

VESTEL

Venus V5
USER MANUAL

Dear Customer,

You have purchased a quality VESTEL product by preferring the Vestel Smartphone. Your device will serve you for long years as long as you display the necessary care and maintenance. The manual contains instructions and pictures for the phone. We hope you enjoy using your device.

Important Safety-Related Information

Please read the instructions in this manual carefully to know your device quickly and make use of all the functions of your device.



WARNING: Important instructions must be followed to prevent damage to data and components or harming users. This user manual includes important information regarding first use, safety, intended uses, cleaning and maintenance of your device. Always keep this manual with your device.

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Safety Information

- Do not use damaged power cables or plugs.
- Do not touch the power cable or the device with wet hands, this could cause damages to you or your device.
- Do not place any objects on your device as its screen might get scratched.
- Do not use your device under rain.
- Do not use other styluses or variations not approved by the manufacturer. Do not attempt to disassemble your phone.
- Turn off the device and remove the power cable while cleaning the device.
- Do not bring your device near heaters or high pressure vessels.
- Do not scratch the paint, logo etc. found on your device.
- Do not use your device if the screen breaks or cracks.
- Be careful during plugging and unplugging operations while using the device with accessories.
- Use accessory cables like power cables, earphones perpendicularly, without horizontal movement.
- Do not recharge the battery in your phone with any other device which is not approved by manufacturer. Use the charging adaptor provided with the product only.
- Never use your device in the following conditions:
 - If the device body is damaged and electrical components are exposed,
 - If the device has contacted water and other liquids.
- If any of the above situations is observed, turn off the device immediately and contact authorized service.
- A damaged device or damaged device components can cause serious injuries and fire.
- There are no serviceable parts by the user. In case of a fault, do not attempt to repair your device by yourself. Otherwise, the device shall be void of warranty.

- Use of accessories that are not recommended by the manufacturer may cause damages to the device and personal injuries.

- Batteries shall only be replaced with the batteries with same current-voltage ratings approved and provided by Vestel with the product.

- If a problem occurs regarding product or battery; the necessary repair and battery change operations shall only be performed by the authorized service.

- Do not use the device on very hot or very cold, dusty or damp environments.

- Radio frequency emitted from your device may interact with some hearing-aid devices. Before using your device, contact the manufacturer of the hearing-aid device and ask if the radio frequency emitted from your device affects the hearing-aid device.

- Keep cell phones at least 6 inch (15 cm) away from

pacemaker; do not carry cell phones on your chest pockets; keep the cell phone on your ear at the opposite side of your pacemaker to reduce possible interferences. If you have any doubts on the interference from your cell phone, please turn off your phone immediately.

- Do not use your device near audio systems or devices or equipment that emit radio frequencies such as radio towers.

- Do not unplug the charger by pulling the cord.

- Follow the rules specified by the authorities for hospitals, health institutions, planes and airports.

- Do not use your device if it is forbidden.

- Do not download applications to your phone from unknown websites. These may be malicious software and may cause damage to your phone. Manufacturer is not responsible for such damages.

- Your phone may heat up while charging or during normal

operation. Close the open applications if your phone heats up excessively.

- Do not expose your phone or its accessories to open flames or smouldering tobacco products.
- Unplug the charger from outlet and the device when it is not in use.
- Use the AC power source described in the specifications of the charger. Use of non-proper power voltage may cause a fire or failure of the charger.
- Do not place your device, its battery and charger to places where they can be damaged by impact. Otherwise, this may cause battery leak, device failure, overheating, fire or an explosion.
- Do not put pointed metals such as needles in the vicinity of the headphone. Headphone may draw these objects to itself and may harm you while you are using your device.
- Do not leave the accessories of your phone where children

can reach them; your phone includes small parts with sharp edges that may cause injuries or parts that may cause risk of choking when removed.

- Avoid using the device in such ways that may prevent the air flow or that may cause the device to overheat.
- Do not use your phone outdoors on rainy and stormy weathers.
- Do not use the phone on your hand while driving a vehicle. Make your calls using a headphone and do not write text messages while driving.
- Do not use your device in gas stations.
- Take the phone at least 15 mm away from your body or your ear when calling.
- Keep this device away from magnetic fields.
- Do not use your device while the back cover of the device is not installed.
- Do not use the flash of the camera on the device near the

eyes of persons or pets.

- Do not use the device for purposes other than its intended purpose, otherwise this may render the warranty of the device void.
- Do not insert foreign material to the input or output ports of the device and chargers. Otherwise, this may cause explosions or fire.
- Ensure that you have read and understood the operation manual before using the device.
- It may not be possible to establish contact at every conditions in emergency calls.

Environmental Conditions:

The operating environment of the product must be between 0 to 35 °C in terms of ambient temperature and 20 to 80% in terms of relative humidity.

- WARNING:** To prevent possible hearing damage, do

not listen for long periods on high volume settings.



WARNING: COMPLIES WITH ETSI TS 123.038 V8.0.0 AND ETSI TS 123.040 V8.1.0 SPECIFICATIONS THAT INCLUDE ALL TURKISH CHARACTERS.

Adapter Information

Brand: Vestel

P/N: VS-ADP-5V-1A-SP

Model: S005AYV0500100

Input : 100-240V AC 50/60 Hz 0.2A

Output : 5V DC 1000 mA

NOTE: The product information is given in this charger (adapter) to be charged.

The plug considered as disconnect device of adapter.

Not suitable for use above 2,000 meters.

Important Information Regarding User Manual

- The information contained in this user manual is protected by copyrights.
- Copying or duplication by any means of any text, figure etc. information contained in the manual is forbidden without written consent of the copyright holders.
- It is forbidden to apply reverse engineering on or destroy the product supplied with the manual.
- All visuals in the manual are for reference only, they might not reflect the facts.

Points to be Considered During Transport

- Do not drop the device during transport and protect it against impacts.
- Damages and faults that occur during transport after the delivery of the appliance to the customer are not included in the warranty cover.

Liability Limitation

All technical information, instructions of use, information on the operation and maintenance of the device provided in this manual includes the latest information regarding your product. Manufacturing company does not assume any responsibility for damages and injuries that might be caused due to not observing the instructions in this user manual, using the device outside its intended use, unauthorized repairs, unauthorized modifications on the device and using spare parts not approved by the manufacturer.

Other Important Safety Information

Please use genuine parts or parts provided by the manufacturer. Using non-original part may reduce the performance of your phone, or even put your health to risk.

Cell phones generate electromagnetic fields, please do not

put your cell phones near magnetic memories such as computer disks etc. When the cell phone is used in the vicinity of electrical equipment such as TV, telephone, radio and PC, its performance may be adversely affected by interference. Please do not connect to non-compliant devices.

Only competent persons may repair the phone or perform the installation of cell phone related equipment on the vehicle.



Hereby, VESTEL Elektronik Sanayi ve Ticaret A.Ş., declares that the radio equipment type Smartphone is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:<http://doc.vosshub.com>



This device complies with the directive on the control of waste electrical and electronic equipment.

- Specifications of the device and this manual may be modified without prior notification.
- Complies with the WEEE Directive.

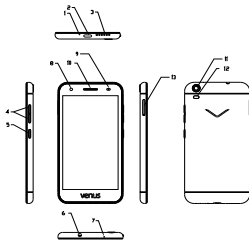
Technical Specifications

Model Name	Venus V5	
Dimensions	141.07*71.45*7.65 mm	
Weight	139 gr	
Processor	MSM8920 1.4GHz Quad Core CAT6 300 Mbps DL - 50Mbps UL	
Memory	32 GB	
RAM	3 GB	
Max. Memory	up to 128 GB	
Display	5" HD (1280x720) 5 Point Touch Screen	
SIM	Single , Nano	
Camera	Rear	13 Mp
	Front	5 Mp
Battery	Capacity	3050 mAh

Carrier			Max. Conducted RF Output Power (dBm)
2G	GSM Frequency	850	32.5
		900	31.9
		1800	28.6
		1900	30.5
	GPRS	Yes	
	EDGE	Yes	
3G	WCDMA Frequency	900 (Band 8)	22.71
		2100 (Band 1)	22.35
4G	LTE Frequency	800 (Band 20)	22.7
		900 (Band 8)	22.3
		1800 (Band 3)	22.5
		2100 (Band 1)	22.2
		2600 (Band 7)	23.1
	LTE DL CA	B1+B20, B3+B7, B3+B20, B7+B20, B3+B3, B7+B7 B1+B8, B3+B8	

WiFi	WLAN	WLAN 11b_11Mbps	13.9
		WLAN 11g_6Mbps	12.8
		WLAN 11n_2.4GHz	13
BT	Bluetooth	Bluetooth 4.1	6.4
FM Radio		Yes	
Notification LED		No	
Support OTG		Yes	

General Appearance



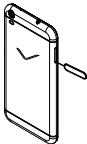
1. Bottom Microphone
2. Charging Slot
3. Internal Speaker
4. +/- Volume Button
5. Power Button
6. Headphones Input Slot
7. Top Microphone
8. Front Camera
9. Proximity and Ambient Lighting Sensor
10. Ear Speaker
11. Back Camera
12. Flash
13. SIM Card Tray

WARNING: Information provided in this manual and in the illustrations, and the components specified in the package contents may change as per model.

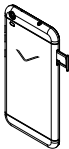
Usage

INSERTING THE SIM CARD AND SD CARD

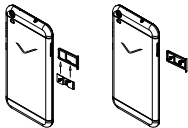
1- Turn your Venus V5 smart phone on the side with the SIM Card tray.



2- To remove the SIM Card tray, press lightly with the provided needle as shown.



3-After removing the SIM Card tray, insert the SIM Card and SD Card with provided standards as shown.



Charging the Battery

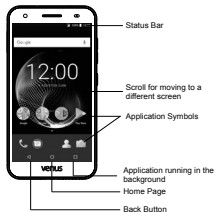
Before using the phone for the first time, the battery is recommended to be fully charged.

NOTE: Your phone has the quick charging feature. You can use this feature by utilizing the quick charge adapter. You can obtain quick charge adapter from Vestel Shops.

WARNING: Making a phone call as the battery is charged poses risks.



Main screen



Status Bar

You may access the following information by observing the symbols that display the phone status on the status bar: Network signal power, battery status, current time, USB

connection status and data service information.

Notification Display

Lightly tap the status bar with two finger and pull it down in order to open the notification display. Thus, you may access the notifications and wireless network options. When you tap lightly, 'Back Button' closes the notification display.

Application Symbols (Screen Shortcuts)

The relevant application is opened when you tap the symbol you desire lightly. Application Menu Enter the main Menu list interface to access the applications.

Application Menu

Enter the main menu list interface to access the applications.

Making A Call

You can access the numerical keyboard in the application menu or by tapping the phone symbol on the main screen. Enter the number you want to call or select a number/contact from the call history or from the contacts and tap the call symbol.

NOTE : It shall be amended as: To import SIM card contacts to the your phone, follow the contacts > Options > Import/Export > Import from SIM card steps.

Sounds

"In order to change the ring tone and the Default Notification Tone follow the steps in Settings>Device>Sounds and Notifications.

International Call

To make an international call, enter the (+) sign by pressing and holding '0' key. Enter the international code of the

country you want to call (For example: +90 for Turkey) and enter the remaining part of the number without adding a zero before it.


Emergency Call



If a SIM card is installed in your phone and it is in working condition, you may make a call by entering the emergency number (fire department, ambulance etc.). If no UIM/SIM card is installed on your phone or you could not turn on the phone by entering the PIN code, you may also make emergency calls in the PIN code query screen.

Rejecting/Answering A Call

When someone calls you while the screen is locked, drag the symbol on the center to the answering symbol



to answer the call, and drag it to the rejection symbol  to reject the call. When someone calls you while the screen is unlocked, tap the answering symbol

 **ANSWER** to answer the call. And tap the rejection symbol  **DISMISS** to reject the call.

Call Settings

The dial keypad interface, tap the Menu key and select Settings to enter the search options.

Removal Of The Last People

When choosing DETAILS person clicked on the top right-clicking the trash will be deleted from the search.

Removal From The Quick Call

By holding onto the person it must be moved to above the REMOVE post.

Call History

Tap the call history option by pressing the phone button while you are on the Main Screen or on the application menu, and thus you can view the recorded call history.



Calls can be made by touching the "Calling Symbol" at the right hand side of the person or number you want from the call log. You can control the details by clicking the "call details" button.

SETUP OPERATIONS

WIRELESS

You may view the Wireless connection from the notifications screen or from the Wireless & networks tab on the settings menu. You may turn the wireless feature on or off using the On/Off button on the wireless menu. Tap the network you want to connect from the list of available networks. Also, you may update the list by tapping "refresh" option from the three dot menu.

Mobile Data

You can view the mobile data connection from the notification screen or in the mobile data tab in the settings menu.

To activate mobile data connection, swipe the switch on the right side of mobile data connection to enable or disable it. When mobile data is activated, you can Access the Internet via GSM/LTE/WCDMA network.

Other Settings

Flight Mode: Turn the flight mode on or off.

VPN Settings: Install and manage virtual private networks. Network file sharing and portable wireless access field.

Connectable and Portable Hotspot: You may share your mobile data using your GSM network as a modem.

Mobile Networks: Choose whether the data access feature and data roaming shall be active for mobile networks,

and set the access point name and operation mode for networks.

Talkback

When Talkback is enabled, your device provides feedback to visually impaired or limited users. To launch Talkback feature, press the Volume Up and Volume Down buttons simultaneously for three seconds and follow the on-screen instructions.

Battery

You may view the charge condition, discharging status of the battery, current power consumption, and consumption percentage for each application.

Cleaning and Maintenance

Good design and high technology, please handle with care. You may use your phone for a long period with satisfaction if you follow the recommendations below.

- Please do not leave your phone in environments with high temperature; otherwise life cycle of electronic equipment may be reduced, battery may be damaged and some components may melt.
- Please do not leave your phone in environments with low temperature; otherwise the water vapour that has entered your phone may cause damage to the circuit board of your phone when you operate your phone under normal temperature conditions.
- Do not throw, shake your smart phone or handle it without care, otherwise internal circuit boards may be damaged.
- Please use a damp and anti-static cloth while cleaning your phone and do not use chemical agents such as detergents while cleaning the external surface of your phone. Please turn off your phone before cleaning.
- Please do not paint your phone as it may interfere with its operation.

- Please do not keep your phone close to your eyes while the flash is active.
- If the label inside your phone is damaged when your phone or its battery is wet, manufacturer's quality assurance may not be warranted by the after-sales service provider even though your phone is in warranty period.

Troubleshooting

Please perform the simple inspections described below before contacting professional after-sales service to prevent wasting your time and money.

Phone Does Not Start

Press the power button for 2 seconds minimum. Make sure that the battery contact is not failed. Remove and re-install the battery and press the power button again.
If your phone battery is not finished and Your phone is

not open, Please press Power button throughout 15 second.
After that, Phone can open.

Check if the battery has discharged. If so, recharge the battery. Start the phone. You may be asked to enter a password if the phone lock is active. Enter the phone lock password in order to use the phone.

Enter the PIN code. You shall enter the PIN code if the PIN code lock is active.

Enter the PUK code, if you enter the PIN wrong three times successively, your card shall be locked and you shall enter the PUK code provided by the network operator.

UIM/SIM Card Error

Golden part of the UIM/SIM card is dirty. Wipe the metal contact point of your UIM/SIM card with a clean cloth.

UIM/SIM card is installed incorrectly. Install the UIM/SIM card correctly as specified in the operation manual. UIM/SIM card damaged. Contact your network service provider.

Cannot Connect To The Network

Weak Signal : Low signal reception. Try connecting again at a location with higher reception. UIM/SIM card invalid out of the coverage area of network service provider. Contact your network service provider.

No Call Can Be Made

Ensure that you have pressed the Call button.

Please ensure that your payment date or date of your phone bill has not expired.

Ensure that your UIM/SIM card is valid.

Bad Call Quality

Please check whether the volume level is proper.

Operating the phone in a location with low level of signal reception. Radio waves are not transferred in locations such as basements or areas with high building around.

Callers Cannot Access You

Ensure that your phone is turned on and connected to the network.

Please ensure that your payment date or date of your phone bill has not expired.

Ensure that your UIM/SIM card is valid.

Callers Cannot Hear You

Please make sure that the microphone is turned on.

Please hold the microphone on the lower side of your phone close to your mouth.

Your Phone Cannot Access Internet

Please ensure that you are connected to the network.

Please check the network connection settings on your phone.

Please ensure that your internet service for your UIM/SIM card is active.

Please try again later or change your location.

Short Standby Period

Standby period depends on the network system settings. You may be in a location where the network signal is weak. Your phone shall continue to send signals to find the base station when service is not available. In such a case, battery power shall be reduced rapidly and standby period shall be shortened. Please move to an area with better signal reception or turn off your phone if you are in area with bad reception.

Battery shall be replaced. Please replace with a new battery.

Battery Not Charging

Bad connection: Please make sure it is correctly plugged to the outlet.

Dirt has accumulated. Please wipe the connection slots of

your phone and battery with a clean cloth.

Recharging under 0 centigrade degrees Celcius or above 35 centigrade degrees Celcius. Please recharge your phone in a different location.

Battery or charger has been damaged and it shall be replaced.

If the information given above was not adequate to solve your problem, please contact your local after-sales service provider submitting the information on the model, serial number of your phone, license or insurance information and the exact description of your problem.

- Adaptor shall be connected in the vicinity of your phone and it shall be accessed easily.

Its plug serves as the disconnection device of the adaptor

Information On The Specific Absorption Rate (SAR) Certificate

Your device complies with the European Community (EC) standards that limit the exposure rate of humans to the radio frequency (RF) energy emitted by radio and telecommunications equipment. These standards prohibit sales of mobile devices above the maximum exposure rate (also known as Specific Absorption Rate or SAR) of 2,0 W/Kg. SAR limit for Venus V5 is measured as 0.644 W/kg for every 10 grams of tissue when kept in close proximity to the face and 1.650 W/kg for the whole body. As the device is designed so that it shall only emit RF energy which would be required to transfer a signal to the nearest base station, it would be possible that the real SAR value in normal use conditions is much lower than this value. As your device lowers the energy emission automatically whenever it is possible, it reduces the total RF energy you are exposed to.

The declaration of conformity on the back pages of this manual confirms that your device complies with the European Radio and Terminal Telecommunications Equipment (RED) directive.

Country Restrictions

This device is intended for home and office use in all EU countries (and other countries following the relevant EU directive) without any limitation except for the countries mentioned below.

Country	Restriction
Bulgaria	General authorization required for outdoor use and public service for 2.4 GHz WLAN.

Italy	General authorization required for outdoor use and public service for 2.4 GHz WLAN.
Luxembourg	General authorization required for network and service supply(not for spectrum)
Norway	Radio transmission is prohibited for the geographical area within a radius of 20 km from the centre of Ny-Ålesund

Environment Friendly Use Period (EFUP)



The Environment Friendly Use Period (EFUP) is 20 years and its logo is shown in the figure on the left. The Environment Friendly Use Period (EFUP) of replaceable parts such as battery may be different than the EFUP value of this product. EFUP value applies only when the Venus V5 is used for its intended purpose as described in this User's Manual.

Explanation: As per the requirements of SJ/T 11363-2006 standard, we declare that more than 90% of the components of Venus V5 are produced from environment-friendly materials that are harmless and non-toxic. We shall continue to reduce the usage of harmful materials and to develop components that exceed the requirements of the standard. Due to the design of the features and other reasons, headphones, data cord etc. shall not be provided

with the model parts. Please inspect the materials by referring to the actual contents of the product.

Battery

Please do not use a damaged charger or a battery.

Please use the battery properly and do not short circuit the battery.

It is forbidden to leave the battery as exposed to high temperatures or to throw it in a fire as it may cause an explosion.

Used batteries shall not be disposed of with household waste, they shall be returned to their providers or disposed of to suitable recycling centres.

Battery replacement period varies as per the remaining capacity, type or charger of the battery. Battery may be recharged more than 500 times, but some losses may occur. Please purchase a new battery when standby period

becomes noticeably shorter.

Please purchase the approved charger and battery specified for your battery.

Please do not recharge for a long period. Otherwise, battery shall be damaged and life cycle of the battery shall be reduced.

Excessively hot and cold environments affect the charge level. Please cool or heat to the ambient conditions in advance (lithium batteries are affected by temperatures under 0 centigrade degrees Celcius).

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Safety in Traffic

You shall be on guard and comply with local regulations if

you will be making a call while driving a car.

Use handsfree devices if applicable.

Keep the wireless phone in an easily accessible place.

Tell the person you are making a call that you are driving a car. End the call when the traffic gets busy or under adverse weather conditions if required.

Safety airbags, brakes, speed control system or fuel injection system shall not be affected by the wireless communication. If you encounter such problems, please consult the dealer of your vehicle.

Please turn off your phone while adding fuel. Same applies to the locations where usage of duplex wireless devices are prohibited. Please do not keep your phone together with inflammable or explosive materials, otherwise the sparks may cause fires.

Please turn off your phone before the take-off when you are travelling with a plane. Do not use your phone on a

plane to prevent interference with communication systems. As per the safety regulations, you cannot use your phone without taking permission from the crew before take-off. Please ensure that your phone does not turn on because of the alarm setting during the flight.

Operating Environment

Please turn off your phone if it is not allowed or in case of a danger. Read the User's Manual and learn the safety instructions better when you would connect your phone to other devices. It is forbidden to connect the phone to non-compliant devices.

You shall use your phone in the normal operating position (so that the upper part is aligned with your ear and antenna is aligned with the upper part of your shoulder) for your satisfaction and personal safety.

Please use your phone between 0 and 35°C.

EUT 35 Centigrade Degrees.

Electronic Device

Most of the electronic devices block radio messages, please follow the instructions of the manufacturers.

Pacemaker: Keep cell phones at least 6 inches (15 cm) away from pacemaker; do not carry cell phones on your chest pockets; keep the cell phone on your ear at the opposite side of your pacemaker to reduce possible interferences. If you have any doubts on the interference from your cell phone, please turn off your phone immediately.

Audiphone: Some digital wireless cell phones may interfere with audiphones. Please contact the manufacturer of the audiphones in such a case.

Other Medical Devices: Please contact the manufacturer to learn if this device interferes with the radio waves if you are using other personal medical devices. Please turn off your phone if you encounter any symbols that prohibit the

use of cell phones in the vicinity of rehabilitation centers.

Installation On a Vehicle: Wireless signal may affect electronic devices installed in your vehicle, please obtain information from the manufacturer.

Emergency Call

Venus V5 uses wireless signals as other cell phones, and does not guarantee at all times. Therefore, please do not stick to wireless cell phones only for important calls such as medical emergency calls.

Your cell phone may be used for making and receiving calls in a network service area with adequate reception.

Please enter local emergency call number in standby mode and press "Call" button to make a call in emergency mode.

Disposing Of Your Appliance In An Environment-Friendly Way



(Waste Electrical and Electronic Equipment For countries with a separate waste collection system) This sign on the product, its accessories and the relevant documentation shows that this product and its electronic accessories (for example: charger, USB cable) shall not be disposed of with other domestic waste. Please separate this from other waste types to prevent the harmful effect of waste not being disposed of properly has on environment and human health, and ensure it is recycled so that it can be re-used sustainably. Home users should contact the dealer they purchased the product from or the legal authority for detailed information on where and how they will send the product for an environmentally safe disposal. Business

users should contact their supplier and check the provisions and conditions of the purchasing contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

Disposing Of Batteries in Correct Way



(For countries with a separate waste collection system) The sign on the battery, manual and the packaging shows that the battery in this product must not be disposed of with other domestic waste. Chemical symbols like Hg, Cd or Pb show that the battery includes mercury, cadmium or lead over the reference value stated in EC Directive 2006/66.

Recommendations for Energy Saving

- Turning off GPS, Bluetooth, Wi-fi and 3G when they are

not in use provides energy saving.

- The highest power consuming component of your phone is the screen. Use a lower screen brightness setting to save energy.
- Do not put your phone under a heater or under direct sunlight.
- Because excessive heat both reduces the service life of your battery and causes other problems.

Package Information

Product package is made of recyclable material. Do not dispose the packaging waste with the household waste or other wastes, dispose it to the packaging collection areas specified by local municipality.

Optional Rights of the Consumer;

Consumer may exercise any of his/her optional rights below within two years of warranty period starting with the date of delivery of the good to the consumer if the good is found to be defective as per the provisions of Law on the Protection of Consumers no. 6502, even if the defect is found later;

1. To terminate the contract by stating that he is ready to return the sold good,
2. To request a discount on the sale price proportional to the defect and keep the defective good, against the Seller;
3. To request the sold good to be repaired at the seller's expense by bringing all repair costs to the seller if such costs are not excessive,
4. If possible, to request the purchased good to be exchanged for a non-defective good, against the Seller, manufacturer or importer.

Consumer may exercise either of its rights to terminate the contract or discount from the price in proportion to the defect if free repair or replacement of the good with a non-defective fungible will bring about disproportional challenges.

Consumer may apply to Consumer Courts and Arbitration Committees for their complaints and concerns.

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MANUFACTURER FIRM

Vestel Elektronik Ticaret A.Ş.

Organize Sanayi Bölgesi Manisa - Turkey