

# Ian Wilson

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## SKILLS

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**Languages/Frameworks:** Dart, JavaScript, Python, C++, HTML/CSS, Flutter, Node, MongoDB

**Tools & Core:** Git/GitHub, AWS EC2, Android Studio, Windows/macOS, CompTIA Security+ (in progress), Agile/Scrum, Troubleshooting, Teamwork, Leadership

## EDUCATION

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**Seattle Pacific University**

*B.S in Information Systems*

**Seattle, Washington**

*Expected Graduation, June 2025*

- **Key Coursework:** Computer Networks, Computer Architecture, Software Engineering, Database Management, Data Structures, Organizational Communication

## WORK HISTORY

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**Freelance IT Support Specialist**

**Vancouver, Washington**

*Jan 2018 – Present*

- Provided technical support for home networks, custom PC builds, and wireless setups
- Diagnosed and resolved software/hardware issues across Windows, macOS, and mobile devices

**Walgreens**

*Customer Service Associate*

**Vancouver, Washington**

*Jul 2021 – Present*

- Resolved customer issues efficiently, improving satisfaction ratings by 20%

## PROJECTS

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**WinterArk**

*Scrum Master, Full-Stack Dev, & Librarian*

**Seattle, Washington**

*Oct 2024 – Jun 2025*

- Led 5-person Agile team building an Android fitness app (Flutter/Dart, MongoDB Atlas, AWS EC2, Socket.IO, Firebase).
- Shipped secure login, encrypted chat, and GymBuddy dashboard; hit 100% on-time sprints.

## ACTIVITIES AND LEADERSHIP

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**Centurions Club**

*President & Treasurer*

**Seattle Pacific University**

*Sep 2023 – Jun 2025*

- Rebuilt and led a Christian men's fellowship group, organizing service events and Bible studies

**Boy Scouts of America**

**Vancouver, Washington**

*Feb 2020*

- Completed **Eagle Scout** service project and received honors for leadership and commitment.