

WILL PFEFFER

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I am a civic technologist, passionate about good (representative/participatory/effective/modern) government and a robust civil society to serve the public interest when government can't. I am an experienced program and project manager and technology trainer. I'm looking for a substantive position in a civic tech or government organization, focused on IT strategy, open data, government innovation, and related fields.

EXPERIENCE

Ash Center for Democratic Governance and Innovation,
Harvard Kennedy School, Cambridge, MA
Program Coordinator, Student Programs & Challenges to Democracy

November 2014 - Present
Contact: Upon request

Coordinating the Ash Center's Student programs, including summer fellowship recruitment and placement, independent and thesis research grants, research fellowship appointments, and a weekly student seminar series. Other responsibilities include supporting and organizing several lecture series and managing the Ash Center's Technology and Democracy Fellows program, a network of tech-industry practitioners working in the public interest.

Tufts Health Plan, Watertown, MA
Sales Coordinator, New Business Sales & Operations

January 2014 – November 2014
Contact: Lance Nazer, (617) 923-5406 x9178

Processing group health insurance quotes; interfacing with brokers, underwriters, and the Commercial Sales department. Duties include cleaning and formatting Excel sheets, ensuring data integrity, and installing custom insurance products using an Oracle CRM system.

Classic Harbor Line, Boston, MA
Deckhand (Part-time, seasonal position)

June 2013 – October 2015
Contact: Susan Greer, (617) 951-2460

Sailing as a Deckhand aboard Adirondack III, an 80-foot gaff-rigged schooner. Responsibilities include boat and rig maintenance, operating the boat under sail, and occasional administrative work in the ticket office.

Massachusetts Democratic Party, Boston, MA
Voter File Manager

February 2013 – May 2013
Contact: John Walsh, (617) 939-0800

Managing the Democratic Party's 4.3 million record voter database, coordinating access and training for officials and candidates, running targeting and analytics for voter contact programs. Other responsibilities include giving strategic technology support to campaigns, field and operations support, and managing the 2013 Party Platform project.

Obama for America, Peterborough, NH
Field Organizer

August 2012 - November 2012
Contact: Alex Zeitz-Moskin, (914) 557-6712

Working on the 2012 Obama re-election campaign, organizing volunteer events, recruiting and managing volunteers and interns, engaging voters on social media, organizing and operating rallies of between 10 and 4,000 people. Coordinating a voter contact program in four towns and a college, contributing to a 6-point overall win in NH.

EDUCATION

University of Colorado, Boulder
Bachelor of Arts, International Affairs and Political Science
University of Colorado Cycling Team

December 2011