



## Enterprise Strategy & Organisational Structure

- Set of clear concise statements about clarifying the strategic intent of the organisation
- Articulation of an agreed position that can be readily communicated

## ICT Architecture & Desirable Behaviours

- Direction for IT structure and desirable behaviour
- Focus is on behaviours we wish to encourage to create value
- Behaviours must be in harmony with strategic direction

## ICT Governance Arrangements

- Which archetype of decision making is used for each of the IT decisions in the organisation

## ICT Governance Mechanisms

- The mechanisms convert IT desirable behaviours into outcomes (as defined in metrics and accountabilities)

## Business Performance Goals

- Clear objectives for the governing bodies and a benchmark for assessing the success of governance efforts

## ICT Performance Metrics and Accountabilities

- An articulation of who is responsible for what and how they are evaluated.

What desirable behaviours?

How to convert desirable behaviours into outcomes?

How to monitor the outcomes?

How to achieve alignment?

What to make coherent?

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