# **Meridian Food Safety Certification- Food Handler Training Program**

### **Course Duration**

There are total 11 (module 6 and 7 are combined as one) modules in the course with practice quizzes and final exam. Exam duration is approximately 4 hours 10 minutes including exam.

### **Passing Criteria**

70% marks in final exam.

#### Certificate

You will receive your digital printable certificate and wallet card after finishing food handler certification program. A copy of certificate and wallet will be sent to the registered email address within 6 hours of successful exam completion and also you can download it from the website.

## **Topics Covered**

Meridian Safe Food Certification includes importance of food safety, role of public health, laws and regulations for food safety, food borne illnesses, contamination hazards and controls, food safety management system (HACCP), temperature control during food processing, calibration of thermometer, safe food processing; cooking, hot holding, cooling, cold holding, defrosting, displaying and serving, receiving and storage, facility management, waste and pest control, cleaning and sanitization and personal hygiene.

### **Certification Validity**

The certificate of Meridian Food Safety Certification program will be valid for the period of 5 years.

#### **Examination Method**

After completing the course modules, the candidate needs to mark the course learning as completed. They then select and submit a preferred date and time for the exam. Once submitted, an email notification is sent to the instructor, who updates the exam details and provides necessary links, including a Zoom link for monitoring and an exam link generated by the system. The instructor then sends these links to the candidate via email. On the scheduled date, the candidate joins a Zoom meeting for identity verification, after which they access the exam by logging in with their credentials. The exam consists of timed questions displayed one by one. Upon completion, the candidate waits for the instructor's review and approval. If they pass, a notification is displayed with an option to download their certificate. If they fail, they are informed and advised to contact the support team for further assistance.

### **Exam Prerequisites and Conditions**

Learners will have 60 minutes to complete the exam, which consists of 50 questions. To take the exam online, a working webcam is required in the live zoom meeting, and it can be accessed from any device, including tablets, laptops and mobile phones. A valid photo ID must be presented to complete the exam.

#### Re-examination

In case of not qualifying for certificate, trainee can take one exam attempt within one month after registration. After one-month, additional exam attempt will cost \$18 + tax.

#### **Course Access**

Students have 30 days from the date of purchase to complete their course and exam. The course is allowing students to log in and out as often as needed within the 30-day period. Course access is valid for 30 days, and any extension requests will require a fee equivalent to the initial payment.

### Refund

For refunds, please refer to refund policy available on LMS.

### **Contact or Support**

For any kind of query or support, please refer to below mentioned contact details

#### Canada

Unit 400, 111 2nd Avenue South Saskatoon, SK, S7K 1K6

Phone: +1 (647) 705 7675

Saudi Arabia

Office 11, 3rd Floor Building 4236 King Saud Street, Nawras, Dammam

**Phone**: +966 50 939 4640

Bahrain:

Office #1195, Sitra Mall Building 574, Block 611 Area Al-Hamriyah

Phone: +973 3808 7754

**Attention:** Training and IT Manager **Email:** training@meqmp.com