

WING POON

DATA ANALYST 📍 LONDON, UNITED KINGDOM 📞 07907882042

◦ DETAILS ◦

London
United Kingdom
07907882042
djuunh@gmail.com

◦ SKILLS ◦

Python
SQL
Panada
R Studio
Microsoft Excel
Problem Solving
Research
Business Analysis
Data Analysis
Attention to Detail

◦ LANGUAGES ◦

English
Cantonese
Thai



PROFILE

Aspiring Data Analyst and Mathematics graduate with First-Class Honours, recently completed a comprehensive Cambridge Spark Data Analyst course. Proficient in Python, Pandas, SQL, Matplotlib, and Seaborn, with hands-on experience in data analysis and visualisation. Familiar with Excel and have introductory experience in R. Adept at transforming data sets into actionable insights and creating visualisations to effectively communicate findings. Eager to leverage my strong mathematical background and analytical skills to contribute to the data-driven decision-making processes and strategic initiatives.



EMPLOYMENT HISTORY

Loss Prevention Supervisor at Uniqlo, London

June 2024 — Present

- Supervised and trained a team of loss prevention associates to ensure compliance with Uniqlo policies.
- Conducted investigations into theft and fraud, implementing measures to prevent future incidents.
- Analysed security footage and incident reports to identify and address vulnerabilities.
- Collaborated with law enforcement and store management to resolve security issues.
- Developed and implemented loss prevention strategies, reducing shrinkage.
- Maintained detailed records of incidents and investigations for reporting purposes.
- Conducted regular audits to ensure adherence to Uniqlo's safety and security protocols.
- Managed inventory processes, ensuring accurate stock takes and minimising discrepancies.
- Implemented best practices in inventory management to enhance accuracy and efficiency.

Loss Prevention at Uniqlo, London

July 2023 — June 2024

- Utilized data analytics tools to examine financial data and transaction records, detecting patterns or anomalies indicating potential losses.
- Collaborated with IT and data teams to develop and implement data-driven loss prevention strategies.
- Conducted investigations into internal and external thefts and fraud using surveillance systems.
- Regularly audited store procedures and physical security measures, recommending improvements and ensuring compliance.
- Maintained accurate records and reports on loss prevention activities, aiding in data-driven security strategy development.
- Used advanced loss prevention technologies and tools to enhance security measures.

Customer Advisor at Uniqlo, London

March 2023 — June 2023

- Developed excellent communication skills through daily interactions with customers
- Managed customer complaints and resolved issues in a professional and timely manner

- Developed a strong understanding of Uniqlo's products and brand values, which demonstrates the ability to learn and understand complex information
- Maintained a clean and organised store environment, demonstrating strong attention to detail
- Worked well under pressure during busy periods, demonstrating the ability to manage deadlines and perform well under stress
- Collaborated effectively with team members to ensure the smooth running of the store on a day-to-day basis, demonstrating the ability to work well in a team

Chief Executive Officer at PUK Media, London

January 2021 — July 2023

- Built a functional system to organise company operations and enhance team efficiency.
- Demonstrated strong leadership, managing business responsibilities for employees and clients.
- Supervised monthly cost and revenue reports to improve KPI metrics.
- Managed projects, budgets, funnel models, and strategies.
- Expert in Facebook and Instagram ads, boosting client sales and revenue through data analysis.
- Conducted research on Facebook, Instagram, and TikTok algorithms and trends to develop strategies for growing clients' social presence and reaching target audiences.

Kitchen Member at Thai Joy, London

June 2019 — April 2023

- Controls the pace and the environment of the kitchen to provide a smooth service which strengthens my time management skills.
- Ensuring all finishing touches and garnishes are complete in hectic environments and providing appropriate judgement when dealing with orders.
- Keeping the kitchen and the waiting staff coordinated so that the food arrives on time.
- Calculating and analysing business revenue to look out for any mistakes or miscalculations.

Bartender & Waiter at Mango Tree, London

July 2018 — July 2019

- Hosting guests, taking and serving orders to customers in a fast paced environment with a respectful manner.
- Organised and managed the bar, tables and stationeries, making sure there are no potential health and safety hazards.
- Leading and helping my team members by organising and delegating tasks accordingly.
- Hover between the foor and bartender to assist when needed.



EDUCATION

Data Analyst, Cambrige Spark, London

April 2024 — July 2024

Completed an intensive Data Analyst course. Gained skills in Python (pandas, matplotlib, seaborn), statistical analysis, and machine learning (scikit-learn). Worked on real-world datasets, performing EDA, data cleaning, and building predictive models. Proficient in SQL for data querying. Presented final project findings, demonstrating comprehensive data analysis capabilities.

Mathematics, University of Greenwich, London

September 2018 — September 2021

First Class Honours