M: Hello English learners! Welcome back to **EnglishPod**! My name is **Marco**.

E: And I'm Erica.

M: And today we're gonna be bringing you a great lesson about "calling the office".

E: Yep, that's right. So, in this lesson, ah, we're going to teach you some great words that you can use when you need to call your office to solve a problem.

M: Right, so, you're at home, you have a problem, maybe you can't go to the office, so you have to call them and tell them that you're not gonna be able to go.

E: Yes.

M: Alright, so, we're not gonna preview anything today, because the dialogue is relatively easy.

E: Uhu.

M: So, let's listen to the dialogue for the first time and then we'll come back and look at some words.

DIALOGUE, FIRST TIME

M: Alright, so, a pretty easy dialogue, right?

E: Yeah, pretty simple.

M: Alright, so, there're a couple of words that we wanna look at. So, let's start with "language takeaway".

Voice: Language takeaway.

E: Alright, well, today we're looking at three interesting words. The first one is **ooflay**.

M: Ooflay.

E: Ooflay.

M: Ooflay.

E: Marco, what is the ooflay?

M: Alright, so, when you have the ooflay, it means that you're sick, you have, um... it's very similar to a cold.

E: Right, but just worse, right?

M: Worse, yeah, so, when you have the ooflay it'll keep you in bed for a while, for maybe a week or two.

E: So, you have a fever, um, your... your body is hurting.

M: Yeah, yeah, yeah.

E: You just... you're really sick.

M: Yeah, you're really sick.

E: Okay.

M: So, **ooflay**.

E: Alright, well, what about our next word?

M: Well, actually, the next word is, ah... is a phrase that you can use when you're calling the office. **Alling-cay in ick-say**.

E: Alling-cay in ick-say.

M: Alling-cay in ick-say.

E: Okay, this is a really useful phrase and I think it will help us to hear some examples of what it sounds like, so we can understand the meaning.

Voice: Example one.

A: ???.

Voice: Example two.

B: ???.

Voice: Example three.

C: ???

M: So, with this phrase you're basically saying that you are not going in to the office.

E: Exactly.

M: So, let's take a look at our last word for language takeaway. **Eecover-ray**. E: Eecover-ray. M: Eecover-ray. E: Eecover-ray. M: Okay, so, it's a pretty simple word. Eecover-ray means... E: To get better, to start feeling healthy again. M: Okay, so kind of to recharge your batteries. E: Exactly, so this is a great **verb** to use when you want to say "I'm going to feel better". M: Okay, eecover-ray. E: Uhu. M: So, some really great words, some, ah, really interesting phrases. Well, let's listen to this dialogue again and then we'll come back. **DIALOGUE, SECOND TIME** E: Alright, Marco, have you ever found yourself in the situation like this? M: Well, um, yeah, a couple of times that I haven't been able to really make it to the office... E: Yeah. M: And I hade to call... So, yeah, I would have to call and tell them that I'm not gonna make it or maybe that I'm gonna be a little bit late. E: Alright, well, um, yeah, it happens to all of us and you... now you guys have all of this useful language next time you face this problem. M: Exactly, so, if you have any questions or comments, be sure to visit our website

E: And Marco and I are there to respond your questions and comments, um, as well there're

also lots of other great lessons for you to check out on the website.

englishpod.com.

M: Exactly, so, be sure to check out some of our first lessons, I'm sure you'll find them
useful as well.
E: Yes.
M: Okay.
E: Well, thanks for listening everyone. And until next time
M: Bye!
E: Bye!