



# perceived performance

*or how to make your website **feel** faster*



# Wilson Alberto

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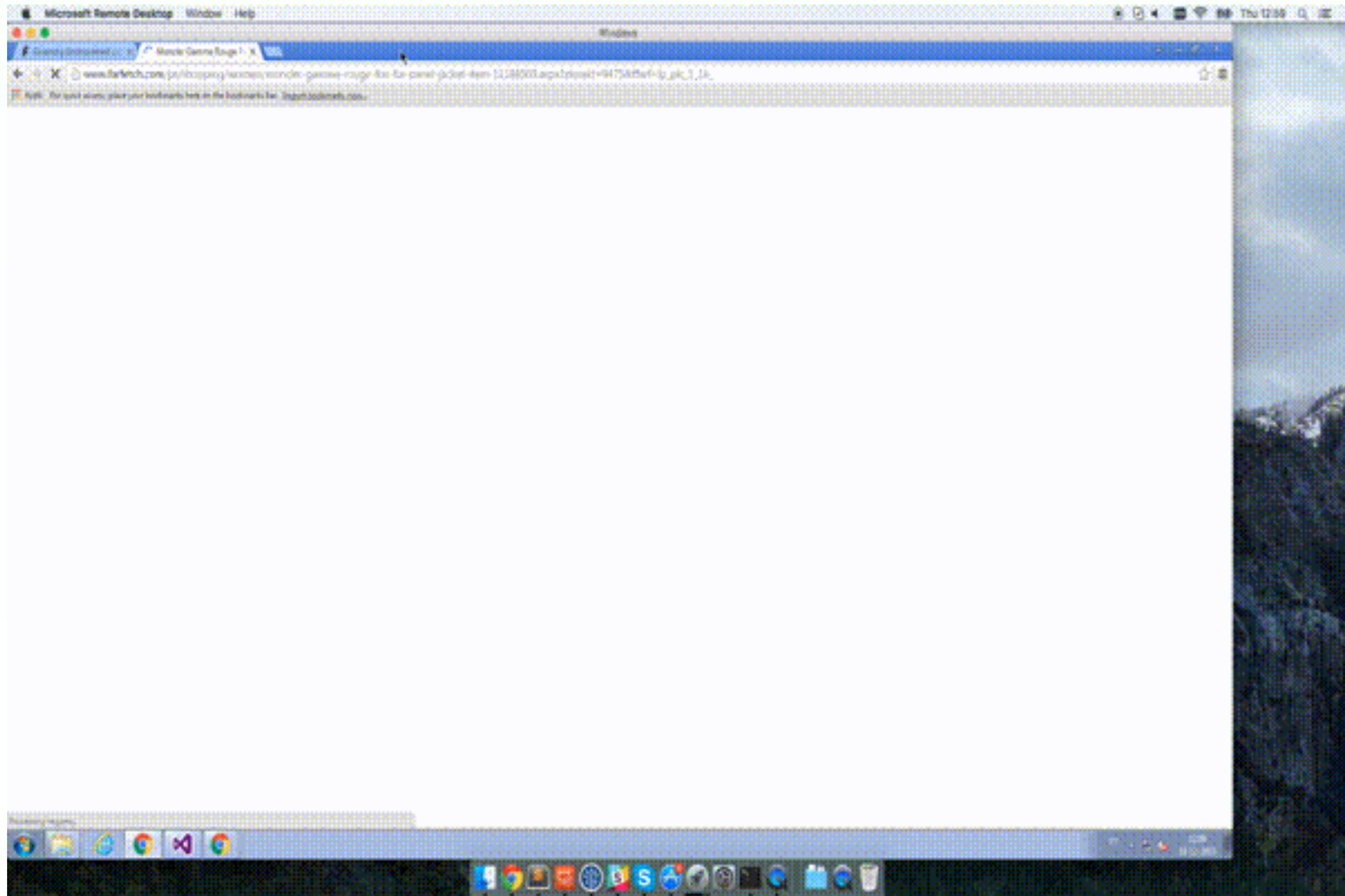
*UI Developer @Farfetch.com*

[www.wilsonalberto.com](http://www.wilsonalberto.com)

[github.com/wilsonmsalberto](https://github.com/wilsonmsalberto)

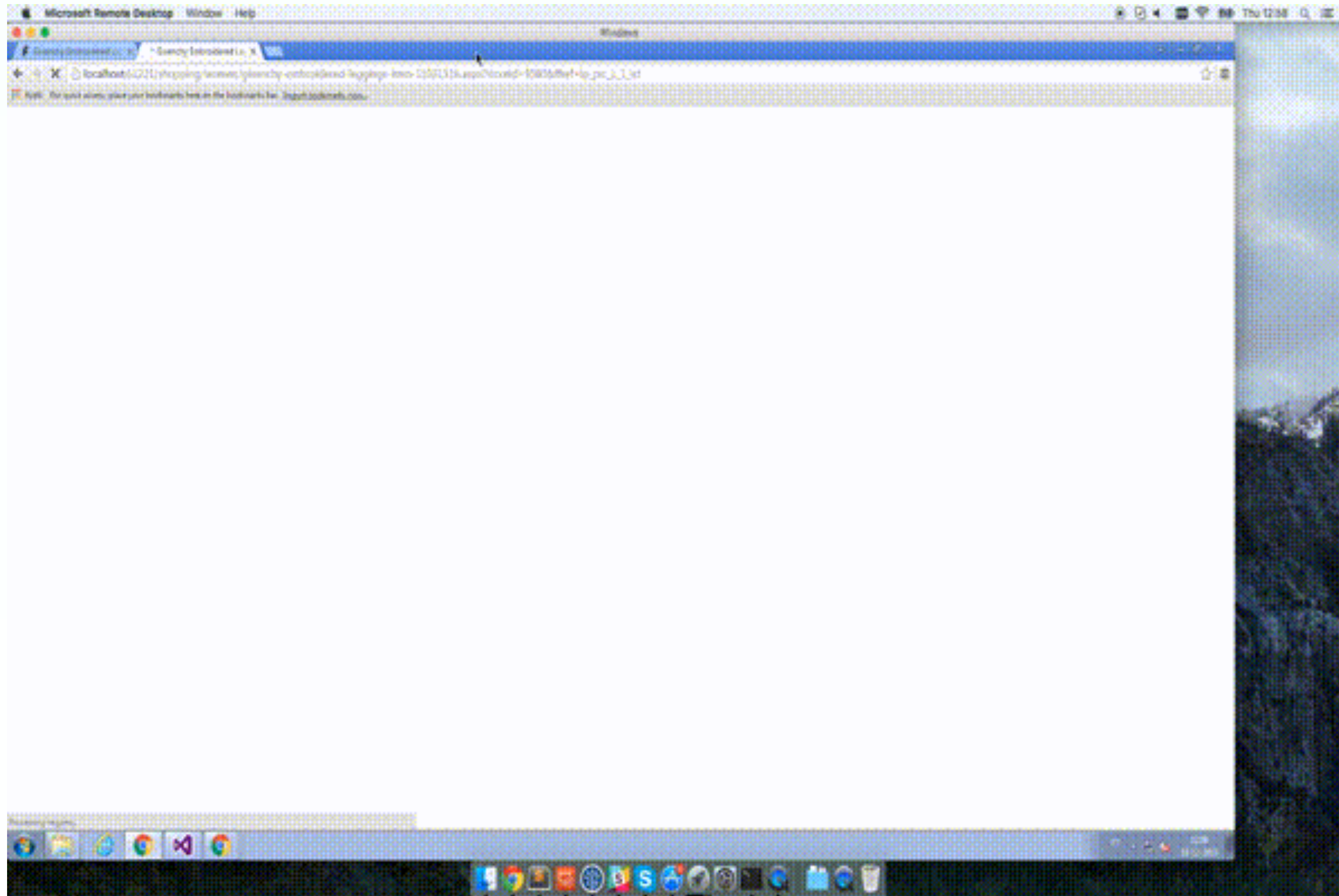
[stackoverflow.com/users/4841675/wilson-alberto](https://stackoverflow.com/users/4841675/wilson-alberto)





before





after

# perceived performance

How **fast** a user **feels** a  
software task really is

what makes it feel slow?



Page load takes  
too long







The competition  
is faster



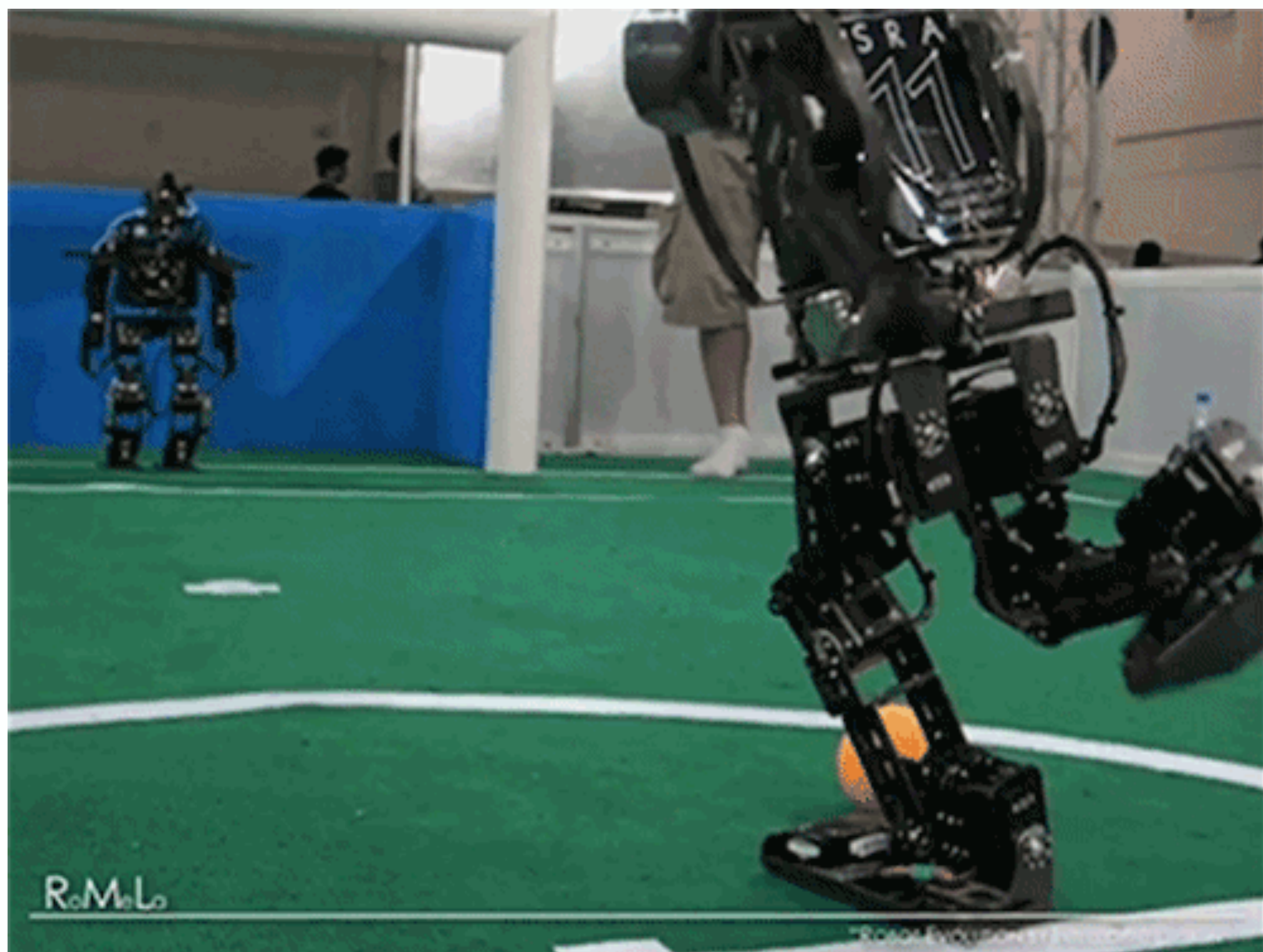
Page

”moves around”

too much







Lack of  
feedback



how is it affected?



High  
expectations,  
low reward



Passively  
waiting







Short  
attention span



Too fast?  
Must be  
broken!



what can I do about it?



the tech

Progressive Web Apps

Preconnect / Preload / Prefetch / Prerender

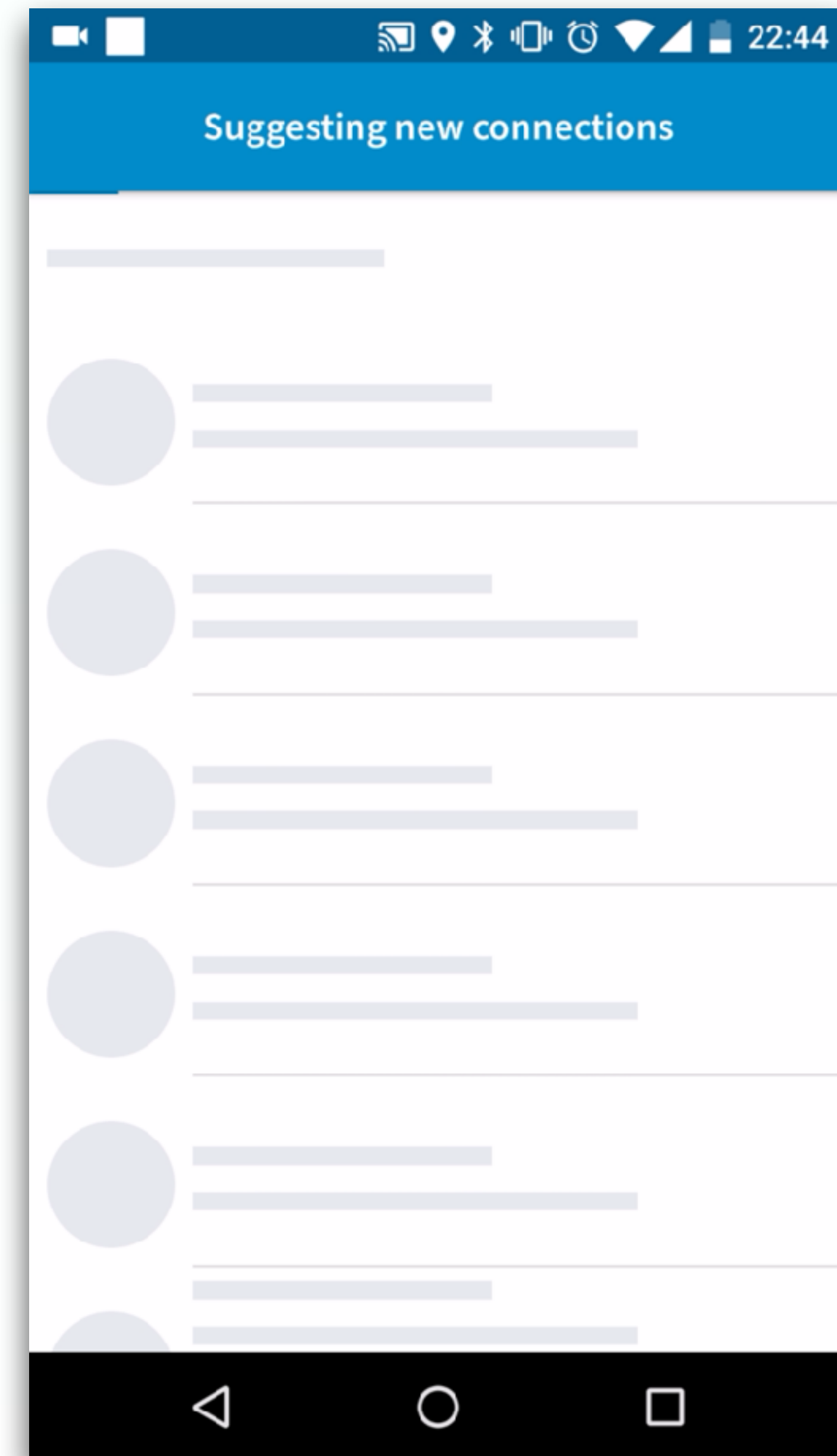
Critical Path

Code Splitting

the tricks



make an  
app shell



**style** the button states



normal



hover



pressed

```
body { touch-action: manipulation }
```



use the right transition



**position**



**transform**

# get your **timings** right

Smooth and fast transitions

Weber-Fechner's 20% rule

Use animation principles



use the right loader

**THEY SEE ME  
ROLLIN**

oFush

Youtube videos



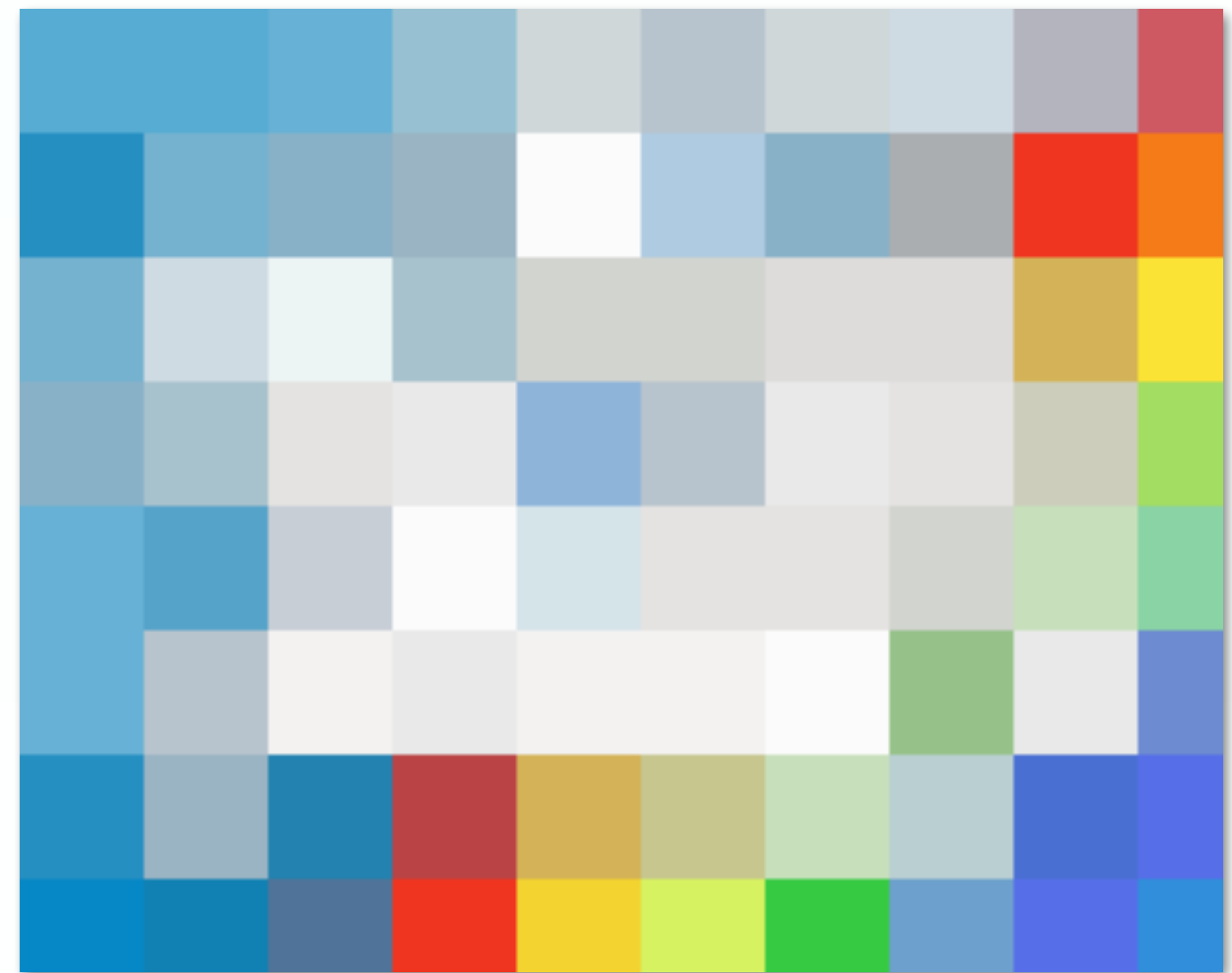
**THEY WAITIN**



use **progressive** images



**interlaced**



**progressive**



# keep the user engaged

Predict decisions

Help with Data entry

Give proper feedback

Acknowledge when things go wrong

To see a World in a Grain of Sand  
And a Heaven in a Wild Flower,  
Hold Infinity in the palm of your hand  
And Eternity in an hour.

William Blake



# Thank You

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Resources: [goo.gl/BYSNtp](https://goo.gl/BYSNtp)

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