# Wilson Waterman

**Cloud Engineer** 

#### **Profile**

Experienced and motivated Cloud Engineer with additional experience working in AWS and Azure, and leading the staff and direction of a DevOps team. Passionate about finding efficient solutions to software engineering roadblocks. Experience with reporting big picture to C-Suite, managing vendor relationships and creating solutions from the ground up.

## **Employment History**

## **DevOps Lead at CampBrain**

June 2021 - May 2023

- Produced DevOps roadmap to bring clarity to SRS and automation initiatives
- Grew and trained DevOps team, improving SRS and DBA reliability and posture
- Implemented DevOps mindset to further improve team efficient and reduce manual redundant work
- Owned Major Incident Response to improve identification and resolution of Sev 1 incidents
- Coordinated with Operations and Software teams to better align department initiatives, improving team direction and cross-team efficiency

#### **Application Administrator at Precima**

February 2019 - May 2021

- Owned creation of CICD pipelines for web applications, BI tools, ETL processes, and terraform templates
- Created and configured Linux and Windows infrastructure in AWS and Azure
- Containerized web app components for use in Kubernetes to improve availability, durability, and operating cost of Precima tools

### **Scrum Master and Programmer Analyst at Intact Financial Corp**

May 2015 - February 2019

As Programmer Analyst:

- Lead development effort on Java-based content management web application, improving underwriter user experience nationally
- Performed A/AA accessibility improvements to Angular-based web app, improving client user experience

As Scrum Master:

- Coached two new agile teams, improving development efficiency
- Guided delivery of new client-facing insurance quote application nationally

#### Education

#### **Bachelors of Applied Science – Mining Engineering**

Queen's University, Kingston ON, 2010-2014

## Certifications

### AWS Certified Solutions Architect - Associate (SAA-C03)

Amazon Web Services, expiring 2026

#### **Details**

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#### Skills

- Bash/PS Scripting
- Terraform
- Cloud Infrastructure
- Automation
- ITSM
- Team Leadership