

William T. Walsh

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+1(630) 981-4591

Chicago, IL

Summary

- *Teamwork and service oriented*
- *CompTIA certified*
- *Devoutly Professional*

Education:

BSc in **Analysis and Enterprise Systems**

August 2014-May 2018

Saint Louis University, Saint Louis MO

Minor Degree in **Legal Studies** (Over 30 credits earned)

Cumulative GPA: 3.2

Relevant Classwork:

- Applied Enterprise Systems Implementation
- Enterprise Systems Practicum
- Database Management Systems
- Project Management
- Business Analytics
- Introduction to "Big Data"

Experience:

Technology Assistant

Dist. #61, Eisenhower J.H., Darien IL

January 2021- Present

- Assisted faculty, students, and parents with technical problems on Google Classroom applications, MacBook and Chromebook operation and maintenance, Internet connectivity, network printing and printer maintenance, A/V displays, and certain education software.
- Tracked staff and student devices using the inventory management system Snipe, and Excel spreadsheets, documenting ownership and maintenance records.
- Assembled two Ender 3 v2 3D printers for the STEAM club, and created an instructional presentation on object selection, build settings, and printer troubleshooting.

Project Assistant

Scandaglia Ryan LLP, Chicago IL

July 2019- June 2020

- Supported professional faculty while held to a high expectation of quality and eagerness, as well as strict deadlines.
- Scope of support included MS Office applications, Internet connectivity, network printing and printer maintenance, A/V displays, and certain legal software.
- Organized and maintained documentation and office records

Dock Team Leader

Norman Distribution, Elk Grove Village IL

Aug. 2018- July 2019

- I fostered collaboration in a diverse team, including non-English speakers and trained new hires. Responsibilities included producing orders, packing freight shipments, assisting delivery drivers, and warehouse maintenance.

Outlet Sale Associate

Wilton Brands, Naperville IL

July 2018- July 2019

- Fostered collaboration and communication with a diverse, non-English speaking team by organizing group lunches.
- Guided customers through the retail space, assisting them whenever needed, and asking constructive questions.

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Certifications in chronological order

CompTIA Network+

April 2021

FreeCodeCamp.org JavaScript Algorithms
and Data Structures

March 2021

FreeCodeCamp.org Responsive Web Design

Jan. 2021

Google Certified Educator Level 1 and 2

Dec. 2020

CompTIA A+

Aug. 2020

Google Analytics for Beginners

June 2018

Projects

Learning Amazon Web Services suite of tools

Feb 2021 - Current

- Forking a webpage from GitHub and hosted online using AWS Amplify. Hosted a webpage using Lightsail and a Linux VM. Created a MySQL database using AWS RDS. Used WorkSpaces to initialize and control a Remote Desktop.

Practicing Network Management

Nov. 2020 - Current

- Hosted a Workgroup Domain, Active Directory forest, and a local webpage on a virtualized Windows 2012 Server using Virtualbox.

Learning Data Analysis and Data Mining

April 2017 - Current

- Conducted social media reviews, data collection, cleaning, and analysis for a small business using a web scraping app, Tableau, and Microsoft Excel. Currently learning how to control MySQL databases with Python.

Personal Website Development

Aug 2016- Current

- Experimenting with different frameworks such as GatsbyJS and React with the goal of a personal portfolio website. Hosted on AWS Amplify and tagged with Google Analytics.

<http://Williamtecumsehwalsh.com> <http://resume.williamtecumsehwalsh.com>

<http://current-branch.williamtecumsehwalsh.com>

Awards

Saint Louis University Dean's Scholarship

August 2014 to May 2018

Merit Scholarship

August 2014 to May 2018

SLU Grant

August 2014 to May 2018

Volunteer Experience

Homeless Outreach Team Member

St. Joseph Labre Ministry, Saint Louis MO

January 2018- May 2018

- The Ministry routine was to cook a meal for the homeless together with the ministry members, then serve about a dozen homeless people in Saint Louis at about three locations. Ministry members would also engage in dialog with the homeless to listen and understand but also to direct them to nearby facilities.

Executive Board Member, Publicity Head

Anime Club of Saint Louis University

January 2016 - August 2017

- Responsible for posters, hand-outs, and student to club interface.