

## System Interaction with Actors

This document show on a high level how the web app will be used by 3 actors namely: Sales Agent, Buyer/Renter and Administrators.

1. All actors will be required to complete system authentication and authorizations. This is so that they get access to their various dashboards.
2. The administrators will update basic website content like company details, services, about us and contact details. They will add other system users, manage their roles.
3. The administrators will also be able to list and manage their own properties without the need for them to register as agents.

Other features of the web application will be to manage communication: receiving and replying to messges that relate to the company.

4. Agents will list and manage properties through their dashboards.

Other features for users and agents are : communications, notifications and trading.

The diagram below show on a high level the system and actors features and interactions.

