

# BSP DATA INTERCHANGE STANDARDS

## Information you need to manage your business

### What is DISH?

BSP data interchange standards allow passenger sales and ticketing information to be exchanged between travel agents and airlines for remittance and settlement purposes. These standards are defined within the Data Interchange Specifications Handbook (DISH), as Attachment A to PSC Resolution 750.

DISH serves as a development tool for a variety of applications in BSPs and other system interfaces within the travel industry. It defines the standard formats, technical specifications and data fields that support the following files and functions:

- Agent Reporting (RET)
- Airline Accounting/Sales (HOT)
- Credit Sales Invoicing (CSI)
- Ticket Inventory (TI)
- Credit Card Settlement Plan (CSP)
- Market Share Analysis Data (MSA)

### How are DISH standards developed?

- Established by the Passenger Services Conference (PSC), the BSP Data Interchange Specifications Group (BDISG) develops and maintains technical solutions for the provision of BSP related data for publication in the BSP DISH.
- Meetings of the BDISG are open to all IATA member airlines and to BSP business partners within the IATA Strategic Partnerships programme that provide agent reporting data (RET) to a BSP.
- Proposed amendments to DISH agreed at BDISG are endorsed by the PSC for adoption as an IATA standard with an effective date.
- IATA ensures that standards are implemented globally by all BSPs and business partners simultaneously, ensuring consistency and decreasing operational costs.

### Get involved and shape the standards

One of the main objectives of the BDISG continues to be the minimization of local requirements, cost reduction, and decreasing inconsistencies.

BDISG participants have the ability to propose and shape global standards based on business requirements. Member airlines are encouraged to take part in the group's activities and join future BDISG meetings.

To gain access to the BDISG private site containing BDISG meeting details and DISH related information, visit the BDISG website: [www.iata.org/bdisg](http://www.iata.org/bdisg)

DISH publications are located on the following public BSP DISH site: [www.iata.org/dish](http://www.iata.org/dish)

### What's next

#### Implementation of DISH Revision 22

The BDISG has recently undertaken a major analysis study of the DISH standards and has developed numerous enhancements to warrant the adoption of a new DISH Revision 22, which represents one of the most important upgrades in recent years, and will enable a lot of new reporting functions benefitting our Members as outlined below.

The Passenger Services Conference (PSC) endorsed Revision 22 of the DISH and has declared it effective as of 1 January 2014.

Major amendments consist of:

- New data elements to support EMD requirements for airlines and credit card acquirers.
- The reporting of coupon-level taxes made possible for airlines.
- New data elements and records for the netting reporting of exchanges for airlines.
- A complete revision of the DISH publication to reflect:
  - alignment procedures and formats to the PSC Resolutions;
  - the elimination of obsolete data elements and references to all paper documents;
  - restructuring of Records for improved flexibility

DISH22 is to be implemented by all BSPs and their business partners as per the following set schedule that will be coordinated by the IATA DPC Management team with all stakeholders. Testing procedures in Chapter 4 are to be followed.

- by 1 May 2014: Analysis and confirmation of readiness date for testing by all Reporting Systems, DPCs, and test partners;
- by 1 January 2015: Developments by all stakeholders;
- 1 January 2015 to 1 July 2015: Testing/implementation for the 14 beta BSPs;
- by 1 December 2015: Implementation for all other BSPs.

DISH22 can be downloaded using the 'DISH Publications' link from the [BSP DISH website](http://www.iata.org/dish).