

## ICT Governance Design Framework

## **Enterprise Strategy & Organisational Structure**

- Set of clear concise statements about clarifying the strategic intent of the organisation
- Articulation of an agreed position that can be readily communicated

## ICT Architecture & Desirable **Behaviours**

- Direction for IT structure and desirable behaviour
- Focus is on behaviours we wish to encourage to create value
- Behaviours must be in harmony with strategic direction

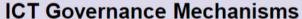
What desirable



Which archetype of decision making is used for each of the IT decisions in the organisation

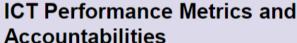
## **Business Performance Goals**

Clear objectives for the governing bodies and a benchmark for assessing the success of governance efforts



The mechanisms convert IT desirable behaviours into outcomes (as defined in metrics and accountabilities)

> How to convert desirable behaviours into outcomes?



An articulation of who is responsible for what and how they are evaluated.

> How to monitor the outcomes?



behaviours?



What to make coherent?



How to achieve alignment?

