

## STAR Applicant User Stories



Personal

Private

**KG**

Invite

### User Story - Fia

Fia is 40 years old Experienced Office worker. Meets all the Criteria and is looking for FT/PT work while completing an Open University Bachelor's Degree in Environmental Management



Fia is able to create a new user/password

Fia is able to log into system

Fia is able to add her information into Application form Fields

Fia is able to submit her application

Fia receives email asking her to bring her proof of qualifications and her right to work documentations to HR, Admin Building

Fia's Documents are checked by HR staff

Fia passes her document check

Fia is added to the STAR List

### User Story - Sam

Sam is an 18 yr old and has just completed his A'Levels and waiting on his results and is looking for a summer job. Sam has experience in Retail and the Food industries



Sam is able to create a new User/Password on the system

Sam is able to log into system

Sam can add his information into Application Form Fields

Sam can submit the completed application form

Sam receives a reject email

Sam receives a reject email as his Experience is not relevant Experience in an Office Environment

## User Story - Noah

Noah is a 25yr old American backpacker travelling UK and Ireland. He only has a visitor permit for the UK but has a work visa for Ireland. He has successfully completed and submitted an application and has been asked to bring in his Documentation - Right to work and proof of Qualifications

Noah is unable to provide an original copy of his high school diploma

Noah is not put on the register receives an automated email he does not have the right to work in the UK or have his original certificates

## User Story - Sally

Sally is applying for a Casual Technical position, she has just started her application but is unable to complete the application in one sitting

Sally is able to save her part completed application

sally is able to log in at a later date and complete her application

She is able to change her stored answers 

sally is able to submit her completed application

## User Story - Jim

Jim has previously applied for a Casual Technical Role but did not meet experience and qualifications, Jim has since completed a new relevant qualification

Jim logs into system

Jim creates new application

Jim's details are already completed in parts of the application

Jim is able to add his new qualification

Jim submits new application

Jim is successfully shortlisted and asked to bring in documentation

Jim is add to the Technical List

## User Story - Moana

Moana has forgotten her password for STAR

Moana tries to log on to the system

Moana gets a wrong details error message

Moana tries again with different password

Moana gets wrong details error message with option for forgot username/password

Moana clicks on forgot username/password

Moana is redirected to reset password

Moana is asked her security question

Moana successfully answer security question and is able to reset her password

Moana is able to log into the system successfully

LOOK INTO recaptcha

## User Story - John

John has been successful on the list and is looking to update his experience gained from an assignment/post