

M: Hello English learners! Welcome back to **EnglishPod**! My name is **Marco**.

E: And I'm **Erica**.

M: And today we're bringing you another great lesson about appointments.

E: That's right. We've got an elementary lesson about canceling an appointment.

M: It's a really common situation...

E: Uhu.

M: Sometimes you have an appointment at the doctor's or something.

E: Or at work.

M: And you have to cancel it.

E: Yes, so we're gonna learn some great language to help you cancel appointments today. Let's go straight to the dialogue then. We're going to be listening as Samantha and Angela have a phone conversation and Angela is trying to cancel an appointment.

M: And it's gonna be a little bit fast in the beginning, but when we come back, we will explain all the great vocabulary.

### **DIALOGUE, FIRST TIME**

M: Okay, we have some really interesting words that you've probably listened to in this dialogue, so...

E: Uhu.

M: Let's start with "**language takeaway**".

*Voice: Language takeaway.*

M: Today on language takeaway we're bringing you three words. Ah, Erica, what's the first one?

E: The first word is **reschedule**.

M: Reschedule.

E: Reschedule.

M: Reschedule.

E: When you reschedule an appointment, you...

M: Change it for another day or time.

E: Exactly.

M: Great, the second word that we have is **inconvenience**.

E: Inconvenience.

M: Inconvenience.

E: Inconvenience.

M: So, **to inconvenience** someone is to...

E: To make things not convenient for that person.

M: Hehe. Alright. So, to make things a little bit difficult...

E: Yeah.

M: Or to make things a little bit, uh...

E: Uncomfortable.

M: Uncomfortable.

E: Uhu.

M: Inconvenience.

E: And our third word is...

M: **Postpone**.

E: Postpone.

M: Postpone.

E: Postpone. We have some examples of the word postpone that will help you to understand its meaning a little bit better. Let's listen.

***Voice: Example one.***

*A: Since Robert is late again, we have to postpone the meeting.*

***Voice: Example two.***

*B: I'm sorry Simon, but your vacation has been postponed until next month.*

***Voice: Example three.***

*C: Unfortunately, the flight will be postponed.*

M: Okay, so, basically, postpone is to delay.

E: That's right. Make it at a latter time.

M: At a latter time.

E: Uhu.

M: Okay, some great words there and, ah, we can listen to our dialogue a second time at a slower speed.

### **DIALOGUE, SECOND TIME (slow)**

E: Alright, so, in this dialogue we had some really great phrases that we should look at in "**fluency builder**".

*Voice: Fluency builder.*

E: We have three phrases for you today in fluency builder and the first one is so common, it's a great phrase – **what's up?**

M: What's up?

E: What's up!

M: Hehe. So, this is a very common way of saying "hi".

E: Yeah.

M: What's up?

E: How's it going? What's going on?

M: Right, and now the interesting thing is it... th... many people don't know how to answer this phrase.

E: Yes, I see this all the time with my students.

M: So, if you say "what's up", you should say...

E: Not much.

M: Not much.

E: Nothing.

M: Nothing. So, what's up?

E: Not much. Hehe.

M: Not much. Hehe. Alright, so the next time someone's tell you "what's up", now you know what to answer.

E: Yeah.

M: Okay, our second phrase is **can't make it**.

E: Can't make it.

M: I can't make it.

E: We use this phrase when we want to say "I cannot attend", I...

M: I cannot make it.

E: Yeah, I can't come.

M: Right, so, if you're having a party today, I say "oh, I'm sorry, I can't make it".

E: Uhu.

M: Ah, it means I can't go.

E: Exactly. Maybe one more example: so, Marco, we've got a meeting today at three o'clock.

M: I can't make it, I'm recording today.

E: Oh, okay.

M: Hehe. So, can't make it.

E: Uhu.

M: Our last word for fluency builder – **this thing came up**.

E: This thing came up.

M: This thing came up.

E: This is a great way of giving an excuse for why you can't make it...

M: Right.

E: ???.

M: So...

E: Uhu.

M: I can't make today, because this thing came up. Like something...

E: Something happened.

M: Something happened.

E: Yeah. Let's listen to a few examples of this phrase, so we can see how it's used **in the wild**.

***Voice: Example one.***

*A: I'm sorry that I'm late, this thing came up at work and I had to stay to take care of it.*

***Voice: Example two.***

*B: I can't talk right now, something came up.*

***Voice: Example three.***

*C: Sorry I missed the meeting, something came up.*

M: Okay, great examples and I guess it's perfectly clear now.

E: Yes.

M: So, let's listen to our dialogue a third time and now we're ready to understand everything.

**DIALOGUE, THIRD TIME**

M: So, Erica, have you ever canceled an appointment like this, uh, **under false pretenses**?  
[NOTE: or **by false pretenses**; doing something under/by false pretences means making sort of an **intentional misrepresentation** in order to obtain anything]

E: So, for... for fake reasons?

M: For a fake reason... to shopping.

E: Um, well, I may not have... you know, told my boss "oh, I can't make it to a meeting, because this thing came up" and then I really was going shopping...

M: Uhu.

E: I... I've never done that.

M: Hm.

E: But how about you, Marco?

M: Well, you know in Ecuador soccer's a really big thing.

E: Right.

M: So, um, when we were playing in the World Cup... Ecuador was playing and...

E: Not you, but...

M: Well, no like...

E: Yeah.

M: The... the Ecuadorian soccer team.

E: Aha.

M: I canceled an appointment, because I was gonna go watch the game.

E: Really...

M: Yeah

E: A business appointment?

M: A business appointment.

E: Well, I guess that's okay.

M: Yeah, I mean it was like the first time we were ever in the World Cup and, you know, my boss didn't really put up much of a fight, because I guess he also wanted to go watch the game.

E: So, very similar to the... events in this dialogue.

M: Very similar.

E: Uhu.

M: I guess that's kind of the inspiration behind it.

E: Alright, guys, I hope you found some these phrases helpful and useful. And remember if you have any questions about anything you heard in today's lesson, please visit our website at [englishpod.com](http://englishpod.com).

M: Right, there you'll be able to find more resources and also a large community to interact with.

E: Yes, including me and Marco.

M: Right.

E: Uhu.

M: So, we'll see you there, until then it's...

E: Good bye!

M: Bye!