## Make your global returns hassle-free

For maintenance, repair and overhaul (MRO) and aircraft on ground (AOG) challenges, you need fast, reliable delivery for critical parts — and to get parts back quickly to minimize inventory. With the control, flexibility and customs documentation assistance that come with FedEx® Global Returns. vou can streamline the returns process and make it hassle-free.



Here's a closer look at how easy FedEx Global Returns can make that process:



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MONDAY			THURSDAY	FRIDAY	NEXT MONDAY
16:00	16:30	18:00	12:00	14:00	16:00
An airline in Singapore calls your facility in Seattle to request an anti-ice control valve for a grounded Boeing 777 or Airbus 380.	You use FedEx Global Returns to create the shipping labels and customs documents for both the outbound and return shipments.  You pack the return label and customs documentation in the box.	The shipment is picked up by FedEx Express.  You can also email a link to the return label and customs documents so that your customer can edit them.	After customs clears* the shipment, the valve is delivered to your customer.	Your customer swaps the old valve with the new one, places the return label and customs documentation on the package and ships it back to you.  You can track the shipment's status via FedEx® Tracking to better plan your inventory.	The returned valve is delivered to your Seattle location. You refurbish the part and put it back into rotation.  Your invoice from FedEx shows charges for the outbound and return shipment together.

# Cost of **ON AVERAGE ANTI-ICE** \$20,000 **Cost PER HOUR for**

**CONTROL VALVE:** 

**OUT-OF-SERVICE COMMERCIAL AIRCRAFT: \$10,000** — \$50,000

## **SEATTLE TO SINGAPORE**



### Choose the speed you need

If you ship your package on Monday from Seattle. here's when it would be scheduled to be delivered to your customer in Singapore:

#### FedEx International First®

Thursday by 10 a.m.

FedEx International Priority®

Thursday by 12 p.m.

