# Integrate to get more done

Time is a valuable commodity in your fastpaced work world. One of the shortest paths to running a more productive operation? Integration. Do more in less time by **integrating FedEx® shipping functionality directly into your website or internal business systems.** 

**FedEx integration solutions** provide customized platforms that make shipping with FedEx faster, easier and more accurate.

### Connect and grow

We recognize the importance of a seamless shipping experience. That's why our integration tools are designed to help you:

- Simplify and automate daily shipping tasks.
- Cut out repetitive data entry to increase efficiency.
- Manage customer information better to reduce operating costs.
- Offer dynamic shipping-related services directly from your website and internal business applications.
- Provide an engaging and functional user experience and increase customer satisfaction.



### Which is right for you?

There are solutions for integrating your order, shipment and invoicing processes. And there are solutions for offering FedEx shipping, tracking, rating, returns and other shipping-related capabilities directly on your website. So the first — and most important — step is to figure out the best integration option for your business. FedEx integration solutions consultants can quickly and easily guide you through the different choices and determine the technology that fits your company's needs.

## fedex.com® Integration Manager

Designed specifically for small businesses and e-commerce companies, this vigorous online integration application puts all of your e-commerce sales data at your fingertips — right on **fedex.com** — helping you really get to know your customers. Use it to aggregate *all* your orders received across various channels — eBay®, Amazon®, Etsy™, Yahoo!®, QuickBooks™ Online and more — for seamless order review, shipment processing and label creation. And because you're using FedEx Ship Manager® at fedex.com to create your shipments, you enjoy all the same features and benefits you've always enjoyed with our online shipping solution.

For more information, go to **fedex.com/integrationmanager**.

### FedEx® Integration Assistant

This handy wizard is built right into FedEx Ship Manager® Software and takes you step by step through the entire installation process. It integrates shipping information directly from your company's order management system and accounting database. You can even connect to data in QuickBooks™ or a text file. No changes are required to your existing software. You decide when FedEx Integration Assistant exchanges information with your business system and when and how labels are printed. At the highest level, a shipping label is completed and printed in one keystroke and your system is updated with the rating and tracking information. It's flexible and customizable and will help reduce data entry, which means reduced errors, greater efficiency and easier customer information management.

For more information, go to fedex.com/us/ship-manager/software/resources/integration.html.

FedEx Web Services

Ideal for business owners and developers of all sizes who want to include FedEx services in their websites or business applications — such as order entry, warehouse management or business software systems — but don't want to host the software. You keep your own content creation, document management or procurement solutions; FedEx provides the structure for a seamless shipping interface for your customers. We host and provide the functionality; you utilize your own in-house IT resources to create your user interface.

Your developers can take advantage of the FedEx Developer Resource Center. It offers everything a developer needs to complete a FedEx integration project in record time, including product planning guidance, programming tools, documentation and sample code, as well as testing and production.

For more information, go to fedex.com/webservices.

### FedEx® Compatible

This program is ideal for those businesses that want to ship using their existing software application. FedEx Compatible provides access to certified third-party business software solutions with built-in FedEx shipping functionality. You boost your shipping efficiency without reinventing your business processes. With a FedEx Compatible solution, you eliminate the costly complexity of running multiple systems, retraining employees on a new program, and re-entering information. Before long, all this saved time adds up to real money.

For more information, go to fedex.com/compatible.

### FedEx Ship Manager® Server

The busiest of shippers — online and traditional retailers, warehouses, distribution centers, manufacturers and corporate campuses — who ship hundreds of packages a day need technology that can keep up. FedEx Ship Manager Server offers the fastest, most efficient scalable solution to meet your high-volume shipping needs. And when your needs change, FedEx Ship Manager Server adapts too. It's scalable and nimble enough to support a large number of shipping origins, accounts and meters, regardless of location.

Because it integrates FedEx functionality right into your company's existing business systems, it's self-contained and not dependent on FedEx backend systems. The results? Accelerated processing, complete control and greater security. In addition, automated processes reduce mistakes caused by manually keying data, saving you time and resources.

For more information, go to fedex.com/server.

### **FedEx**<sup>®</sup> **Integration Solutions**

Solution	Business Needs	Features and Benefits
fedex.com <sup>®</sup> Integration Manager	Businesses that want to aggregate marketplace orders in a single location for quick and easy shipping.	Benefit from online orders being aggregated across all your e-commerce channels.
		Seamlessly review and process orders from one place.
		Enjoy the features and benefits of FedEx Ship Manager® at fedex.com to create your shipments.
FedEx® Integration Assistant	Businesses that want a step-by- step guide to quickly set up an integration between their data system and FedEx Ship Manager® Software to print labels in batches or individually, and to reduce errors and duplicate entries during the shipping process.	Integrate shipping into your company's order and fulfillment databases, open database connectivity (ODBC) compliant business systems, text and CSV files, and QuickBooks.      Maintain shipment-status tracking, billing details and customer information without duplicate entry.      Print labels individually or in batches, all at once.
FedEx Web Services	Business owners and developers who want to incorporate FedEx services into their websites or business applications using their own dedicated IT resources, but don't want to host the software.	Integrate common FedEx shipping functionality into your business workflow.      Save time by automating common processes like selecting rates and services, creating labels, and exchanging data.
FedEx® Compatible	Businesses that want to ship using their existing software application, need to ship with more than one carrier from a single shipping system and/or are looking for functionality not available through FedEx proprietary shipping solutions.	Get access to shipping options and rates for FedEx and other featured carriers without having to switch programs or re-enter information.      Skip extensive employee training. You'll be shipping with the software your employees already use.      Avoid costly keystroke errors and eliminate duplicated work.
FedEx Ship Manager® Server	Businesses with high-volume shipping needs that want to integrate FedEx shipping functionality into their enterprise resource planning, warehouse management, scanning and/or third-party systems.	<ul> <li>Create shipments with sub-second speed.</li> <li>Customize functionality for multiple users in multiple locations.</li> <li>Integrate with existing software, such as shipping and inventory applications, or nearly any custom shipping functionality and management tools.</li> </ul>

FedEx. Solutions That Matter.®



#### More info

- Contact your FedEx account executive
- Call a FedEx integration solutions consultant: 1.877.339.2774 (Monday–Friday 7 a.m.–9 p.m., Saturday 9 a.m.–3 p.m. CST)
- Call 1.800.GoFedEx 1.800.463.3339