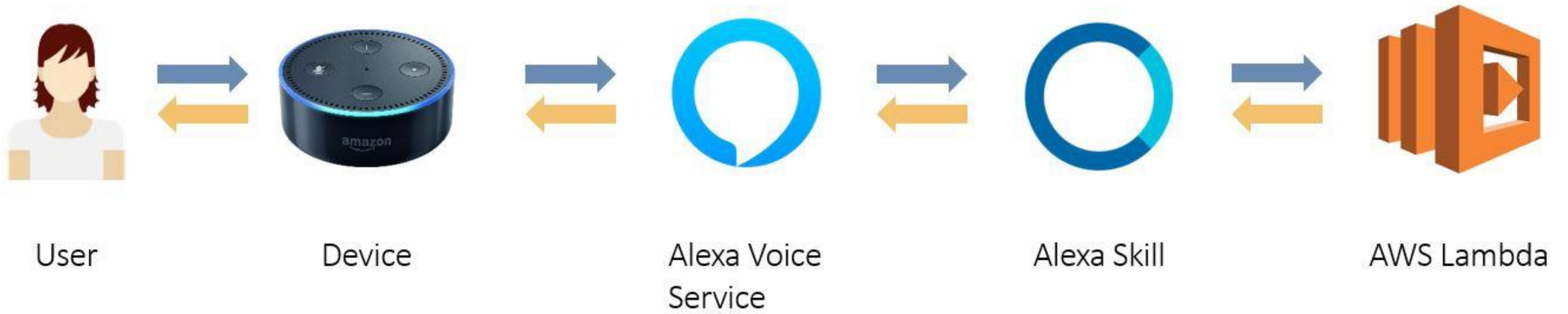


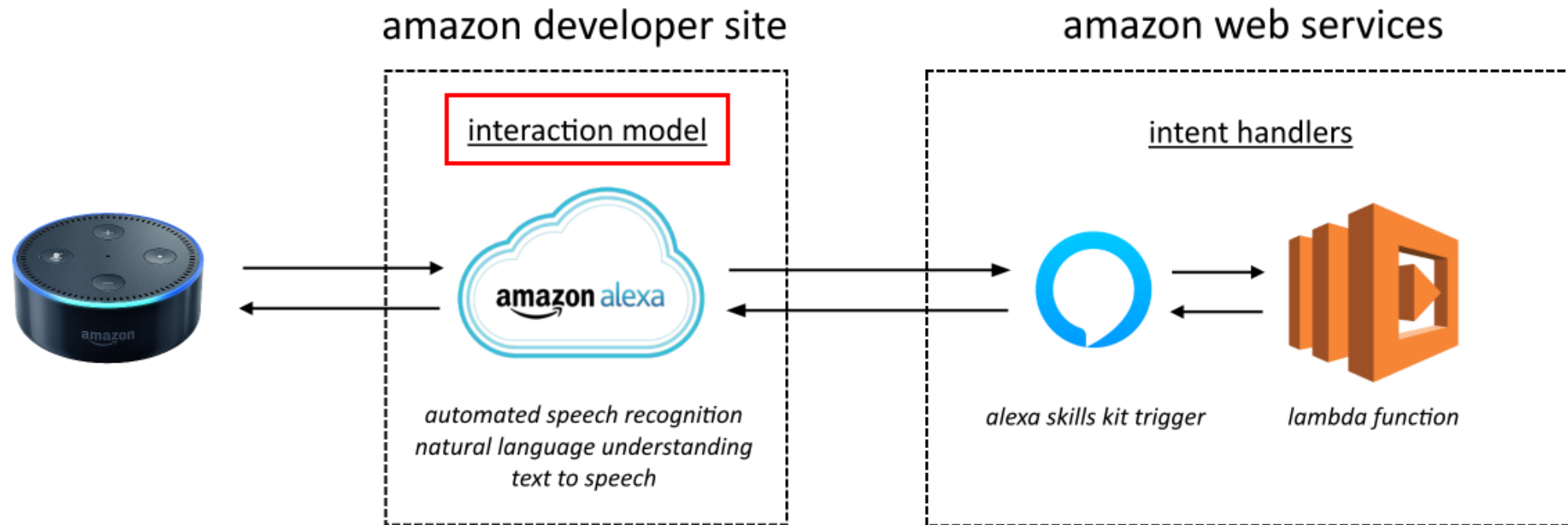
Presented by Wing Chan

# Build your custom Alexa Skills



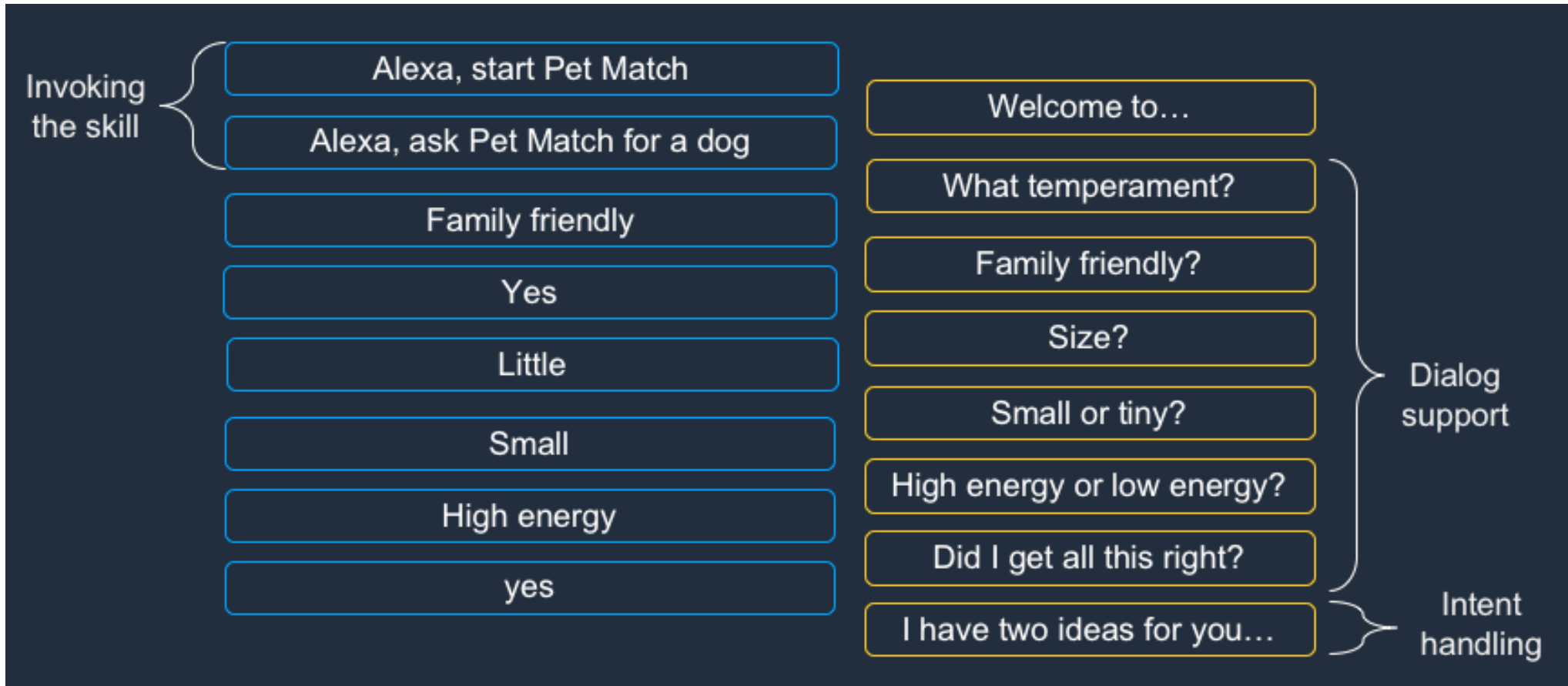


# Alexa Skill Workflow



Interaction Model

Skill backend – lambda function



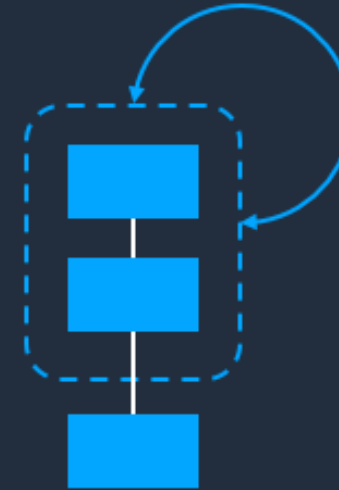
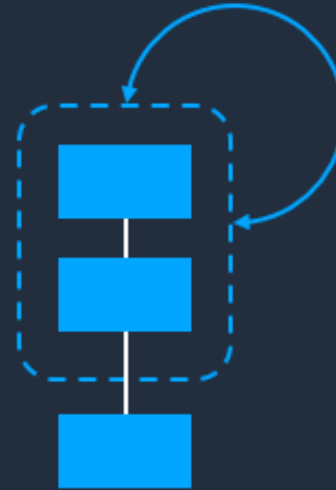
Dialog Management

Using Multi-turn Dialogs

GRAPH UI

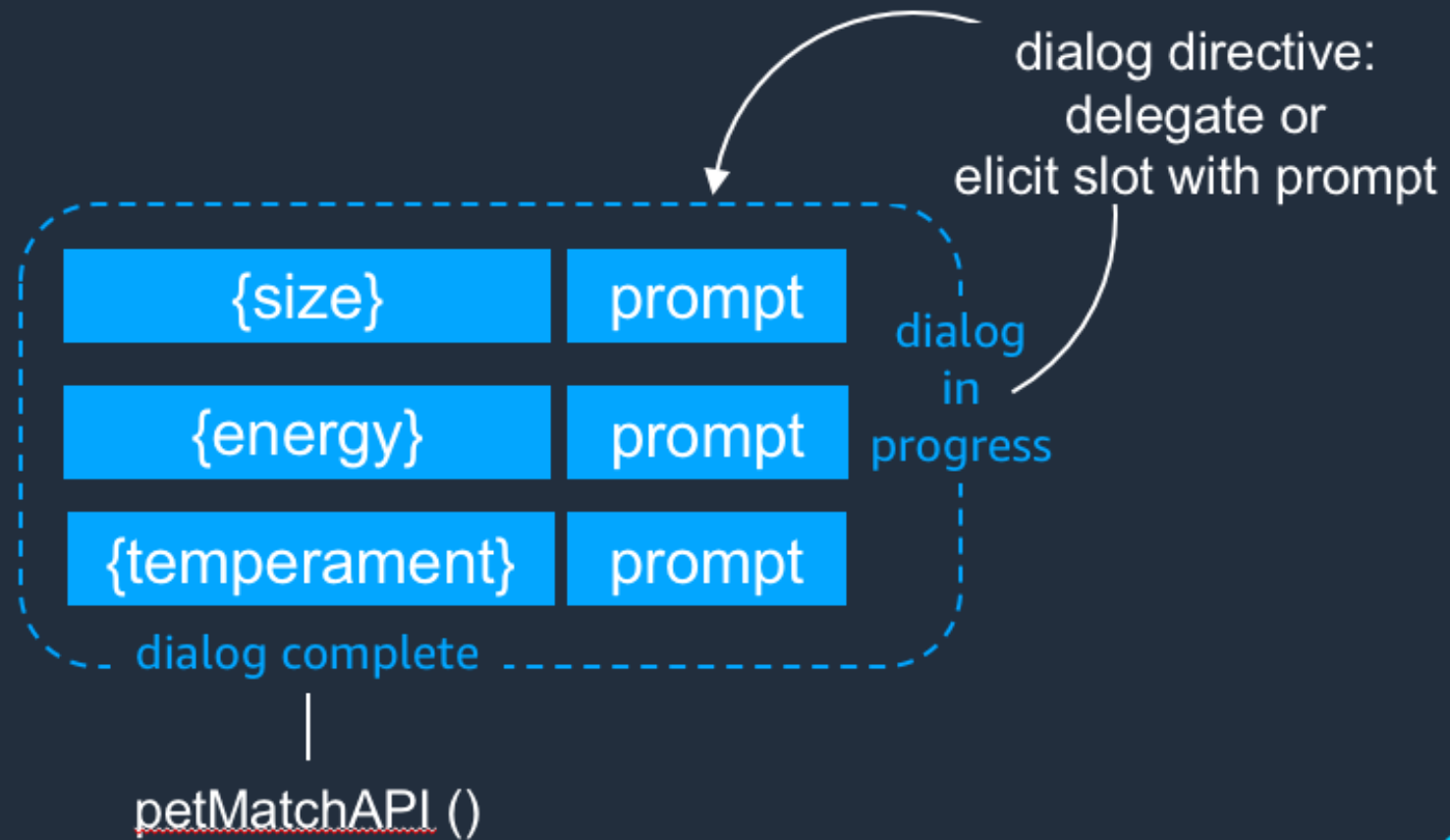
VS.

FRAME UI



Voice User Interface

Graph UI (Flowchart) vs Frame UI (Conversation)



Dialog Directive

Slots with prompt

order part

What is the part number?

mtp -100

What is the quantity?

50

I just added 50 units of mtp -100 to your cart.  
The total is \$549.50. To purchase, say: buy it now.

buy it now

Thank you, your order has been submitted.  
Talk to you later. Bye.

# Demo