

# Wilson Waterman

Cloud Engineer

## Profile

Experienced and motivated Cloud Engineer with additional experience working in AWS and Azure, and leading a DevOps team. Passionate about finding efficient solutions to software engineering roadblocks. Experience with reporting big picture to C-Suite, managing vendor relationships and creating solutions from the ground up.

## Employment History

### DevOps Lead at CampBrain

June 2021 – Present

- Grew and trained DevOps team, improving Site Reliability, Automation, and CI/CD practices
- Implemented DevOps mindset to further improve team efficiency and reduce manual redundant work
- Implemented Infrastructure as Code via Terraform for creating new Azure Infrastructure for
- Established a formal ITSM practice for better tracking and management of changes and incidents
- Coordinated with Operations and Software teams to better align department initiatives, improving incident management, and cross-team efficiency

### Application Administrator at Precima

February 2019 – May 2021

- Owned creation of CI/CD pipelines for web applications, BI tools, ETL processes, and Terraform templates
- Created and configured Linux and Windows infrastructure in AWS and Azure
- Containerized web app components for use in Kubernetes to improve availability, durability, and operating cost of Precima tools

### Scrum Master and Programmer Analyst at Intact Financial Corp

May 2015 – February 2019

- Lead development effort on Java-based content management web application, improving underwriter user experience nationally
- Performed A/AA accessibility improvements to Angular-based web app, improving client user experience
- Coached two new agile teams, improving development efficiency
- Guided delivery of new client-facing insurance quote application nationally

## Education

### Bachelors of Applied Science – Mining Engineering

Queen's University, Kingston ON, 2010-2014

## Certifications

### AWS Certified Solutions Architect – Associate (SAA-C03)

Amazon Web Services

## Contact

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## Skills

- Bash/PS Scripting
- Terraform
- Cloud Infrastructure
- Automation
- ITSM
- Team Leadership