

WILLIAM TRAN

714-786-0764 — williamtran314@gmail.com

EDUCATION

University of California, Santa Barbara

September 2019 - March 2023

Bachelor of Science in Statistics and Data Science

GPA: 3.53

Minor in Music

RELEVANT SKILLS

Software & Tools

Python, SQL, R, Spark, Google Cloud Platform, Tableau

Languages

Fluency in Vietnamese

EXPERIENCE

Saint Louis University

September 2023 - Current

Prospect Data Analyst

- Conducting statistical analyses of fundraising data to increase effectiveness of campaigns for all Saint Louis University departments
- Working on machine learning models to accurately predict donor behavior using gradient boosting, logistic regression, etc.
- Producing data visualizations in Python and Tableau to share findings and strategic recommendations with our fundraising team

UCSB Arts & Lectures

September 2019 - March 2023

Customer Sales Analyst

- Managed box office sales and exchanges, accessing customer data via our virtual point-of-sale system to resolve complex issues regarding purchases, seating, and event access over the phone and email
- Supervised student ticket office workers, providing managerial support on-site and in the office
- Assisted a diverse group of patrons throughout Arts & Lectures events on-campus, off-campus, and online

EXTRA-CURRICULAR

Founder and former president of Sound Society, a student-run music production club at UCSB

Former member of UCSB Data Science Club

Former lead drummer for UCSB Jazz Ensemble