

Service Guide Site Index

UPDATED JANUARY 1, 2018

How to use this index

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- Select an alphabetical heading at the top of each page to get to the section you want.
- Use the Find feature (Control+F or Command+F).

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Additional Handling Surcharge — Non-stackable

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B

barcode labels FedEx Ground, international FedEx Ground, U.S. FedEx Home Delivery bill of lading, FedEx Freight billable stamps, FedEx Express billing options broker select option bulk shipments. See consolidated shipments; multiple-piece shipments C C.O.D. (collect on delivery) options Canada international freight international packages NAFTA Certificate of Origin Certificate of Origin Change of Air Waybill charges choose a shipping service claims clearance entry fees Cold Shipping Package Commercial Invoice confirmation of delivery proof-of-delivery options shipment-status tracking options consolidated shipments. See also multiple-piece shipments FedEx International DirectDistribution FedEx International Economy DirectDistribution FedEx International Premium FedEx International Priority DirectDistribution FedEx International Priority DirectDistribution Freight controlled exports FedEx International Controlled Export FedEx International Premium countries served dangerous goods international express freight shipments international express package shipments

courier pickup charges creating shipping labels and documentation customs clearance. See also documentation FedEx International Broker Select FedEx Trade Networks D damage inspection report dangerous goods (FedEx Express). See also hazardous materials (FedEx Ground) declared value charges declared value shipment form, FedEx Ground delicate shipments. See FedEx Custom Critical Delivery Area Surcharge delivery charges. See also surcharges delivery commitments international freight shipments U.S. express package shipments U.S. freight shipments delivery confirmation services proof-of-delivery options shipment-status tracking options delivery management delivery options delivery reattempts dimensional weight **Direct Signature Required** direct-distribution services documentation documents for international shipments documents for U.S. shipments electronic shipping tools door tags deliveries pickups Drop Boxes, FedEx Express dropoff locations duties and taxes Е e-commerce solutions Electronic C.O.D. (E.C.O.D.), FedEx Ground Electronic Data Interchange (EDI), FedEx Electronic Export Information (EEI) emergency shipments. See FedEx Custom Critical; FedEx International Next Flight; FedEx SameDay; FedEx SameDay City; FedEx SameDay Freight

envelopes, FedEx Evening Home Delivery, FedEx Export AgentFile, FedEx export documentation express freight services, international express freight services, U.S. Express Multiweight, FedEx international services **U.S.** services express package services, international express package services, U.S. extended service area delivery or pickup fees F FedEx 1Day Freight FedEx 2Day FedEx 2Day A.M. FedEx 2Day Freight FedEx 3Day Freight FedEx 10kg Box and FedEx 25kg Box FedEx Aerospace Solutions FedEx Appointment Home Delivery FedEx Authorized ShipCenter locations FedEx Billing Online FedEx Charters FedEx Collect on Delivery (C.O.D.) fedex.com Integration Manager FedEx Custom Critical holiday schedule international freight U.S. freight FedEx Date Certain Home Delivery FedEx Declared Value Advantage FedEx Deep Frozen Shipping Solution FedEx Delivery Manager FedEx Delivery Signature Options FedEx Email Return Label FedEx Electronic Data Interchange (EDI) FedEx envelopes FedEx Evening Home Delivery FedEx Expanded Service International Air Waybill FedEx Expedited Freight Services international freight U.S. freight FedEx Export AgentFile

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FedEx Ground Electronic C.O.D. (E.C.O.D.) FedEx Ground Multiweight Canada U.S. FedEx Ground Package Returns Program FedEx Ground Tariff FedEx Home Delivery barcode labels convenient delivery options holiday schedule service details FedEx IATA (023) Air Waybill FedEx InSight FedEx International Air Waybill FedEx International Airport-to-Airport fuel surcharges service details FedEx International Broker Select FedEx International Controlled Export service details terms and conditions FedEx International DirectDistribution FedEx International Direct Economy Ocean FedEx International Direct Priority Ocean FedEx International Economy countries served service details FedEx International Economy DirectDistribution FedEx International Economy Freight countries served service details FedEx International Express Freight fuel surcharges service details FedEx International First countries served service details FedEx International Ground documentation requirements service details FedEx International Ground Distribution FedEx International MailService FedEx International Next Flight countries served freight service package service

FedEx International Premium

FedEx International Priority countries served service details FedEx International Priority DirectDistribution FedEx International Priority DirectDistribution Freight FedEx International Priority Freight countries served service details FedEx Mobile apps tracking shipments website FedEx Money-Back Guarantee FedEx Office holiday schedule locations shipping services FedEx On Demand Care FedEx One Rate FedEx OnSite locations FedEx Print Return Label FedEx Priority Alert FedEx Priority Overnight FedEx Retail Rates FedEx Return Manager FedEx SameDay FedEx SameDay City FedEx SameDay City Economy FedEx SameDay City Priority FedEx SameDay City Route FedEx SameDay City Standard FedEx SameDay City Tariff FedEx SameDay Freight FedEx Service Guide FedEx Ship Center locations FedEx Ship Manager at fedex.com **features** payment options FedEx Ship Manager Lite FedEx ShipSite locations FedEx SmartPost holiday schedule service details FedEx Standard Overnight FedEx Supply Chain

FedEx Thermal Blanket Solution

FedEx Third Party Consignee FedEx Tracking FedEx Trade Networks customs brokerage holiday schedule international air freight shipments international ocean freight shipments tracking shipments U.S. freight shipments FedEx Truckload Brokerage international freight shipments U.S. freight shipments FedEx Zone Locator fees abbreviations on the FedEx invoice changes in 2018 fees, FedEx Freight filing claims freight box Freight Central freight shipping services international U.S. fuel surcharges FedEx Express and FedEx Ground FedEx Freight IXF and ATA G global returns ground services, international documentation requirements service details ground services, U.S. See FedEx Ground **Ground Unauthorized Package Charge** Guarantee, FedEx Money-Back ΗΙ Hawaii delivery commitments hazardous materials (FedEx Ground). See also dangerous goods (FedEx Express) healthcare Healthcare Shared Network Hold at Location holiday schedule

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NAFTA Certificate of Origin

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ocean shipments

FedEx International DirectDistribution Ocean Solutions FedEx International Direct Economy Ocean FedEx International Direct Priority Ocean Office Depot and Office Max, FedEx ShipSite locations at Office, FedEx. See FedEx Office on-call pickup charges One Rate, FedEx online billing OnSite locations, FedEx overnight deliveries. See FedEx 1Day Freight; FedEx Custom Critical; FedEx First Overnight; FedEx First Overnight Freight; FedEx International Next Flight; FedEx Priority Overnight; FedEx Standard Overnight overseas deliveries. See express freight services, international; express package services, international; FedEx Custom Critical; FedEx Freight; FedEx Trade Networks; ground services, international oversize charge P package drop-off package pickups how to schedule pickups pickup options package shipping services international U.S. packing resources and supplies FedEx Express supplies LTL freight packing guides packing tips testing and design palletized freight international services U.S. services payment and invoicing options pickup charges. See also surcharges pickup services. See package pickups prepare your shipment printing services at FedEx Office priority alert proof of delivery Puerto Rico FedEx International Economy Freight FedEx International Priority Freight international package services

R

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value-added options



Walgreens, FedEx OnSite locations at weight and size guidelines. See service details for specific FedEx services

 Z

zone charts
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Zone Locator, FedEx