

Skills

- **Data Analysis & Analytics:** Data Analysis, Statistical Analysis, Data Visualization, Machine Learning, Predictive Analytics, ETL Processes
- **Tools & Technologies:** SQL, Python, Power BI, Tableau, Excel, Database Management, Big Data
- **Technical & Soft Skills:** Troubleshooting, Software Development, Customer Service, Agile Methodologies, Team Collaboration, Problem-Solving, Communication

Professional Experience

Apple - *Specialist* | August 2024 – January 2025

- Boosted customer satisfaction by 20% through technical troubleshooting and needs-based sales strategies, analyzing customer data to identify trends and resolve issues efficiently.

Trailer Central - *Developer* | December 2022 – June 2023

- Collaborated on a team to develop client websites, inventory management systems, and utilized Atlas version control systems with Git and Atlassian Agile tools for streamlined project delivery.

Big Bison Logistics - *Jr Application Developer* | October 2021 – September 2022

- Led user testing to identify bugs and test UX in existing code, resulting in improved product specifications and reduced deployment errors by 35%.

Tom Wood Automotive - *Data Specialist* | October 2020 – September 2021

- Managed and refined data management platform, adhering to strict security protocols to ensure data integrity and compliance in automotive operations.

Pearson Ford - *Service Advisor* | June 2020 – October 2020

- Handled 12-hour workdays, ensuring smooth operations through coordination with customers, mechanics, insurance, and dealers to resolve service issues efficiently.

BitLoft - *Software Developer Intern* | May 2018 – August 2019

- Developing software and resources for desktop and mobile operating systems for internal use, optimizing workflows.

Education

Master of Science in Data Science

University of Colorado Boulder | Expected Graduation: May 2026

Associates

Ivy Tech Community College | 2018 – 2020 (Degree Conferred: 2024)

Technical Certificate

Ivy Tech Community College | 2024

Certifications

- Data Analytics in Sports Law and Management (2024)
- Harnessing the Power of Data with Power BI (2024)

Projects

Stat Terminal – C++ Solo Project (2024)

- Enabled users to copy stats output in the terminal for use in CSV files or other EDA projects.

Data Mining Project - Draft Success: Using Data to Find Franchise Players (2025)

- Project for my Data Mining class where I did an analysis to look at where a lot of the top NFL talent gets drafted by position and how to predict production.