FedEx®

See What's New with FedEx Ship Manager® v.2900

Experience the Difference

With the ease of use and speed of FedEx Ship Manager v.2900, you will find that your day-to-day operations run smoother, and shipping processes work smarter.

Here are the highlights:
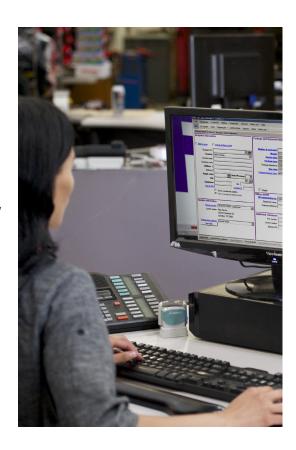
FedEx Standard Overnight™

is a new domestic Canada FedEx Express® service, offering a delivery by 5 p.m. next business day, or by 8 p.m. for residential shipments within Canada.

Multiple FedEx Freight

Enhancements will increase your shipping expertise by providing access to transit times for all LTL services, and give you the ability to delete and repeat daily shipments from your ship list or save an entire or partial shipment as a template for future shipping needs.

Customer Experience

Enhancements gives you the ability to set business rules for data you import using FedEx® Integration Assistant, schedule pickups using fedex.com, create a one-time sender, customize ship labels, and automatically validate addresses.

FedEx Standard Overnight™

will give you next business day delivery. It's a new domestic Canada FedEx Express® service, offering a delivery by 5 p.m. the next business day, or by 8 p.m. for residential shipments within Canada.

Get Rates & Transit Times

will now allow you to obtain rates and transit times for all available services.

LTL Freight Shipment Templates

allows you to create, save, or modify an entire or partially populated shipment template for future use.

Note: This feature is located using the bottom navigation tabs under the LTL Freight tab. But once saved, you can easily select a saved template from the Origin/Destination tab to quickly auto-populate all fields saved in the template.

Customer Experience Enhancements

include several updates:

- A more intuitive approach to match your data with the FedEx Ship Manager® data fields in FedEx® Integration Assistant.
- The ability to schedule a pickup, track the status of your package(s), and find FedEx locations using the fedex.com drop down menu.
- Create a one-time return address.
- Generate fully customizable labels and expand to all doctab labels.
- Automatically check addresses for parcel shipments, and validate addresses for LTL freight and returns.

Learn More

To access and download the latest support documentation, go to fedex.com/us/ship-manager/software and click "Resources and Support", or for Canada, fedex.ca/software and click "Download." You can also get help through the FedEx Ship Manager Technical Support Center at 1.877.FDX Assist 1.877.339.2774. Say "FedEx Ship Manager Software" when prompted.