M: Hello English learners! Welcome back to EnglishPod! My name is Marco.

E: And I'm Erica.

M: And today we're bringing you another great lesson about appointments.

E: That's right. We've got an elementary lesson about canceling an appointment.

M: It's a really common situation...

E: Uhu.

M: Sometimes you have an appointment at the doctor's or something.

E: Or at work.

M: And you have to cancel it.

E: Yes, so we're gonna learn some great language to help you cancel appointments today. Let's go straight to the dialogue then. We're going to be listening as Samantha and Angela have a phone conversation and Angela is trying to cancel an appointment.

M: And it's gonna be a little bit fast in the beginning, but when we come back, we will explain all the great vocabulary.

DIALOGUE, FIRST TIME

M: Okay, we have some really interesting words that you've probably listened to in this dialogue, so...

E: Uhu.

M: Let's start with "language takeaway".

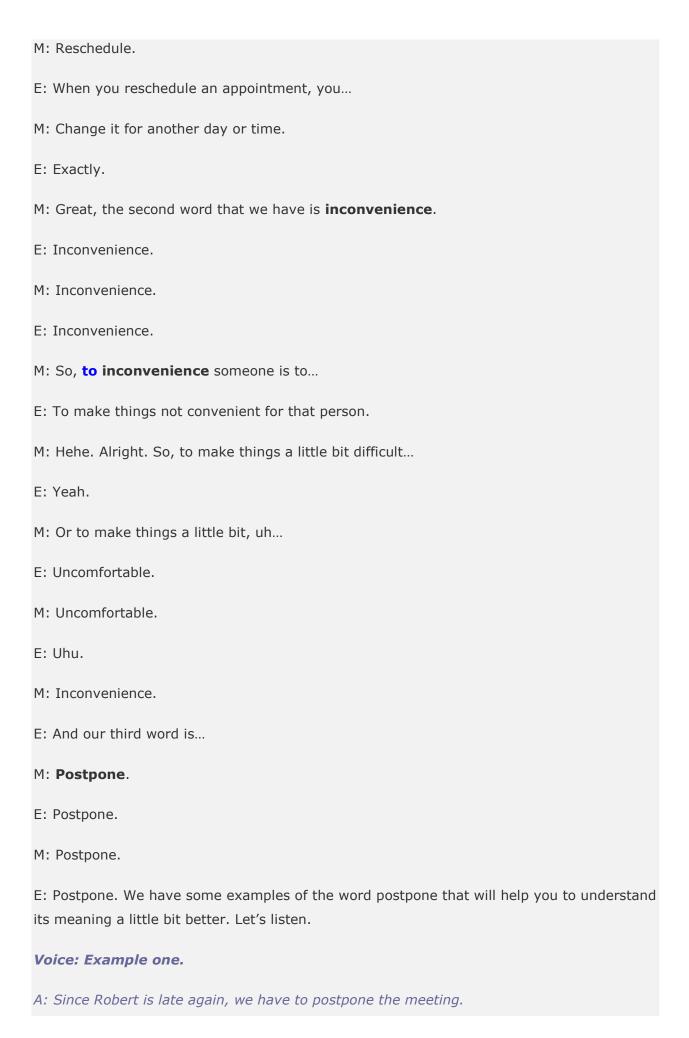
Voice: Language takeaway.

M: Today on language takeaway we're brining you three words. Ah, Erica, what's the first one?

E: The first word is **reschedule**.

M: Reschedule.

E: Reschedule.



Voice: Example two.

B: I'm sorry Simon, but your vacation has been postponed until next month.

Voice: Example three.

C: Unfortunately, the flight will be postponed.

M: Okay, so, basically, postpone is to delay.

E: That's right. Make it at a latter time.

M: At a latter time.

E: Uhu.

M: Okay, some great words there and, ah, we can listen to our dialogue a second time at a slower speed.

DIALOGUE, SECOND TIME (slow)

E: Alright, so, in this dialogue we had some really great phrases that we should look at in "fluency builder".

Voice: Fluency builder.

E: We have three phrases for you today in fluency builder and the first one is so common, it's a great phrase – **what's up?**

M: What's up?

E: What's up!

M: Hehe. So, this is a very common way of saying "hi".

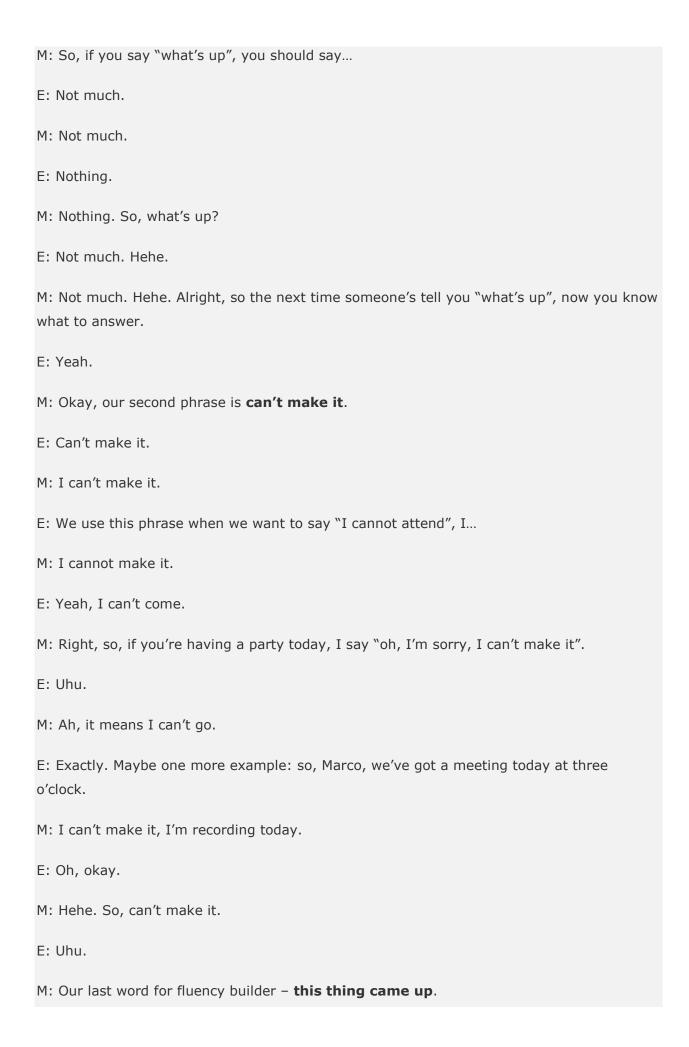
E: Yeah.

M: What's up?

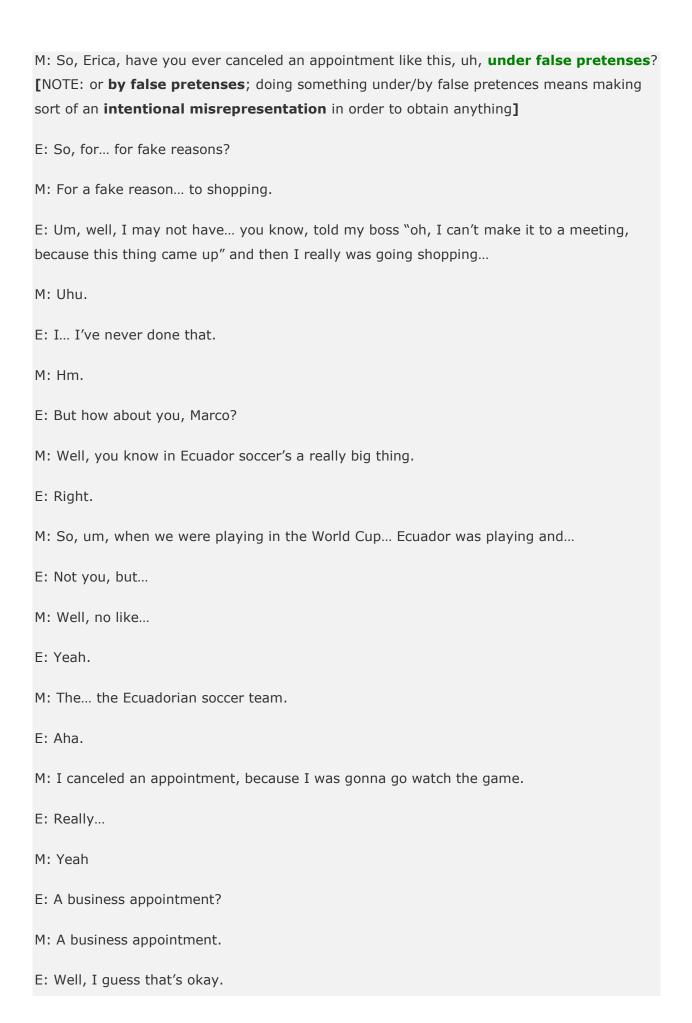
E: How's it going? What's going on?

M: Right, and now the interesting thing is it... th... many people don't know how to answer this phrase.

E: Yes, I see this all the time with my students.



E: This thing came up.
M: This thing came up.
E: This is a great way of giving an excuse for why you can't make it
M: Right.
E: ???.
M: So
E: Uhu.
M: I can't make today, because this thing came up. Like something
E: Something happened.
M: Something happened.
E: Yeah. Let's listen to a few examples of this phrase, so we can see how it's used in the wild.
Voice: Example one.
A: I'm sorry that I'm late, this thing came up at work and I had to stay to take care of it.
Voice: Example two.
B: I can't talk right now, something came up.
Voice: Example three.
C: Sorry I missed the meeting, something came up.
M: Okay, great examples and I guess it's perfectly clear now.
E: Yes.
M: So, let's listen to our dialogue a third time and now we're ready to understand everything.
DIALOGUE, THIRD TIME



M: Yeah, I mean it was like the first time we were ever in the World Cup and, you know, my boss didn't really put up much of a fight, because I guess he also wanted to go watch the game. E: So, very similar to the... events in this dialogue. M: Very similar. E: Uhu. M: I guess that's kind of the inspiration behind it. E: Alright, guys, I hope you found some these phrases helpful and useful. And remember if you have any questions about anything you heard in today's lesson, please visit our website at englishpod.com. M: Right, there you'll be able to find more resources and also a large community to interact with. E: Yes, including me and Marco. M: Right. E: Uhu. M: So, we'll see you there, until then it's... E: Good bye!

M: Bye!