**Customer Relationship Management**

**Team member:**

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**Project Description:**

Develop basic CRM software that will manage company relationship with its customers by record all interaction and data. It has basic requirement for basic CRM such as: Calendar, Contact Management, Basic Report.

There will be 2 types of user account: Manager will have full access and Sales person that has full access to his/her customers and limited access to other sales person’s customers.

In Contact management part we have address book that contain customer’s information like history, Calendar to make meeting schedule with customer and some queries to search based on sales person, city, partial company name etc.

Report module: In this part we will have Customer history report, history of sales, … Also we will have Export report to pdf, excel or print

**Technologies used:**

* WPF, C#
* SQL Database via Azure
* PDF, Excel and Print – generation
* Email, task/schedule via Outlook
* Entity framework??
* Localization
* Tab Control

**Special features:**

**Additional libraries:**

**Microsoft Outlook 15.0 Object Library**

**challenging items:**

Entity, Outlook, Installer and Localization

