

# WINONA SO

winonaso.com win@winonaso.com

### SKILLS & EXPERTISE

User Interface & User Experience - Skilled in creating workflows, mockups, prototypes, and interfaces with user-driven stories. Experienced in writing use and test cases, as well as complete documentation.

Adobe Photoshop - Advanced knowledge in iconography, typography, and creating vectorized work. Highly experienced in graphic design.

Communication - Strong verbal and written communication skills. Developed through study at school, Imprint, and various work experience. Experienced in proofing and editing of documents.

## WORK EXPERIENCE

UI/UX Designer at Sony Entertainment Network, (Sept. - Dec. 2012, May - Aug. 2013)

Produced user interface sketches, mockups, workflows, and prototypes

Created icons and graphics for software

Designed new features for Media Go

Technical Writer at Sybase (Jan. - Apr. 2012)

Used Oxygen XML Editor and DITA to write and proofread technical documentation for Sybase software Communicated with international developers and QA

Administration Assistant & Receptionist at Capital Direct Lending Corp., (Summer 2011)

Meticulous data entry with regards to mortgages and loans

Assisted mortgage brokers with organization and filing system

Customer interaction through phone lines and front desk

Graphic Artist at The Artona Group, (2008-2010)

Customer interaction through phone lines and front desk

Meticulous data entry with regards to mortgages and loans

Managed and maintained inventory level of office supplies

### **EDUCATION**

Undergraduate at University of Waterloo (2010 - Present)

English - Rhetoric & Professional Writing, specializing in Digital Arts Communication

Arts & Business Co-op Program

Graduate from Britannia Secondary School (2010)

International Baccalaureate Certificate Program

Honour Roll

### VOLUNTEERING

Staff at Imprint, University of Waterloo (2010 - Present)

Official Undergraduate school newspaper

Roles included Graphics Editor. Science & Technology Assistant Editor, and proofreader

English Mentor with the Student Success Office, University of Waterloo, (2013 - Present)

Team Leader during Orientation Week, University of Waterloo, (2012 - 2013)

Junior Leader with the 8th Vancouver Girl Guides of Canda (1999 - 2010)

Received Chief Commissioners Award

Received Richard C. C. Tse Oustanding Guiding Award

HOBBIES

Design, fountain pens, baking, video games, reading, learning.