

Sam Windsor

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Diploma in Web Development and Design

Diploma in Recreation Leadership

Objective

I'm Sam, a web developer with a Diploma in Web Development and Design from Whitecliffe. I'm seeking a role where I can continue to apply my skills and focus my passion in a professional environment. I have experience with a number of frameworks but primarily like to work with React.js and Tailwind CSS. I've recently I've been working with Google Firebase to build a PWA whale watching application that allows subscribers to receive push notifications for user submitted animal sightings.

Previously, I worked as a Snowboard coach and trainer, as well as an outdoor guide, where I developed a great understanding for genuine connection and clear communication which I endeavor to continue in my development career. Additionally, I hope my passion for photography and experience with photo editing could one day add a valuable dimension to my web development expertise.

Other Skills

Other Languages and Tools

I also have some experience with languages and such as Python, C# and MySQL. Using C# I created a basic ticketing system for a helpdesk, and a basic Cinema movie database with MySQL. I have experience with platforms such as Strapi and Contentful, Google Firebase/Cloud, and various other tools such as Prisma or MongoDB.

Photography

I'm a passionate photographer and am competent with Lightroom and familiar with Photoshop along with a variety of other unique image editing tools as well as some experience with video editors.

Work History

Matchstiq [Remote]

Full stack developer
Jan – April 2024

As part of my Mission Ready Cloud and DevOps program I joined the team at Matchstiq to build new features and work on existing platform infrastructure.

Key skills and responsibilities:

- Project planning
- Research and adoption of new technologies
- Code reviews and version control using Github/Git
- Optimization through refactor and timing
- Collaboration with other developers

[NZ, Canada, USA, Japan, AUS]

Snowboard Coach and Supervisor
2009-2021

Over the past 11 years I have worked primarily as a snowboard instructor and coach all over the world. Working in these jobs has required the ability to create genuine connections and rapport with my clients, spending multiple days with them during their stay at a resort, often during some very challenging times and conditions.

It is most important to provide clients with a great experience, regardless of the challenges faced, to keep them interested, happy, and returning.

Over this time one of my favorite roles as an instructor is training other instructors to increase their knowledge and provide better service to their own clients. Being able to share knowledge from my years to make their job easier and more enjoyable is a rewarding experience.

Key skills and responsibilities:

- Group management
- Time Management and scheduling
- Customer service
- Clear and simple communication
- Ability to adapt and make changes quickly in a variety of situations
- Managing customer/client expectations
- Instructor training and exam prep
- Managing line ups and assigning lessons

Torpedo7, Porirua, New Zealand

Sales and Service
2020-2021

During Covid, while recovering from injuries and being unable to return to other work, I joined the team at Torpedo 7 as a sales assistant. Within 6 months I rose to be one of the top 10 sales associates in the country and took on a role of training to help others learn about products and increase their sales and performance. This job operated on a base wage plus commission, creating a competitive environment in which to work.

Responsibilities and daily tasks:

- Floor sales
- Stock presentation and merchandising
- Helping team members with product information and knowledge
- Cash handling and close of business cash out
- Customer complaints and queries
- Attending product knowledge sessions and completing product modules

Sentinal Sports, Jindabyne, NSW, Australia

Retail/Rental/Repair
2017-2019

As a team of roughly 8 at Sentinal Sports, we often serve hundreds of customers per day over short periods. In 2019 I started assisting in running the shop as preparation for following years as the current assistant manager was leaving. Unfortunately, due to Covid-19 I was unable to return to run the shop the following years.

Responsibilities and daily tasks:

- Keeping knowledgeable on current gear and industry tech
- Delegating daily jobs and responsibilities
- Repair and maintenance of equipment
- Stock takes and ordering
- Social media management
- Sales and close of business cash out
- Customer complaints and queries
- Retail sales
- New and future stock consideration and ordering

Kokiri Lodge/Riccarton Highschool, Christchurch, NZ

Instructor/Outdoor Educator
2008 / 2011

For two seasons, which operated between January to June, I worked with 4 others to provide students of Riccarton Highschool a week learning in the outdoors. We often rotated roles to give everyone a change over this time, and would take turns facilitating each week, leading groups, providing support to the teams during activities or overnight trips and more.

Roles and Key Skills:

- Safety management
- Team building
- Facilitator
- Group teaching/presentations
- Team support
- Mentoring students

Credit Consultants, Wellington, NZ

Client Liaison Officer
2012-2015

Between winter seasons I would often return to work at Credit Consultants. My primary role was to communicate between our team and the client's we service. Other duties included assessing disputed cases, handling and solving confusing or critical cases, and to provide information and answers to the collection and floor/phone team. During this role I continually adapted to new responsibilities and roles to help fill gaps in the team and workplace.

Roles:

- Case manager of client debts
- Debtor complaints and disputes
- Resolution of complicated and fragile cases
- Point of contact for clients
- Support for other case managers

Education and Qualifications

[Certificate in Digital Technology Product Solutions, Level 5 & 6] [Mission Ready]	[2023/2024]
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Covering: Cloud services (AWS, Azure), Azure AI services, Agile mindset and practices, DevOps and automated deployment, Design thinking, SQL and databases, JSON and API, Source control, Unit testing

[Diploma in Web Development & Design, Level 5] [Whitecliffe College]	[2022]
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Covering: JavaScript and HTML/CSS, Python, C#, MySQL and business theory.

[Diploma in Recreation Leadership, Level 5] [Christchurch Polytechnic Institute of Technology]	[2007]
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My Diploma electives were, White Water Kayak grade 3, White Water Raft grade 2-3, Back country Travel/Avalanche Awareness. Other papers during the year including High Ropes, Tramping, Environmental, Teaching & Planning, Safety & Risk management and a First aid course amongst others.

[Certificate in Outdoor Recreation, Level 4] [Christchurch Polytechnic Institute of Technology]	[2006]
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Components included White Water Kayaking, Safety and Risk management, Hiking (Summer and winter), Environmental, Rock Climbing, First aid, Navigation and more.

[Snowboard Instructor Level 3] [SBINZ]	[2012]
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Other certifications include Children’s Certification, Freestyle Certification and NZSIA Ski Crossover.
