense on the ListView and then click 'View or Edit' once you have done so, the data will be loaded above and you can update it accordingly. To return to adding new expenses click the 'New Expense' button located on the bottom right of the form.



## Sorting Data in ListViews

Sorting the data in the ListViews by the columns is an extremely simple task to carry out. Simply click on the column headers the data will sort itself accordingly. The data will sort itself both ascending and descending depending on how many times the column has been clicked/

#### An example has been shown below:

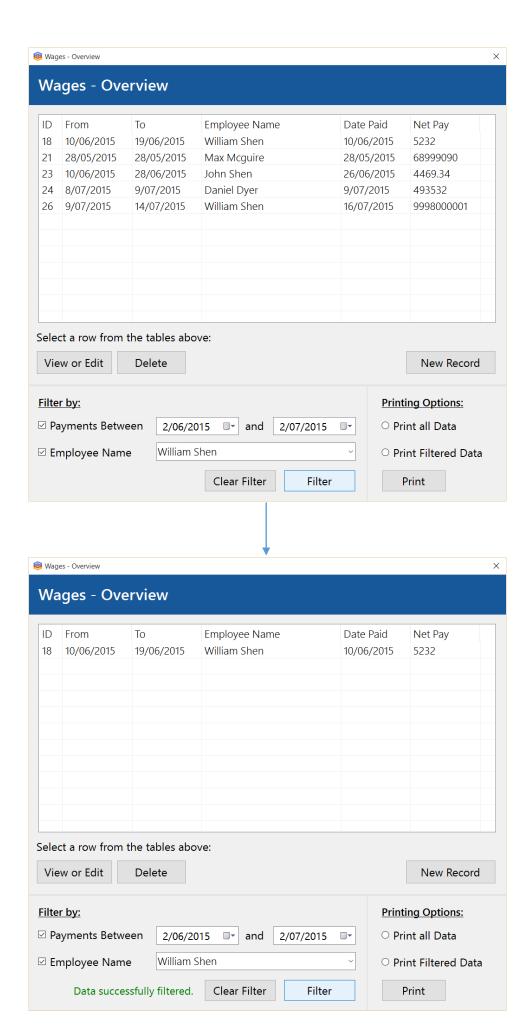
Tracking No.	Full Name	Description	Quantity	Total Price
BS0607150	Daniel Dyer	Nexus 9 64GB	5	4250
BS1106151	William Shen	Dell Projector	1	1200
BS1607152	William Shen	Chicken Niblets	100	121
BS2305150	Marco Yu	Dell U2515H Monitors	12	6552
ast Applicatio	ons (Approved)	<b>↓</b>		
	ons (Approved) Full Name	> Description	Quantity	Total Price
Tracking No.		> Description Chicken Niblets	Quantity 100	Total Price 121
Tracking No. BS1607152	Full Name	•		
Tracking No. BS1607152 BS1106151	Full Name William Shen	Chicken Niblets	100	121
Tracking No. BS1607152 BS1106151 BS2305150	Full Name William Shen William Shen	Chicken Niblets Dell Projector	100	121 1200
Past Application Tracking No. BS1607152 BS1106151 BS2305150 BS0607150	Full Name William Shen William Shen Marco Yu	Chicken Niblets Dell Projector Dell U2515H Monitors	100 1 12	121 1200 6552

## Filtering Data

On some forms filtering data is supported either for printing or viewing purposes. These forms are the business expense, revenues, and wages forms. To filter the data, check the filter checkboxes and then specify your query. Finally, click the 'Filter' button and the data will be filtered accordingly.

If you wish to clear the filters then simply click 'Clear Filter' and the ListView will return to its original state.

The example on the next page shows filtering on the Wages form.



## **Printing Options**

Printing is an important function of the program in order to allow for record keeping and checking purposes. The Odin Health Business Manager has been built with this in mind and therefore has three important printing functions. They are printing business expenses, travel expenses and wages.

The guide below shows how to make use of these functions:

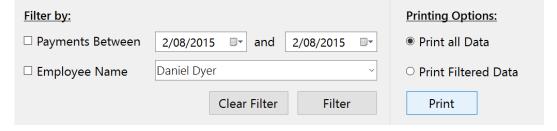
## 1. Setup

Navigate to the relevant form and 'select' the data to be printed and click 'Print'. Below shows examples for each of the three functions.

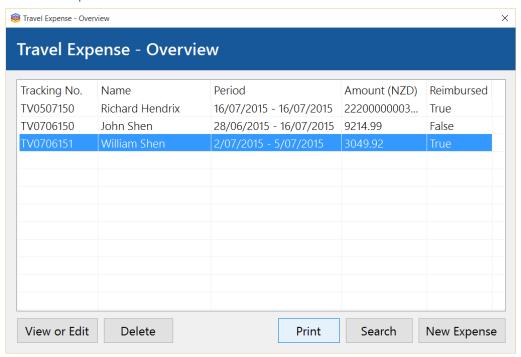
#### **Business Expenses**



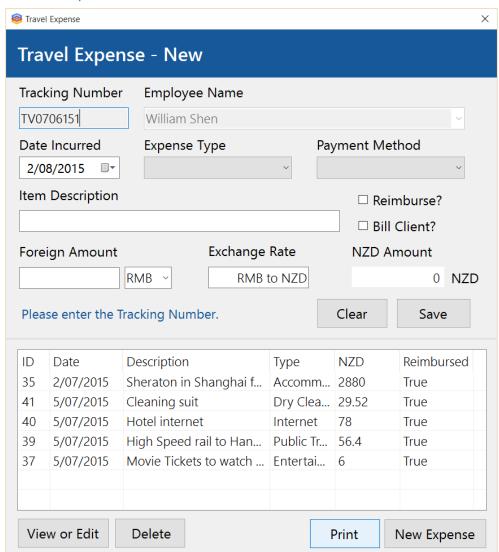
#### Wages



## Travel Expense - Overview



#### Travel Expense - New and View and Edit

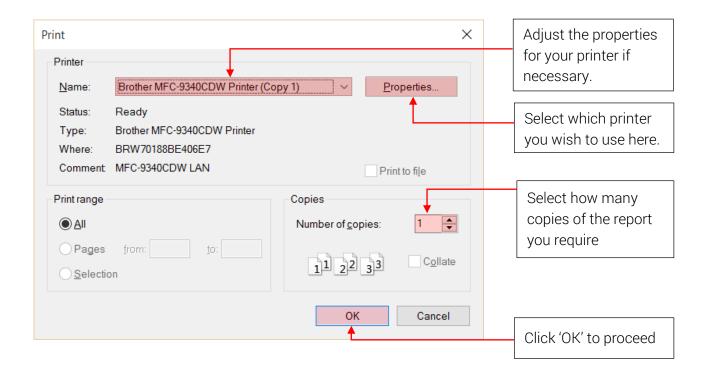


## 2. Print Dialog

After setting up the printing and clicking the 'Print' button a dialog will appear presenting the user will many print options. Here you can adjust the properties of the printer and how many copies you want before a preview is displayed on the next step.

You must ensure that the properties of your printer are correct or else irregular formatting or improper printing may occur on the documents.

After selecting all these options press the 'OK' button and proceed to the next step. Diagrams of this step have been included on the next page.



#### 3. Preview and Print

After you have selected your printer and its settings you will be presented with a print preview dialog. Here you should review the report that has been produced and if you are satisfied with it then confirm to print it. After you have clicked the print button (the printer symbol on the top left) your report will be printed by your printer.



Click the button as highlighted above in the diagram with blue to print the document. You can use the other buttons to browse the report.

## Glossary of Terms

Business Expense – an expense incurred by the business that may be related to physical goods and services (not travel related)

**Business Expense Application** – an application that must be submitted and approved before purchasing any goods and services for the business unless approved otherwise.

**Investment** – any money that is not from sales but rather from other organisations for the purpose of research and development or donations.

**Revenue** – income made by the company such as sales or service maintenance.

**Travel Expense** – an expense incurred during a business trip or other trip that includes accommodation, food, internet, mobile phones, etc. Different to business expenses in the way that they may be considered 'costs of living'.

**Travel Expense Application** – an application that must be submitted and approved before embarking and purchasing tickets for a business trip.

**Wage** – a fixed regular payment for work or services that is paid to the employees or contractor.