# FEDEX ELECTRONIC INVOICE AND REMITTANCE

# 250 BYTE FIXED LENGTH INVOICE RECORDS 80 BYTE FIXED LENGTH REMITTANCE RECORDS CSV REMITTANCE FORMAT

**Implementation Guide** 

FedEx Express & FedEx Ground

August 2016

This version is effective as of August 2016. Prior to implementation, contact your Electronic Commerce analyst to ensure you have the latest version available.



FedEx Electronic Invoice and Remittance

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## **INTRODUCTION**

The purpose of this guide is to assist electronic data trading partners with information about implementing an Electronic Data Interchange (EDI) process with FedEx for Invoicing and Remittance data of FedEx Express and FedEx Ground shipments. The guide discusses benefits of EDI and how to get started with implementation. This guide will also provide resources for getting additional information.

FedEx provides an additional electronic Invoicing and Remittance solution besides traditional EDI, which is FedEx Billing Online. This solution is outlined in more detail at: <a href="http://www.fedex.com/us/account/billoptions/">http://www.fedex.com/us/account/billoptions/</a> You can also call your FedEx Account Executive or Electronic Revenue Support (ERS) Analyst for more information.

- FedEx Billing Online Plus (FBO+) is a web-based solution allowing users view and settle all FedEx Express and FedEx Ground invoices. Benefits include:
  - o View invoices and shipment detail
  - o Schedule Electronic Funds Transfer payments or pay with a check
  - o Create reports and complete administrative functions
  - o Question shipment charges
  - o Download invoice data
  - o Register on-line

## WHAT IS EDI?

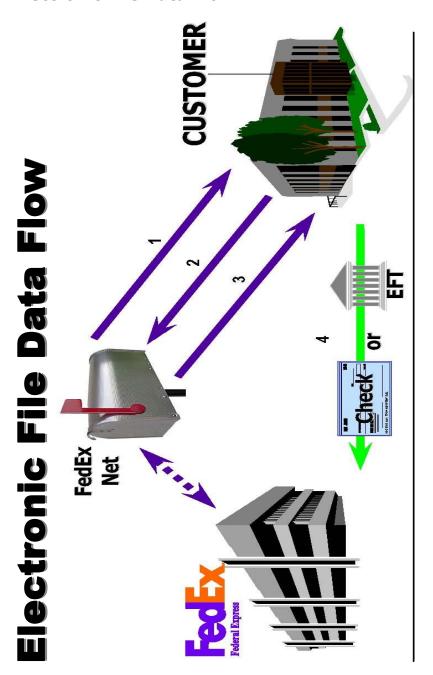
Electronic Data Interchange (EDI) is the electronic exchange of business documents using a standardized format. The entities that transmit or receive this electronic data are called trading partners.

EDI can be used to transfer invoice and remittance data for FedEx Express and Ground shipments between FedEx and authorized trading partners.

EDI processing helps FedEx deliver top-quality service that takes advantage of advanced information-management technology. EDI can help customers increase efficiency while reducing errors and operating costs. Additional specific benefits of implementing EDI with FedEx include:

- Reduced paper handling and mailing costs. In most cases the costs to transmit an electronic document is considerably less than mailing costs.
- Invoices for multiple FedEx accounts can be combined into a single transmission. Electronic invoicing enhances your control over accounts payable, even when shipments originate from multiple sites.
- Eliminates keying of invoice data and reduces errors, so you'll spend less time and effort verifying and processing your bills.
- Electronic invoicing provides convenient verification of shipping charges and proof of delivery (FedEx Express only).
- Electronic invoicing allows for quick and accurate allocation of shipping costs to internal departments and third parties, streamlining your accounting and improving cash flow.
- Invoice adjustments can be submitted electronically.
- Multiple data formats allow easy integration with Accounts Payable processes.

## **Electronic File Data Flow**



Electronic Data transmitted to/from FedExNet mailbox (or VAN or choice)

- 1. Express and Ground Invoices transmitted to customer
- 2. Remittance Advice and/or Dispute/Non-Pay Request transmitted to FedEx
- 3. Dispute/Non-Pay Resolution transmitted to customer
- 4. Payment via Check or Electronic Funds Transfer (EFT)

#### **GUIDELINES AND LIMITATIONS**

#### General

In addition to the terms and conditions stated in the FedEx Service Guide:

- <u>To be eligible for electronic invoicing, you must send your remittance data</u> electronically (US). Payment can be made via check or Electronic Funds Transfer (EFT).
- Past due charges will be sent electronically unless otherwise specified. In accordance with the FedEx Service Guide, payment must be made within 15 days of the invoice date.
- Packaging Supplies/Retail Sales and Electronic Export Information/EEI charges will be included with EDI files unless otherwise requested.
- On your normal billing cycle, you will receive an invoice file for all account numbers requested to be billed electronically.
- All shipments billed to the accounts that you provide to us for electronic invoicing will be included in the invoice transmission with the exception of Same Day Service.
- You can receive Intra-U.S. and International invoices (separate invoice files) for both Express and Ground.
- Duty/tax invoices for International shipments will be included in the International file. Unless otherwise instructed.
- Electronic documents are not considered "received" until they are accessible on the receiving mailbox.
- Electronic documents transmitted for electronic invoice and remittance are considered written documents. They constitute an original when they are printed from electronic files or records established and maintained in the course of business.
- Failure to retrieve electronic invoice files in a timely manner may result in termination of electronic invoicing by FedEx. Paper invoicing will resume.
- Lack of reference data provided by the shipper is NOT a valid reason for invoice adjustments.
- Short payment problems identified by FedEx that are related to programming in your accounts payable system or databases must be corrected immediately.
- FedEx may modify electronic invoice and remittance formats at any time.
- After implementation, either party can terminate electronic invoice and remittance with prior notice.
- Shipments are governed by service conditions in the current FedEx Service Guide and Addendum.
- If there is a conflict between this guide and the FedEx Service Guide, the Service Guide will take precedence.

## **GUIDELINES AND LIMITATIONS (cont.)**

#### ...For Duty/Tax Invoicing

The following guidelines and limitations apply to the FedEx Electronic Duty/Tax Invoicing process:

- Duty/tax adjustment requests may not be submitted electronically, and must be submitted in writing.
- Duty/tax Customs documentation may be mailed or available online.
- The duty/tax tracking number in the duty/tax record will be the same tracking number used for the transportation charges of the shipment.
- The International freight charges and duty/tax charges may be billed on separate invoices and may appear in different electronic invoice files.

#### ...For Remittances (U.S. Payor only)

The following guidelines and limitations apply to the FedEx Electronic Remittance process:

- All remittances can be included on your transmission regardless of the billing medium (electronic or paper).
- Domestic and International invoices can be included in one remit file.
- All payments on the transmission must total to a single check or EFT. Invoice adjustments can be included in the same transmission.

#### ...For Transmissions

FedEx will transmit your invoice files either daily or weekly on your preferred billing day.

The following guidelines and limitations apply:

- Your ERS Analyst will assign a mailbox to you on our network, FedEx Net.
- At no cost to you, FedEx will pay for the transmission of invoice and remittance files to an
  electronic mailbox or to a value-added network of our choice. However, if you choose a
  different network, FedEx pays the costs of the transmission interconnect only. Your company
  is responsible for all charges from your value-added network provider.
- You will provide and maintain your equipment, software, services, and testing necessary to
  effectively and reliably send and receive electronic documents.
- You are responsible for using proper mailbox procedures to ensure that all electronic documents are duly authorized and protected from improper access.

## INVOICING

#### **INVOICE OVERVIEW**

FedEx offers three formats for electronic invoicing. They are:

- CSV variable length format, which contains one Invoice Record per tracking number, multiple records per electronic file.
- 250 Proprietary fixed length format, which contains a Header Record, Detail Record and Summary Record.
- ASC X12 standard (variable) format, which contains one invoice per transaction set, and multiple transaction sets per electronic invoice file. Detail tracking number information contains one tracking number per LX loop, multiple tracking numbers per invoice trans-action set.

All three formats support Intra-U.S. and International shipments. You can elect to receive Intra-U.S., Ground, International (freight and/or duty tax) or both on electronic invoicing. In the electronic invoicing file all tracking number detail follows the invoice number it supports. Once all the detail records have been supplied for a particular invoice, the next invoice record begins. This cycle repeats until the last invoice file is completed.

## REMITTANCE

### PROCEDURES FOR SUBMITTING REMITTANCE DATA

You must create a remittance file to indicate which shipments are being paid. Your remittance file may contain all of your Intra-U.S. Ground, Express, and International invoices (electronic or paper).

FedEx accepts three different remittance formats which are:

- ASC X12 820 Remittance
- FedEx Proprietary 80-Byte Remittance
- FedEx Proprietary CSV (Comma Separated Values)

#### (US PAYOR ONLY)

For an explanation of how to structure a remittance/invoice adjustment file, refer to the "Remittance Record Layout" section.

When sending electronic remittance data, you have the following options:

- Pay full amount of invoice. If you pay all of the tracking numbers on an invoice, create only one payment record for that invoice
- Make a partial invoice payment. If you make a partial payment, create a separate record for each tracking number.
- · You have the option of submitting payments and invoice adjustments in the same remittance file, or in separate files.

#### **PAYMENT OPTIONS**

#### (US PAYOR ONLY)

#### **PAYMENT BY CHECK:**

1. Prepare your payment and your remittance file, including the invoice adjustments.

The amount of your check or EFT must agree with the total amount of the remittance file. (Negative amounts cannot be submitted.)

2. Send your check and any remittance documentation to:

By US mail: By FedEx Priority Overnight Letter:

FedEx ERS FedEx ERS

P.O. Box 371741 Attn: Box 371741 Pittsburgh, PA 15250-7741 500 Ross Street

Room 154-0455 Pittsburgh, PA 15250 Phone: (412) 234-5494

#### **ELECTRONIC PAYMENT:**

3. If you wish to make payment via EFT/Electronic Funds Transfer or ACH/Automated Clearing House, please contact your ERS Analyst. Accompanying remittance data can be submitted via CTX, CCD, CCD+ or other supported formats.

NOTE: Non-US accounts should contact the billing or Credit & Collections department of your country for payment options and address.

#### **ELECTRONIC INVOICE ADJUSTMENT NOTIFICATION**

## (US PAYOR ONLY)

You can also use the remittance file to dispute invoicing charges. These are referred to as invoice adjustment items. Once FedEx has processed the invoice adjustment items submitted in your remittance file, you will receive an electronic invoice adjustment resolution file. The invoice adjustment resolution file uses the same structure as the invoicing file. You will receive the invoice and tracking number detail along with the invoice adjustment information. The file will contain one of the following resolution types for each tracking number:

- Credit
- Denial
- Refund
- Reject
- Other

#### NOTE:

- Duty/tax adjustment requests must be submitted in writing.
- Adjustment requests for service failure or no proof of delivery must be submitted through the invoice adjustment feature on fedex.com or the telephone invoice adjustment system at (800) 622-1147.

## **COMMUNICATION OPTIONS**

It is a FedEx Information Security requirement that customer data, both inbound and outbound, either be encrypted or be sent via a secured method. FedEx offers the following options for communication of data to trading partners.

**sFTP** (secure File Transfer Protocol)

sFTP (secure File Transfer Protocol) uses dedicated ports to transfer data securely between FedEx and the customer. The connection is secure so no certificates or keys need to be exchanged. This also means that the commands, as well as the passwords, are secure. This option uses secure shell (SSH) encryption and a binary transfer. The data can either be pushed or delivered to a mailbox on FedEx Net.

#### AS2

AS2 also known as EDI INT, or EDI over the internet is also supported by FedEx. **AS2** essentially creates a wrapper around EDI or flat files that enables sending them over the Internet. **AS2** is a real-time technology that provides security and encryption around the HTTP packets. It enables information transmitted over public and private global networks to be digitally signed, secured, and non-repudiated. The customer must have AS2 software to be able to use this option, but there are no network charges.

#### **TD Access**

TD Access is software that allows trading partners to connect to their FedEx Net mailbox. TD Access handles encryption and compression of the files. A FedEx vendor supplies the software and walks the customer through the installation process. The vendor will make sure the trading partner can communicate correctly and helps the trading partner to configure TD Access to poll the mailbox at specified times. If files are present, they will be moved to a specified directory on the trading partner's system. There are no fees to the trading partner for this service.

#### **Secured Website**

Trading Partners may wish to access their mailbox via a secured website. This is a manual process whereby the trading partner connects to a secure URL using a provided User ID and password. The website allows the trading partner to upload and download files. Only one file can be uploaded or downloaded at a time.

#### **Value Added Network**

FedEx has the ability to transmit to a Value-Added Network (VAN). GXS is the VAN FedEx uses and GXS can interconnect to the trading partner's VAN. There are transmission costs for this option. Customer is responsible for VAN costs from GXS to their VAN and system.

#### **GETTING STARTED**

Once you have decided to use electronic invoice and remittance, follow this guide for testing and implementation. If you need help along the way, consult the 'Getting Help' section at the back of this guide.

You will need to successfully complete these steps before electronic invoice and remittance may begin:

- Request an electronic invoice test file by contacting your FedEx Account Executive or your
  assigned Electronic Revenue Support (ERS) Analyst. If you need your Account Executive's name
  and telephone number, call Customer Service at 800-463-3339. Your Account Executive will
  submit the request to Electronic Revenue Support (ERS). You may also contact your ERS
  Analyst directly by dialing 888-450-1774. Your ERS Analyst will contact you to gather
  information and guide you through testing and implementation.
- 2. Program your system to read the invoice file FedEx sends you, process it through your Accounts Payable System, generate and send the remittance transmission (U.S. Payor only) (refer to the 'Invoice' section), and return to FedEx a remittance data file.
- 3. If you request invoice adjustments electronically, program your system to generate and send adjustment information and receive adjustment resolution files (U.S. Payor only) (refer to the 'Remittance/Adjustment' section).
- 4. Test in coordination with FedEx (Refer to the Implementation Guide for details).
- 5. When invoice testing is complete and remittance for (US payor only) testing is approved, provide your ERS Analyst with a list of all shipping accounts and the associated company names you want implemented. At your requested production date, paper invoicing will be replaced with electronic invoicing.

# **RESOURCES**

WHAT YOU NEED	WHAT YOU DO
To request specific electronic format Implementation Guides	<ul> <li>Call your assigned Electronic Revenue Support         Analyst</li> <li>Or Call 888 450-1774 Option 4</li> <li>Or visit fedex.com billing options at</li> <li><a href="http://www.fedex.com/us/fcl/pckgenvlp/online-billing/">http://www.fedex.com/us/fcl/pckgenvlp/online-billing/</a> Or Call your FedEx account executive</li> </ul>
To test Electronic Invoice & Remittance	Call your Electronic Revenue Support Analyst or call your FedEx account executive. To obtain your ERS Analyst's name and contact information call <b>888 450-1774 Option 4</b>
To contact your account executive	Obtain your account executive's name and telephone number by calling Customer Service at <b>800 463-3339</b> ( <b>800 Go FedEx</b> ).
Answers to billing questions or to request Duties & Taxes adjustments	Call FedEx Revenue Services at: <b>800 622-1147</b> between 7 A.M. and 6 P.M. (CST).
Answers to technical questions or to obtain a replacement invoice file	Call your assigned Electronic Revenue Support Analyst or call <b>888 450-1774.</b>
After implementing Electronic Invoice and remittance	
To notify FedEx of any change in electronic communications, account setup or maintenance 3rd party designee, or address	Contact your Electronic Revenue Support (ERS) Analyst. To obtain your ERS Analyst's name and contact information call <b>888 450-1774 Option 4</b> .
To obtain service information	Consult the current FedEx Service Guide. It is the official source for service offerings, delivery schedules, and conditions for Money-Back Guarantee. It is an essential reference for programming when auditing the electronic invoice. To obtain the latest FedEx Service Guide visit http://www.fedex.com/us/service-guide/
FedEx Billing Online Technical Support	Call 877- 339-2774, when prompted say: "Billing Online"
For information on electronic shipment status including the ASC X12 214 documents or FedEx proprietary format	Contact the EDI Hotline at 855-408-9440 and select the EDI support option or send an email to: edihelp@fedex.com.
To obtain assistance with Ground shipment data uploaded from FedEx approved devices via Electronic Package Data Interchange (EPDI) or the ASC X12 215 to FedEx	ASC X12 215 Contact the EDI Hotline at <b>855-408-9440</b> and select the EDI support option or send an email to: edihelp@fedex.com.

# **INVOICE RECORD LAYOUT**

#### **INVOICE LAYOUT**

#### **INVOICE SYNTAX - Express & Ground**

An invoice file may have multiple invoices. An invoice may have multiple tracking numbers. The last detail record will be followed by two Summary records. Numeric fields are right justified and zero filled if data is not provided. Alphanumeric fields are left justified and space filled if data is not provided. Each record is 250 bytes.

INVOICE FILE L				
HEADER:				
Invoice 1	HA1	INVOICE	1 record per invoice	Invoice number, date, total charge
	HA2	NAME	1 record per invoice	Name and address of billed account
	HA5	INVSUMMARY	1 record if any Express shipments	Summarizes pieces, weight and charges by payor type
	HA6	INVSUMMARY	1 record if any Ground shipments	Summarizes pieces, weight and charges by payor type
DETAIL:				
1 <sup>st</sup> Tracking	DB1	NAME	1 per tracking number	Name and address of shipper
Number	DB2	NAME	1 per tracking number	Name and address of recipient
	DB3	NAME	1 optional record for address corrections	Name and original address of recipient, if corrected
	DB5	NAME	1 optional record for alternate pick-up address	Alternate pick-up address (Ground)
	DC1	AIRBILL	1 per tracking number	Tracking number, service, net charges, Reference 1
	DC2	AIRBILLEXT	1 per tracking number	Bundle #, Reference 2 (Express), Reference 3 (Express)
	DD1	DELIVERY	1 per tracking number	Proof of Delivery and delivery exception information
	DE1	PACKAGE	1 per tracking number	Pieces, weight, declared value, Ground reference fields
	DE2	PACKAGEEXT	1 optional record, only for duties/taxes	For certain ancillary charges or France waiver
	DF1	CHARGE	Multiple, 1 for each charge component	Charge code, amount, exchange rate
	DG1	COMMODITY	1 optional record, only for duties/taxes	Country of manufacture and description
HEADER:				
Invoice 2	HA1	INVOICE	1 record per invoice	Invoice number, date, total charge
	HA2	NAME	1 record per invoice	Name and address of billed account
	HA5	INVSUMMARY	1 record if any Express shipments	Summarizes pieces, weight and charges by payor type
	HA6	INVSUMMARY	1 record if any Ground shipments	Summarizes pieces, weight and charges by payor type
DETAIL:				
1 <sup>st</sup> Tracking Number	Detail	records above rep	eat, starting with DB1	
SUMMARY:	SZ1	TRAILER	1 per file	Number of invoices, shipments, total charges
	SZ2	NAME	1 per file	FedEx Remittance Address

#### **REMITTANCE RECORD LAYOUT (US Payors Only)**

HEADER: One 80-byte record providing your check/reference number, settlement date if EFT, and Master EDI Account Number.

**DETAIL:** One 80-byte record for each invoice or tracking number or payment and /or invoice adjustment request; multiple records as needed.

**Note**: See page 50 if you prefer to send CSV remittance.

#### INVOICE ADJUSTMENT RESOLUTION FILE LAYOUT (US Payors Only)

The Invoice Adjustment Resolution file will contain all the records of an invoice file with the addition of the DW1 NONPAY record (after CHARGE). One NONPAY record will generate for each item submitted for an invoice adjustment using our remittance layout.

Summarizes Retail Sales & EEI transactions

#### **NON-TRANS INVOICE SYNTAX**

There are two types of 'Non-Transportation' invoices:

- 1) Retail Sales these are generally packaging supplies (such as boxes, mailers, bubble wrap, etc.) purchased at our service centers, including FedEx Office.
- 2) EEI Electronic Export Information (previously known as SED/Shipper Export Declaration) For certain international shipments, this mandatory report filing must be made to the U.S. Government's Automated Export System (AES). The current government charge is \$10.00. See www.fedex.com/us/sed or www.aesdirect.gov for more information.

|--|

**HEADER:** 

Invoice 1 HA1 INVOICE 1 record per invoice Invoice number, date, total charge

HA2 NAME 1 record per invoice Name and address of billed account

HA5 INVSUMMARY 1 record if any Express Total Charge

shipments

DETAIL:

1st Tracking Number

DB1 NAME Record will be blank
DB2 NAME Record will be blank
DB4 NAME 1 per tracking numbe

DB4 NAME 1 per tracking number Retail sales transaction location name and address
DC1 AIRBILL Record will be blank

DC2 AIRBILLEXT Record will be blank
DC3 NONTRANS 1 per tracking number

DC3\_NONTRANS 1 per tracking number Summarizes Retail Sales & EEI transactions

DD1 DELIVERY Record will be blank
DE1 PACKAGE Record will be blank

DF1 CHARGE Multiple, 1 for each charge component Charge code, amount, unit price, quantity

2nd Tracking Number

DB1 NAME Record will be blank
DB2 NAME Record will be blank

DB4 NAME 1 per tracking number Retail sales transaction location name and address

DC1 AIRBILL Record will be blank
DC2 AIRBILLEXT Record will be blank
DC3 NONTRANS 1 per tracking number
DD1 DELIVERY Record will be blank

DD1 DELIVERY Record will be blank

DE1 PACKAGE Record will be blank

DF1 CHARGE Multiple, 1 for each charge component Charge code, amount, unit price, quantity

**HEADER:** 

Invoice 2 HA1 INVOICE 1 record per invoice Invoice number, date, total charge

HA2 NAME 1 record per invoice Name and address of billed account

HA5 INVSUMMARY 1 record if an Express Total Charge

shipments

DETAIL:

1st Tracking Number Detail records above repeat, starting with DB1

SUMMARY: SZ1 TRAILER 1 per file Number of invoices, shipments, total charges

SZ2 NAME 1 per file FedEx Remittance Address

NOTE: Non-transportation invoices will be included in the US Domestic invoice feed.

#### REMITTANCE RECORD LAYOUT (US Payors Only)

**HEADER:** One 80-byte record providing your check/reference number, settlement date if EFT, and Master EDI Account

Number.

One 80-byte record for each invoice or tracking number or payment and/or invoice adjustment request;

multiple records as needed.

# **HEADER RECORD LAYOUT**

Field Name	Туре	Position	Length	Comments
INVOICE				
Header	Α	1	1	`H'
Sort Field	Α	2-3	2	`A1'
Record ID	Α	4-13	10	'INVOICE'
Invoice Number	Α	14-22	9	
Filler	Α	23-44	22	
NOTE: First 6 positions of filler are for f	uture expa	nsion of the	Invoice Nu	ımber.
Master EDI Number	Α	45-53	9	Assigned by FedEx; not for shipping
Filler	Α	54-56	3	For future expansion of the Master
				EDI Number.
Invoice Date	N	57-64	8	Format: YYYYMMDD
Bill-To Account Number	Α	65-73	9	FedEx acct # invoice is billed to
Filler	Α	74-76	3	For future expansion of the Bill-to Account Number.
Total Invoice Charges	N	77-91	15	13.2
NOTE: The sum of all 'Net Charges' for	all tracking	numbers or	an invoice	e.
NOTE: Non-Pay Resolution files will refle	ect the bal	ance due ren	naining on	the invoice.
Chausa Sian		0.2		N. / N. /

Charge Sign	Α	92	1	<b>`+</b> ' or <b>`-</b> '
Currency Code	Α	93-95	3	Billing Currency
Number of Tracking Transactions	N	96-100	5	Total number of transactions on the invoice
<b>GSA Contract Number</b>	Α	101-125	25	Applies to U.S. Gov't. customers only
Invoice Type	Α	126	1	` <b>O'</b> -Original ` <b>P'</b> -Past Due ` <b>N'</b> -Non-Pay ` <b>B'</b> -Balance Due ` <b>R'</b> -Resend ` <b>F'</b> -Final Demand ` <b>D'</b> -Demand for Payment
Invoice Message Code	Α	127-131	5	(FOR FUTURE USE) See TABLE 1
Invoice Message Code	Α	132-136	5	(FOR FUTURE USE) See TABLE 1
Invoice Message Code	Α	137-141	5	(FOR FUTURE USE) See TABLE 1

**NOTE**: (FOR FUTURE USE) Invoice Message Code is not applicable in NONPAY Resolution records.

# **HEADER RECORD LAYOUT (CONT.)**

Field Name	Туре	Position	Length	Comments
Settlement Option	А	142-143	2	' <b>D'</b> -Intra-U.S. ' <b>I'</b> -International ' <b>C'</b> -Customs ' <b>M'</b> -Int'l Mixed (duty/tax) (frt & duty/tax)
NOTE: The 'Settlement Option' fo	r Retail Sale	s and EEI Non-	Trans transaction	ns will be 'D' for Domestic.
For FedEx Use Only	Α	144-175	32	
For FedEx Use Only	Α	176-184	9	
For FedEx Use Only	Α	185-186	2	
<b>Customer Store Number</b>	Α	187-196	10	
NOTE: The 'Customer Store Numb	ber' field app	olies to the Bille	d Account.	
Invoice Composition Code	A	197-199	3	'001' – FedEx Express only '002' – FedEx Ground only '003' – FedEx Express & ground '004' – Non-Trans transactions only '005' – FedEx Express & Non-Trans '006' – FedEx Express & Ground & Non-Trans '008' – SmartPost transactions only '009' – SmartPost transactions plus Express (with or without Ground) '010' – SmartPost transactions plus Ground
For FedEx Use Only	Α	200	1	Ground
Filler	Α	201-250	50	

**NOTE**: INVOICE HEADER is followed by one NAME record for the Bill-To address of the account number billed.

# **HEADER RECORD LAYOUT(CONT.)**

Field Name	Туре	Position	Length	Comments
<u>NAME</u>				
Header	Α	1	1	<b>'H'</b>
Sort Field	Α	2-3	2	`A2'
Record ID	Α	4-13	10	'NAME'
Invoice Number	Α	14-22	9	
Filler	Α	23-44	22	
<b>NOTE</b> : For future expansion of the In-	voice Nun	nber.		
Qualifier	Α	45-46	2	' <b>BT'</b> —Bill-To
Bill-To Account Number	Α	47-55	9	
Filler	Α	56-58	3	
NOTE: For future expansion of the Bil	I-to Accou	ınt Number.		
Contact Name	Α	59-93	35	
Company Name	Α	94-128	35	
Address Line 1	Α	129-163	35	
Address Line 2	Α	164-198	35	
City	Α	199-228	30	
State/Province	Α	229-230	2	
Zip/Postal Code	Α	231-240	10	
Country Code	Α	241-242	2	
Filler	Α	243-250	8	

# **HEADER RECORD LAYOUT(cont.)**

Field Name	Type	Position	Lenath	Comments
	- / -			~~

#### **INVSUMMARY**

Bill Candar Diagon

**NOTE**: This '**INVSUMMARY'** record summarizes the total number of packages, total weight and total charges for each payment type (Bill Shipper, Bill Recipient, Bill Third Party) as well as the combined total packages, total weight and total charges for all payment types.

Header	Α	1	1	<b>'H'</b>
Sort Field	Α	2-3	2	' <b>A5'</b> or ' <b>A6'</b>
Record ID	Α	4-13	10	'INVSUMMARY'
Invoice Number	Α	14-22	9	Invoice number being billed
Filler	Α	23-44	22	
Qualifier	Α	45-46	2	<b>`FE'</b> — Express <b>`FG'</b> — Ground

**NOTE**: Express shipments will reflect an 'A5' in the 'Sort Field' followed by an 'FE' qualifier; Ground Shipments will reflect an 'A6' in the 'Sort Field' followed by an 'FG' qualifier.

**NOTE**: The following 'Bill Sender Pieces' and Bill Sender Weight' fields will not include Non-Transportation transactions, however, the 'Bill Sender Charges' and 'Total Charges' fields will include Non-Transportation transactions.

**NOTE**: The billed weights may occasionally be different from the sum of the individual weights of the DE1 records due to rounding.

Bill Sender Pieces	N	47-51	5	
Weight Unit by Payor	Α	52	1	<b>`L'</b> -Pounds <b>`K'</b> -Kilograms
Bill Sender Weight	N	53-59	7	6.1
Bill Sender Charges	N	60-74	15	13.2
Charge Sign	Α	75	1	`+' or `-'
<b>Bill Recipient Pieces</b>	N	76-80	5	
Weight Unit by Payor	Α	81	1	` <b>L'</b> -Pounds ` <b>K'</b> -Kilograms
Bill Recipient Weight	N	82-88	7	6.1
<b>Bill Recipient Charges</b>	N	89-103	15	13.2
Charge Sign	Α	104	1	`+' or `-'
Bill Third Party Pieces	N	105-109	5	
Weight Unit by Payor	Α	110	1	` <b>L'</b> -Pounds ` <b>K'</b> -Kilograms
Bill Third Party Weight	N	111-117	7	6.1

47 E1

# **HEADER RECORD LAYOUT (cont.)**

Field Name	Туре	Position	Length	Comments
INVSUMMARY (cont.)				
Bill Third Party Charges	N	118-132	15	13.2
Charge Sign	Α	133	1	`+' or `-'
Total Pieces	N	134-138	5	
Weight Unit by Payor	Α	139	1	<b>'L'</b> -Pounds <b>'K'</b> -Kilograms
Total Weight	N	140-146	7	6.1
Total Charges	N	147-161	15	13.2
Charge Sign	Α	162	1	`+' or `-'
Currency Code	Α	163-165	3	Billing Currency
GST/HST Number	Α	166-174	9	`121832950' `HA5' record - FedEx Express `140728460' `HA6' record - FedEx Ground
QST Number	А	175-184	10	`1003874920' `HA5' record - FedEx Express `1018940643' `HA6' record - FedEx Ground

 $\textbf{\textit{NOTE}}: \textit{The `GST/HST Number' and `QST Number' fields are applicable to Canada payors only.}$ 

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М	ICK	uD	COL	ιτга	CT	riaq

EU VAT or MY GST Number	Α	185-209	25	European Union customer VAT Number or Malaysia (MY) customer GST Number
FedEx Branch Registered VAT or GST Number	А	210-234	25	VAT Number for European Union countries or FedEx GST Number for Malaysia
GST/HST Number Extention	Α	235-240	6	
QST Number Extention	Α	241-246	6	
Filler	Α	247-250	4	

# **DETAIL AIRBILL RECORD LAYOUT**

The beginning detail consists of two NAME records, one for the shipper and one for the recipient. Different qualifiers distinguish the two.

Field Name	Туре	Position	Length	Comments
<u>NAME</u>				
Detail	А	1	1	`D'
Sort Field	А	2—3	2	`B1'
Record ID	А	4—13	10	'NAME'
Invoice Number	А	14-22	9	
Filler	Α	23-28	6	
<b>NOTE</b> : For future expansion of the	e Invoice Numbei	r.		
Tracking Number	Α	29-40	12	Tracking number identifying shipment
<b>NOTE</b> : For customer level <b>ground</b> package Tracking Number.	charges the Trac	cking Number w	ill be systema	atically generated and not related to any specifi
Filler	Α	41-44	4	
<b>NOTE</b> : For future expansion of the	Tracking Numbe	er.		
Qualifier	Α	45-46	2	<b>`SH'</b> —Shipper
Shipper Account Number	Α	47-55	9	Express or Ground only if shipper is party billed; if not billed as shipper, field is space filled. Ground account level charges will be
Filler	Α	56-58	3	zero filled.
NOTE: For future expansion of the	Shipper Account	Number.		
Contact Name	А	59-93	35	
Company Name	А	94-128	35	
Address Line 1	А	129-163	35	
Address Line 2	А	164-198	35	
City	Α	199-228	30	
State/Province	Α	229-230	2	
Zip/Postal Code	Α	231-240	10	
Country Code	Α	241-242	2	
Filler	А	243-250	8	

**NOTE**: NAME record repeats with new Qualifier.

Field Name	Туре	Position	Length	Comments
NAME				
Detail	Α	1	1	<b>'D'</b>
Sort Field	Α	2-3	2	`B2′
Record ID	Α	4-13	10	'NAME'
Invoice Number	Α	14-22	9	
Filler	Α	23-28	6	
<b>NOTE</b> : For future expansion of the In	nvoice Number.			
Tracking Number	Α	29-40	12	Tracking # identifying shipment
Filler	Α	41-44	4	
<b>NOTE</b> : For future expansion of the T	racking Number			
Qualifier	Α	45-46	2	<b>'CN'</b> -Consignee ( <b>Recipient</b> )
Consignee Account Number	Α	47-55	9	Only if recipient is party billed; if not billed as recipient, field is space filled.
Filler	Α	56-58	3	billed as recipient, field is space filled.
<b>NOTE</b> : For future expansion of the C	Consignee Accou	nt Number.		
Contact Name	Α	59-93	35	
Company Name	Α	94-128	35	
Address Line 1	Α	129-163	35	
Address Line 2	Α	164-198	35	
City	Α	199-228	30	
State/Province	Α	229-230	2	
Zip/Postal Code	Α	231-240	10	
Country Code	Α	241-242	2	
Filler	Α	243-250	8	

**'D-B3' NAME RECORD NOTE:** 

If the delivery address listed on the shipping document was corrected by FedEx, the original address (if available) will follow in an additional NAME record, with a Qualifier of 'KN' and a Sort Field of 'B3'. This is only applicable to Intra-U.S. Express and Ground Service.

Field Name	Туре	Position	Length	Comments
<u>NAME</u>				
<b>NOTE:</b> The DB4 'NAME'	Record is an opt	tional record cur	rrently applica	ble for Non-Trans Retail Sales transactions only.
Detail	Α	1	1	<b>'D'</b>
Sort Field	Α	2-3	2	`B4'
Record ID	А	4-13	10	'NAME'
Invoice Number	А	14-22	9	
Filler	А	23-28	6	
<b>NOTE:</b> For future expa	nsion of the Inv	oice Number.		
Tracking Number	Α	29-40	12	Non-Trans transaction being invoiced
Filler	Α	41-44	4	
<b>NOTE:</b> For future expansion	n of the Trackin	g Number.		
Qualifier	Α	45-46	2	`RS'
Billed Account Number	Α	47-55	9	
Filler	Α	56-58	3	
<b>NOTE:</b> For future expansion	n of the Billed A	ccount Number.		
Contact Name	Α	59-93	35	
Company Name	Α	94-128	35	`FEDEX'
Address Line 1	Α	129-163	35	Purchase Address
Address Line 2	Α	164-198	35	
City	Α	199-228	30	Purchase City
State/Province	Α	229-230	2	Purchase State/Province
Zip/Postal Code	Α	231-240	10	Purchase Zip/Postal Code
Country Code	Α	241-242	2	Purchase Country Code
Filler	Α	243-250	8	

#### **NAME**

**NOTE**: This is an optional record for Ground customers who request a pickup at an alternate address. (An alternate pickup is a **Ground** weekly service type charge.) It will generate one billing transaction number (tracking number) as relayed on a DC1 AIRBILL record, with one DB5 NAME record supplying the alternate pickup address, and a DF1 CHARGE record (charge code '784'). You can also refer to the DC2 record where positions 186–208 will reference a tracking number that had an alternate pickup address which caused this transaction to generate.

Detail	Α	1	1	<b>'</b> D'
Sort Field	Α	2-3	2	<b>'B5'</b> (This record for GROUND only)
Record ID	Α	4-13	10	'NAME'
Invoice Number	Α	14-22	9	Invoice number being billed
Filler	Α	23-28	6	
NOTE: For future expansion of the I	nvoice Nu	ımber.		
Transaction number	Α	29-40	12	Transaction number being billed
Filler	Α	41-44	4	
Qualifier	Α	45-46	2	<b>`AA'</b> — Alternate Address
Billed Account Number	Α	47-55	9	
Filler	Α	56-58	3	
Contact Name	Α	59-93	35	Pickup Contact
Company Name	Α	94-128	35	Pickup Company
Address Line 1	Α	129-163	35	Pickup Street Address
Address Line 2	Α	164-198	35	Pickup Street Address
City	Α	199-228	30	Pickup City
State/Province	Α	229-230	2	Pickup State/Province
Zip/Postal Code	Α	231-240	10	Pickup Zip/Postal Code
Country Code	Α	241-242	2	Pickup Country Code
Filler	Α	243-250	8	

Field Name	Туре	Position	Length	Comments
AIRBILL				
Detail	Α	1	1	<b>'</b> D'
Sort Field	Α	2-3	2	'C1' (Non-Trans will use the DC3 record)
Record ID	Α	4-13	10	'AIRBILL'
Invoice Number	Α	14-22	9	
Filler	Α	23-28	6	(Future expansion of the invoice number)
Tracking Number	Α	29-40	12	Tracking # identifying shipment
Filler	Α	41-44	4	(Future expansion of the tracking number)
Ship Date	Α	45-52	8	Format: CCYYMMDD
NOTE: Customer level charges and	out of cyc	le charges will	reflect the se	rvice rendered date.
Billing Source	Α	53-54	2	` <b>1'</b> - Manual (Waybill/Manifest) ` <b>9'</b> - Automated Source
NOTE: Space-filled for Ground Serv	rice.			• - Automated Source
Commerce Type	Α	55-56	2	` <b>D</b> '-U.S. Freight ` <b>I</b> '-Int'l Freight ' <b>C</b> '-Customs ' <b>M</b> '-Int'l Mixed (duty/tax) (freight & duty/tax)
NOTE: Commerce Type 'M' (Int'l Mi	xed - freig	ht & duty/tax)	available for	Canada only.
Service Base	N	57-58	2	See TABLE 2
Service Packaging	N	59-60	2	See TABLE 3
Payment Payor	N	61	1	` <b>1'</b> -Bill Shipper ` <b>2'</b> -Bill Recipient ` <b>3'</b> -Bill Third Party
Reference Notes	Α	62-101	40	If provided by shipper
<b>NOTE</b> : Reference Notes are limited and International Shipments are lim			ed from an au	itomated source. US air bill shipments, Ground Shipments
Net Charges	N	102-116	15	13.2, implied decimal
NOTE: The sum of all 'Billed Charge	Amounts	for all CHARG	E records on	a tracking number.
Charge Sign	Α	117	1	`+' or `-'
Currency Code	Α	118-120	3	Billing currency
Rebill Indicator	Α	121	1	`1' or (Space) – First Billing `2'– Rebilled
Pre-rate Indicator	Α	122-123	2	'Y'—charges calculated in advance (Space)—charges not pre-rated
Rate Scale	Α	124-130	7	FedEx Express pricing scale or 'GROUND' or 'SMARTPO'

Field Name	Туре	Position	Leng	gth Comments
AIRBILL (cont.)				
Region/Zone Code	А	131-132	2	Identifies shipping region
Region Origin Zip	Α	133-135	3	First three digits of origin station zip (US/CA)
Filler	Α	136-138	3	
Filler	N	139-141	3	
# of Distribution Addresses	N	142-146	5	IP Direct Dist. Shipment Breakdown (For Express Service only)
Form ID	Α	147-150	4	FedEx use only
C.O.D. Check Amount	N	151-165	15	13.2 - C.O.D. payment amount
C.O.D. Cross-Ref Tracking #	Α	166-177	12	C.O.D. tracking number
Filler	Α	178-181	4	(Future expansion of the tracking number)
Tracking Number Message Code	Α	182-186	5	See TABLE 4
Tracking Number Message Code	Α	187-191	5	See TABLE 4
Tracking Number Message Code	Α	192-196	5	See TABLE 4
Tracking Number Message Code	Α	197-201	5	See TABLE 4
Tracking Number Message Code	Α	202-206	5	See TABLE 4
NOTE: Tracking Number Message Codes are 5	bytes ea	ch and may o	ccur up	to five times.
Consolidated Account (ICPC)	Α	207-215	9	Non-U.S. EDI Masters Only
NOTE: The 'Consolidated Account' field is appl	icable to	International l	Express	s shipments only.
Filler	Α	216	1	
Tender Date	Α	217-224	8	If different from Ship Date
Company Code	А	225	1	` <b>2'</b> – FedEx Express ` <b>3'</b> – FedEx Ground ` <b>9'</b> – FedEx SmartPost
Miscellaneous Description Code	Α	226-228	3	See Table 5 (For Ground Service only)
Miscellaneous Description Code	Α	229-231	3	See <b>Table 5</b> (For Ground Service only)
Miscellaneous Description Code	Α	232-234	3	See <b>Table 5</b> (For Ground Service only)
Ground Service Code	Α	235-237	3	See <b>Table 6</b> (For Ground Service only)
Multi weight ID/ Performance Pricing ID	Α	238-246	9	For Ground Service only
Non-Duplicate Tracking Number Indicator	Α	247	1	'Y' indicates the repetitive tracking number has been validated as a unique shipment for Express
Rating Indicator	Α	248-249	2	'FR' indicates Flat Rate
Filler	Α	250	1	

Field Name	Type	Position	Length	Comments			
<u>AIRBILLEXT</u>							
Detail	Α	1	1	<b>'</b> D'			
Sort Field	Α	2-3	2	`C2'			
Record ID	Α	4-13	10	'AIRBILLEXT'			
Invoice Number	Α	14-22	9	Invoice number being billed			
Filler	Α	23-28	6	(Future expansion of the invoice number)			
Tracking Number	Α	29-40	12	Tracking # identifying shipment			
Filler	Α	41-44	4	(Future expansion of the tracking number)			
Past-Due Indicator	Α	45	1	' <b>Y'</b> - Yes '( <b>Space</b> )'- No			
Past-Due Invoice Number	А	46-54	9	First invoice number recognized as past-due for Earned/Bonus Discount purposes.			
<b>NOTE:</b> The 'Past-Due Indicator' and 'Past Due Invoice Number' fields are applicable only if enrolled in Earned/Bonus Discount program.							
Filler	N	55-61	7				
Automation Device Name	Α	62-66	5	If applicable			
<b>NOTE</b> : The 'Automation Device Name' field, if applicable, is for Express shipments only. Not available for Ground or International shipments.							
Shipper Department	Α	67-91	25	From automated device, if applicable			
<b>NOTE</b> : The 'Shipper Department' fi	eld is app	licable for Do	mestic Expr	ess shipping only.			
Bundle Number	N	92-98	7	If applicable			
Returns Merchandise Authorization Number	А	99-118	20	Express Shipments; SmartPost Service			
Reference Notes 2	Α	119-148	30	Express Shipments Only			
Reference Notes 3	Α	149-178	30	Express Shipments Only			
For Future Use	Α	179-185	7				
Cross Reference Tracking Number	Α	186-205	20	Ground Shipments Only			
Master Tracking Number	Α	206-214	9	Express Shipments Only			

**NOTE**: For Express IPD and IPDF shipments (Service Base codes '18' and '84' in the DC1 record), when shipped on a FXRS or CAFÉ device, this field will relay the 'Master Tracking Number' for the associated children tracking numbers.

**NOTE**: When the 'Tracking Number Message Code' (DC1 record positions 182-206) is '13028', this field will provide the Master Tracking Number for a FedEx International Direct Distribution shipment

Field Name	Туре	Position	Length	Comments				
AIRBILLEXT (Cont.)								
Filler	N	215-217	3					
<b>Automation Device Number</b>	N	218-226	9	If applicable				
<b>NOTE</b> : The 'Automation Device Number', if applicable, is for Express shipments only. Not available for Ground shipments.								
Original Tracking Number	Α	227-246	20					
<b>NOTE</b> : The 'Original Tracking Number' is applicable to Express and Ground shipments and is used when '47007' (related to Return Shipments) appears in the DC4, positions 45-49.								
Return Shipment Type	Α	247-249	3					
Filler	Α	250	1					

e Position Length Commen
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**NOTE**: The DC3 'NONTRANS' Record is an optional record currently applicable for Non-Transportation Retail Sales and/or EEI (Electronic Export Information) transactions only. These do not invoice shipment movement.

# **NONTRANS**

Detail	Α	1	1	`D'					
Sort Field	Α	2-3	2	`C3′					
Record ID	Α	4-13	10	'NONTRANS'					
Invoice Number	Α	14-22	9	Invoice number being billed					
Filler	Α	23-28	6						
Transaction Number	N	29-40	12	Transaction number being invoiced					
Filler	Α	41-44	4						
Transaction Date	N	45-52	8	Format: CCYYMMDD					
Billing Service Type	Α	53-54	2	` <b>RS'</b> - Retail Sales ' <b>EI'</b> - EEI (SED)					
Net Charge	N	55-69	15	13.2					
Charge Sign	Α	70	1	`+' or `-'					
Currency Code	Α	71-73	3	Billing currency					
Company Code	Α	74	1	<b>`2'</b> -Express <b>`3'</b> -Ground					
Payment Payor	N	75	1	<b>'4'</b> -Bill Requestor					
ITN	Α	76-90	15	AES Internal Transaction Number					
NOTE: The 'ITN' is created by the government's Automated Export System 'AES'.									
Recipient	Α	91-120	30	Recipient Company Name (EEI's only)					
<b>Destination City</b>	Α	121-150	30	City (EEI's only)					
Country	Α	151-152	2	Country Code (EEI's only)					
Purchaser Name	Α	153-187	35	Retail Sales Only					
Filler	Α	188-250	63						

	_			_
Field Name	Type	Position	Length	Comments

**NOTE**: The DC4 AIRBILLMSG Record is an optional record that will generate whenever all five Message fields on the DC1record are already populated, or for certain codes with additional related message details, which will follow after the message code.

#### **AIRBILLMSG**

Detail	Α	1	1	<b>'</b> D'
Sort Field	Α	2-3	2	`C4'
Record ID	Α	4-13	10	'AIRBILLMSG'
Invoice Number	Α	14-22	9	Invoice number being billed
Filler	Α	23-28	6	(Future expansion of the invoice number)
Tracking Number	Α	29-40	12	Tracking # identifying shipment
Filler	Α	41-44	4	(Future expansion of the tracking number)
Tracking Number Message Code	Α	45-49	5	See <b>TABLE 4</b>
<b>NOTE:</b> See Table 4 for additional message info	ormatio	n that may be s	sent in t	he following 'Message Data' fields.
Message Data 1	Α	50-74	25	Variable message data
Message Data 2	Α	75-99	25	Variable message data
Message Data 3	Α	100-124	25	Variable message data
Message Data 4	Α	125-149	25	Variable message data
Message Data 5	Α	150-174	25	Variable message data
Filler	Α	175-250	76	Variable message data

Field Name	Туре	Position	Length	Comments
<b>DELIVERY</b>				
Detail	А	1	1	'D'
Sort Field	Α	2-3	2	`D1'
Record ID	А	4-13	10	'DELIVERY'
Invoice Number	А	14-22	9	
Filler	А	23-28	6	(Future expansion of the invoice number)
Tracking Number	А	29-40	12	Tracking number identifying shipment
Filler	А	41-44	4	(Future expansion of the tracking number)
Pick-up Code	А	45–46	2	'1'-Regular Pick-up '2'-On Call Pick-up '3'-Dropped Off at FedEx Drop Box '4'-BSC Drop Off '5'-Station Drop Off
Origin ID	А	47-49	3	International Express Service Only
Destination ID	А	50-52	3	International Express Service Only
Handling Code	Α	53	1	` <b>H'</b> - Hold
not available for Ground Service. A  Delivery Exception Code  NOTE: You may also need to refer	Α	54-56	3	See <b>TABLE 7</b> tion 53 for 'Hold at Station' instructions.
Attempt Date	N	57-64	8	Format: CCYYMMDD
Attempt Time	N	65-68	4	Format: HHMM
Actual Delivery Date	N	69-76	8	Format: CCYYMMDD
Actual Delivery Time	N	77-80	4	Not available for Ground Service
Recipient Signature	Α	81-102	22	Not available for Ground Service
	with non-corres	ponding paci	kage trackir	rect Tracking #" for packages not processed properly ng numbers tendered to the FedEx Courier. In accordance
<b>Delivery Schedule Code</b>	Α	103-104	2	See TABLE 8
Service, International Service, Gro Delivery Disposition Code	ound Service. R A	efer to the c	urrent FedE 2	y. Therefore, this field will be blank for Intra-U.S. Freight ix Service Guide as the official source for delivery schedule. See <b>TABLE 7</b> To be the same as the Delivery Exception Code in positions
54-56). Not available for Groun		, exception	Creme (may	be the same as the benvery Exception code in positions
Service Level Percentage	Α	107-109	3	
<b>NOTE</b> : Applicable for Earned/Bor	านร Discount pr	rogram.		
<b>Delivery Confirmation Flag</b>	Α	110	1	SmartPost Service only ('Y' or space)
Filler	Α	111-250	140	

**DETAIL AIRBILL RECORD LAYOUT (cont.)** 

Field Name	Туре	Position	Length	Comments				
PACKAGE _								
Detail	Α	1	1	`D'				
Sort Field	Α	2-3	2	`E1'				
Record ID	Α	4-13	10	'PACKAGE'				
Invoice Number	Α	14-22	9	Invoice number being billed				
Filler	Α	23-28	6	(Future expansion of the invoice number)				
Tracking Number	Α	29-40	12	Tracking # Identifying shipment				
Filler	Α	41-44	4	(Future expansion of the tracking number				
Pieces	N	45-49	5	Number of pieces on the tracking number				
Weight Unit	Α	50	1	<b>`L'</b> -Pounds <b>`K'</b> -Kilograms				
Billed Weight	N	51-57	7	6.1 Express & Ground 6.2 <mark>SmartPost</mark>				
Original Package Weight	N	58-64	7	6.1 Express & Ground 6.2 SmartPost				
<b>NOTE</b> : 'Billed Weight' and 'Original Package Weight' fields not applicable for Duty/Tax transmissions.								
Dim Length	N	65-67	3	No decimal places				
Dim Width	N	68-70	3	No decimal places				
Dim Height	N	71-73	3	No decimal places				
Dim Unit	Α	74	1	` <b>I</b> '-Inches ` <b>C</b> '-Centimeters				
Dim Divisor	N	75-77	3					
<b>NOTE</b> : For Express or Ground, d	im fields wi	II be provided only	if package is b	illed dimensional weight.				
Declared Value	N	78-92	15	13.2 (always positive)				
Customs Value	N	93-107	15	13.2 (always positive)				
Customs Entry Number	Α	108-122	15	Applicable for Int'l Duty/Tax only				
Currency of DV/Customs	Α	123-125	3	Currency of declared value or customs				
GSA Default Weight Flag	Α	126	1	value ' <b>Y'</b> -Indicates default weight was applied (U.S. Government customers only)				
Revenue Threshold Amount	N	127-141	15	13.2				
Customer PO Number	Α	142-166	25	For Ground Service only				
Customer Dept. Number	Α	167-191	25	For Ground Service only				
<b>Customer Invoice Number</b>	Α	192-216	25	For Ground Service only				

**NOTE:** Customer PO Number, Dept. Number and Customer Invoice Number are for Ground shipments only, if provided by shipper.

Field Name	Туре	Position	Length	Comments		
PACKAGE (Cont.)						
Multiweight Weight	N	217-224	8	6.2 For Ground Service only		
Ground Tracking Number	Α	225-244	20	For Ground only		
NOTE: The Ground Tracking Number may reflect spaces within the 20 character field. Customers may suppress spaces if necessary						
Revenue Threshold Currency Code	Α	245-247	3			
Sub-Class Postal	А	248	1	<b>P</b> - Parcel Post, <b>B</b> - Bound Printed Matter, <b>M</b> - Media Mail (SmartPost Only)		
Process Category	Α	249	1	${f M}$ - Machine able, ${f I}$ - Irregular (SmartPost Only)		
Package Size	А	250	1	<b>N</b> - Normal, <b>O</b> - Oversize, <b>B</b> - Balloon (SmartPost Only)		

Field Name	Type	Position	Length	Comments

## **PACKAGEEXT**

**NOTE**: The "PACKAGEEXT" Record is an optional record currently applicable for certain duty/tax transactions.

Detail	Α	1	1	<b>'D'</b>
Sort Field	Α	2-3	2	`E2'
Record ID	Α	4-13	10	'PACKAGEEXT'
Invoice Number	Α	14-22	9	Invoice number for air bill/tracking #
Filler	Α	23-28	6	(Future expansion of the invoice number)
Airbill/Tracking Number	Α	29-40	12	Air bill/tracking # identifying shipment
Filler	Α	41-44	4	(Future expansion of the air bill number)
Storage/Refrig Days	N	45-46	2	Applicable to Charge Codes 420 & 421
Custody Days	N	47-48	2	Applicable to Charge Code 418
Number of Hours	N	49-52	4	Applicable to Charge Code 404
France Duty/Tax Waiver	Α	53	1	' <b>Y'</b> -Yes ' ( <b>space</b> )-No
International Ground Shipment Number	Α	54-68	15	For Ground Service only
Fish & Wildlife Clearance Port	Α	69-71	3	Applicable to charge code 352
<b>Customs Additional Line Items</b>	N	72-74	3	Applicable to charge code 350
Filler	Α	75-250	176	

Field Name	Туре	Position	Length	Comments

## **CHARGE**

**NOTE**: Shipments may have multiple CHARGE records. Zero amount charges are possible in the event fees are waived. There will not be a CHARGE record for return 'COD' shipments.

**NOTE**: For Ground shipments, additional charges may appear on a different invoice/file than the freight charges.

Detail	Α	1	1	'D'		
Sort Field	Α	2-3	2	`F1'		
Record ID	Α	4-13	10	'CHARGE'		
Invoice Number	Α	14-22	9	Invoice number for tracking number		
Filler	Α	23-28	6	(Future expansion of the invoice number)		
Tracking Number	Α	29-40	12	Tracking number identifying shipment		
NOTE: If Ground charge is at invoice level, the 'Tracking Number' field will reflect a system generated in						
Filler	Α	41-44	4	(Future expansion of the tracking number)		
Charge Code	Α	45-47	3	See <b>TABLE</b> 9		
Origin Charge Amt	N	48-62	15	13.2 (May be different from Billed Charge Amount only for Express International)		
Charge Sign	Α	63	1	<b>`+</b> ' or <b>`-</b> '		
Origin Currency Code	Α	64-66	3	International Express Service only		
Exchange Rate	N	67-84	18	9.9 – International Service only Intra-U.S. will use 00000001000000000		
Billed Charge Amount	N	85-99	15	13.2		
Charge Sign	Α	100	1	<b>`+</b> ' or <b>`-</b> '		
Billed Currency Code	Α	101-103	3			
Charge Count	Α	104-108	5	Number of transactions for customer level charge (Ground Service only)		
Call Tag Access Code	Α	109	1	' <b>E'</b> - Electronic ' <b>M'</b> - Manual ' <b>R'</b> - Residential (Ground Service only)		
Fuel Surcharge Factor	N	110-114	5	3.2 Express Service only		

Α

146-250

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Field Name	Туре	Position	Length	Comments
CHARGE (Cont.)				
<b>NOTE</b> : The following 'Billing Service NONTRANS record).	ce', 'Quantity	' and `Unit Price	' fields are a <sub>l</sub>	pplicable to Non-Trans shipments only (see the DC3
Billing Service	Α	115-116	2	'PM'- Packaging Materials (Retail Sales)
				` <b>SF'</b> - EEI Filing Fee
				<b>`SR'</b> - EEI Report Fee
Quantity	N	117-121	5	
Unit Price	N	122-136	15	13.2
Europe First Surcharge Band	Α	137-138	2	
<b>NOTE</b> : The following 'Pickup Contra has agreed to pay pickup fees for th		plicable to FedE	x Ground Sh	ipments only. A 'Y' in this field indicates the billed party
Pickup Contract Flag	Α	139	1	
VAT/Non-VAT Flag	Α	140	1	' <b>N'</b> - No ' <b>Y'</b> - Yes (European Union only) ' <b>V'</b> - VAT Charge
Italy VAT Code	Α	141-143	3	-
Bump-Up Weight Flag	Α	144	1	Ground Service only
GST Exempt Flag	Α	145	1	Malaysia only (Y or N)

Filler

**NOTE** This detail record will only apply to duty/tax invoices (Settlement Option 'C' or 'M', positions 142-143 in the 'HA1 INVOICE Record'). It is an optional record and will only be present when the duty/tax transaction includes a commodity description.

Field Name	Туре	Position	Length	Comments
COMMODITY				
Detail	Α	1	1	`D'
Sort Field	Α	2-3	2	`G1′
Record ID	Α	4-13	10	'COMMODITY'
Invoice Number	Α	14-22	9	Invoice number being billed
Filler	Α	23-28	6	(Future expansion of the invoice number)
Tracking Number	Α	29-40	12	Tracking number identifying shipment
Filler	Α	41-44	4	(Future expansion of the tracking number)
Commodity Country	Α	45-46	2	Country of mfg - first commodity
Commodity Description	Α	47-96	50	Description - first commodity
Commodity Country	Α	97-98	2	Country of mfg - second commodity
Commodity Description	Α	99-148	50	Description - second commodity
Commodity Country	Α	149-150	2	Country of mfg - third commodity
Commodity Description	Α	151-200	50	Description - third commodity
Commodity Country	Α	201-202	2	Country of mfg - fourth commodity
Commodity Description	Α	203-250	48	Description - fourth commodity

Field Name	Туре	Position	Length	Comments
NON-DAY DESCRIPTION				

#### **NON-PAY RESOLUTION**

**NOTE**: Non-Pay Resolution records will only appear for Invoice Type 'N' non-pay files (located in the HA1 Record, 'Invoice Type' field, position 126). May have multiple Non-Pay Resolution records per tracking number; one Non-Pay Resolution record per non-pay adjustment reason code.

Detail	Α	1	1	`D'
Sort Field	Α	2-3	2	'W1'
Record ID	Α	4-13	10	'NONPAY'
Invoice Number	Α	14-22	9	Invoice number for tracking #
Filler	Α	23-28	6	(Future expansion of the invoice number)
Tracking Number	Α	29-40	12	Tracking # identifying shipment
Filler	Α	41-44	4	(Future expansion of the tracking number)
Control/Check Number	Α	45-54	10	Number from original Remittance/ Non-Pay file
Resolution Code	A	55	1	'C'-Credit 'D'-Denial 'F'-Refund 'R'-Reject 'B', 'O' or 'W'-Other
Resolution Complaint Code	Α	56-58	3	See <b>TABLE</b> 10
NOTE: The 'Resolution Complaint Code' field	d will only be	populated when the	e 'Resolu	tion Code' in position 55 is ' <b>D'</b> .
Requested Adjustment Amount	N	59-73	15	13.2
Amount Due	N	74-88	15	13.2
Actual Amount Adjusted	N	89-103	15	13.2
Original Adjustment Reason Code	Α	104-105	2	
Filler	Α	106-250	145	

## **SUMMARY RECORD LAYOUT**

Field Name	Туре	Position	Length	Comments
TDATI ED				
TRAILER Summary	А	1	1	`s'
-				
Sort Field	Α	2–3	2	`Z1'
Record ID	Α	4-13	10	'TRAILER'
Filler	Α	14-28	15	
Filler	Α	29-44	16	
Master EDI Number	Α	45-53	9	
Filler	Α	54-56	3	(Future expansion of the account number)
Total Invoice Count	N	57-63	7	Total number of invoices billed
<b>Total Transaction Count</b>	N	64-70	7	Total number of tracking numbers billed
Total Charges Due	N	71-85	15	13.2
Charge Sign	Α	86	1	`+' or `-'
Billed Currency Code	Α	87-89	3	
Filler	Α	90-250	161	

**NOTE**: The summary TRAILER record is followed by a summary NAME record which provides the address for check remittance.

## **NAME**

Summary	Α	1	1	`S'
Sort Field	Α	2-3	2	`Z2'
Record ID	Α	4-13	10	'NAME'
Filler	Α	14-28	15	
Filler	Α	29-44	16	
Qualifier	Α	45-46	2	<b>'RI'</b> —Remittance
Filler	Α	47-58	12	
<b>Contact Name</b>	Α	59-93	35	'ATTN: EDI PAYMENT'
<b>Company Name</b>	Α	94-128	35	'FEDEX ERS'
Address Line 1	Α	129-163	35	<b>'P O BOX 371741</b> '
Address Line 2	Α	164-198	35	
City	Α	199-228	30	'PITTSBURGH'
State/Province	Α	229-230	2	<b>`PA</b> ′
Zip/Postal Code	Α	231-240	10	<b>`152507741</b> ′
Country Code	Α	241-242	2	'US'
Filler	Α	243-250	8	

# **REMITTANCE RECORD LAYOUT**

Two options: 80 byte remittance or CSV remittance

# **REMITTANCE RECORD LAYOUT 80 byte**

Option 1: 80 byte file

(US Payors Only)

#### REMITTANCE IDENTIFICATION HEADER RECORD LAYOUT

Create one 80-byte alphanumeric remittance identification data record **per file** as outlined below. The record is used to identify the remittance transmission. The check number or transmission control number may be used to verify receipt. All decimals are implied. Unused positions of alphanumeric fields should be space filled.

Field Name	Туре	Position	Length	Comments
Filler	А	1-15	15	(Leave Blank)
Check Number or Transmissio Control Number	n A	16-23	8	If control number is used, it must appear on check stub
Filler	Α	24-30	7	(Leave Blank)
Settlement Date	Α	31-38	8	Provide settlement date if paying via EFT (Format: CCYYMMDD)
Filler	Α	39	1	(Leave Blank)
Payment Method Indicator	Α	40	1	' <b>K'</b> – Check Payment ' <b>E'</b> – EFT Payment
Filler (FedEx Use Only)	А	41-71	31	(Leave Blank)
Master EDI Number	Α	72-80	9	Assigned by FedEx; not for shipping

**NOTE**: The REMITTANCE PAYMENT file contains one remittance identification data record and multiple remittance payment detail records.

## REMITTANCE PAYMENT DETAIL RECORD LAYOUT (cont.)

Create one 80-byte remittance payment data record for each invoice or tracking number being paid. Numeric fields should be right justified and zero filled if data is not provided. Refer to 'Procedures for Submitting Payment'.

**NOTE**: 'Refer to the 'ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS' section following this page for more information on submitting invoice adjustment requests.

Field Name	Туре	Position	Length	Comments
Account Number	N	1-9	9	Bill-To Account Number
Invoice Number	N	10-18	9	Invoice number
Tracking Number	A	19-30	12	Must be right-justified and zero-filled; leave blank if you are paying the entire invoice. Required for non-payments.
Payment Amount	N	31-39	7.2	Amount paid on the invoice or tracking number. Total payment must agree with the check accompanying the remittance transmission.
<b>NOTE</b> : 'Payment Amount' cannot be a Amount' fields are required for non-pay,			nt Number', `I	Invoice Number', 'Package Tracking' and 'Paymer
Adjustment Reason Code	А	40-41	2	
				ensions Incorrect (Correct dimensions required in 17-71. i.e."11*15*35")
<b>`18'</b> - Not Company Bill			<b>'38'</b> – Servi positions 5	ice Incorrect (Correct service required in 1-71. i.e.2 <sup>nd</sup> day vs. Priority)
<b>'19'</b> -Duplicate Tracking Number (Please date and commerce type)	check ship		<b>'40'</b> Addre	ss Correction Surcharge Invalid
<b>'21'</b> -Rebill Other Account (Acct number positions 51-71)	required in		<b>'51'</b> – Deliv	very Area Surcharges (DAS) Applied in Error
<b>'22'</b> - Weight Error (Correct weight requ positions 51-71)	ired in		<b>`52'</b> – Deliv Calculated	very Area Surcharges (DAS) Incorrectly
			՝ <b>53′</b> – Pickւ	up Fees or Weekly On-Call Fees – Not Requested
'30' Saturday Delivery/Pick Up Surcharg	ge Invalid			ment Previously Sent (Original check number & red in positions 51-71 i.e. CK123456 04/25/07)
<b>'34'</b> - Declared Value Incorrect (Correct required in positions 51-71)	declared valu	e	This reques	nce Due Requested (an inquiry, not a dispute). st will return the Balance Due on the transaction punt Due' field in the resolution/response file

**NOTE**: \* Code **'H2'** is to be used for Payment Previously Sent' disputes only. Do not use code **'H2'** to dispute items in process, duplicate billing, partial balances or any other adjustment reason codes.

**NOTE**: Duty/tax disputes (air express shipments only) must be submitted in writing.

**NOTE**: No adjustment requests for Retail Sales purchases (packaging supplies billed via paper invoice) should be included. Call (800) 622-1147 for inquiries.

**NOTE**: Adjustment requests for service failure or no proof of delivery must be submitted through the invoice adjustment feature on fedex.com or the telephone invoice adjustment system at (800) 622-1147.

## **REMITTANCE PAYMENT DETAIL RECORD LAYOUT (Cont.)**

Field Name	Туре	Position	Length	Comments
Adjustment Amount	N	42-50	7.2	Requested adjustment amount (Non-Payment amount)
Adjustment Description	Α	51-71	21	Do not include the minus sign
Rebill account number if using code <b>'21'</b> Correct declared value if using code <b>'34'</b> Correct service if using code <b>'38'</b>			Correct weight if using co Correct dimensions if usi Original check number an	
Filler	Α	72-80	9	

**NOTE**: The REMITTANCE PAYMENT file contains one remittance identification data record and multiple remittance payment data records.

REMITTANCE PAYMENT DETAIL RECORD LAYOUT CSV REMIT
Option 2: CSV Remittance

Field Name	Excel Column	Туре	Max Size	Comments
NOTE: Column (Field Name) headings should not be	included in the	remittance fil	e.	
NOTE: 'Refer to the 'ELECTRONIC INVOICE ADJUS	STMENTS HEL	PFUL TIPS' s	ection follo	owing this page for more information on
submitting invoice adjustment requests. Customer Reference	A	A	8	Check Number or Transmission Control Number
NOTE: Transmission Control Number must also appe	ar on check.			
Payment Method Indicator	В	Α	1	<b>`K'</b> -Check Payment <b>`E'</b> -EFT Payment
EDI Master Number	C	N	9	Assigned by FedEx; not for shipping
Invoice Number	D	A	9	Invoice number for airbill/tracking #
Account Number	E	N	9	Bill-To Account Number
Tracking Number	F	A	12	Tracking number identifying shipment
Payment Amount	G	N	10	Size 7.2 (two decimal places)
NOTE: 'Payment Amount' cannot be a negative amou		umber', `Invoi	ce Number	', 'Package Tracking' and 'Payment
Amount' fields are required for non-pay/dispute proce Adjustment Reason Code	essing. <b>H</b>	A	2	
		<b>'37'</b> – Dimer positions 51		errect (Correct dimensions required in 1*15*35")
<b>`18'</b> – Not Company Bill		<b>'38'</b> – Servio 51-71. i.e.2		t (Correct service required in positions Priority)
<b>'19'</b> -Duplicate Tracking Number (Please check ship date and commerce type)		<b>'40'</b> Addres	s Correctio	n Surcharge Invalid
<b>'21'</b> -Rebill Other Account (Acct number required in positions 51-71)		<b>'51'</b> – Delive	ery Area Su	ırcharges (DAS) Applied in Error
<b>'22'</b> – Weight Error (Correct weight required in positions 51-71)		<b>`52'</b> – Delive	ery Area Su	urcharges (DAS) Incorrectly Calculated
		<b>`53′</b> – Pickuj	Fees or V	Veekly On-Call Fees – Not Requested
<b>'30'</b> Saturday Delivery/Pick Up Surcharge Invalid				ously Sent (Original check number & date 1-71 i.e. CK123456 04/25/07)
<b>'34'</b> – Declared Value Incorrect (Correct declared value required in positions 51-71)	ie	request will	return the	uested (an inquiry, not a dispute). This Balance Due on the transaction in the the resolution/response file
<b>NOTE</b> : * Code <b>`H2'</b> is to be used for Payment Previous duplicate billing, partial balances or any other adjustr			not use cod	le ' <b>H2'</b> to dispute items in process,
Adjustment Amount	I	N :	10	Size 7.2 (two decimal places)
Adjustment Description	J	<b>A</b> :		Rebill account number if using code '21' Correct weight if using code '22' Correct declared value if using code '34' Correct dimensions if using code '37' Correct service if using code '38' Original check number & date if using
EFT Settlement Date	K	N S		code <b>`H2′</b> Provide settlement date if paying via

## **ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS**

ADJUSTMENT REASON CODES (Used in the 'Adjustment Reason Code' field - positions 40-41)

Code	Description	Explanation of Code
Note:	Incorrect Pricing or Discount	Contact for FedEx Sales Executive; not disputable by EDI.
18	Billed to Company in Error	Tracking number was billed as the recipient or third party without authorization. Company billed in error as the shipping account.
19	Duplicate Billing	Tracking number was billed twice for the same charges.
<b>NOTE</b> billing		s, duty and tax billings and ground return shipment billings are not duplicate
NOTE	: Duplicate information should not be proces	ssed as duplicate billing.
21	Rebill to Another Account	Code should be used when requesting billing away from the shipping party such as to the recipient or third party. A valid FedEx account number must be entered in the 'Adjustment Description' field (positions 51-71) when using this code.
22	Weight Error	Tracking number was billed using the incorrect weight. The correct weight must be entered in the 'Adjustment Description' field (positions 51-71 when using this code. Ex: 1 lbs. vs. 10 lbs.
30	Saturday Surcharge Invalid	Saturday delivery or Pick up surcharge invalid
34	Declared Value Incorrect	Tracking number was billed using the incorrect declared value. The correct declared valued per your records must be entered in the 'Adjustment Description' field (positions 51-71) when using this code.
37	Dimensions Incorrect	Tracking number was billed using incorrect dims, or billed using the incorrect dimensional weight. The correct dimensions per your records must be entered in the 'NTE02' segment when using this code. Ex: 11x15x35.
38	Service Incorrect	Tracking number was billed using the incorrect service type. The correct service per your records must be entered in the 'NTE02' segment whe using this code. Ex: SO vs. PL.
40	Address Correction Surcharge Invalid	Address Correction Surcharge Invalid

# **ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)**

ADJUSTMENT REASON CODES (Used in the 'Adjustment Reason Code' field - positions 40-41)

Code	Description	Explanation of Code
51	Delivery Area Surcharges (DAS) Applied in Error	Code should only be used when Delivery Area Surcharges have been applied in error.
52	Delivery Area Surcharges (DAS) Incorrectly Calculated	Code should only be used when Delivery Area Surcharges have been calculated incorrectly.
53	Pickup Fees or Weekly On-Call Fees - Not Requested	Code should only be used when Pickup Fees or Weekly On-Call Fees have been applied in error.
H2	Payment Previously Sent	Code should only be used to inform FedEx that payment has been previously sent. Check number, check date and reference number of previous payment must be entered in the 'Adjustment Description' field (positions 51-71) when using this code.
PD*	Balance Due Requested (an inquiry, not a dispute)	This request will return the Balance Due on the transaction in the Amount Due field on the DW1 NONPAY record (positions 74-88).

## **ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)**

**COMMON ABBREVIATIONS** (Used in the 'Adjustment Description' field positions 51-70)

The 'Adjustment Description' field is limited to 21 characters on the FedEx side. A list of common abbreviations is being provided to assist in the entering of comments and conveying messages.

Abbreviation	Description
#	Number
3rd	Third Party
A/C	Address Correction
AB	Tracking
ACCT	Account
ADJ	Adjustment
ADR	Address
AE	Account Executive
AGT	Agent
AH	Additional Handling
CC	Credit Card
CK	Check
CNTL	Control
COD	Cash On Delivery
CONS	Consignee
CR	Credit
CTG	Call Tag
D&T	Duty & Tax
D/O	Drop Off
DAS	Delivery Area Surcharge
DB	Debit
DEL	Delivery
DIM	Dimensions
DIS	Discount
DN	Denial
DOC	Document
DOM	Domestic
DSP	Dispute
DTE	Date
DUP	Duplicate
DV	Declared Value
EIA	Electronic Invoice Adjustments
ERS	Electronic Revenue Support
ES	Economy Service
EXP	Express
FSU	Fuel Surcharge
GRND	Ground
HAZ	Hazardous
INFO	Information

# **ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)**COMMON ABBREVIATIONS (Used in the 'Adjustment Description' field positions 51-70)

Abbreviation	Description
INQ	Incorrect Quantity
INS	Incorrect Service
INT'L	International
INV	Invoice
INW	Incorrect Weight
LB	Pound
LTE	Late
MSC	Miscellaneous
O/C	On Call
OT	On Time
ovs	Oversize
P/U	Pick Up
PKG	Package
PO	Priority Overnight
PTY	Party
PYMNT	Payment
RB	Rebill
RECIP	Recipient
REF	Reference
REP	Representative
REQ	Request
RESI	Residential
RF	Refund
RTN	Return
SDR	Saturday Delivery
SHPMNT	Shipment
SHPR	Shipper
SIG	Signature
SPU	Saturday Pick Up
SVC	Service
WKLY	Weekly
WT	Weight
XS	Express Service

### **ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)**

#### SUGGESTIONS FOR WHEN TO CONTACT YOUR EIA REPRESENTATIVE

**NOTE**: If you do not know who your EIA representative is, contact your ERS Analyst for assistance. Refer to the 'Resources' section.

- Prior to the submittal of an exceptionally large invoice adjustment (EIA) file.
- Prior to the submittal of an EIA file for problems or adjustment reasons you have not previously been experiencing.
- Anytime you may need to address an issue or problems not previously discussed with your EIA representative.
- When billing disputes still exist after the return of a resolution file.
- Anytime information is needed about invoice adjustment procedures or concerns.
- If you have not received your EIA response files within 5 business days.

#### **BREAKDOWN OF EIA FILES WITH OVER 10,000 ADJUSTMENT REQUESTS**

EIA files containing 10,000 or more adjustment requests will be separated into smaller files of 5,000 on the FedEx side, and the resolution files will return in the smaller files. The assigned EIA control number will remain the same except for the last digit which will change to an alpha or numeric character (A through Z, or 1, 2, 3...).

#### Example:

EIA control number EAST0123 is sent with 17,123 adjustment requests. The file will be separated into smaller files and the resolution files will return as shown below:

Control Number	Adjustment Line Items
EAST0123	5,000
EAST012A	5,000
EAST012B	5,000
EAST012C	2,123

Total of 4 Files Total 17,123 Adjustment Requests

## **ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)**

#### **EIA FILE CYCLE TIME**

EIA files transmitted and received in FedEx net prior to 2:00 PM CST will download in the Electronic Invoice Adjustment system the same day. Files received after 2:00 PM CST will download in the Electronic Invoice Adjustment system the next business day.

#### **EXPRESS MONEY BACK GUARANTEE**

Accounts established on EDI after August 11, 2001 must utilize fedex.com or the IVR (Interactive Voice Response) system for Money Back Guarantee adjustment requests. Money Back Guarantee adjustment requests may not be submitted through the Electronic Invoice Adjustment process. Please refer to the FedEx Service Guide.

#### **GROUND MONEY BACK GUARANTEE**

Ground Money Back Guarantee adjustment requests may not be sent through the Electronic Invoice Adjustment process. Ground Money Back Guarantee includes requests for late delivery, proof of delivery, and packages not shipped. Please refer to the **FedEx Service Guide**.

# **TABLES**

## TABLE 1—INVOICE MESSAGE CODES

(Used in Header INVOICE Record, positions (127–141)

# **FOR FUTURE USE**

TABLE 2—SERVICE BASE CODES (Used in Detail AIRBILL Record, positions 57–58)

Code	Description
00	Master Tracking Number/FedEx International Direct Distribution®
01	FedEx Priority Overnight® FedEx International Priority®
03	FedEx 2Day®
04	FedEx International Economy® (Money back guarantee)
05	FedEx International Economy® (No Money back guarantee)
06	FedEx Standard Overnight®
17	FedEx First Overnight® FedEx International First®
18	FedEx International Priority Direct Distribution®
20	Non-US: FedEx Economy® Intra-US: FedEx Express Saver®
21	FedEx International Mail Service® - Premium®
NOTE: For	delivery commitments: <a href="http://fedex.com/us/services/intl/mailservice.html">http://fedex.com/us/services/intl/mailservice.html</a>
31	FedEx International Mail Service® - Standard
39	FedEx First Overnight®Freight
49	FedEx2Day®A.M.
57	FedEx Europe First - International Priority®
70	FedEx 1Day Freight®
	FedEx International Priority® Freight
80	FedEx 2Day Freight®
83	FedEx 3Day Freight®
84	FedEx International Priority Direct Distribution Freight®
NOTE: For	convice descriptions, http://fodey.com/us/convices/intl/priority/directdistr.html

NOTE: For service descriptions: http://fedex.com/us/services/intl/prioritydirectdistr.html

For countries served: <a href="http://fedex.com/us/services/intl/countriesserved.html">http://fedex.com/us/services/intl/countriesserved.html</a>

86	FedEx International Economy® Freight
87	FedEx Same Day®
88	FedEx Same Day City®
90	FedEx Home Delivery® (FedEx Ground Service)
92	FedEx Ground®
95	FedEx SmartPost®

**NOTE**: The above codes identify the type of service requested. The type of packaging is identified in Table 3. For further explanation of FedEx Services, refer to the current **FedEx Service Guide**.

**NOTE**: Delivery commitments for FedEx Express® U.S. service areas can be found at: <a href="http://www.fedex.com/us/services/us/commitments.html">http://www.fedex.com/us/services/us/commitments.html</a>

## **TABLE 3—SERVICE PACKAGING CODES**

## (Used in Detail AIRBILL Record, positions 59-60)

Code	Description
00	FedEx International Direct Distribution Packaging
01	Customer Packaging
02	FedEx Pak®
03	FedEx Box®
04	FedEx Tube®
06	FedEx Envelope®
08	FedEx Packet®
13	FedEx Small Box
15	FedEx 10kg Box
23	FedEx Medium Box
25	FedEx 25kg Box
33	FedEx Large Box
43	FedEx Extra-Large Box

**NOTE**: The above codes identify the type of packaging used. The type of service is identified in Table 2. For further descriptions of packaging, refer to the current **FedEx Service Guide**.

## **TABLE 4— TRACKING NUMBER MESSAGE CODES**

(Used in Detail AIRBILL Record, positions 182–206 & Detail AIRBILLMSG Record, positions 45-49)

Code	Description
10001	The Delivery commitment for FedEx 2Day to residences (including home offices) is 7 P.M. the second business day for A1, A2, A3, A4, A5, A6, AA, AM, PM and RM service areas.
10002	The Delivery commitment for FedEx 2Day to residences (including home offices) is 7 P.M. the third business day for AT, O2, and O3 service areas.
10026	Dimensional weight was applied. (Applicable for Int'l Express transportation shipments, US and non-US.)
10077	Customer is liable to account for the VAT Art. 44 and 196 of the EU VAT Code.
10081	Customer is liable for VAT.
10082	Not subject to invoicing country VAT.
13028	FedEx International Direct Distribution Shipment; charges are for transportation within the U.S.
30002	100% BTW vrijstelling, Minist. besi. E.T. 56000/H/525 dd 18/09/02 (EU parliamentary exemption).
37005	Average Per Package weight minimum applied on the shipment. (US Domestic Express)
40001	VAT Exempt according to Article 15.13 of the Sixth Directive.
40002	VAT Exempt according to Article 14(i) of the Sixth Directive.
40003	Exemption in application of relief regime for authorized exporters.
40004	Reverse charge (Article 28b (C) of the Sixth Directive).
40005	Reverse charge (Article 28 ter (C) of the Sixth Directive).
40006	VAT Exempt according to Article 15 (10) of the Sixth Directive.
40007	No VAT applied - out of the scope of EU VAT.
40008	VAT Percentage Rate - see DC4 record; positions 50-74. Applies to the European Union.
40009	Exempt according to article 15, 9 of Sixth Directive
41001	Copied Label: Multiple packages were shipped using the same label/tracking number; the total weight and number of packages for the shipment are reflected in the invoice amount. For future reference, a unique FedEx label/tracking number must be used for each package in the shipment. NOTE: This message is applicable to Intra-US Express shipments only.
43001	Minimum billable weight was applied. (Applicable for US Domestic and US Export Express services.)
44001	Dimensional weight was applied. (Applicable for Int'l Express transportation shipments, US and non-US.)
47007	Return Shipment (using a FedEx Return Solution; see fedex.com for more)

## TABLE 5—MISCELLANEOUS DESCRIPTION CODES

(Ground Shipments only - Used in Detail AIRBILL Record, positions 226-234)

Code	Description
180	Multiweight Shipment
181	Package identified as Oversized or requires Additional Handling by FedEx Ground.
182	Due to equipment malfunction, this package was not weighed. The weight shown is that of the average package from previous invoice cycle.
184	Extra services rated out of week or cycle.
185	Net charge represents minimum package charge for this parcel.
186	Unique package but duplicate barcode used.
187	Reflects rural surcharge.
188	Replacement barcode package number assigned to your account.
189	Call tag confirmation numbers are identified in the field titled 'Customer P.O. Number' ('DE1' record, positions $142-166$ ).
190	Oversized > 84" Combined Length and Girth (30 lb. bump-up with no surcharge).
191	Customer enrolled in 'File for Discount' Program.
192	Oversize > 108" Combined Length and Girth (50 lb. bump-up with no surcharge).
193	Oversize > 108" in Length (90 lb. bump-up with surcharge).
194	Oversize > 130" Combined Length and Girth (90 lb. bump-up with surcharge).
195	Performance Pricing Shipment.
196	Oversize > 165" Combined Length and Girth (90 lb. bump-up with surcharge).
197	This shipment was undeliverable. The charges shown here represent the shipping costs for returning the shipment to the shipper.
198	These are the remaining charges from a rebilled shipment that can only be billed to the shipper.
200	FedEx has audited for actual weight and/or dimensional weight. This charge is the difference between rated and actual weight.

Code	Description
015	Ground, Direct Signature Required, Prepaid, Domestic
016	Ground, COD, Prepaid, Domestic
017	Ground, ECOD, Prepaid, Domestic
018	Ground, PRP, Prepaid, Domestic
019	Ground, Prepaid, Domestic
020	Ground, Direct Signature Required, Collect, Domestic
021	Ground, Collect, Domestic
022	International Ground, Direct Signature Required, Prepaid
023	International Ground, COD, Prepaid
025	International Ground, PRP, Prepaid
026	International Ground, Prepaid
027	International Ground, Direct Signature Required, Collect
028	International Ground, Collect
131	Ground, 3rd Party, Return Print Label
132	Ground, 3rd Party, Net Return, Direct Signature Required
133	Ground, 3rd Party, Return, Print Label, Direct Signature Required
135	International Ground, 3rd Party, Return, Printed Label
136	Ground, Prepaid, Return Email Label
137	Ground, Prepaid, Return, Printed Label
138	Ground, Prepaid, Return Email Label, Direct Signature Required
139	Ground, Prepaid, Return, Print Label, Direct Signature Required
140	Ground, 3rd Party, Return Manager Online Label
141	International Ground, Prepaid, Return, Printed Label
142	Ground, Prepaid, Call Tag, Residential-Pickup
143	Ground, Prepaid, Call Tag, Business-Pickup
150	Ground, Indirect Signature Required, Prepaid, Domestic
151	Ground, Adult Signature Required, Prepaid, Domestic
152	Ground, Indirect Signature Required, Collect, Domestic
153	Ground, Adult Signature Required, Collect, Domestic
154	Ground, Adult Signature Required, COD, Prepaid, Domestic
155	Ground, Adult Signature Required, ECOD, Prepaid, Domestic
156	Ground, Adult Signature Required, Guaranteed Funds COD, Prepaid, Domestic

Code	Description
	<u> </u>
157	Ground, Adult Signature Required, Currency COD, Prepaid, Domestic
158	Ground, 3rd Party Billing, Adult Signature Required, Domestic
159	Ground, 3rd Party Billing, Indirect Signature Required, Domestic
160	Ground, Bill Recipient, Adult Signature Required, Domestic
161	Ground, Bill Recipient, Indirect Signature Required, Domestic
162	Ground, 3rd Party Billing, Adult Signature Required, COD, Domestic
163	Ground, 3rd Party Billing, Adult Signature Required, ECOD, Domestic
164	Ground, 3rd Party Billing, Adult Signature Required, Currency COD, Domestic
165	Ground, 3rd Party Billing, Adult Signature Required, Guaranteed Funds COD, Domestic
166	Ground, Prepaid, Guaranteed Funds, ECOD, Adult Signature Required, Domestic
167	Ground, Prepaid, Currency, ECOD, Adult Signature Required, Domestic
168	Ground, 3rd Party Billing, Guaranteed Funds, ECOD, Adult Signature Required, Domest
169	Ground, 3rd Party Billing, Currency, ECOD, Adult Signature Required, Domestic
200	International Ground, Prepaid, Indirect Signature Required
201	International Ground, 3rd Party, Indirect Signature Required
202	International Ground, Collect, Indirect Signature Required
203	International Ground, Bill Recipient, Indirect Signature Required
211	Ground, Prepaid, Return Manager Online Label, Adult Signature Required
300	Ground, Prepaid, Hazmat, PRP
301	Ground, Prepaid, ORMD, PRP
302	Ground, Prepaid, Hazmat, Direct Signature Required
303	Ground, Prepaid, ORMD
304	Ground, Prepaid, ORMD, Indirect Signature Required
305	Ground, Prepaid, ORMD, Direct Signature Required
306	Ground, Prepaid, Hazmat, Adult Signature Required
307	Ground, Prepaid, ORMD, Adult Signature Required
308	Ground, 3rd Party, Hazmat, Adult Signature Required
309	Ground, 3rd Party, ORMD, Adult Signature Required
310	Ground, 3rd Party, Hazmat, Direct Signature Required
311	Ground, 3rd Party, ORMD
312	Ground, 3rd Party, ORMD, Indirect Signature Required

Code	Description
313	Ground, 3rd Party, ORMD, Direct Signature Required
314	Ground, Collect, Hazmat, Direct Signature Required
315	Ground, Collect, ORMD
316	Ground, Collect, ORMD, Indirect Signature Required
317	Ground, Collect, ORMD, Direct Signature Required
318	Ground, Prepaid, Hazmat, ECOD
319	Ground, Prepaid, Hazmat, Currency ECOD
320	Ground, Prepaid, Hazmat, Guaranteed Funds ECOD
321	Ground, Prepaid, ORMD, ECOD
322	Ground, Prepaid, ORMD, Currency ECOD
323	Ground, Prepaid, ORMD, Guaranteed Funds ECOD
324	Ground, 3rd Party, Hazmat, ECOD
325	Ground, Collect, Hazmat, Adult Signature Required
326	Ground, Collect, ORMD, Adult Signature Required
327	Ground, 3rd Party, ORMD, ECOD
330	Ground, Prepaid, Hazmat, COD
331	Ground, Prepaid, Hazmat, Currency COD
332	Ground, Prepaid, Hazmat, Guaranteed Funds COD
333	Ground, Prepaid, ORMD, COD
334	Ground, Prepaid, ORMD, Currency COD
335	Ground, Prepaid, ORMD, Guaranteed Funds COD
336	Ground, 3rd Party, Hazmat, COD
339	Ground, 3rd Party, ORMD, COD
340	Ground, Bill Recipient, Hazmat, Direct Signature Required
341	Ground, Bill Recipient, Hazmat, Adult Signature Required
342	Ground, Bill Recipient, ORMD
343	Ground, Bill Recipient, ORMD, Adult Signature Required
344	Ground, Bill Recipient, ORMD, Indirect Signature Required
345	Ground, Bill Recipient, ORMD, Direct Signature Required
346	Ground, 3rd Party, Hazmat, Currency ECOD
347	Ground, 3rd Party, Hazmat, Guaranteed Funds ECOD

Code	Description
348	Ground, 3rd Party, ORMD, Currency ECOD
349	Ground, 3rd Party, ORMD, Guaranteed Funds ECOD
350	Ground, 3rd Party, Return, Print Label
351	Ground, Prepaid, Return Manager, Online Label, Hold At Location
352	Ground, Prepaid, Return Manager, Print Label
353	Ground, 3rd Party, Return Manager, Online Label, Hold At Location
354	Ground, 3rd Party, Return Manager, Adult Signature Required, Hold At Location
355	Ground, Prepaid, Return Manager Printed Label, Adult Signature Required, Hold At Location
356	Ground, 3rd Party, Return Manager Online Label, Adult Signature Required, Hold At Location
357	Ground, Prepaid, Return Manager Online Label, Adult Signature Required, Hold At Location
358	Ground, Prepaid, Hold At Location
359	Ground, 3rd Party, Hold At Location
360	Ground, Recipient, Hold At Location
361	Ground, Prepaid, Adult Signature Required, Hold At Location
362	Ground, 3rd Party, Adult Signature Required, Hold At Location
363	Ground, Bill Recipient, Adult Signature Required, Hold At Location
368	Ground, Prepaid, Hazmat, ECOD, Adult Signature Required
369	Ground, Prepaid, Hazmat, Currency ECOD, Adult Signature Required
370	Ground, Prepaid, Hazmat, Guaranteed Funds ECOD, Adult Signature Required
371	Ground, Prepaid, ORMD, Currency ECOD, Adult Signature Required
372	Ground, Prepaid, ORMD, Guaranteed Funds ECOD, Adult Signature Required
373	Ground, Prepaid, Hazmat, COD, Adult Signature Required
374	Ground, Prepaid, Hazmat, Currency COD, Adult Signature Required
375	Ground, Prepaid, Hazmat, Guaranteed Funds COD, Adult Signature Required
376	Ground, Prepaid, ORMD, COD, Adult Signature Required
377	Ground, Prepaid, ORMD, Currency COD, Adult Signature Required
378	Ground, Prepaid, ORMD, Guaranteed Funds COD, Adult Signature Required
379	Ground, 3rd Party, Hazmat, COD, Adult Signature Required
380	Ground, 3rd Party, ORMD, COD, Adult Signature Required
381	Ground, 3rd Party, Hazmat, ECOD, Adult Signature Required
382	Ground, 3rd Party, ORMD, ECOD, Adult Signature Required
383	Ground, 3rd Party, Hazmat, Currency ECOD, Adult Signature Required
384	Ground, 3rd Party, Hazmat, Guaranteed Funds ECOD, Adult Signature Required
385	Ground, 3rd Party, ORMD, Currency ECOD, Adult Signature Required

Code	Description
386	Ground, 3rd Party, ORMD, Guaranteed Funds ECOD, Adult Signature Required
387	Ground, 3rd Party, Hazmat, Currency COD, Adult Signature Required
388	Ground, 3rd Party, Hazmat, Guaranteed Funds COD, Adult Signature Required
389	Ground, 3rd Party, ORMD, Currency COD, Adult Signature Required
390	Ground, 3rd Party, ORMD, Guaranteed Funds COD, Adult Signature Required
391	Ground, Prepaid, ORMD, ECOD, Adult Signature Required
408	Ground, Guaranteed Funds COD, Prepaid, Domestic
409	Ground, Currency COD, Prepaid, Domestic
414	Direct Signature, PRP, Prepaid
417	Ground, 3 <sup>rd</sup> Party Billing, Domestic
418	Ground, 3 <sup>rd</sup> Party Billing, Direct Signature Required, Domestic
419	Ground, 3 <sup>rd</sup> Party Billing, COD, Domestic
420	Ground, 3 <sup>rd</sup> Party Billing, Guaranteed Funds COD, Domestic
421	Ground, 3 <sup>rd</sup> Party Billing, Currency COD, Domestic
<b>422</b>	Ground, Bill Recipient, Domestic
<b>423</b>	Ground, Bill Recipient, Direct Signature Required, Domestic
129	Ground, 3 <sup>rd</sup> Party Billing, ECOD, Domestic
439	Ground, Prepaid, Guaranteed Funds, ECOD, Domestic
140	Ground, Prepaid, Currency, ECOD, Domestic
443	Ground, 3 <sup>rd</sup> Party Billing, Guaranteed Funds, ECOD, Domestic
444	Ground, 3 <sup>rd</sup> Party Billing, Currency, ECOD, Domestic
478	International Ground, Prepaid, Guaranteed Funds, COD
<b>479</b>	International Ground, Prepaid, Currency, COD
487	International Ground, 3 <sup>rd</sup> Party Billing
488	International Ground, 3 <sup>rd</sup> Party Billing, Direct Signature Required
489	International Ground, 3 <sup>rd</sup> Party Billing, COD
490	International Ground, 3 <sup>rd</sup> Party Billing, Guaranteed Funds, COD
491	International Ground, 3 <sup>rd</sup> Party Billing, Currency, COD
<b>492</b>	International Ground, Bill Recipient
493	International Ground, Bill Recipient, Direct Signature Required
<b>194</b>	International Ground, Prepaid, Return, Print Label, Direct Signature Required
495	International Ground, 3 <sup>rd</sup> Party, Return, Print Label, Direct Signature Required
505	International Ground Direct Dist PRP, Prepaid
700	Home Delivery, Bill Recipient, ORMD, Evening, Direct Signature Required

Code	Description
703	Home Delivery, Bill Recipient, ORMD, Appointment, Adult Signature Required
704	Home Delivery, Prepaid, ORMD, Appointment, Adult Signature Required
701	Home Delivery, Bill Recipient, ORMD, Evening, Adult Signature Required
702	Home Delivery, Bill Recipient, ORMD, Appointment
705	Home Delivery, Prepaid, ORMD, Date Certain, Adult Signature Required
706	Home Delivery, Prepaid, ORMD, Evening, Adult Signature Required
707	Home Delivery, 3rd Party, ORMD, Adult Signature Required
708	Home Delivery, 3rd Party, ORMD, Date Certain
709	Home Delivery, 3rd Party, ORMD, Date Certain, Indirect Signature Required
710	Home Delivery, 3rd Party, ORMD, Date Certain, Direct Signature Required
711	Home Delivery, 3rd Party, ORMD, Date Certain, Adult Signature Required
712	Home Delivery, 3rd Party, ORMD, Evening
713	Home Delivery, 3rd Party, ORMD, Evening, Indirect Signature Required
714	Home Delivery, 3rd Party, ORMD, Evening, Direct Signature Required
715	Home Delivery, 3rd Party, ORMD, Evening, Adult Signature Required
716	Home Delivery, 3rd Party, ORMD, Appointment, Adult Signature Required
800	Home Delivery, Direct Signature Required, Prepaid
801	Home Delivery, Prepaid, ORMD
802	Home Delivery, Prepaid, ORMD, Indirect Signature Required
803	Home Delivery, Prepaid, ORMD, Direct Signature Required
804	Home Delivery, Prepaid
805	Home Delivery, Prepaid, ORMD, Date Certain
806	Home Delivery, Prepaid, ORMD, Date Certain, Indirect Signature Required
807	Home Delivery, Prepaid, ORMD, Date Certain, Direct Signature Required
809	Home Delivery, Prepaid, ORMD, Evening
810	Home Delivery, Evening, Direct Signature Required, Prepaid
814	Home Delivery, Evening, Prepaid
820	Home Delivery, Date Certain, Direct Signature Required, Prepaid
822	Home Delivery, Prepaid, ORMD, Evening, Indirect Signature Required
823	Home Delivery, Prepaid, ORMD, Evening, Direct Signature Required
824	Home Delivery, Date Certain, Prepaid
825	Home Delivery, Prepaid, ORMD, Appointment

Code	Description
826	Home Delivery, Bill Recipient, ORMD
827	Home Delivery, Bill Recipient, ORMD, Indirect Signature Required
829	Home Delivery, Bill Recipient, ORMD, Direct Signature Required
831	Home Delivery, Prepaid, ORMD, Adult Signature Required
832	Home Delivery, Bill Recipient, ORMD, Adult Signature Required
833	Home Delivery, Bill Recipient, ORMD, Date Certain
834	Home Delivery, Appointment Delivery, Prepaid
836	Home Delivery, 3rd Party, Return Manager Printed Label
841	Home Delivery, Bill Recipient, ORMD, Date Certain, Indirect Signature Required
842	Home Delivery, Prepaid, Return Manager Printed Label
847	Home Delivery, 3rd Party, Return Manager Online Label
848	Home Delivery, Prepaid, Return Manager Online Label
849	Home Delivery, Bill Recipient, ORMD, Date Certain, Direct Signature Required
850	Home Delivery, 3rd Party Billing
851	Home Delivery, 3rd Party Billing, Direct Signature Required
853	Home Delivery, 3rd Party Billing, Evening
854	Home Delivery, 3rd Party Billing, Evening, Direct Signature Required
856	Home Delivery, 3rd Party Billing, Date Certain
857	Home Delivery, 3rd Party Billing, Date Certain, Direct Signature Required
859	Home Delivery, 3rd Party Billing, Appointment Delivery
861	Home Delivery, Prepaid, Evening, Indirect Signature Required
862	Home Delivery, Prepaid, Date Certain, Indirect Signature Required
863	Home Delivery, 3rd Party Billing, Indirect Signature Required
864	Home Delivery, 3rd Party Billing, Evening, Indirect Signature Required
865	Home Delivery, 3rd Party Billing, Date Certain, Indirect Signature Required
866	Home Delivery, Bill Recipient, Indirect Signature Required
867	Home Delivery, Bill Recipient, Evening, Indirect Signature Required
868	Home Delivery, Bill Recipient, Date Certain, Indirect Signature Required
869	Home Delivery, Bill Recipient
870	Home Delivery, Bill Recipient, Direct Signature Required
872	Home Delivery, Bill Recipient, Evening

Code	Description
873	Home Delivery, Bill Recipient, Evening, Direct Signature Required
875	Home Delivery, Bill Recipient, Date Certain
876	Home Delivery, Bill Recipient, Date Certain, Direct Signature Required
878	Home Delivery, Bill Recipient, Appointment Delivery
880	Home Delivery, Bill Recipient, ORMD, Date Certain, Adult Signature Required
881	Home Delivery, 3rd Party, ORMD
882	Home Delivery, 3rd Party, ORMD, Indirect Signature Required
883	Home Delivery, Adult Signature Required, Prepaid
884	Home Delivery, Evening, Adult Signature Required, Prepaid
885	Home Delivery, Date Certain, Adult Signature Required, Prepaid
886	Home Delivery, Appointment Delivery, Adult Signature Required, Prepaid
887	Home Delivery, 3rd Party Billing, Adult Signature Required
888	Home Delivery, 3rd Party Billing, Evening, Adult Signature Required
889	Home Delivery, 3rd Party Billing, Date Certain, Adult Signature Required
890	Home Delivery, 3rd Party Billing, Appointment Delivery, Adult Signature Required
891	Home Delivery, Bill Recipient, Adult Signature Required
892	Home Delivery, Bill Recipient, Evening, Adult Signature Required
893	Home Delivery, Bill Recipient, Date Certain, Adult Signature Required
894	Home Delivery, Bill Recipient, Appointment Delivery, Adult Signature Required
895	Home Delivery, Prepaid, Indirect Signature Required
896	Home Delivery, 3rd Party, ORMD, Direct Signature Required
897	Home Delivery, Bill Recipient, ORMD, Evening
898	Home Delivery, Bill Recipient, ORMD, Evening, Indirect Signature Required
899	Home Delivery, 3rd Party, ORMD, Appointment
900	Consolidated Returns, 3rd Party, Item
913	FedEx SmartPost 1-70 lbs.
914	FedEx SmartPost 1-16 oz.
915	FedEx SmartPost Bound Printed Matter
916	FedEx SmartPost Media
918	FedEx SmartPost US Returns

## **TABLE 7-DELIVERY EXCEPTION CODES**

(Used in Detail DELIVERY Record, positions 54-56 and 105-106)

Code	Description
01	Missed Delivery
02	Package Delivered To Recipient Address - Release Authorized
03	* Incorrect Recipient Address/Unable to Locate
04	Delivered to Address Other Than Recipient
05	* Customer Security Delay
07	* Shipment Refused by Recipient
08	* Business Closed or Adult Recipient Unavailable - Delivery Not Completed
09	* Damaged, Delivery Completed
10	* Package Damaged/Delivery Not Completed
11	* COD Delivery
13	Other
14	* Undeliverable Package
15	* Business Closed Due to Strike
16	* Payment Received
17	* Customer Requested Future Delivery
20	* Restricted Articles/Commodity Unacceptable
21	* Late Plane
22	* Origin Overlooked Package
23	* Package Received After Aircraft Departure
24	* Customer Delayed Delivery
29	* Hold Changed to Deliver at Customer's Request
31	Arrived After Courier's Dispatch
32	Late Shuttle
34	* Destroyed at Customer's Request
42	* Holiday/Business Closed
45	* Missort
49	* Out of FedEx Service Area/Cartage Agent
50	* Improper/Missing Regulatory Paperwork
52	* Package Cleared After Aircraft Departure
55	* Held by Customs/Regulatory Agency
58	* Unable to Contact Recipient for Broker
59	* Hold at Location for Recipient Pickup
60	* Still in Bond Cage
63	* Package Held by Tax Authorities
64	* Non-FedEx Clearance/Paperwork Available
67	* Released to Agent < Commit Day

<sup>\*</sup>Exceptions marked by an asterisk (\*) invalidate the Money-Back Guarantee policy as stipulated in the FedEx Service Guide.

Transactions indicating any of these exception codes will not be accepted by FedEx Revenue Services as a valid credit/refund request for late delivery.

### **TABLE 7—DELIVERY EXCEPTION CODES (cont.)**

(Used in Detail DELIVERY Record, positions 54-56 and 105-106)

Description
In Country Transit
* Non-FedEx Clearance
* International Delay
Regulatory Clearance Delay
* FEC Broker Customs Entry
* City/Country Not in Service Area
* Delayed Beyond FedEx Control (Weather, Civil Strife, etc.)
Mechanical Delay
* Missing Commercial Invoice
* Package Exceeds Service Limits
* Held for Payment
* POD/Exception Delivery
* Incident/Accident/Possible Delay
* Airport Closed/Possible Delay
* REV Only - Air bill Shipment
* Aircraft Delay in Flight
* REV Only - Automated Shipment
* Civil Unrest/Possible Delay
* Unable to Locate Recipient - Bad Address
Late to Destination
Late to Hub
Late to Ramp
* State of Emergency/Possible Delay
* Weather Delay—Earthquake
* Weather Delay—Forest Fire
* Weather Delay—Fog
* Weather Delay—Flooding
* Customer Requested Package Held At Destination
* Held Package
Late to Ramp
Hold at Location Applied After Commitment
* Weather Delay—Hurricane
Hold At Location
* Weather Delay—High Winds
* Changed to Hold at Customer's Request

<sup>\*</sup> Exceptions marked by an asterisk (\*) invalidate the Money-Back Guarantee policy as stipulated in the **FedEx Service Guide**. Transactions indicating any of these exception codes will not be accepted by FedEx Revenue Services as a valid credit/refund request for late delivery.

# TABLE 7—DELIVERY EXCEPTION CODES (cont.) (Used in Detail DELIVERY Record, positions 54–56 and 105-106)

Code	* Description
HZ	* Customer Requested Package Held at Destination
IC	* Weather Delay—Ice
ID	* Late To Destination
LA	Late Arrival
LD	* Local Delay
M	Missort—No Problem
M1	* Missort—Customer Used Invalid Power ship URSA
M2	* Missort—Customer Used Incorrect Address
MK	* MDE - CDE Only, Hold Due to Customs Documentation
MR	*MDE/CDE Shipment with Multiple REV Type Scans
MS	* Weather Delay—Mud Slides
MU	Missort
MZ	Missort
ND	* No Destination Scans
MZ	Late
NP	* Pick Up Only - Package Possibly at Origin
NQ	* Pick Up or REV Only - Package Possibly at Origin
NU	* Missing POD - Unknown Status
ОН	Late to Hub
OI	Late to Destination
P	* Regulatory Clearance Delay
PR	Pickup/REV Only

<sup>\*</sup> Exceptions marked by an asterisk (\*) invalidate the Money-Back Guarantee policy as stipulated in the FedEx Service Guide. Transactions indicating any of these exception codes will not be accepted by FedEx Revenue Services as a valid credit/refund request for late delivery.

# TABLE 7—DELIVERY EXCEPTION CODES (cont.) (Used in Detail DELIVERY Record, positions 54–56 and 105-106)

Code	Description
SD	* SDR, REV, No SDR PUP, Shared
SN	* Weather Delay—Snow
ST	* Local Strike/International
TD	* Temporary Local Delay
TF	Missort
ТН	Missort
TN	* Weather Delay—Tornado
TS	* Weather Delay—Thunderstorm
TY	* Weather Delay—Typhoon
VC	* Weather Delay—Volcano
PU	Pickup Only
RH	* Shipment Held For Recipient Pickup
RV	Missort

<sup>\*</sup> Exceptions marked by an asterisk (\*) invalidate the Money-Back Guarantee policy as stipulated in the FedEx Service Guide. Transactions indicating any of these exception codes will not be accepted by FedEx Revenue Services as a valid credit/refund request for late delivery.

#### **TABLE 8-DELIVERY SCHEDULE CODES**

(Used in Detail DELIVERY Record, positions 103-104)

Code	Description
0#	No commitment (numeric `0', not alphabetic)
2R	Residential Delivery
3R	Residential Delivery
A1	Primary Service Area
A2	Primary Service Area
А3	Primary Service Area
<b>A4</b>	Primary Service Area
<b>A4</b>	Primary Service Area
A5	Primary Service Area
<b>A6</b>	Primary Service Area
AM	Primary Service Area
AT	Primary Service Area
Н0	Freight Service Area
H1	Freight Service Area
H2	Freight Service Area
Н3	Freight Service Area
H4	Freight Service Area
H5	Freight Service Area
Н6	Freight Service Area
H7	Freight Service Area
NS	Destination zip code not served
01	Delivery by cartage agent (alphabetic 'O', not numeric zero)
02	Delivery by cartage agent (alphabetic 'O', not numeric zero)
03	Delivery by cartage agent (alphabetic 'O', not numeric zero)
PM	Primary Service Area
РО	P. O. Box zip code; delivery schedule unavailable
RM	Remote Primary Service Area
ZZ	Mutually Defined

**NOTE**: This field applies to Intra-U.S. shipments only. For programming purposes, refer to the current **FedEx Service Guide** as the official source for delivery schedules, service codes, and code explanations.

TABLE 9— CHARGE CODES (Used in the DF1 CHARGE Record, positions 101-103)

Code	Description
001	Declared Value Charge
002	Saturday Delivery Charge
003	Saturday Pickup Charge
004	No Account Number Used for Billing
005	Alaska or Hawaii (Metro delivery)
006	Alaska/Hawaii (Non-Metro delivery)
007	Recipient Address Correction Charge
800	Inaccessible Dangerous Goods
009	Other Charges
010	Fuel Surcharge
011	Pickup Charge
012	Accessible Dangerous Goods
013	Constant Surveillance Service Requested
014	Credit
015	POD Service Credit
016	Service Credit
017	Package Status Credit
018	Late Delivery
019	Incorrect Billing Account Number Charge
020	Invalid Bill Shipper Account Number Charge
021	C.O.D. Fee
022	Residential Delivery Surcharge (Express)
023	H3 Pickup Charge
024	H3 Delivery Charge
025	Inside Pickup Charge, Freight (Express)
026	Inside Delivery Charge, Freight (Express)
027	Residential Pickup Charge, Freight (Express)
028	Residential Delivery Charge, Freight (Express)
029	Delivery Reattempt Charge, Freight (Express)
030	Extra Labor Charge, Freight (Express)
031	Single Shipment Charge, Freight (Express)
032	Reconsignment Charge, Freight (Express

Code	Description
033	Mark and Tag Charge, Freight (Express)
034	Dry Ice
035	FedEx Corporation Audit Indicator
036	Hold at Station
037	Bundle Number
038	Week Day Delivery
039	Hold at Station Heavy Weight
040	Drop Off Discount
041	Overweight
042	Out of Pickup Area
043	Out of Delivery Area
044	Financial Document Option
045	Broker Selection Option
046	Cut Flowers
047	Argentina Broker Fee
048	Argentina Phito Fee
049	Argentina Inase Fee
050	Freight Charge
051	Currency Duty
052	Customs Duty
053	Rebill Duty
054	Customs Additional Duty
055	Rebill Customs Additional Duty
056	FedEx Additional Duty
057	Rebill FedEx Additional Duty
058	Currency VAT (Value Added Tax)
059	Original VAT (Value Added Tax)
060	Rebill VAT (Value Added Tax)
061	FedEx Additional VAT (Value Added Tax)
062	Rebill FedEx Additional VAT (Value Added Tax)
063	Puerto Rico Country Tax
064	Intangible Charge Duty

Code	Description
065	Section Charge Duty
066	Informal Charge Duty
067	Formal Charge Duty
068	HAWB Charge Duty
069	1/60th Charge Duty
070	Bond Fee Charge
071	TSUSA Charge Duty
072	Missing Document Charge Duty
073	Sum Additional Invoice Duty
074	Advancement Fee Duty
075	Government Document Charge Duty
076	Post Entry Service Duty
077	COMM Reimbursement Charge Duty
078	Duty Excise Charge
079	Additional Tax Administration Duty - Denmark
080	Additional Tax Administration Duty - Belgium
081	Additional Tax Administration Duty - Luxembourg
082	Additional Tax Administration Duty - Austria
083	Additional Tax Administration Duty - Switzerland
084	GST Singapore Duty
085	Marca Da Bolla
086	GST Tax Duty
087	Special Assessment Charge Duty
088	Customs Processing Fee Duty
089	1/1000 Charge Duty
090	Additional Tax Administration Duty - Korea
091	TVA Duty
092	Austrian Payor Duty
093	Antidumping Duty
094	Additional Tax Administration Duty – France
095	Additional Tax Administration Duty - Italy
096	Taiwan VAT

Code	Description
097	Intangible Charge VAT
098	Section Charge VAT
099	Informal Charge VAT
100	Formal Charge VAT
101	HAWB Charge VAT
102	1/60th Charge VAT
103	Bond Fee Charge
104	TSUSA Charge VAT
105	Missing Document Charge VAT
106	Sum Additional Invoice VAT
107	Advancement Fee VAT
108	Government Document Charge VAT
109	Post Entry Service VAT
110	COMM Reimbursement Charge VAT
111	VAT Excise Charge
112	VAT Excise Charge
113	Additional Tax Administration VAT- Denmark
114	Additional Tax Administration VAT- Belgium
115	Additional Tax Administration VAT - Luxembourg
116	Additional Tax Administration VAT - Austria
117	Additional Tax Administration VAT - Switzerland
118	GST Singapore VAT
119	Marca Da Bolla VAT
120	GST Tax VAT
121	Special Assessment Charge VAT
122	Customs Processing Fee VAT
123	1/1000 Charge VAT
124	Additional Tax Administration VAT - Korea
125	TVA VAT
126	Austrian Payor VAT
127	Antidumping Duty VAT
128	Additional Tax Administration VAT - France

Code	Description
129	Additional Tax Administration VAT – Italy
130	Additional Tax Administration VAT
131	PST AB (Alberta Provincial Sales Tax)
132	PST BC (British Columbia Provincial Sales Tax)
133	PST MB (Manitoba Provincial Sales Tax)
134	PST NB (New Brunswick Provincial Sales Tax)
135	PST NF (Newfoundland Provincial Sales Tax)
136	PST NT (Northwest Territories Provincial Sales Tax)
137	PST NS (Nova Scotia Provincial Sales Tax)
138	PST ON (Ontario Provincial Sales Tax)
139	PST PE (Prince Edward Island Provincial Sales Tax)
140	PST PQ (Quebec Provincial Sales Tax)
141	PST SK (Saskatchewan Provincial Sales Tax)
142	PST YK (Yukon Provincial Sales Tax)
150	Non Document Charge
155	Suriname (SR) Sales Tax on Outbound Freight
157	Low Item Weight
161	QST (Quebec Sales Tax) Charge
162	Canada GST Freight
163	Mexico IVA Freight
164	Taiwan VAT
165	Grenada VAT
166	Venezuela VAT
167	Bahamas (BS) VAT on Intra-Island Freight
168	Bahamas (BS) VAT on Advance & Ancillary Fees
170	Belgium VAT
171	Luxembourg VAT
172	Germany VAT
173	Great Britain VAT
174	Italy VAT
175	Netherlands VAT

Code	Description
176	France VAT
177	Austria VAT
178	Ireland VAT
179	Sweden VAT
180	Denmark VAT
181	Finland VAT
182	Greece VAT
183	Spain VAT
184	Portugal VAT
185	Discount Amount
186	Memphis Discount Amount
187	Drop-off Discount
188	Rebate
189	Bermuda Terminal Fee
190	Bundle Number
191	Canadian Duty GST/QS
192	Canadian GST/QST Tax
193	Freight Other
194	Duty Other
195	Tax Other
196	Duty/Tax Surcharges
197	Service Other
198	Rebill Fee
202	HST (Harmonized Sales Tax) - Duty
203	HST (Harmonized Sales Tax) - VAT
204	Canadian HST NB (New Brunswick Harmonized Sales Tax) (Express)
205	Canadian HST NF (Newfoundland Harmonized Sales Tax) (Express)
206	Canadian HST NS (Nova Scotia Harmonized Sales Tax) (Express)

Code	Description
207	UAE GPA
208	India Service Tax
209	Thailand VAT
210	IPFS Drop-off
211	IPFS HAL
212	IPFS BSO
213	Oversize Package
214	Out of Pickup Zone
215	Bermuda Terminal Fee
216	Payment/Credit
217	Sunday Pickup
219	Invalid Third Party Account Number Charge
220	Local Tax Charge
221	Maximum Discount
222	VAT Advance Fee Charge
223	Corporate Purchasing Card
224	Credit Card Decline Fee
225	Lift gate Surcharge
226	Priority Alert
228	Memphis Rebate
229	Emerge, Consolidation
230	Delivery Area Surcharge (Express)
237	Extra Hours Surcharge
238	VAT Advance Fee - Denmark - Duty
239	VAT Advance Fee - Sweden - Duty
240	VAT Advance Fee - Thailand - Duty
241	Customs Fee - Thailand - Duty
242	Customs Clearance Fee - Thailand - Duty
243	VAT Customs Clearance - Thailand - Duty
244	VAT Currency Customer - Duty
245	VAT Advance Fee - Spain - Duty
246	VAT Advance Fee - Denmark - Duty

Code	Description
247	VAT Advance Fee - Sweden - Duty
248	VAT Advance Fee - Thailand - Duty
249	Customs Fee - Thailand - VAT
250	Customs Clearance Fee - Thailand - VAT
251	VAT Customs Clearance - Thailand
252	VAT Currency Customer - Thailand
253	Thailand Customs Fee - Freight
254	Thailand Customs Clearance Fee - Freight
255	Sweden VAT
256	Denmark VAT
257	Earned Discount
258	Grace Discount
259	Australia GST - Duty
260	Australia GST - VAT
261	Australia GST - Freight
262	Discount (V) Volume Incentive
263	Discount (P) Performance Pricing
264	Declared Value > \$0 (Ground)
265	Credit - Ground
266	Credit – Home Delivery
267	Automatic Proof of Delivery
268	Additional Handling
269	Oversize Extra Service Fee
270	Overweight > 150 lbs.
271	Home Delivery Signature Service
272	Address Correction (Ground)
273	Residential Delivery (Ground)
274	Residential Delivery - Rural (Ground)
275	Hazardous Material (Ground)
276	Home Delivery Residential Delivery Service
277	Home Delivery Residential Rural Delivery Service
278	Currency C.O.D. Charge
279	Currency C.O.D. High Density Charge

Code	Description
280	Currency C.O.D. Extra Difference Charge
281	Electronic C.O.D. – 24 hrs.
282	Electronic C.O.D. – 48 hrs.
283	Proof of Delivery Advantage Charge
284	FedEx Ground Home Delivery Out of Service Area
285	FedEx Ground Home Delivery of Hazardous Material
286	C.O.D. Fee - Ground
287	FedEx Ground Home Delivery of a Pkg > 70 lbs.
288	FedEx Ground Home Delivery COD Service
289	Call Tag
290	A.O.D Acknowledgment of Delivery (Ground)
291	Multiweight Address Correction
292	Home Delivery Date Certain Service
293	Home Delivery Appointment Delivery Service
294	FedEx Ground Home Delivery Forced Appointment
295	Home Delivery Evening Service
296	Residential - Customer Level
297	Weekly ECOD 24-hour
298	Weekly ECOD 48-hour
299	Quick ship (Partnership)
300	POD Advantage Weekly Charge
301	Host to Host Project Fee
302	Host to Host Installation Fee
303	Host to Host Communication Fee
304	Host to Host Network Fee
305	Weekly Service Charge
306	Call Tag – Package Level
308	Home Delivery Date Certain Service - Invoice Level
309	Home Delivery Appointment Delivery Service - Invoice Level
310	Home Delivery Evening Service - Invoice Level
311	Fuel Surcharge (Ground)
312	Additional Handling Surcharge - Packaging (Express)
313	New Zealand GST - Duty

Code	Description
314	New Zealand GST - VAT
315	Automation Discount
316	Regular Pickup/Drop-off Discount
317	Zone Discount
318	Zip to Zip Discount
319	Day of Week Discount
320	Guatemala IVA Freight
321	Dominican Republic ITIBIS
322	Duty/Tax Advance Fee
323	Reimbursement Fee - VAT
324	GST on Advance/Ancillary Service Fees
325	GST Reimbursement Fee - VAT
326	HST on Advance/Ancillary Service Fees
327	HST Reimbursement Fee - VAT
328	QST on Ancillary Service Fees
329	QST Reimbursement Fee – VAT
330	Return E-mail Label Surcharge
331	Supplemental Oversize Package Charge
332	Credit Card Decline Surcharge - Ground
333	Day & Pickup/Drop-off Discount
334	Day & Zone Discount
335	Day & Zip Discount
336	Pickup/Drop-off & Zone Discount
337	Pickup/Drop-off & Zip Discount
338	Line haul Surcharge
339	Finland VAT
340	Consolidated Returns Polybag
341	Consolidated Returns Package 2x2x4-2x6x8
342	Consolidated Returns Package 4x4x6-4x8x12
343	Consolidated Returns Package 6x6x10-6x10x16
344	Consolidated Returns Package 8x10x12-10x12x16
345	Consolidated Returns Package Fill Charge
346	Consolidated Returns Oversize Package Charge
347	Return Printed Label Surcharge

Code	Description
348	ATF Entries
350	Additional Line Items
351	Food & Drug Admin
352	Fish & Wildlife Proc
353	Dept. of Defense Entries
354	Live Entry Processing
355	Special Brokerage Processing Fee
356	Russia Pickup Surcharge
357	Complete MBG Bonus Discount
358	Delivery Day Bonus Discount
359	60 Minute Bonus Discount
375	Security Surcharge (Express)
376	Security Surcharge (Ground)
377	Advance Fee - Mexico - Duty
378	Advance Fee - Mexico - VAT
379	VAT on Advancement Fee
380	Norway VAT
381	DSP License
382	DEA Permit
383	Export Clearance
384	Carnet Surcharge
385	In Bond Shipment
386	Piece Count Verification
387	Appointment Delivery Surcharge
388	Switzerland VAT
389	Ireland VAT
390	Netherlands VAT
391	UK VAT
392	Australia VAT
393	Argentina Advancement Fee – VAT
394	Columbia VAT
395	Dominican Republic VAT
396	Guatemala VAT
397	Jamaica VAT

Code	Description
398	Venezuela VAT
399	New Zealand VAT
400	Account Security Fee
401	After Hours Clearance Fee
402	Business Number Registration
403	Clearance End Use Fee
404	Customized Service Fee
405	Duty Referral Fee
406	Electronic Entry Fee
407	Entry Copy Fee
408	Entry Corrections Fee
409	Entry Form Prevalidation Fee
410	Individual Entry Form Fee
411	DT Claim Amend Litigation Fee
412	Low Value Entry Exception Fee
413	Personal Effects Fee
414	Returned Goods Fee
415	Temporary Import
416	Trade Gate Fee
417	Urgent AWB Clearance Fee
418	Custody Fee
419	Handling Fee
420	Refrigeration Fee
421	Storage Fee
422	Airport Transfer Fee
423	Clearance Non-FedEx Transportation
424	Transfer In Bond Fee
425	Processing Fee
426	BSO AWB Revalidation Fee
427	Fax Fee
428	Low Value Document Exception Handling Fee
429	Prepayment Postal Transfer Fee
430	Import Permit Fee

Code	Description
431	Ministry of Agriculture Fee
432	Other Gov't Agency Charge Fee
433	Quarantine Fee
434	VAT on Ancillary Fee (Barbados)
444	Cayman Island Stamp Duty
446	Argentina Export Duty
447	Mexico Line haul (Express)
450	12x9x6 Box 451 11x11x11 Box
452	17x17x7 Box
453	20x20x12 Box
454	Padded Envelope
455	Fragile Box Packaging Service
456	Bubble Wrap
457	Sales Tax
458	Europe First Surcharge
459	Third Party Consignee Fee
460	Canadian Drop Ship Line haul
462	Canada GST - Ground
463	Canada QST - Ground
464	Canada HST - (Ground, NB Province)
465	Canada NF HST - Ground
466	Canada NS HST - Ground
467	EEI Report
468	EEI - EDI Request
469	EEI - Manual Request
470	Discount
472	Luggage Bag Extra Large
473	FedEx Ground Toy Van
474	FedEx Home Delivery Toy Van
475	FedEx Aviator Bear
476	FedEx Toy Plane
477	FedEx Umbrella

Code	Description
478	FedEx Travel Tumbler
479	FedEx Gel Stress Ball
480	FedEx Silver Tote Bag
481	FedEx Black Hat
482	Ancillary Service Fee - India
483	Dominican Republic Export Duty
484	Transmart Service Fee
485	EEI - Internet Request
486	Return Online Label Surcharge
487	Return Printed Label Surcharge
488	Express Tag Surcharge
489	Return On Call Surcharge
490	Mailer Photo Doc 9x11.5
491	French Islands VAT
492	Delivery Area Surcharge - Residential
493	Delivery Area Surcharge - Commercial Express
494	Delivery Area Surcharge - Commercial Ground
495	Unauthorized Oversize
496	Poland Freight VAT
497	Poland Duty VAT
498	Czech Republic Freight VAT
499	Czech Republic Duty VAT
500	Remote Rural Labrador > 70 lbs.
501	Remote Rural Labrador < 70 lbs.
502	Remote Rural Hawaii
503	Remote Rural Alaska > 70 lbs.
504	Remote Rural Alaska < 70 lbs. Rural
505	Remote Rural Alaska > 70 lbs. Remote Rural
506	Remote Rural Intra-Oahu
507	Remote Rural Canada Zone 6-1
508	Remote Rural Canada Zone 6-2
509	Remote Rural Canada Zone 6-3

Code	Description
510	Remote Rural Canada Zone 6 > 100 lbs.
511	Performance Pricing 3D Discount
512	FDA Prior Notice Fee
513	Venezuela Postal Stamp Fee
514	Direct Signature Required (Express Shipments)
515	Indirect Signature Required (Express Shipments)
516	Adult Signature Required (Express Shipments)
517	Missing Shipper Account Number (Ground Shipments)
518	Missing/Invalid Recipient/Third Party Account Number (Ground Shipments)
520	Retail Box - 8x8x8
521	Retail Box - 13x9x11
522	Retail Box - 14x14x14
523	Retail Box - 24x24x24
524	13x12x3 Box
525	18x12x3 Box
526	Brown Tube
527	Large Bubble Wrap
528	Packing Peanuts
529	Direct Signature Required (Ground Shipments)
530	Indirect Signature Required (Ground Shipments)
531	Adult Signature Required (Ground Shipments)
532	Retail Box - 8x8x8
533	Filler Only Pkg SM
534	Filler Only Pkg MD
535	Filler Only Pkg LG
536	Scotch Packing Tape
537	Scotch Tape 3/4 in x 650 in
538	Scotch Tape Start Disp
539	Standard - Small, 8x8x8
540	Standard - Small, 11x11x11
541	Standard - Small, 12x9x6
542	Standard - Small, 12x12x18

Code	Description
543	Standard - Small, 13x9x11
544	Standard - Small, 14x14x14
545	Standard - Medium, 16x16x16
546	Standard - Medium, 17x17x7
547	Standard - Medium, 18x18x12
548	Standard - Large, 18x12x9
549	Standard - Large, 20x20x12
550	Standard - Large, 22x22x12
551	Standard - Large, 20x20x20
552	Standard - Large, 23x17x12
553	Standard - Large, 24x24x24
554	Fragile - Small, 8x8x8
555	Fragile - Small, 11x11x11
556	Fragile - Small, 12x9x6
557	Fragile - Small, 12x12x18
558	Fragile - Small, 13x9x11
559	Fragile - Small, 14x14x14
560	Fragile - Medium, 16x16x16
561	Fragile - Medium, 17x17x7
562	Fragile - Medium, 18x18x12
563	Fragile - Large, Laptop
564	Fragile - Large, 18x18x18
565	Fragile - Large, 20x20x12
566	Fragile - Large, 20x20x16
567	Fragile - Large, 20x20x20
568	Fragile - Large, 23x17x12
569	Fragile - Large, 24s24s24
570	Retail Box - 12x12x18
571	Retail Box - 12x12x18
572	Retail Box - 13x9x11
573	Retail Box - 16x16x16
574	Retail Box - 16x16x16

Code	Description
575	Retail Box - 14x14x14
576	Mailer Poly 12.5 x 18
577	Mailer Poly 14.25 x 19.25
578	Mailer Poly 8.5 x 11
579	Mailer Kraft 12.5 x 18
580	Mailer Poly 6 x 9
581	Mailer Poly Media
582	Retail Box - 20x20x20
583	Retail Box - 20x20x20
584	Retail Box - 23x17x12
585	Retail Box - 23x17x12
586	Retail Box - 24x24x24
587	Cushion Wrap Large
588	Packing Noodles White
589	Bubble Mailer 12.5x18
590	Mailer Photo/Doc 5.75x8.5
591	Mailer Photo/Doc 9x11.5
592	Mailer Photo/Doc 11.5x14
593	Tube - 1 15/16x24
594	Tube - 1 15/16x18
595	Tube - 2 15/16x36
596	Std Box 12x13x18.5
597	Box 18x12.5x3
602	Additional Duty - JP
603	Rebill Duty
604	Additional Duty - NL (Netherlands)
605	Rebill Duty (China)
610	Additional VAT (Spain)
611	Rebill VAT
612	Additional VAT (Hong Kong)
616	Puerto Rico Rebill Duty

Code	Description
631	VAT on Advancement Fee (Turkey)
632	VAT on Advancement Fee (Chile)
633	VAT on Customs Brokerage Services (Latvia)
634	VAT on Customs Brokerage Services (Lithuania)
635	VAT on Customs Brokerage Services (Estonia)
636	Latvia VAT
637	Lithuania VAT
638	Estonia VAT
639	Delivery Area Surcharge - Residential Cap (Ground)
640	Delivery Area Surcharge – Commercial Cap (Ground)
641	Residential Cap (Ground)
642	Residential – Home Delivery Cap (Ground)
643	Multiweight Address Correction Cap (Ground)
644	Direct Signature Cap (Ground)
645	Indirect Signature Cap (Ground)
646	Adult Signature Cap (Ground)
647	COD Charge Cap (Ground)
648	Cash COD Charge Cap (Ground)
649	ECOD, 24 Hours Cap (Ground)
650	ECOD, 48 Hours Cap (Ground)
652	Debit
653	Small Electronic Box
654	Electronic Box Packaging
655	Packaging Handling Fee 10.1 - 20 lbs.
656	Packaging Handling Fee 20.1 - 30 lbs.
657	Packaging Handling Fee > 30 lbs.
658	Packaging Handling Fee 1.1 - 10 lbs.
659	VAT on Advancement/Ancillary Fees - Aruba (AW)

Code	Description
660	VAT on Advancement/Ancillary Fees - Antilles (AN)
661	Supplemental Duty - France (FR)
662	Other Taxes2 - France (FR)
663	Same Day On Call Weekly Pickup Fee (Ground)
664	Next Day On Call Weekly Pickup Fee (Ground)
665	Same Day On Call Alternate Address Residential Weekly Pickup Fee (Ground)
666	Same Day On Call Alternate Address Commercial Weekly Pickup Fee (Ground)
667	Next Day On Call Alternate Address Residential Weekly Pickup Fee (Ground)
668	Next Day On Call Alternate Address Commercial Weekly Pickup Fee (Ground)
669	Same Day On Call Automated Residential Pickup Fee (Ground)
670	Same Day On Call Automated Commercial Pickup Fee (Ground)
671	Same Day On Call Customer Service Residential Pickup Fee (Ground)
672	Same Day On Call Customer Service Commercial Pickup Fee (Ground)
673	Next Day On Call Automated Residential Pickup Fee (Ground)
674	Next Day On Call Automated Commercial Pickup Fee (Ground)
675	Next Day On Call Customer Service Residential Pickup Fee (Ground)
676	Next Day On Call Customer Service Commercial Pickup Fee (Ground)
677	Same Day On Call Alternate Address Automated Residential Pickup Fee (Ground)
678	Same Day On Call Alternate Address Automated Commercial Pickup Fee (Ground)
679	Same Day On Call Alternate Address Customer Service Residential Pickup Fee (Ground)
680	Same Day On Call Alternate Address Customer Service Commercial Pickup Fee (Ground)
681	Next Day On Call Alternate Address Automated Residential Pickup Fee (Ground)
682	Next Day On Call Alternate Address Automated Commercial Pickup Fee (Ground)
683	Next Day On Call Alternate Address Customer Service Residential Pickup Fee (Ground)
684	Next Day On Call Alternate Address Customer Service Commercial Pickup Fee (Ground)
685	Additional Handling Charge - Weight (Ground)
686	Additional Handling Charge - Dimensions (Ground)
687	Additional Handling Charge - Weight (Express)
688	Additional Handling Charge - Dimensions (Express)
694	Intra-Country Overweight Package (Express) (Currently only used by Mexico)
695	Dominican Republic (DO) Customs User Fee
696	Export Entry C87 Fee (Jamaica/JM)

Code	Description
697	Export Entry C87 Stamp Duty (Jamaica/JM)
702	H0 Pickup
703	H0 Delivery
704	H4 Pickup
705	H4 Delivery
706	H5 Pickup
707	H5 Delivery
708	H6 Pickup
709	H6 Delivery
710	H7 Pickup
711	H7 Delivery
712	Tape Strapping
713	Tissue Paper Confetti
714	Env 9x12 Catlg 100ct
715	Large Art Box Pack & Ship
716	Mailr Kraft Media 6pk
717	Mailr Kraft 6x9 6pk
718	Mailing Tube 4 x 48
719	Mailer Smrt 14.25 x 19.25
720	Tape Superstrength 3 Refill
721	Env #10 PISI Sec 45ct
722	Env #6 PISI Sec 55ct
723	Env #10 50ct
724	Env #10 100ct
725	Env #6 100ct
726	Env 6x9 Clasp 5pk
727	Env 9x12 Clasp 4pk
728	Env 10x13 Clasp 3pk
729	Env 10x15 Clap 2pk
730	Env 6x9 PISI 6pk
731	Env 9x12 PISI 5pk
732	Env 10x13 PISI 4pk

Code	Description
733	Fragile Box 12x13x18.5
734	Box 12x13x18.5
735	Cushion Wrap 50 Feet
736	Framed Art Box Medium
737	Mailr Bubble 6x9
738	Mailr Bubble 8.5x11
739	Mailr Bubble 10.5x15
740	Cushion Wrap 10 Feet
741	Tape Pkg w/Dspnsr 2pk
742	Tape Tear By Hand
743	Box 15x15x48
744	Standard Box Packaging Service
745	Fragile Tube 6x6x50
746	Mailr Smart 6x9
747	Mailr Smart 8.5x11
748	Mailr Smart 10.5x15
749	Mailr Smart 12.5x18
750	Mini Laptop Box
751	Medium Art Box Pack & Ship
752	Tape Dispenser Pack
753	Mailr Poly 10.5x15
754	Cushion Wrap 100 Feet
755	Stretch Wrap 725ft
756	Packing Paper 75 Sheets
757	Framed Art Box, Large
758	Bubble Pouch8ct 13x13
759	Mailer Kraft 10.5 x 15
760	Std Tube 6 x 6 x 50
761	EnvBk 9x12 SelfSeal 24 pk
762	Cushion Wrap 10 Feet
763	Mailer Kraft 6 x 9
764	Tape SuprStrength 2+1

Code	Description
765	Mailer Kraft 8.5 x 11
766	Label mailing Seals
767	Label Mailing Fragile
768	Mailer Photo Doc 5.75x8.5
769	Mini Laptop Box Pack and Ship
770	Mailer Photo Dox 11.5x14
771	Cushion Wrap 100 Feet
772	Packing Peanut 1 cu ft.
773	1 Board "Standard"
774	1 Board "Fragile"
775	2+ Boards "Fragile"
776	2+ Boards "Standard"
777	18" x 24" Box and Full-Service Packing
778	24" x 36" Box and Full-Service Packing
779	18" x 24" Box Only
780	24" x 36" Box Only
781	Box Laptop Kit
782	Hungary VAT on Ancillary Fees
783	Hungary VAT
784	Alternate Address Pickup (Ground Shipments)
791	SmartPost Inbound Adjustment/Line Haul Charge
792	SmartPost Non-Machine able Charge (Parcel charge)
793	SmartPost Delivery Confirmation Charge (Parcel charge)
796	Additional Weight Charge (Ground Shipments)
797	VAT on Ancillary Fee (St. Vincent)
798	VAT (St. Vincent)
799	Clearance Entry Fee (a transportation fee)
808	Holiday Delivery Surcharge (Intra-India)

Code	Description
809	Freight on Value Own Risk Surcharge (Intra-India)
810	Freight on Value Carriers Risk Surcharge (Intra-India)
811	Special Delivery Surcharge (Intra-India)
812	Waybill Surcharge (Intra-India)
813	Octroi Documentation Preparation Fee (Intra-India)
814	Freight to collect Surcharge (Intra-India)
815	Delivery On Invoice Acceptance Surcharge (Intra-India)
816	SmartPost Canada Remote Rural Charge
817	SmartPost Closed Box Refund (a Credit)
818	SmartPost Canada PST (Provincial Sales Tax)
819	SmartPost Fuel Surcharge
821	Delivery Area Surcharge (SmartPost)
822	Delivery Area Surcharge - Commercial (Express)
824	Delivery Area Surcharge - Residential (Express)
826	Delivery Area Surcharge - Extended Commercial (Express)
828	Delivery Area Surcharge - Extended Residential (Express)
830	Delivery Area Surcharge - Alaska Commercial (Express)
832	Delivery Area Surcharge - Alaska Residential (Express)
834	Delivery Area Surcharge - Hawaii Commercial (Express)
836	Delivery Area Surcharge - Hawaii Residential (Express)
838	Delivery Area Surcharge - Intra-Hawaii Commercial (Express)
840	Delivery Area Surcharge - Intra-Hawaii Residential (Express)
842	Delivery Area Surcharge - Commercial (Ground)
843	Delivery Area Surcharge - Commercial Cap (Ground)
844	Delivery Area Surcharge - Residential (Ground)
845	Delivery Area Surcharge - Residential Cap (Ground)
846	Delivery Area Surcharge - Extended Commercial (Ground)
847	Delivery Area Surcharge - Extended Commercial Cap (Ground)
848	Delivery Area Surcharge - Extended Residential (Ground)
849	Delivery Area Surcharge - Extended Residential Cap (Ground)
850	Delivery Area Surcharge - Alaska Commercial (Ground)
851	Delivery Area Surcharge - Alaska Commercial Cap (Ground)

Code	Description
852	Delivery Area Surcharge - Alaska Residential (Ground)
853	Delivery Area Surcharge - Alaska Residential Cap (Ground)
854	Delivery Area Surcharge - Hawaii Commercial (Ground)
855	Delivery Area Surcharge - Hawaii Commercial Cap (Ground)
856	Delivery Area Surcharge - Hawaii Residential (Ground)
857	Delivery Area Surcharge - Hawaii Residential Cap (Ground)
858	Delivery Area Surcharge - Intra-Hawaii Commercial (Ground)
859	Delivery Area Surcharge - Intra-Hawaii Commercial Cap (Ground)
860	Delivery Area Surcharge - Intra-Hawaii Residential (Ground)
861	Delivery Area Surcharge - Intra-Hawaii Residential Cap (Ground)
862	Delivery Area Surcharge - Residential Home Delivery (Ground)
863	Delivery Area Surcharge - Residential Home Delivery Cap (Ground)
864	Delivery Area Surcharge - Extended Residential Home Delivery (Ground)
865	Delivery Area Surcharge - Extended Residential Home Delivery Cap (Ground)
866	Delivery Area Surcharge - Alaska Residential Home Delivery (Ground)
867	Delivery Area Surcharge - Alaska Residential Home Delivery Cap (Ground)
868	Delivery Area Surcharge - Hawaii Residential Home Delivery (Ground)
869	Delivery Area Surcharge - Hawaii Residential Home Delivery Cap (Ground)
870	Delivery Area Surcharge - Intra-Hawaii Residential Home Delivery (Ground)
871	Delivery Area Surcharge - Intra-Hawaii Residential Home Delivery Cap (Ground)
872	Inspection Fee (Ancillary Service)
873	Automatic Import License (Gestion LAPI)
874	Diplomatic Exemption
875	Import Direct To Customer Warehouse (DAP)
876	Reissue Customs Paperwork (BSO)
877	Dry Ice/Gel Pak Charge
878	Free Zone Fee
879	BSO Inspection Fee
880	Notarized Copy of Entry
881	Cadivi Fee (Exchange Control Dept.)
882	New Zealand (NZ) Export Entry Transaction Fee
885	Switzerland (CH) VAT (intra-country)

886	Canadian HST - Ontario (Express)
	Canadian 1131 - Ontano (Express)
887	Canadian HST - British Columbia (Express)
888	Canadian HST - Ontario (Ground)
889	Canadian HST - British Columbia (Ground)
890	Grenada (GD) VAT on Ancillary Fees
891	Israel Reshumon Fee (Express)
892	Additional Handling Surcharge, Freight (Express)
893	TD Mexico Customs Brokerage Charge (Express)
894	Intra-India Rail Mode Surcharge
895	Intra-India Higher Floor Delivery Surcharge
896	Intra-India Extra Surface Handling Surcharge
897	Uruguay (UY) VAT on Ancillary/Advancement Fee
900	Priority Alert Plus
901	On Demand Care
902	Norway VAT
904	Free Commercial Zone Charge
905	Philippine VAT
906	Philippine Export Clearance
907	Extra Storage Fee
908	Philippine Import VAT
909	Return Receipt
910	Fully Regulated Dangerous Goods
911	Limited Quantity Dangerous Goods
912	Additional Handling Charge, Non-Stackable
913	Scheduled delivery Appointment
914	Scheduled Delivery Evening Appointment
915	Scheduled Delivery Date
916	Local Reroute
917	Regional Reroute 1 Day
918	Regional Reroute 3 Day
919	Customs Fines and Penalties
920	China VAT - Freight

Code	Description
921	China VAT - Duty/Tax
924	Return Pickup Fee (Ground)
929	Slovenia VAT
940	Slovenia (SI) VAT on Advancement Fee
948	Canada PE HST (Express)
949	Canada PE HST (Ground)
950	Delivery Area Surcharge (SP Select)
951	Delivery Area Surcharge Extended (SP Select)
952	Delivery Area Surcharge Alaska (SP Select)
953	Delivery Area Surcharge Hawaii (SP Select)
955	Delivery Area Surcharge (SP Select Lightweight)
956	Delivery Area Surcharge Extended (SP Select Lightweight)
957	Delivery Area Surcharge Alaska (SP Select Lightweight)
958	Delivery Area Surcharge Hawaii (SP Select Lightweight)
960	Delivery Area Surcharge (SP Bound Printed Matter)
961	Delivery Area Surcharge Extended (SP Bound Printed Matter)
962	Delivery Area Surcharge Alaska (SP Bound Printed Matter)
963	Delivery Area Surcharge Hawaii (SP Bound Printed Matter)
965	Delivery Area Surcharge (SP Media)
966	Delivery Area Surcharge Extended (SP Media)
967	Delivery Area Surcharge Alaska (SP Media)
968	Delivery Area Surcharge Hawaii (SP Media)
970	Delivery Area Surcharge (SP Returns)
971	Delivery Area Surcharge Extended (SP Returns)
972	Delivery Area Surcharge Alaska (SP Returns)
973	Delivery Area Surcharge Hawaii (SP Returns)
975	Uruguay (UY) Postal Tax
976	Malawi (MW) VAT-Freight
977	Zambia (ZM) VAT- Freight
978	Malaysia (MY) Goods & Services Tax
979	Malaysia (MY) Disbursement (Import GST)

Code	Description
AAB	Envelope 9x12 White 25pk
AAC	Package Handling Fee <1 lb_psm
AAD	Package Handling Fee Pallet_pm
AAE	Package Handling Fee Pallet_s
AAF	Package Receiving Fee <1 lb_psm
AAG	Package Receiving Fee>60lbs_psm
AAH	PkgReceiving Fee1.1-10 lbs_psm
AAI	PkgReceiving Fee10.1-20 lbs_psm
AAJ	PkgReceiving Fee20.1-30 lbs_psm
AAK	PkgReceiving Fee30.1-40 lbs_psm
AAL	PkgReceiving Fee40.1-50 lbs_psm
AAM	PkgReceiving Fee50.1-60 lbs_psm
AAN	Package Receiving FeePallet_pm
AAO	Package Receiving Fee Pallet_s
AAP	Package Storage Fee 6-7Days_ps
AAQ	Package Storage Fee 8+ Days_ps
AAR	Package Storage Fee 8+ Days_m
AAS	Package Storage Fee Oversize_psm
AAT	Parcel Labor Fee (15 min ea)_psm
AAU	Pickup/Handling Fee <1lbs_psm
AAV	Pickup/Handling Fee > 30.1_m
AAW	Pickup/Handling Fee > 60 lbs_p
AAX	Pickup/Handling Fee > 60 lbs_s
AAY	Pickup/Handle Fee1.1-10 lbs_psm
AAZ	Pickup/Handle Fee 10.1-20 lbs_s
ABA	Pickup/Handle Fee10.1-20 lbs_pm
ABB	Pickup/Handle Fee 20.1-30 lbs_p
ABC	Pickup/Handle Fee20.1-30 lbs_sm
ABD	Pickup/Handle Fee 30.1-40 lbs_p
ABE	Pickup/Handle Fee 30.1-40 lbs_s
ABF	Pickup/Handle Fee 40.1-50 lbs_p
ABG	Pickup/Handle Fee 40.1-50 lbs_s
АВН	Pickup/Handle Fee 50.1-60 lbs_p

Code	Description
AAQ	Package Storage Fee 8+ Days_ps
AAR	Package Storage Fee 8+ Days_m
AAS	Package Storage Fee Oversize_psm
AAT	Parcel Labor Fee (15 min ea)_psm
AAU	Pickup/Handling Fee <1lbs_psm
AAV	Pickup/Handling Fee > 30.1_m
AAW	Pickup/Handling Fee > 60 lbs_p
AAX	Pickup/Handling Fee > 60 lbs_s
AAY	Pickup/Handle Fee1.1-10 lbs_psm
AAZ	Pickup/Handle Fee 10.1-20 lbs_s
ABA	Pickup/Handle Fee10.1-20 lbs_pm
ABB	Pickup/Handle Fee 20.1-30 lbs_p
ABC	Pickup/Handle Fee20.1-30 lbs_sm
ABD	Pickup/Handle Fee 30.1-40 lbs_p
ABE	Pickup/Handle Fee 30.1-40 lbs_s
ABF	Pickup/Handle Fee 40.1-50 lbs_p
ABG	Pickup/Handle Fee 40.1-50 lbs_s
АВН	Pickup/Handle Fee 50.1-60 lbs_p
ABI	Pickup/Handle Fee 50.1-60 lbs_s
ABJ	Receive/Delivery Fee <1 lbs_psm
ABK	Receive/Delivery Fee > 60 lbs_s
ABL	Receive/Delivery Fee > 60 lbs_p
ABM	Receive/Deliver Fee1.1-10 lb_pm
ABN ABO	Receive/Deliver Fee10.1-20 lb_s Receive/Deliver Fee10.1-20lb_pm

Code	Description
ABP	Receive/Deliver Fee20.1-30lb_sm
ABQ	Receive/Deliver Fee20.1-30lbs_p
ABR	Receive/Deliver Fee30.1-40lbs_s
ABS	Receive/Deliver Fee30.1-40lbs_p
ABT	Receive/Deliver Fee40.1-50lbs_s
ABU	Receive/Deliver Fee40.1-50lbs_p
ABV	Receive/Deliver Fee50.1-60lbs_s
ABW	Receive/Deliver Fee50.1-60lbs_p
ABX	Receiving/Delivery Fee>30.1_m
ABY	Standard- Ground Brown Box
ABZ	Fragile- Ground Brown Box
ACA	Box Tablet Box
ACB	Fragile Tablet Box PNS
ACC	Reinforcers Box Corner
ACD	Box Cover Up Roll
ACE	Reinforcers Box Edge
ACF	Label Remover Tool
ACG	Packing Peanut PakNatural
ACH	Full Service Black White SS White Standard
ACI	Full Service B/W DS 8.5x11 DS Standard
ACJ	Full Service Color SS 8.5x11 & 8.5x14
ACK	Full Service Color DS 8.5x11 & 8.5x14
ACL	Fax Local Send
ACM	Fax Domestic Send
ACN	Fax Receive
ACO	Fax International Send
ACP	Full Service Fax Receive
ACQ	Full Service Fax Local
ACR	Full Service Fax Domestic
ACS	Full Service Fax In State
ACT	Full Service Fax International
ACU	Full Service Fax Shore
ACV	Express Pay Fax Local Send

Code	Description
ACW	Express Pay Fax Domestic Send
ACX	Express Pay Fax International Send
ACY	BoxSmallFish15.5x7.8x4.1
ACZ	BoxMedFish23x9.7x5.7
ADA	BoxLrgFish34x13.5x11
ADB	Tube 2x18 Mailing
ADC	Tube 2x24 Mailing
ADD	Tube 3x36 Mailing
ADE	Tube 4X48 Mailing
ADF	Bike Box 54x8x28
ADG	Flat TV Box 38x8x26
ADH	Guitar Box 28x8x50
ADI	Insulated Foam Kit 12x10x9
ADJ	Insulated Foam Kit 26x19.75x10.5
ADK	Box Multi Depth 22x22x22
ADL	Box 30x30x30
ADM	Box 28x28x28 Dbl Walled
ADN	Box 24x24x18 Dbl Walled
ADO	Telescopic Box 2pc 180inch
ADP	Telescopic Box 2pc 90inch
ADQ	Wardrobe Box 24x20x46
ADR	Wardrobe Box 24x22x60
ADS	Framed Art box 19x24x2
ADT	Framed Art box 25x33x4
ADU	Crate Cube 34 x 22 x 17
ADV	Crate Cube 28 x 28 x 23
ADW	Crate Cube 28 x 28 x 23
ADX	Crate Cube Art Work Conversion Kit
ADY	Crate Cube HUB Set of 2
ADZ	Crate Cube Anchor Rivet Set of 8
AEA	Crate Cube Hitch Pin Set of 8
AEB	Moving Kit

Code	Description
AEC	Frg 22x22x22 Multi-depth Boxes
AED	Frg 8x8x48 - 90" 2-pc Telescop Boxes
AEE	Frg 24x24x18 275lb Double Wall Boxes
AEF	Frg 10x6x57 -108" 2-pc Telescop Boxes
AEG	Frg 20x8x50 275 lb. Side Load Guitar
AEH	Frg Bike Box 54x8x28 275 lb Side Load
AEI	Frg 38x8x26 Flat-Panel TV Box
AEJ	Frg 30x30x30 Corrugated Boxes
AEK	Frg 28x28x28 275 lb Double Wall Boxes
AEL	Frg 24x20x46 Dbl Wall 275 lb Wardrobe
AEM	Frg 24x22x60 Dbl Wall 275 lb Wardrobe
AEN	Frg 12x10x9 Insulated Foam Kit 2/crtn
AEO	Frg 26x19 3/4x10 1/2" Insul Foam Kit
AEP	Std 22x22x22 Multi-depth Boxes
AEQ	Std 8x8x48 - 90" 2-pc Telescop Boxes
AER	Std 24x24x18 275lb Double Wall Boxes
AFE	Std Crate Cube 38x23x18 Triple Wall
AFF	Std Crate Cube 34x22x17 Triple Wall
AFG	Std Crate Cube 28x28x23 Triple Wall
AFH	Frg Crate Cube 38x23x18 Triple Wall
AFI	Frg Crate Cube 34x22x17 Triple Wall
AFJ	Frg Crate Cube 28x28x23 Triple Wall
AFP	P&S Home Direct Quantity 6
AFQ	P&S Home Direct Quantity 7
AFR	P&S Home Direct Quantity 8
AFS	P&S Home Direct Quantity 9
AFT	P&S Home Direct Quantity 10
AFU	Fragile Framed Art box 19x24x2
AFV	Fragile Framed Art box 25x33x4
AFW	Fragile LRG TV Box up to 42in screen
AFX	Fragile XL TV Box 42-60in screen
AFY	TV Box Large up to 42in screen

Codes	Description
AFZ	TV Box Extra Large 42-60in screen
AGA	Label Handle with Care 500 per roll
AGB	Label Fragile Handle with Care 500pk
AGC	Label Handle with Care 40 per pack
AGD	Printed Moving and Storage Tape
AGE	Mailer 9.5 x 14.5 Kraft 25 per Pack
AGF	Furniture Sliders 4PK
AGG	Magna Cart Hand truck
AGH	Magna Cart Flat form
AGI	Package Tape HeavyDutyGreener
AGJ	Large Deluxe Art Box
AGK	Fragile - Large Deluxe Art Box
AGL	Package Handling Fee <1 lb_m
AGM	PkgHandling Fee 40.1-50 lbs_m
AGN	Handling Fee 50.1-60 lbs_m
AGO	PkgHandling Fee 60.1-75 lbs_m
AGP	PkgHandling Fee 75.1-100lbs_m
AGQ	Package Receiving Fee <1 lb_m
AGR	PkgReceiving Fee 60.1-75lbs_m
AGS	PkgReceiving Fee 75.1-100lbs_m
AGT	Pickup Handling Fee 40.1-50lbs_m
AGU	Pickup Handling Fee 60.1-75lbs_m
AGV	Pickup Handling Fee75.1-100lb_m
AGW	Receiving Delivery Fee<1 lbs_mp
AGX	Receiving Delivery Fee 40.1-50lb_m
AGY	Receiving Delivery Fee 60.1-75lb_m
AGZ	Receiving Delivery Fee 75.1-100lb_m
AHA	Pickup/Handling Fee <1 lbs_m
АНВ	Tape Packaging Pink
AHC	Tape Packaging Green
AHD	Foam Roll 50 Feet
AHE	Cushion Wrap Green 35 Feet
AHF	VersaPak 50 Feet

Code	Description
AHG	Mailer Y strdayNews 6x10
АНН	Mailer Y strdayNews 8x12
AHI	Mailer Y strdayNews 9x14
AHJ	Cushion Bags 12x24
AHK	Box Flat TV 56x8x26
AHL	Box Flat TV 46x8x30
AHM	Fragile Flat Panel TV Box 56x8x36
AHN	Fragile Flat Panel TV Box 46x8x30
АНО	Pickup Handling Fee 50.1 - 60 lbs.
AHP	Receiving Delivery Fee 50.1 - 60 lbs.
(no co	ndes AHQ - AIE) Note: PR below means Promotion
AIG	PR Fragile Small 11x11x11
AIH	PR Fragile Insulated Small
AII	PR Fragile Small 12x12x18
AIJ	PR Fragile Small 12x9x6
AIK	PR Fragile Small 13x9x11
AIL	PR Fragile Small 14x14x14
AIM	PR Fragile Med 16x16x16
AIN	PR Fragile Med 17x17x17
AIO	PR Fragile Deluxe Art Sm
AIP	PR Fragile 1 Board
AIQ	PR Fragile 2+ Boards
AIR	PR Fragile Large 20x20x12
AIS	PR Fragile Large 20x20x16
AIT	PR Fragile Large 20x20x20
AIU	PR Fragile Guitar Box
AIV	PR Fragile 22x22x22
AIW	PR Fgl- Lg 23x17x12
AIX	PR Fragile Wardrobe 24x20x46
AIY	PR Fragile Wardrobe 24x22x60
AIZ	PR Fragile DbWall 24x24x18

Code	Description
AJA	PR Fragile Large 24x24x24
AJB	PR Fragile Deluxe Art Medium
AJC	PR Fragile Insulated Large
AJD	PR Fragile Kubox 28x28x23
AJE	PR Fragile DbWall 28x28x28
AJF	PR Fragile 30x30x30
AJG	PR Fragile Kubox 34x22x17
AJH	PR Fragile Kubox 38x23x18
AJI	PR Fragile Bike Box
AJJ	PR Fragile Small 8x8x8
AJK	PR Fragile 48x60 per sheet
AJL	PR PNS Fragile Fill-Large
AJM	PR PNS Fragile Fill-Medium
AJN	PR PNS Fragile Fill-Small
AJO	PR Fragile Golf Bag Box
AJP	PR Fragile Golf Club Tube
AJQ	PR Fragile Ground Brown Box
AJR	PR Fragile Heavy Materials
AJS	PR Fragile Laptop Pck/Shp
AJT	PR Fragile Large TV
AJU	PR Fragile Large Deluxe Art Box
AJV	PR Large Art Box P&S
WLA	PR Fragile-Large LT
AJX	PR Fragile Large TV<42"
AJY	PR Medium Art Box P&S
AJZ	PR Fragile Medium TV
AKA	PR Fragile Mini Laptop
AKB	PR Fragile Small TV

Code	Description
AKC	PR Fragile Small EleBox
AKD	PR Fragile Tablet Box
AKE	PR Fragile Telescopic 108
AKF	PR Fragile Telescopic 90
AKG	PR Fragile Large TV 42"-60"
AKH	PR Standard Small 11x11x11
AKI	PR Standard Insulated Small 12x10x9
AKJ	PR Standard Small 12x12x18
AKK	PR Standard Sm 12x9x6
AKL	PR Standard Small 13x9x11
AKM	PR Standard Small 14x14x14
AKN	PR Standard Medium 16x16x16
AKO	PR Standard Medium 17x17x7
AKP	PR FS 18X24 Packing
AKQ	PR STND 1 Board
AKR	PR Std 2+ Boards
AKS	PR Std Lg 20x20x12
AKT	PR Std Lg 20x20x16
AKU	PR Std Lg 20x20x20
AKV	PR Std 22x22x22
AKW	PR Std Lg 23x17x12
AKX	PR StdWrdrb24x20x46
AKY	PR StdWrdrb24x22x60
AKZ	PR Std 24x24x18
ALA	PR Std Lg 24x24x24
ALB	PR FS 24x36 Packing
ALC	PR Insulated PNS
ALD	PR Std Kubox28x28x23
ALE	PR Std 28x28x28
ALF	PR Std 30x30x30

Code	Description
ALG	PR Std Kubox34x22x17
ALH	PR Std Kubox38x23x18
ALI	PR Std Sm 8x8x8
ALJ	PR Std 48x60 per sheet
ALK	PR Filler Only Pkg LG
ALL	PR Filler Only Pkg MD
ALM	PR Filler Only Pkg SM
ALN	PR Std Golf Bag Box
ALO	PR Std Golf Club Tube
ALP	PR Std GrndBrn Box
ALQ	PR Std Hvy Materials
ALR	PR StdTelescopic 108
ALS	PR Std Telescopic 90
ALT	Gift Box Large Xmas Stripe
ALU	Gift Box Large Santa
ALV	Gift Box Large Chrome Dots
ALW	Gift Box Medium Xmas Stripe
ALX	Gift Box Medium Santa
ALY	Gift Box Medium Chrome Dots
ALZ	Gift Box Small Xmas Stripe
AMA	Gift Box Small Ornaments
AMB	Gift Box Small Chrome Dots
AMC	Cold Ship XtraSmall 48Hr Unit
AMD	Cold Ship XtraSmall 48Hr Unit
AME	Cold Ship Small 96 Hr Unit
AMF	Cold Ship Medium 48 Hr Unit
AMG	Cold Ship Medium 96 Hr Unit
АМН	Cold Ship XtraSmall Engine 2Pk
AMI	Cold Ship Small 48 Engine 2Pk
AMJ	Cold Ship Small 96 Engine 2Pk
AMK	Cold Ship Medium 48 Engine 3Pk
AML	Cold Ship Medium 96 Engine 3Pk

Code	Description
AMM	Box - Small eBay 11x11x11
AMN	Box - Medium eBay 17x17x7
АМО	Box - Large eBay 23x17x12
AMP	Box- Golf eBay 15x15x48
AMQ	TapeDispr ContourBlu
AMR	TapeDispr ContourBlue
AMS	Tape Pkg Refill 2Pk
AMT	Env 6x9 White 30pk
AMU	Folding Knife Deluxe
APE	Clearance Entry Fee (Customs; Ground)
APF	India Service Tax (Freight)
APG	India Service Tax (Customs)

NOTE: For a complete list of more charge codes for Non-Transportation/Retail Sales (see the DC3NONTRANS record), please ask your ERS Analyst for a Codes Table.

# TABLE 10— NON-PAY RESOLUTION COMPLAINT CODES (Used in Detail NON-PAY RESOLUTION Record, positions 56–58)

Code	Description	
For Denied Requests:		
VC	*Weather Delay-Volcano	
01A/51B	Charges Correctly Rated	
01B	Rating Correct per Bundling Logic	
01C	Rates Correct Based on Package Dimensions	
01D	Multi-weight Charges Rated Correctly	
01E	Pickup/Weekly Charges Rated Correctly	
18A	Billed to Correct Account Number	
19A	Not Duplicate Invoice—Check Ship Date	
21A	Unable to Rebill as Requested	
22A	Weight Correct as Indicated	
24A	Discounts Correct as Billed	
30A	Saturday Delivery Surcharge Correct As Billed	
34A	Declared Value Correct as Billed	
37A	Dim Correctly Calculated	
38A	Service Correct as Billed	
40A	Address Correction Surcharge Correct As Billed	
42C	Service Exception-Weather	
51A	No DAS or RESI Charge Found	
53A	No Pick-up Charge on Tracking	
CW	Holiday Waiver	
H2A	Balance Due is Zero (No Disposition)	
H2B	Balance Due is Zero	
H2C	Research in Progress	
H2D	More Information Required to Research	
TP	Tracpac Credit Will Appear On Future Invoice	

# TABLE 10— NON-PAY RESOLUTION COMPLAINT CODES (cont.) (Used in Detail NON-PAY RESOLUTION Record, positions 56–58)

Code Description

### FOR REJECTED REQUESTS:

OR	OR REJECTED REQUESTS:			
	1	Invoice/Air bill Not Found		
	2	Air bill Number is Zeroes		
	3	Non-Pay Amount not Greater than Zero		
	4	Amount Requested Greater than Amount Due		
	5	Invalid Non-Pay Code		
	6	Non-Pay Request = > 365 days old		
	7	No Package Data		
	8	Bill to Country is not US		
	A	Domestic or Puerto Rico Invoice Age > 90 Days		
	В	Ground or Home Delivery Invoice Age > 180 Days		
	C	Unable to Credit Due to Existing Credit		
	D	Invoice or Tracking ID is Currently in Dispute		
	E	Missing or Invalid Account Number to Rebill		
	G	Ground Service Failure Request		
	P	Unable to Credit Due to Existing Payment		
	Q	Need Check Number/Date In Order to Research		
	R	Retail Sales Not Eligible		
	S	Requested Rebill to Account Already Billed		
	т	Written Submission Required (Duty/Tax Only)		
	U	Resubmit using Valid Adjustment Reason code ( <b>Do not</b> submit L7 code)		
	Z	Customer Not Eligible For Credit		