

# WILLIAM TRAN

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## EDUCATION

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**University of California, Santa Barbara**  
*Bachelor of Science, Statistics and Data Science*  
*Minor in Music*

September 2019 - Present  
GPA: 3.56  
Anticipated completion in 2023

## RELEVANT SKILLS

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<b>Languages</b>	Fluency in Vietnamese
<b>Software &amp; Tools</b>	R, SQL, Python, C++, Adobe Creative Suite, MS Office

## EXPERIENCE

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<b>UCSB Arts &amp; Lectures</b> <i>Ticket Office Event Specialist (August 2020 - Present)</i> <i>Online Student Ambassador (April 2020 - August 2020)</i> <i>Event Staff (September 2019 - April 2020)</i>	September 2019 - Present
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- Supervised student ticket office workers, providing managerial support on-site and in the office
- Provided support for the online box office, resolving technical issues for customers regarding ticket sales and virtual event access over the phone and email
- Assisted a diverse group of patrons throughout Arts & Lectures events on-campus, off-campus, and online
- Sold merchandise, tickets, and concessions, reconciling all income at the end of Arts & Lectures events
- Facilitated transportation and hospitality accommodations for artists and staff members

**Medical, Educational Missions & Outreach (MEMO) at UCLA** December 2017 - June 2018  
*General Volunteer*

- Volunteered for various positions under this UCLA non-profit public health organization, including Ticket Sales, Sound Installation, and Music Coordinator.

## EXTRA-CURRICULAR

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Founder and president of Sound Society at UCSB, a student-run music production club  
General member of UCSB Data Science Club  
Lead drummer for UCSB Jazz Ensemble  
Drummer and dancer for Bi Tri Dung Lion Dance Kung Fu Team from 2016 to 2019