William Roller
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EDUCATION

- **University at Albany, SUNY**
  Bachelor of Arts in Computer Science   May 2018
- **New Hampshire Technical Institute**   2013 – 2015
  Deans List   Spring 2014

LANGUAGES & SKILLS

C, Java, HTML, MIPS, BeanShell, C++, SQL, and Python
Basic IT, Computer Engineering and Development, PC Applications/OS, Graphic Design

HOBBIES & INTERESTS

Videogame Development, Graphic Design, Guitar, Hiking, Building Computers,
Creative Writing

EXPERIENCE

Brookstone, Merrimack New Hampshire   Dec 2015 – Jan 2016
Junior IT Developer

- Developed test scripts using Java/BeanShell for a high traffic eCommerce business website.
- Worked closely with senior software developers.
- Worked with SQL Server.
- Developed an application used to send automated emails using Java.

GameStop Inc, Epping New Hampshire   May 2014 – Nov 2014
Senior Game Advisor

- Managed and lead team of associates.
- Trusted with the closing and opening of the store.
- Provided customers with efficient service and support while making decisions on the company's behalf as authorized.
- Worked with customers to make purchases within strict budgets.
- Relied on mathematical skills to calculate the daily sales profits within the register/POS system.
- Worked with team members to enhance customer experiences.
- Maintained the store to exceed corporate expectations.
- Operated in a goal oriented environment to reach expected sales.

GameStop Inc, Epping New Hampshire   April 2013 – May 2014
Game Advisor

- Maintained a flexible schedule to meet the store needs.
- Organized products on the sales floor to better enhance shopping experiences.
- Collaborated with team members to meet corporate expectations.