

Ian Wilson

wilsoni@spu.edu | (360) 619-8818 | www.linkedin.com/in/ian-wilson-2020/ | github.com/wilsoni02

SKILLS

Languages/Frameworks: Dart, JavaScript, Python, C++, HTML/CSS, Flutter, Node, MongoDB

Tools & Core: Git/GitHub, AWS EC2, Android Studio, Windows/macOS, CompTIA Security+ (in progress), Agile/Scrum, Troubleshooting, Teamwork, Leadership

EDUCATION

Seattle Pacific University

B.S in Information Systems

Seattle, Washington

Expected Graduation, June 2025

- **Key Coursework:** Computer Networks, Computer Architecture, Software Engineering, Database Management, Data Structures, Organizational Communication

WORK HISTORY

Freelance IT Support Specialist

Vancouver, Washington

Jan 2018 – Present

- Provided technical support for home networks, custom PC builds, and wireless setups
- Diagnosed and resolved software/hardware issues across Windows, macOS, and mobile devices

Walgreens

Customer Service Associate

Vancouver, Washington

Jul 2021 – Present

- Resolved customer issues efficiently, improving satisfaction ratings by 20%

PROJECTS

WinterArk

Scrum Master, Full-Stack Dev, & Librarian

Seattle, Washington

Oct 2024 – Jun 2025

- Led 5-person Agile team building an Android fitness app (Flutter/Dart, MongoDB Atlas, AWS EC2, Socket.IO, Firebase).
- Shipped secure login, encrypted chat, and GymBuddy dashboard; hit 100% on-time sprints.

ACTIVITIES AND LEADERSHIP

Centurions Club

President & Treasurer

Seattle Pacific University

Sep 2023 – Jun 2025

- Rebuilt and led a Christian men's fellowship group, organizing service events and Bible studies

Boy Scouts of America

Vancouver, Washington

Feb 2020

- Completed **Eagle Scout** service project and received honors for leadership and commitment.