



FedEx Express

Clearance Charges Dispute Notification Form

Contact Information

Account Name _____
Attention _____
Account e-mail _____
Account Fax # _____
Account Phone # _____
Broker Name _____

Billing Information

FedEx Account # _____
FedEx Air Waybill # _____
FedEx Invoice # _____
Entry # _____
Entry Date _____
Street Address _____
City, State, Zip _____

Correspondence Information if different from Invoice Information above)

Contact Name _____ Contact e-mail Address _____
Contact Address _____ Contact Fax # _____
Contact City, State, Zip _____ Contact Phone # _____

Shipment sent from (origin country) _____ to destination country) _____

If you are the disputing party, please indicate your relationship to the shipment.

You are the (check only one please): _____ Shipper _____ Consignee (recipient) _____ Third Party

Amount of Air Waybill _____ Amount to be disputed _____

Indicate reason for dispute (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Aircraft Parts | <input type="checkbox"/> NAFTA |
| <input type="checkbox"/> Antiques / Artwork | <input type="checkbox"/> Personal / Gift / Religious Item(s) |
| <input type="checkbox"/> Classification (Harmonized Tariff Code) | <input type="checkbox"/> Samples |
| <input type="checkbox"/> Currency Conversion Error | <input type="checkbox"/> VAT (Value Added Tax) |
| <input type="checkbox"/> Declared Value Error | <input type="checkbox"/> Warranty / Repair / Return Shipment |
| <input type="checkbox"/> GSP Eligible | <input type="checkbox"/> Other |
| <input type="checkbox"/> MPF (Merchandise Processing Fee) | |

Explanation of dispute. Use this space to explain why you disagree with these charges. Example: If you feel the classification is incorrect, please provide *both* the classification number (harmonized tariff code) being disputed *and* the classification number (harmonized tariff code) you feel should have been used. Explain your reason(s) in detail. Attach additional pages in necessary.

Customer Signature _____ Date _____

You may fax your dispute to:
(800) 901-2285

You may contact FedEx by calling:
(800) 622-1147

You may mail your dispute and supporting documents to:
FedEx Express
Attention: Duty/Tax Invoice Adjustments
3965 Airways Blvd, Module G, 4th Floor
Memphis, TN 38116