# Understanding Low Completion Rates at Community Colleges

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# Community Colleges Increase Access to Higher Education & Economic Mobility

- ~Half of low-income Americans first enroll in a community college to pursue higher education
- High school graduates face much lower earning potentials without a post-graduate certificate or degree<sup>1,2</sup>

<sup>1. &</sup>lt;u>Belfield, C. and T. Bailey. 2017. The Labor Market Returns to Sub-Baccalaureate College: A Review</u>

<sup>2.</sup> Mann-Levesque, L. 2019. Improving community college completion rates by addressing structural and motivational barriers.

#### Community Colleges Train Skilled Workers

 Many skilled occupations require an Associate's Degree or certificate for entry-level positions

Demand for skilled workers on the rise

Growth rate for 43 skilled occupations projected to rise<sup>3</sup>

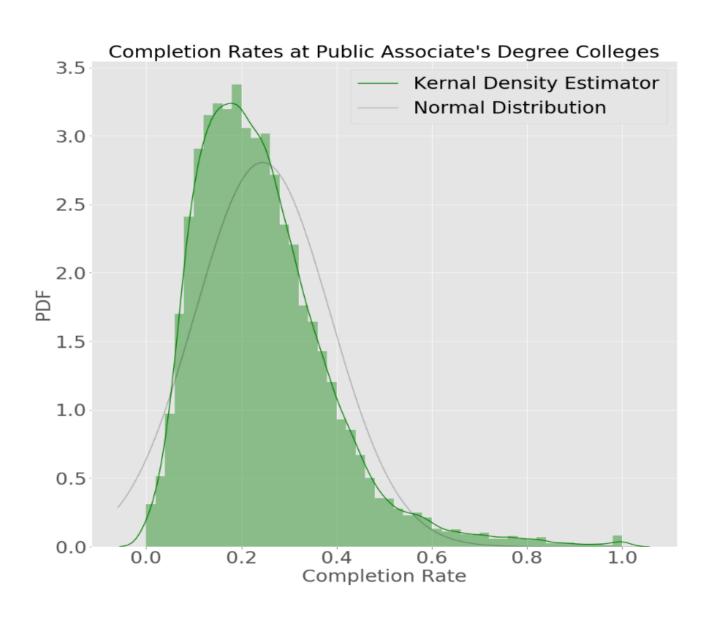
#### Community Colleges Have Low Completion Rates

 First-time degree/certificate-seeking student completion rates within six years:

Community colleges: 23% completion rate

Four-year public colleges: 47% completion rate<sup>4</sup>

#### Completion Rates Vary Across Community Colleges



## Why Do Completion Rates Vary?

Possible reasons:

- Student demographics
- Quality of instruction
- Level of student services
- Others?

 Explaining factors related to variation could help community colleges increase completion rates

# Who Might Care About Completion Rates?

Prospective students

 Families of prospective students

Admissions departments

Faculty

Recruiting departments

Curriculum designers

Administrators

#### College Scorecard

Published by U.S. Dept. Education<sup>5</sup>

Annual survey of all colleges offering U.S. financial aid

>2200 categories of data collected per college

Data include different measures of completion rate

## **Explaining Variation in Completion Rate**

 Used College Scorecard data to investigate variation in completion rates

Completion rate measure used:

 "Completion rate for first-time, full-time students at less-than-four-year institutions (150% of expected time to completion"

#### Methods – Data Wrangling

Accessed 2.46 GB College Scorecard Data

• 22 academic years, 1996-97 through 2017-18

 Jupyter notebooks, Python 3.7.4, pandas and other libraries

 Original pandas DataFrame contained 154,228 rows/cases and 1977 columns/features

#### Methods – Data Cleaning

 Selected cases representing public, two-year colleges offering the Associate's Degree as the highest degree

 Cleaning included feature selection, case selection, addressing missing values, standardizing data, logtransforming data

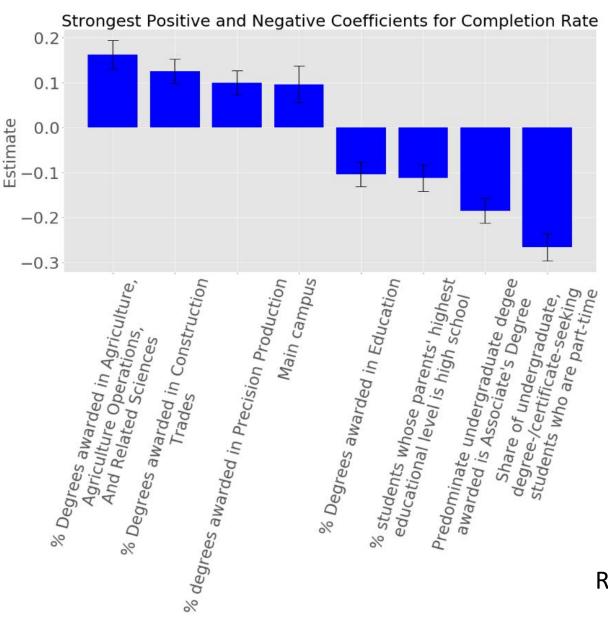
Resulted in DataFrame with 19803 cases and 52 features

## Linear Regression & Machine Learning

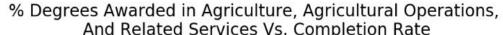
- Linear regression with completion rate as the target/response and remaining features as predictors
  - Used for statistical inference

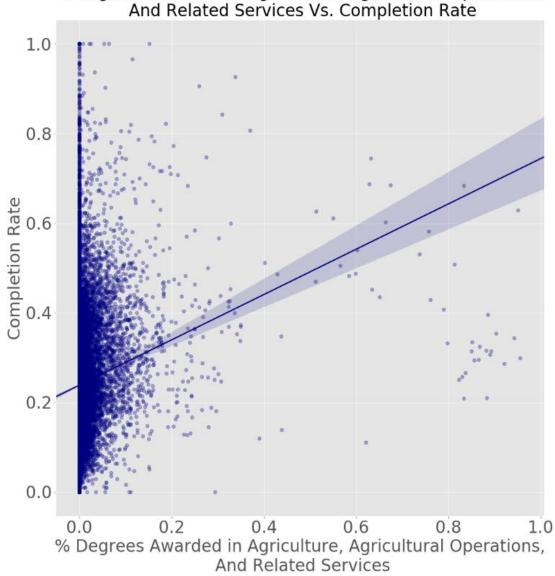
- Compared seven regression-based machine learning algorithms in their abilities to predict completion rates of unseen data
  - 10-fold nested cross-validation & hyperparameter tuning

#### Results – Linear Regression

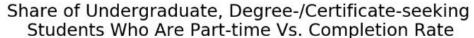


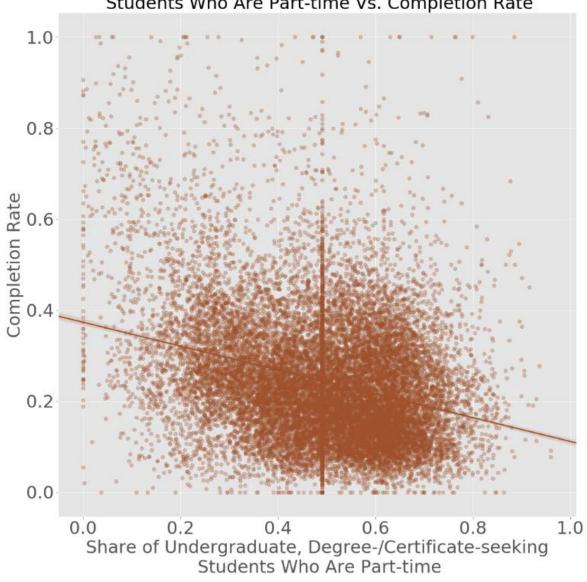
# Strongest Positive Predictor





#### Strongest Negative Predictor

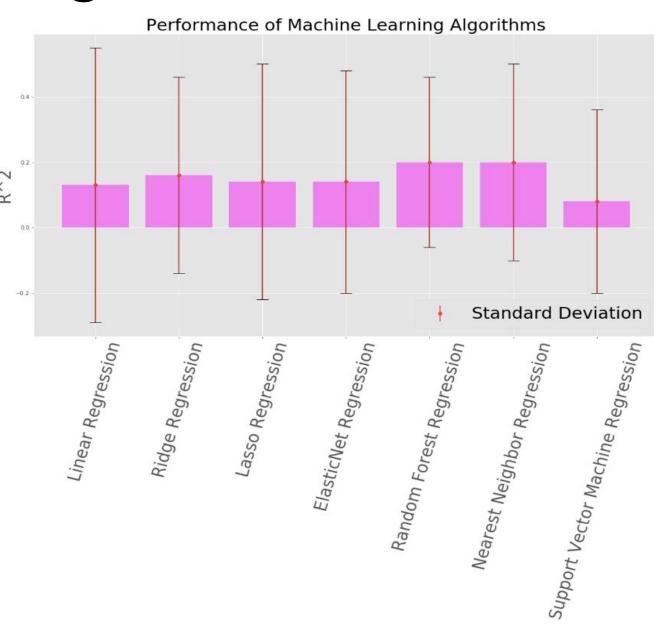




#### Machine Learning Performance

Best: Random Forest
Regression (R<sup>2</sup> = 0.20 ± 0.13 SD)

Worst: Support Vector
Machine Regression (R<sup>2</sup> = 0.08 ± 0.14 SD)



#### Conclusions

 Completion rate declines with % of part-time students seeking degrees or certificates

 Completion rate improves with % degrees awarded in technical and/or certificate-granting programs

#### Conclusions

 Linear regression and related machine-learning algorithms explain/predict less than 1/3 of variation in completion rate

 Advanced distribution-fitting could identify better-fitting models for the College Scorecard data