

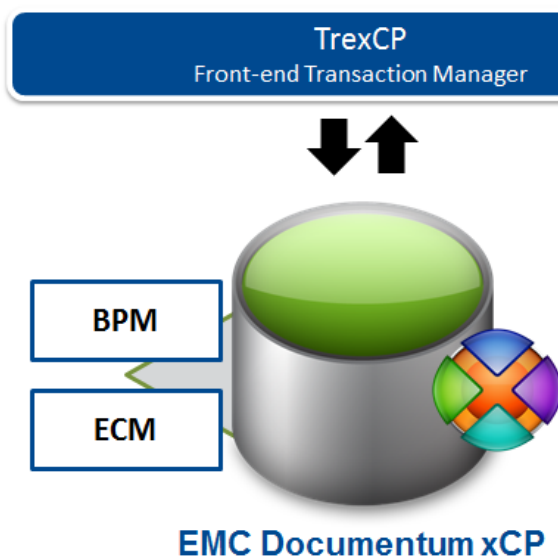
### Concept behind Foundation Software

Given the consistent functionality of many production-level content and process management applications, TriTek developed TrexCP to eliminate the redundancy of developing and redeveloping these features for each client engagement. TrexCP encapsulates this universal functionality once and optionally leaves the source code open for future development efforts. The benefit of this approach is that it allows TriTek and client project teams to focus their energies on requirements specific to each client's unique business process without having to worry about the basic and consistent ECM and BPM functions. By

**TrexCP enables companies to implement a customized BPM solution with minimal time and cost.**

capitalizing on an existing software base, clients can then minimize the amount of time and cost required for system development and deployment. TriTek developed TrexCP for this reason; enabling companies to implement a customized process management solution while minimizing the development time and corresponding cost.

To this end, TrexCP is truly an enterprise-wide solution framework. As is the case with most implementations, the foundation layer can be extended across multiple lines of business and the application layers customized for individual solutions.

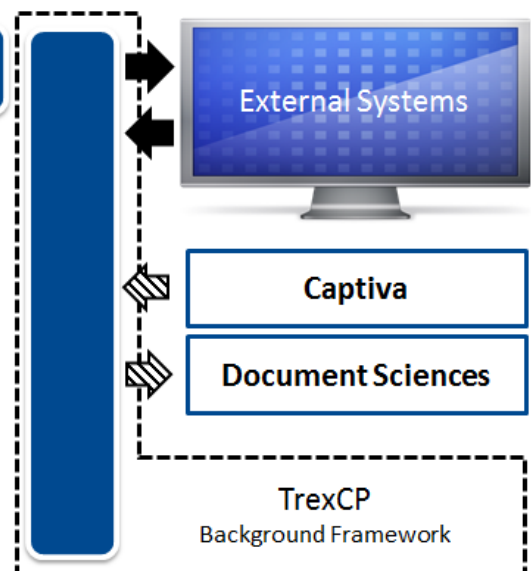


### TrexCP Framework

TrexCP is a collection of software components that facilitates the rapid development and deployment of mission-critical Business Process Management solutions. Providing a fully configurable, integrated solution that can be deployed rapidly and cost-effectively, TrexCP effectively functions as a front-end transaction manager built on top of EMC Documentum xCP content and process management engines.

Documents, whether submitted in electronic, fax or paper form, are captured and delivered electronically to TrexCP, where work items are then routed and processed according to customized business logic. As a result, workers are able to process higher volumes of work more efficiently and accurately. Further, the TrexCP application architecture is designed for service layer or point-to-point integration with legacy systems.

By leveraging an existing legacy infrastructure, TrexCP empowers business managers with full process and content management control to greatly enhance existing operations. TrexCP delivers all of this functionality to users via an intuitive Web-based interface that extends business processes across the enterprise to reduce transaction costs, standardize and streamline the processing environment, increase operational control and improve customer service – all benefits immediately evident on the bottom line.



### Product Features

TriTek's most recent release of TrexCP builds on all of the features of previous versions of the foundation software and adds myriad new functions and benefits. Included among the features in the latest release are:

- **Support for Captiva:**  
EMC Captiva is supported as an intelligent capture solution, enabling the import of content from Captiva into Documentum repositories.
- **Support for Document Sciences:**  
EMC Document Sciences is supported for customer communications, providing personalized communications through multiple output channels.
- **Improved GUI:**  
TrexCP makes extensive use of Web 2.0 technologies. The application front-end is EXT/AJAX based, creating a richer, more streamlined user experience with faster response times and enabling more real-time analytics, interaction and collaboration.
- **Enhanced Search:**  
Configurable queries can retrieve information from external databases or systems, presenting data in the same GUI.
- **Personal Preferences:**  
Stored interface changes for users' local accounts, customized explicitly by the user.
- **Exposed API and Web Service:**  
Ability to add new functionality without changing baseline code.
- **Role-Based Security Model:**  
Simplified system administration with defined and controlled user access based on job functions or titles.
- **Batch Processing:**  
Assign standard functions, such as route to supervisor, reassign or complete, to multiple work items at once.
- **Load Balancing:**  
Supports multiple application servers.
- **Task Lists:**  
Improved processing accuracy with a procedural guide and checklist of tasks to be performed for a given work item at a given step.
- **Enhanced "Get Next" Functionality:**  
Support for work list filtering and sorting to determine priority order of work items.
- **Redesigned Workload Manager Tool:**  
Enhanced graphical representation of work distributed among queues and users working with the queues.

### Solution Areas

Following are specific TrexCP applications, all of which have been implemented in production environments:

Investor Servicing

Annuities Processing

Insurance New Business  
& Underwriting

Loan Origination,  
Post-closing & Servicing

Policyholder Servicing

Claims Processing

Utilities Permitting &  
Violation Processing

Mobile Office