



# Editable return labels reduce rework.

When you're shipping to customers, you can't always predict what they'll return — but you can be ready.

**Make it easy for returning shippers to change return labels and customs documents.**

With **editable return labels from FedEx® Global Returns**, you'll be prepared for almost any return, even if it doesn't match the original shipment. So if you ship three items to your customer, but they need to return only one, the return process can keep moving. By letting the returning shipper change key information like quantity and weight, you can provide a simpler, more efficient return experience and reduce going back-and-forth during the return process.



## Here's how it works:

### Easy preparation

When allowing the returning shipper to edit labels, you'll create the return label and customs documents with the details you know. FedEx lets you decide how much control your customer receives by granting permissions so that the returning shipper can edit these forms.

### Easy access

Once you've prepared the return label, FedEx sends the returning shipper an email notification that contains the shipment information and a link to access the return label page.

### Easy returns

The returning shipper simply populates the necessary information. After completing the online paperwork, they can view the documents, select the labels or customs documents they want, and print those documents for use. These labels can also be saved and printed at a later time.



### More info

- Contact your FedEx account executive
- Go to [fedex.com/globalreturns](https://fedex.com/globalreturns)
- Call **1.800.GoFedEx 1.800.463.3339**