



Return labels: More options, more control.

Every return shipment is unique, and now you have the options you need to simplify your returns. Providing your customers with an **easy international return service could earn you more return business.**

With **return labels from FedEx® Global Returns**, you have the option to print labels and customs documents for international returns and include them in the outbound shipment, email a PDF of the return label and customs documents, or email a link to an online return label and customs documents.

Each option gives you different ways to help make the return process easier for both you and your customer — and all three options allow you to link the return label to the outbound shipment for increased visibility.

Print Return Labels

By printing the label and customs documents for your customer, you can:

- **Save money.** With this cost-effective return solution, if the return label isn't used, you aren't charged.
- **Offer options.** Your customers can use the label with special options, such as Saturday delivery, dry ice services, and Hold at FedEx Location. Return shippers can also request a pickup or drop off the shipment at a FedEx location.



More info

- Contact your FedEx account executive
- Go to fedex.com/globalreturns
- Call **1.800.GoFedEx 1.800.463.3339**



Email Return Labels

You'll have added control in the process with an email return label, which allows you to:

- **Eliminate extra steps.** Reduce calls for international returns by allowing return shippers to edit labels and customs documents online without having to contact you. Simply create an email for your customer with a link to editable documents where the customer can adjust quantity or weight.
- **Keep customers informed.** You can include links for your customer to easily look up pickup information and find dropoff locations.
- **Set deadlines.** You'll be able to decide how much time return shippers have to access the label.
- **Save money.** If the return label isn't used, you aren't charged.
- **Offer options.** Your customers can use the label with special options, such as Saturday delivery, dry ice services, and Hold at FedEx Location.