

Governance



Microservices Delivery

- Microservices are a collection of *delivery patterns* to support responsive systems delivery and maintenance
- We've already seen key concepts such as:
 - Bounded contexts and business capabilities for incremental service design
 - Service composition as the basis of application development
 - Continuous deployment and Consumer-Driven Contracts
 - Monitoring
 - Security
 - Enterprise architecture and governance
- Now we'll discuss how governance of systems of services works

Technical and Business Governance go Hand-in-Hand

- Technical considerations:
 - Individual services are not islands
 - Individual services need to innovate and thrive over the long-haul
 - Technical expertise will differ per-service
- Business needs to see its capabilities reflected in the system-of-services:
 - Investment must be transparent and practical
 - Services live for as long as their business capabilities are required, but evolve with those capabilities

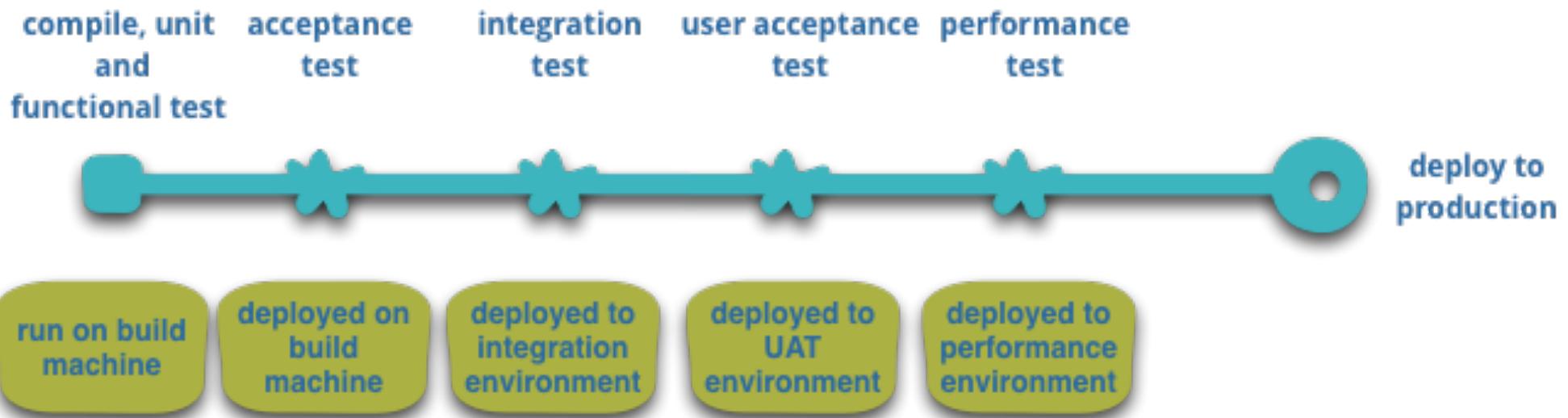
Delivery Automation

- It's the 21st century, so what we're about to talk about is not controversial
- Any software project, including microservices will need:
 - Source control
 - Testing
 - Functional: Unit, functional, integration, UAT...
 - Non-Functional: Security, performance, destructive...
 - Continuous build/continuous delivery

Otherwise I shall be very grumpy



One Build Pipeline Per Service

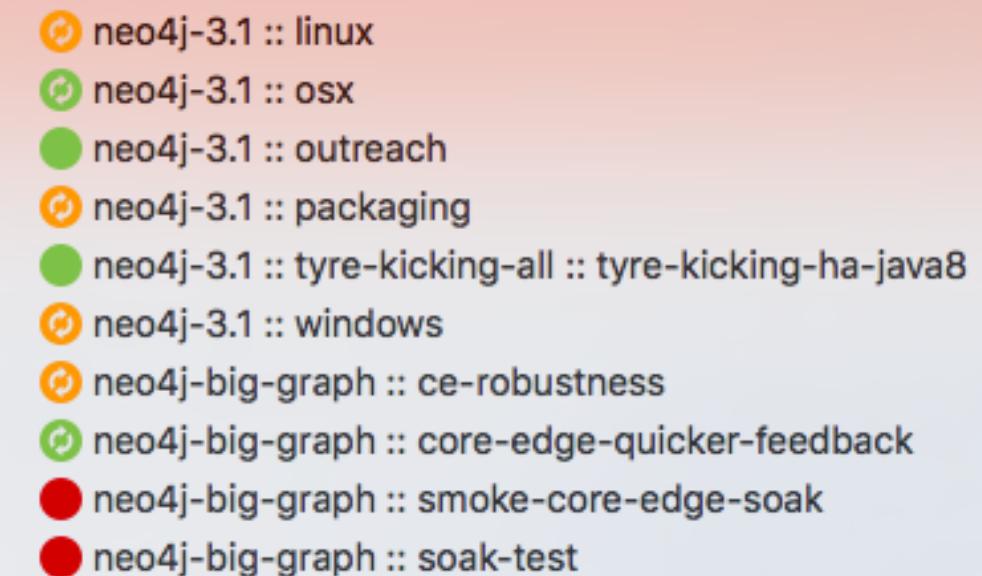


<http://martinfowler.com/articles/microservices.html>

- For a single service, it's just like a traditional monolith
 - Except you don't have to worry about other pesky teams getting all up in your codebase

Roll it up

- It's necessary to know the state of your build
 - But insufficient
- At the very least have the top-level builds of all the services visible
 - Dashboard
 - CCTray, CCMenu etc
- Then you've got at-a-glance health check of your services
- Red dependencies aren't necessarily a cause of anger or excitement as we shall see...

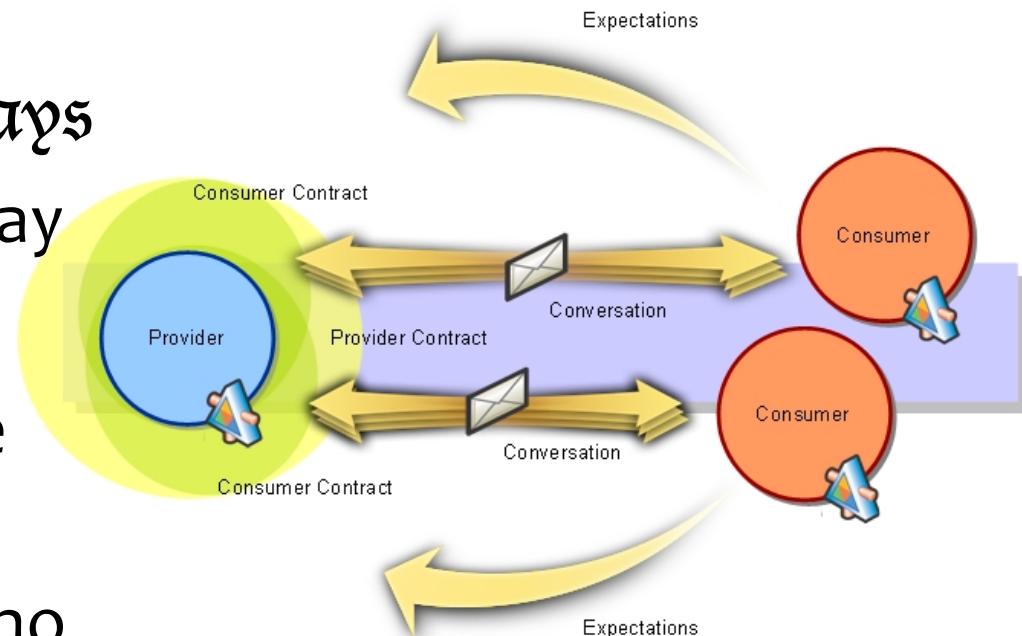


A screenshot of a dependency status visualization. It shows a list of service names next to colored circular icons indicating their status. The services listed are:

- neo4j-3.1 :: linux (orange)
- neo4j-3.1 :: osx (green)
- neo4j-3.1 :: outreach (green)
- neo4j-3.1 :: packaging (orange)
- neo4j-3.1 :: tyre-kicking-all :: tyre-kicking-ha-java8 (green)
- neo4j-3.1 :: windows (orange)
- neo4j-big-graph :: ce-robustness (orange)
- neo4j-big-graph :: core-edge-quicker-feedback (green)
- neo4j-big-graph :: smoke-core-edge-soak (red)
- neo4j-big-graph :: soak-test (red)

Consumer-Driven Contracts

- Services have APIs
 - Used to be called “contracts” in ye olde days
- On the Web, they’re one-way
 - Use it, or don’t
- In the enterprise we can be more collaborative
 - APIs have consumers who expect continuity



<http://martinfowler.com/articles/consumerDrivenContracts.html>

Service Contracts

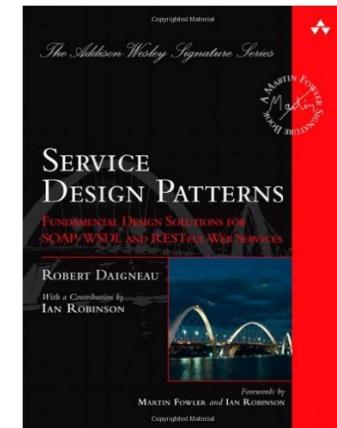
- Normally we think of a contract as the API a service offers
- It (loosely!) guarantees outputs given inputs
- When a service changes so does it's contract
 - We'll shelve versioning discussion for now!
- We've seen this before: IDL, WSDL, WADL (ha!), etc
- It hasn't been pretty because it left the clients with no say in servers' evolution
- And clients are often **important systems**

Client-Server Interactions

- Two areas of focus:
 - What a server **offers**
 - What a client **consumes**
- Service contracts typically focus on what a service offers
- Consumer-Driven Contracts focus on the intersection of these two areas

Consumer-Driven Contracts

- Clients write consumer tests
 - Describe which parts of the service API they actually use
- Servers incorporate these tests into their test suites
 - Aggregate view of how they are actually being consumed



<http://martinfowler.com/articles/consumerDrivenContracts.html>

Example

```
{  
  "version": "...",  
  "name": "...",  
  "status": "...",  
  "_links": {  
    "admin": {"href": "..."},  
    "feed": {"href": "..."}  
  }  
}
```



Contract A



Contract B



Contract C

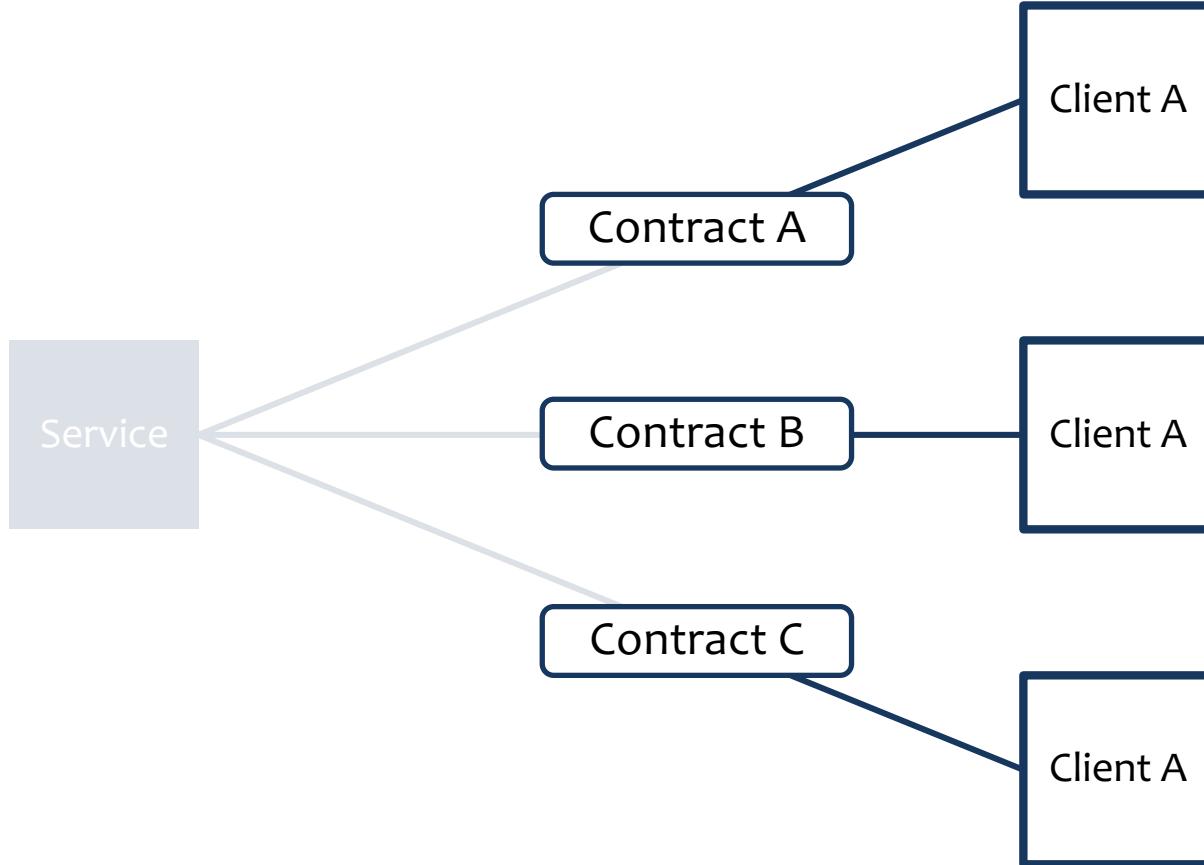


```
{  
  "version": "...",  
  "name": "...",  
  "status": "...",  
  "_links": {  
    "admin": {"href": "..."},  
    "feed": {"href": "..."}  
  }  
}
```

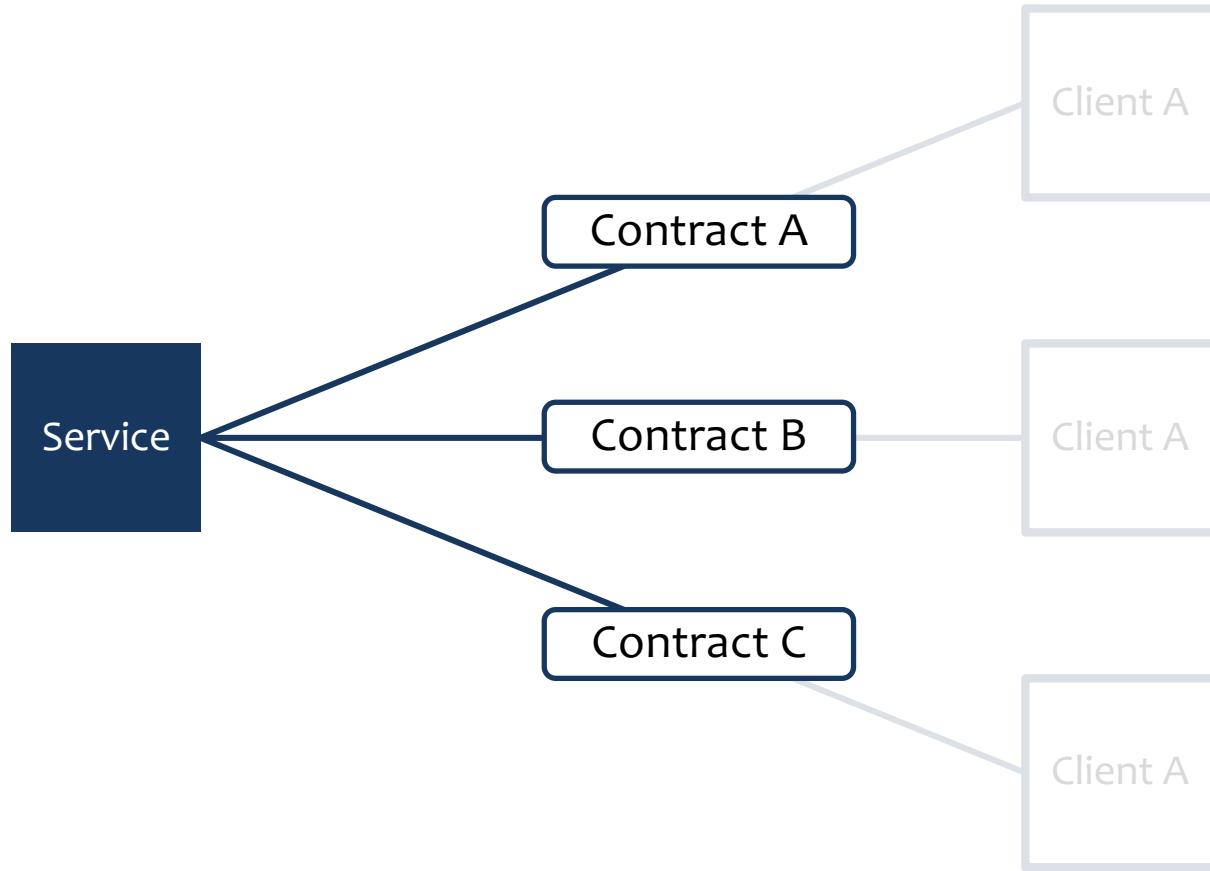
```
{  
  "version": "...",  
  "name": "...",  
  "status": "...",  
  "_links": {  
    "admin": {"href": "..."},  
    "feed": {"href": "..."}  
  }  
}
```

```
{  
  "version": "...",  
  "name": "...",  
  "status": "...",  
  "_links": {  
    "admin": {"href": "..."},  
    "feed": {"href": "..."}  
  }  
}
```

Client Tests



Server Tests



Contract Assertions

- Schema/structure
 - Fields
 - Data types (string, number, list, etc)
 - Specific values
 - *Specify inputs and expected outputs*
- Protocol
 - Hypermedia controls
 - Semantic annotations (e.g. link relations)
 - HTTP idioms

Benefits of Consumer-Driven Contracts

- Service providers understand **how** their service is being used
 - Which parts of the interface
 - Which parts of the protocol
- Help identify breaking and non-breaking changes
 - Plan evolution of service
- Allow consumers to guide the evolution of a service
 - Encourages interactions between teams

Hypermedia and Consumer-Driven Contracts

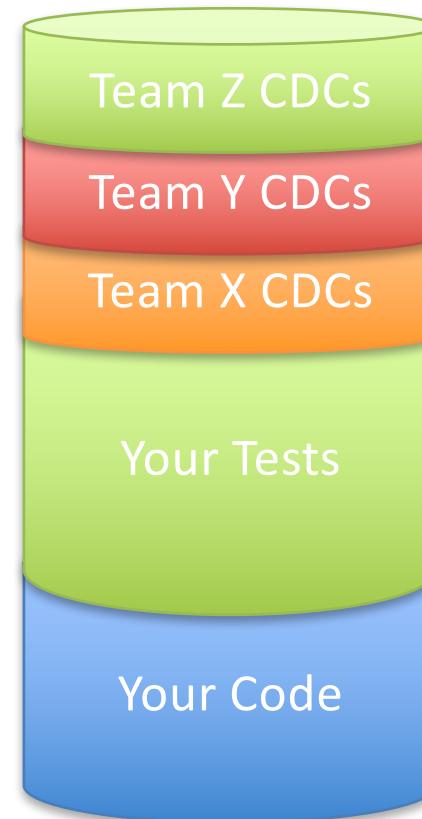
- Hypermedia representations contain 2 kinds of data:
 - Resource state
 - Permissible state transitions
- We've discussed this previously in terms of the distinction between ***interface*** and ***communication protocol***
 - Protocol is disclosed as data in a self-descriptive message
- Consumer-Driven Contracts for hypermedia-based services therefore allow us to assert the consumer's expectations regarding both interface and protocol

Implementation Options

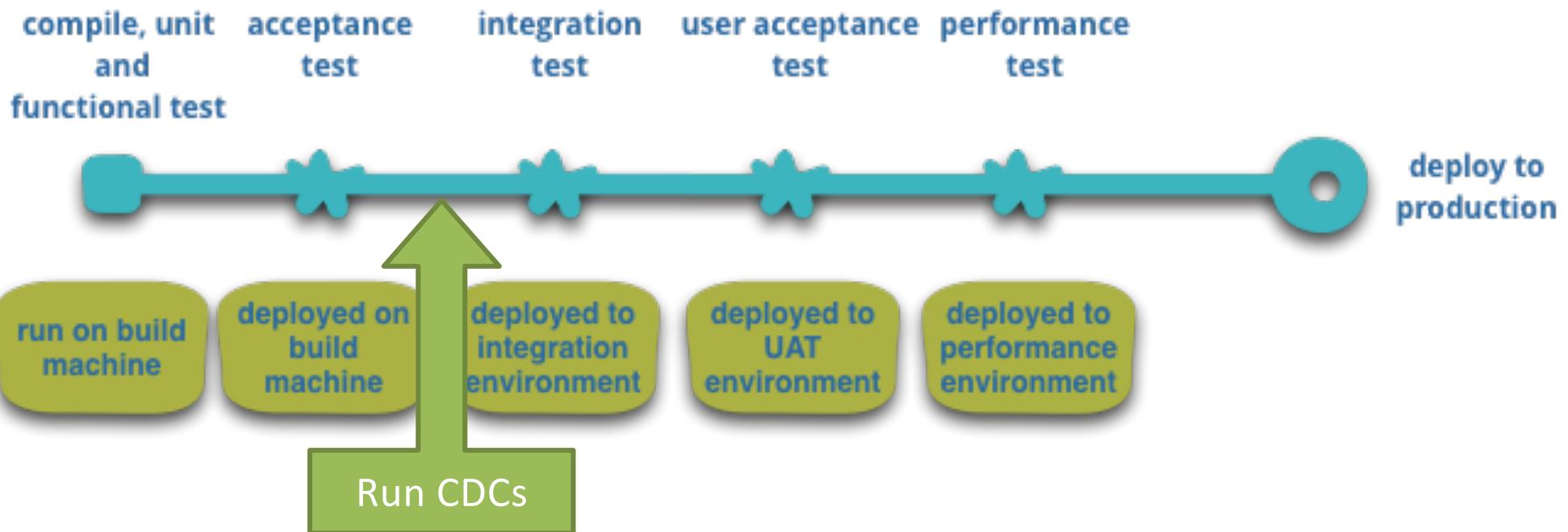
- Schematron
 - Language for making assertions about the presence or absence of patterns in XML documents
 - <http://www.schematron.com/>
- Several libraries for asserting JSON paths
 - <https://github.com/stsvilik/jPath>
- Consumer-Driven Contract tools:
 - <https://github.com/realestate-com-au/pact>
 - <https://github.com/thoughtworks/pacto>
 - <https://github.com/afacanerman/api-valter>
- Git submodules
 - For hosting and aggregating contracts

Their Contracts, Your Repo

- Other teams can add tests to your repo
- Caveat: they are only allowed to test the API
 - Format, syntax, semantics
- These tests must pass
- Failing tests indicate a failure of services to communicate in production



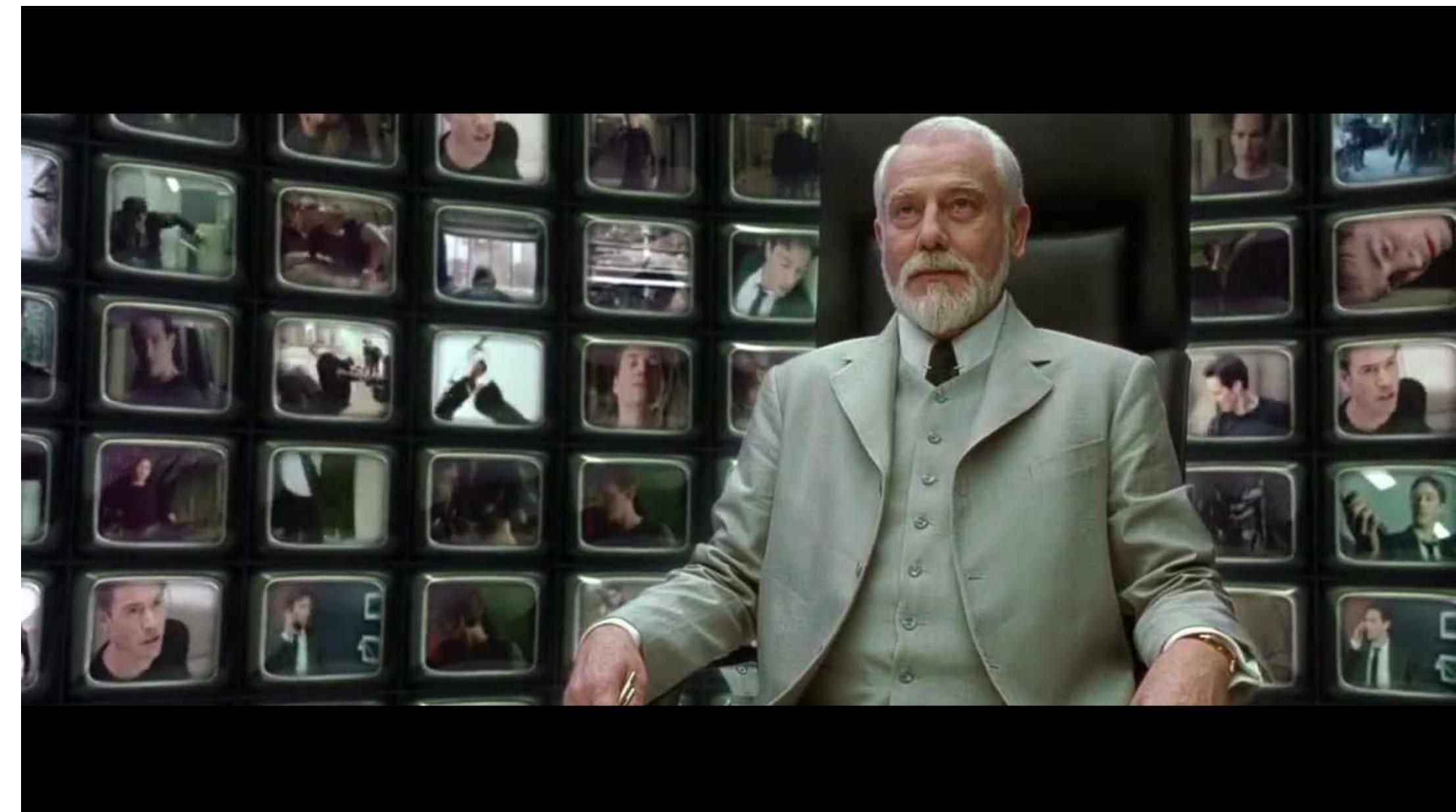
Collaborating with Consumer-Driven Contracts



- Run everyone else's CDCs as part of your build
- They exercise your API holistically
- If you break a test, it triggers a conversation with its owner

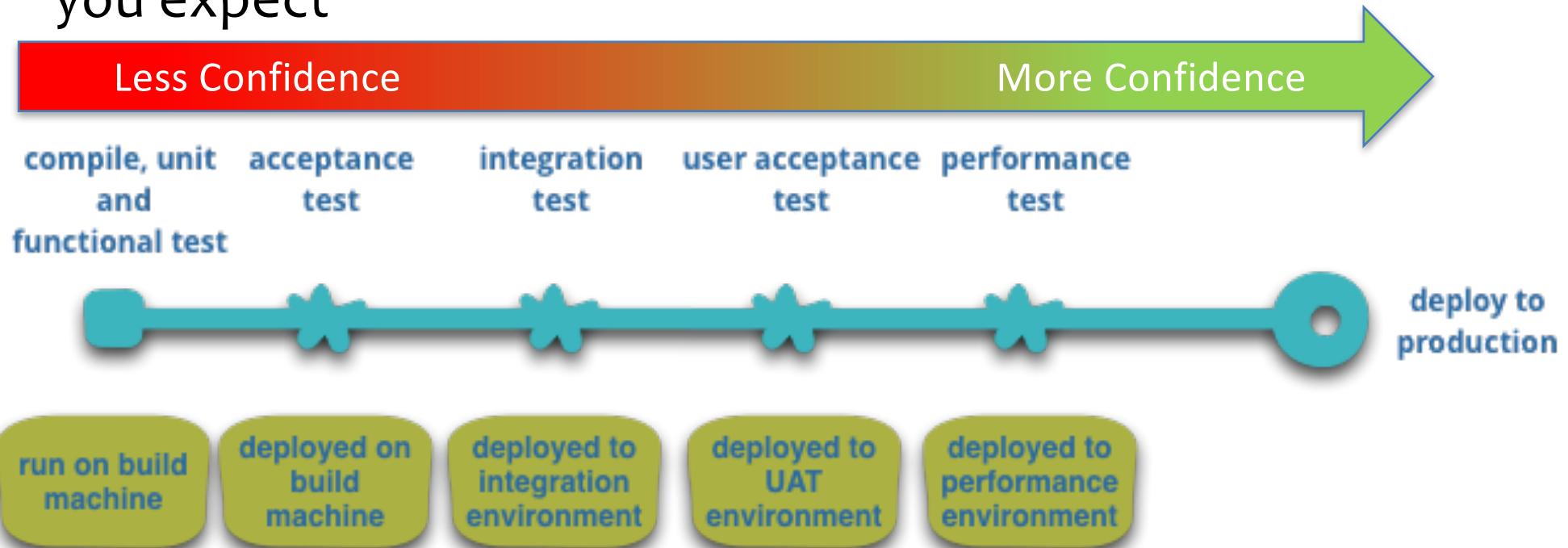
When “Their” Tests Break “Your” Build

- When a CDC breaks, it means you have evolved the API in a way that your consumers weren’t expecting
 - Don’t mute them
 - Don’t delete them
 - For the love of \$DEITY don’t replace their assertions with `assertTrue(true)`
 - They’re not your tests!
- Time to talk
 - They might change their CDCs and their code
 - They might ask for a finely-grained versioned API
 - You might convince them to upgrade
 - You might throw yourselves on the mercy of a higher authority...
- But only if you talk



Getting more from your CDCs

- Your build pipeline isn't just about behavioural correctness
 - It's about building confidence that a service can operate at you expect



What Else Do Consumers Need Confidence In?

- We already know consumers expect stable:
 - Syntax
 - Formats
 - Representations
 - Hypermedia controls
 - Etc
- But what else is needed to have confidence for dependable service composition?
 - Latency
 - E.g. 95% of requests are satisfied in 30ms
 - Uptime
 - E.g. 1 hour of downtime per year
 - Volume
 - E.g. service can handle 10,000 req/sec at 30ms latency
- These are part of the service contract too!

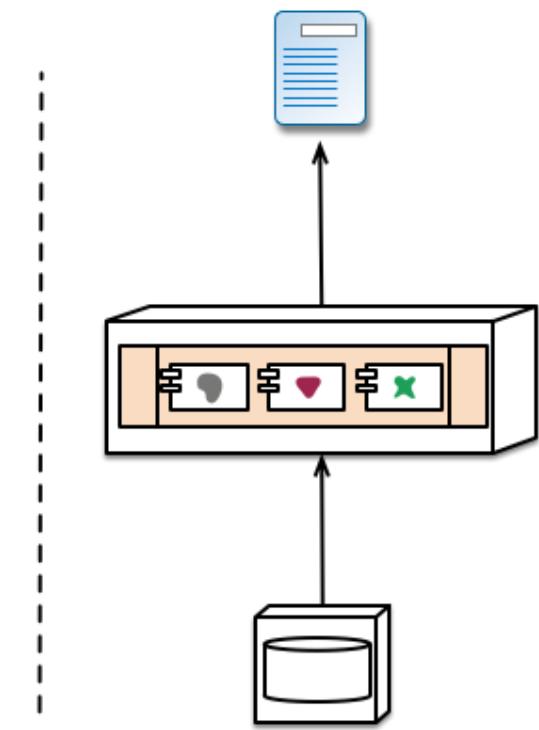
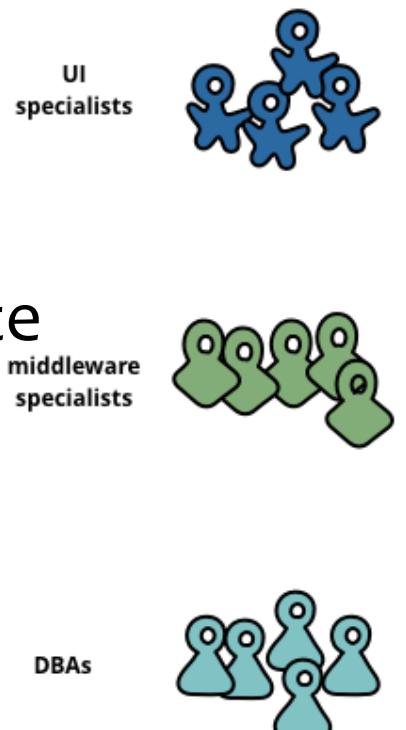


Exercise

- What's a good set of CDCs for the coffee ordering service?
- In bullet points, set out the tests you'd like me to run on your behalf

Horizontal Delivery Teams: Anti-pattern

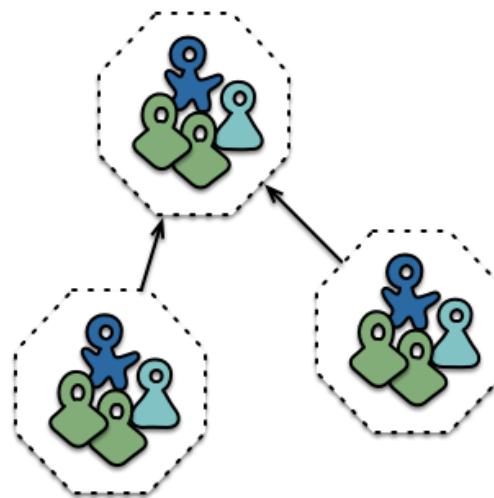
- Exclusively horizontal teams are sub-optimal
- Create silos
- Unable to own and operate a service independently
- Fertile ground for finger-pointing and acrimony



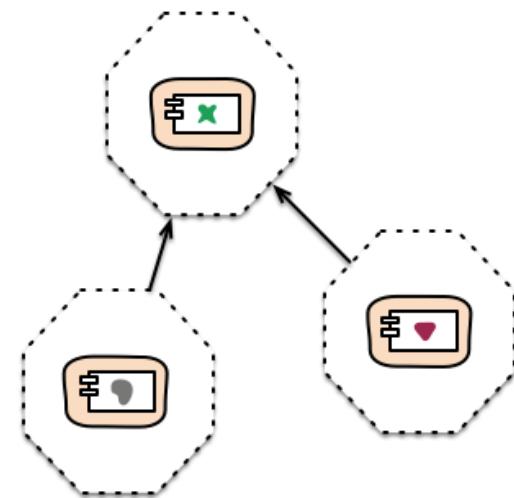
<http://martinfowler.com/articles/microservices.html>

Organise Along Business Capabilities

- Each service needs specialists
- Cross-functional teams are normal
 - PMs, Devs, Testers, BAs, Architects, etc
- Expertise can still be injected
 - See warp-n-weft next
- Teams organise along business capabilities



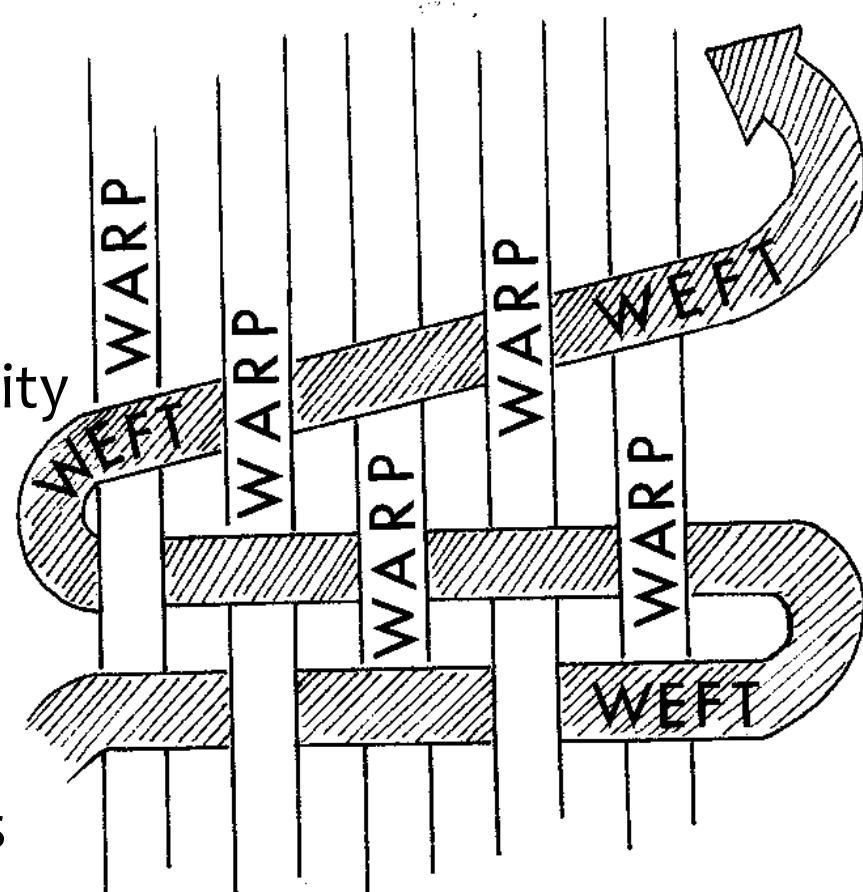
Cross-functional teams...



... organised around capabilities
Because Conway's Law

Warp-n-Weft

- Services are our warp
 - Long lived
 - Have guardians
 - Have business owners
 - Encapsulate a business capability
- Projects are our weft
 - Short lived
 - Have business sponsors
 - Deliver investment to services
 - Interact with service guardians



<https://jmarks001.files.wordpress.com/2015/04/warp-and-weft.gif>

Are you a warpie or a weftie?

- Warpies own services
 - Deep, detailed knowledge of a narrow domain and technical implementation
 - Enjoy living with and operating a service for the long haul
- Wefties deliver projects
 - Broad business domain and technical knowledge
 - Enjoy traditional “projects” with discrete handoff and variety

Warpies and Wefties

- You need both warpies and wefties to deliver and run an ongoing system of services
- Allow for folks to switch between warp and weft roles
 - At a modest pace
- Allow warpies to move between services
 - At a modest pace
- Benefits:
 - Wefties will be warpies. Nobody wants a 4am wake up.
 - Warpies will be wefties. Nobody wants bullshit politics.

Summary

- Microservices are foremost a delivery pattern
- Built automation is critical
- Consumer-Driven Contracts provide agility, confidence
- Warp-n-weft pattern for service owners and investment via projects