

WILLIAM TRAN

714-786-0764 ♦ williamtran314@gmail.com

EDUCATION

University of California, Santa Barbara

September 2019 - March 2023

Bachelor of Science in Statistics and Data Science

GPA: 3.53

Minor in Music

RELEVANT SKILLS

Software & Tools

Python, SQL, R, Spark, Tableau, SAS, MS Office

Languages

Fluency in Vietnamese

EXPERIENCE

UCSB Arts & Lectures

September 2019 - March 2023

Customer Sales Analyst (August 2020 - March 2023)

Online Student Ambassador (April 2020 - August 2020)

Event Staff (September 2019 - April 2020)

- Managed box office sales and exchanges, accessing customer data via our virtual point-of-sale system to resolve complex issues regarding purchases, seating, and event access over the phone and email
- Supervised student ticket office workers, providing managerial support on-site and in the office
- Assisted a diverse group of patrons throughout Arts & Lectures events on-campus, off-campus, and online

Medical, Educational Missions & Outreach (MEMO) at UCLA December 2017 - June 2018

General Volunteer

- Volunteered for various positions under this UCLA non-profit public health organization, including Ticket Sales, Sound Installation, and Music Coordinator.

EXTRA-CURRICULAR

Founder and president of Sound Society at UCSB, a student-run music production club at UCSB

General member of UCSB Data Science Club

Lead drummer for UCSB Jazz Ensemble