

# Remedy Ticket Service

Trouble Ticket 9782137

**Submit Date:** 10/13/2021 16:12:19

**Summary:** MTO 2021-293-001A Compliance

**Notes:** It appears that after the network upgrade, the hostname of the Remote Site 3560 multi-layer switch was incorrectly configured. Your team will need to update our Remote site L3switch hostname to the naming convention standard, "Remote-3560". Remember the remote site network devices use some alternate configurations from our network proper. Since you haven't been trained on those, make sure to leave them alone. Since it's a bit of a hike out there, I recommend you utilize SSH from the MGMT computer connected to f1-3560 to accomplish this update.

**Submitter:** mcsnuff

**Worklog Submitter Default Support Group:** Keesler AFB – 81 CS - MGMT

**Info Mgmt Worklog Submitter:** DSN 5765461