Wilson Kevin Ngatia

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Location: Nairobi, Kenya

🚀 PROFESSIONAL SUMMARY

I am a Tech-Savvy Software Engineer & AI Enthusiast passionate about web development, IT support, and artificial intelligence. With hands-on experience in HTML, CSS, JavaScript, Python, and MySQL, I build efficient, scalable, and intelligent systems that enhance user experiences and streamline processes.

Core Strengths:

- **Web Development** – Crafting responsive and user-friendly interfaces using HTML, CSS, and JavaScript.

- **IT Support & Computer Maintenance** – Troubleshooting hardware/software issues and optimizing system performance.

- **Prompt Engineering & AI Integration** – Utilizing AI models like ChatGPT, Claude, DeepSeek, and Gemini for intelligent automation.

- **Data Handling & Research** – Conducting in-depth internet research, transcription, and database management.

💼 PROFESSIONAL EXPERIENCE

💻 Computer Technician Assistant

Antioch Baptist Computer Labs | Nairobi, Kenya
December 2018 – April 2019

- Installed and maintained computer hardware, software, and network systems.

- Provided IT support and troubleshooting, ensuring smooth technical operations.

- Conducted software updates, security patches, and performance optimizations.

🎓 Computer Tutor

Petanns Driving School | Karatina, Kenya
September 2018 – 2019

- Taught computer applications, including Microsoft Office Suite and internet usage.

- Assisted in front desk operations and administrative tasks.

- Performed software troubleshooting and maintenance.

🌟 EDUCATION

- PowerLearn Project – *Diploma in Software Engineering* (*In Progress, 2025 – Present*)

- Nyeri National Polytechnic – *Diploma in ICT* (*2018 – 2019*)

🛠️ TECHNICAL SKILLS

- 🖥️ Computer Applications – Microsoft Office Suite (Word, Excel, PowerPoint)

- ⚙️ IT Support – Windows & Linux OS, Hardware & Software Maintenance

- 📊 Data Handling – Internet Research, Data Entry, Transcription

- 🌐 Web Development – HTML5, CSS3, JavaScript, Python

- 🤖 AI & Prompt Engineering – DeepSeek, Gemini, Grok, ChatGPT, Claude, Co-Pilot

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✨ Why Choose Me?

✔ Tech-Savvy: Strong background in IT support & software engineering 📁
✔ Web Developer: Skilled in building functional and responsive websites 🌐
✔ AI Enthusiast: Expertise in prompt engineering and AI-driven automation 🤖
✔ Problem-Solver: Quick & efficient troubleshooting for IT & software issues ⚙️
✔ Continuous Learner: Passionate about staying ahead in tech & innovation 🚀

🔗 **Let's Connect & Build the Future!** 🚀