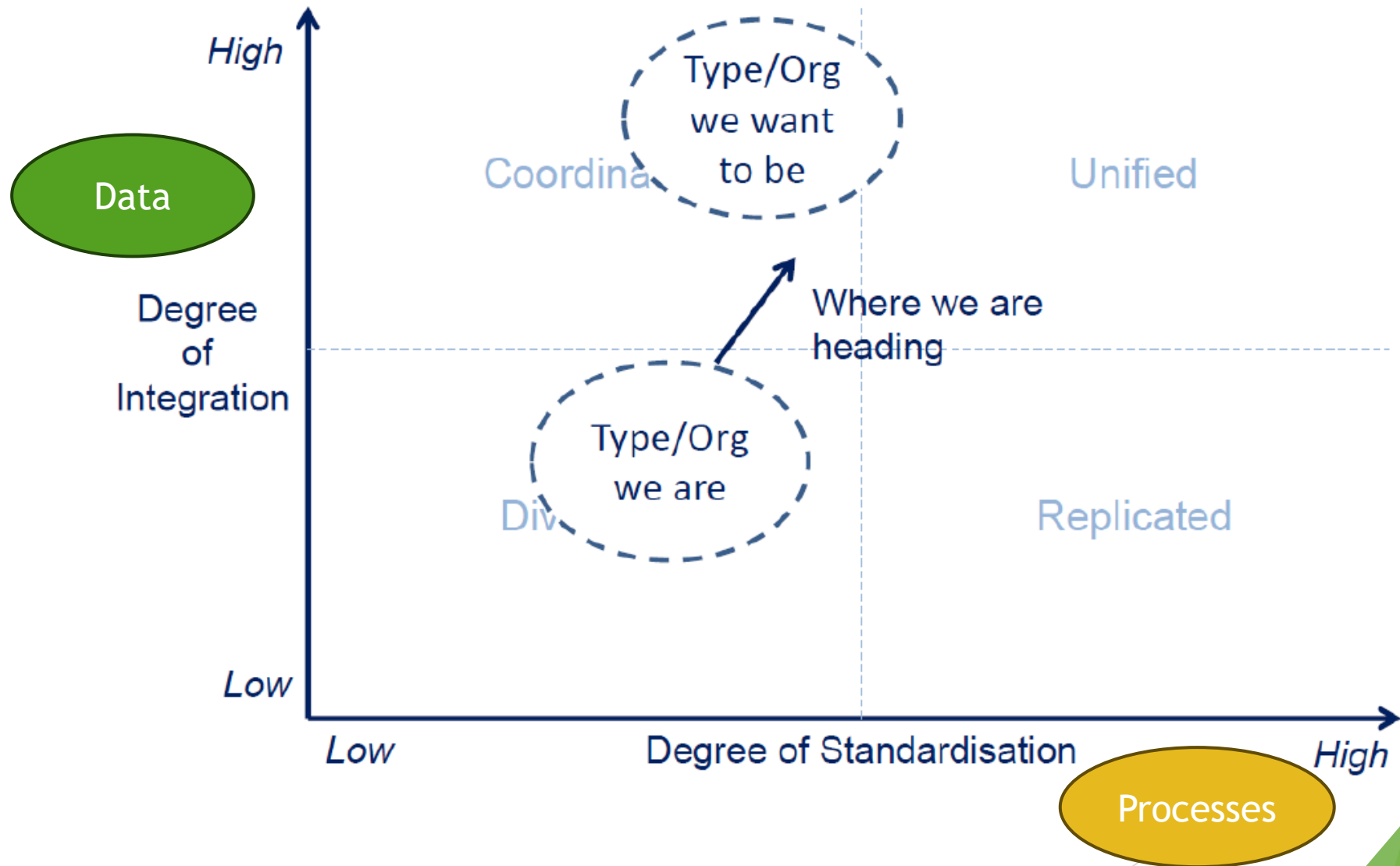


Operating Model



Governance Decision Making

	Business Executives	IT Executives	Business Units	Small Groups
Business Monarchy	X			
IT Monarchy		X		
Federal	X	X	X (All)	
IT Duopoly		X	X (One group)	
Feudal			X (Each)	
Anarchy				X (Individual)