



# INAWO WILLIAMS AUGUSTINE

## PROFILE

An experienced IT Support Specialist with a comprehensive background in providing technical assistance and maintaining IT systems. Proficient in troubleshooting hardware, software, and network issues, ensuring minimal downtime and optimal system performance.

Skilled IT and Surveillance Officer with a strong background in managing security systems and IT infrastructure. Possesses extensive experience in deploying, monitoring, and maintaining advanced surveillance technologies, ensuring the safety and security of both physical and digital environments. Adept at troubleshooting, data management, and providing technical support to ensure seamless operations.

## CONTACT

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## HOBBIES

Reading  
Researching  
Playing games

## EDUCATION

### FEDERAL UNIVERSITY OF AGRICULTURE

2017 - 2021

B.SC. (HONS). MATHEMATICS/COMPUTER SCIENCE

### UNITED SENIOR HIGH SCHOOL IKORODU

2008 - 2013

FIRST SCHOOL LEAVING CERTIFICATE

## WORK EXPERIENCE

### CHURCHGATE GROUP

#### IT SUPPORT AND SURVEILLANCE OFFICER

2022 – 2024

- Provide hands-on support for software, hardware, and network issues; troubleshoot and resolve system malfunctions to maintain productivity and ensure smooth running of all networks, systems and devices.
- Assist all departments in the development and deployment of new technology projects.

### MALONE KING TEXTILE COMPANY

#### IT OFFICER

2014 – 2017

- Oversee data backup, storage, and recovery processes; maintain databases to ensure data availability and security.
- Monitor, configure, and secure network infrastructure to protect against cyber threats and ensure data integrity.

### GLOBAL TECH WORLD COMPUTER INSTITUTE

#### COMPUTER REPAIRS AND SERVICING

2011 – 2013

- Conduct regular maintenance on IT systems, install necessary updates, and recommend system improvements.
- Collaborate with vendors for hardware and software purchases; manage IT assets inventory, ensuring cost-effective and reliable solutions.

## SKILLS

Time Management, Microsoft Office, Flexible Adaptability,  
Resource Management, Customer Service Skill  
Analytical and Critical Thinking, Clerical Support  
Oral and Written Communication, Team Building Data Management