



FedEx Ground Clearance Charges Dispute Notification Form

Please complete one form per Tracking ID.

In order for FedEx to process your request, please be sure to provide information for all required fields.

Contact Information

Name _____
Company Name _____
Street Address _____
City, State, Zip _____
Phone # _____
Fax # or E-mail Address _____

Billing Information

Company Name _____
FedEx Account # _____
FedEx Invoice # _____
Tracking ID # _____
Ship Date _____
Entry # _____

If you are the disputing party, please indicate your relationship to the shipment.

You are the (*check only one please*): ☐ Shipper ☐ Consignee (recipient) ☐ Third Party

Indicate reason for dispute (*required - check all that apply*):

- | | |
|--|--|
| <input type="checkbox"/> Aircraft Parts | <input type="checkbox"/> NAFTA |
| <input type="checkbox"/> Antiques / Artwork | <input type="checkbox"/> Personal / Gift / Religious Item(s) |
| <input type="checkbox"/> Classification (Harmonized Tariff Code) | <input type="checkbox"/> Samples |
| <input type="checkbox"/> Currency Conversion Error | <input type="checkbox"/> VAT (Value Added Tax) |
| <input type="checkbox"/> Declared Value Error | <input type="checkbox"/> Warranty / Repair / Return Shipment |
| <input type="checkbox"/> GSP Eligible | <input type="checkbox"/> Other |
| <input type="checkbox"/> MPF (Merchandise Processing Fee) | |

Explanation of dispute. Use this space to explain why you disagree with these charges. For example: If you feel the classification is incorrect, please provide *both* the classification number (harmonized tariff code) being disputed *and* the classification number (harmonized tariff code) you feel should have been used. Explain your reason(s) in detail.

1. What is wrong with the entry?

2. What information should the entry reflect?

Signature _____ Date _____

Please fax your dispute to:
(800) 548.3020

You may contact FedEx by calling:
(800) 622.1147