Bill Winslow

Text: 312-617-1105
william.winslow@gmail.com

SUMMARY

My **leadership** principles are based on:
- Communication
- Engagement
- Alignment

My leadership values include:
- The health and well being of others
- Empathy of those who struggle
- Contributing to others success

As a Leader, I'm measured by:
- Meeting expectations of my title and job description
- Mentoring and Coaching those I work with to make them better (career growth)
- Enacting principles that build on a "yes" mindset
- Setting clear context for others to be successful
- Identifying what's best for the organization and my teams

EXPERIENCE
cars.com, Chicago, April 2014 - Present

Director of Platform and Software Engineering (2020 - Present)
Leveraged and contributed to a cross functional leadership team seeking alignment amidst ambiguity, healthy/respectful conflict and complex technical/business challenges.

Informed by DevOps Principles and value systems, lead a mixture of software and infrastructure engineering managers building Elixir/Phoenix web framework on AWS PaaS. Other core backend services included inventory, search and data/ photo ingestion as well as an editorial content platform. Teams built a workflow toolchain consisting of a hosted mono repository, continuous integration/deployment, application performance monitoring and logging facility supporting a Service Level Framework.

Director of Platform Engineering (2017 - Present)
Lead an organization of six teams (20+ engineers and managers). Focus on strategy and growth of cars.com technology and operations. Responsible for a budget, technology roadmap as well as the growth of individuals and their teams.

Sr. Manager of Site Reliability Engineering.(2015 - 2018)
Lead a team of 5 Site Reliability Engineers responsible for continuous delivery, middleware administration, container services, automation, logging and monitoring. Software operations stack includes Jenkins, Git, Docker, Hashicorp tools, AppDynamics and Splunk. Middleware stack includes OWCS, (WebLogic) Websphere and Apache/tomcat.

Sr. Manager Of Cloud Engineering. (2015 - 2018)
Lead a team of 6 Engineers responsible for support and management of Linux operating systems running on physical, virtual hypervisors and Amazon Web Services using Ansible configuration manager. Additional responsibilities for storage (SAN and backup), data center management. Responsible for a multimillion dollar budget that consists of both capital and operational expenditures. Software operations stack includes VMWare, Amazon Web Services, Terraform, Ansible and Nagios. Hardware infrastructure includes Cisco Unified Compute and Pure Storage.

Manager Of Network and Infrastructure. (2014 - 2015)

Provide leadership, technology innovation, and operational oversight of the technical teams responsible for the Data Center, Network, VOIP/Telco and System Infrastructure in a dynamic, fast-paced, technology focused company. Assist in overall Infrastructure Services leadership and technical strategy for the enterprise. Serve as an escalation point for team of 8 and lead in the development and implementation of operational policies and procedures for the most efficient delivery of Infrastructure Services. Provide coaching and mentorship while setting expectations for annual reviews. Manage team and projects using Jira and agile methodologies. Responsible for a multi-million dollar budget, providing a technology roadmap and subsequent project plans to execute on its vision.

Edo Interactive, Chicago, September 2012 - April 2014
Director of Infrastructure and Engineering/Security Officer.

Lead a team of 5 engineers and a project manager. Responsible for individual's growth and maturation within their roles and responsibilities as well as annual performance reviews. The Team's responsibilities include Linux, network, storage, database and software release management within a DevOps/Agile organization. Security role includes development and implementation of a company-wide security policy and a security training program. Lead security initiatives dealing with compliance projects and worked with 3rd party consultants to evaluate current company security platforms. Lead teams through compliance (SOC I and II) and client (financial institutions) audits. Maintain a technical roadmap and execute on its vision. Create and adhere to an Infrastructure budget. Additionally provide thought and people leadership to other engineering teams and technical support groups in a large-scale multi-system, multi-customer environment. Work in a cross-functional leadership role to resolve critical production impacting problems.

Orbitz,   Chicago, July 2008 - September 2012, January 2006-November 2007
Team Lead/Senior UNIX/Linux Engineer Systems Engineering Team.

Team Lead/Management responsibilities include technical initiatives, personnel reviews, and budgeting. Assign projects and tasks to team members. Work with project teams to define project initiatives. Lead engineer on large-scale, high-profile projects. Additional responsibilities include third-level production support of a Linux (WS3-4/RHEL5.x and CentOS 5.x-6.x) and Solaris (9-10) environment. Support VCS/VM on Solaris 10 and Linux. Storage administration (SAN, NAS). Maintain/deploy KVM, Solaris Zone environment. Maintain DNS, DHCP, and RedHat Kickstart infrastructure. Server platform includes HP DL/BLC, Sun Blade +various Sun server hardware, Rackable etc.

Tribune Interactive, Chicago, December 2007 - July 2008
Senior Internet Administrator.

Website administration supporting 16 websites in more than 10 major markets. Supported sites using Oracle Application Server and Sun One Web server running on Solaris/Sun servers. Responsible for site/code deployments. Also worked on projects implementing RHEL 5 and Xen solutions on Dell servers. Designed and implemented Nagios monitoring solution.

JP Morgan Chase, Chicago, June 2002 - December 2005
Assistant Vice President Open Systems Engineer II.

Corporate Administrative System Production Support Engineer.

Supported HPUX, Solaris and Windows infrastructure. Provided leadership within the group and worked closely with management to eliminate merger- related issues and problems associated with technical infrastructure.

National Enterprise Organization/Centralized Transaction Organization

Production Engineer.

Provided production support for a 450+ Windows 2000/2003, Sun Solaris and a Red Hat Linux environment. Responsibilities included 24x7 support, and implementation and design of windows infrastructure based on business need and federal regulations.

Celtic Insurance, Chicag, August 2001 - January 2002
Senior Network LAN Analyst.

Worked on projects that migrated Token Ring network (running on Nortel/Bay infrastructure)to Ethernet (running on a Cisco infrastructure). Worked on design for Microsoft Active Directory. Responsible for Novell NDS migration to Microsoft Active Directory. Designed and deployed firewall solution (Cisco PIX). Daily system administration included server (Compaq), network (Cisco/Microsoft W2K "AD"), firewall (Cisco PIX), and DNS administration (W2K/RedHat Linux 6.1).

Allied Riser Communications, Chicago, April 2001 - July 2001
Professional Service Engineer.

Transitioned from Equity Office Properties to ARC to work on the Chicago Professional Services Team. Responsibilities included the design, implementation and administration of LAN for remote offices. Configured and installed multi-site Windows 2000 networks.   Designed and installed VPN and firewall solutions. Designed backup solutions. Installed and configured network devices that allowed Internet connectivity.

Equity Office Properties, Chicago, November 2000 - March 2001
Network Operations System Administrator.

Designed and implemented Windows 2000 Active Directory network. Part of a team responsible for migrating infrastructure from Windows NT 4 and Novell 4.12 to Windows 2000 Active Directory. Supported 100 Windows NT 4 and Windows 2000 servers. Administered Microsoft DNS. Designed and implemented enterprise backup solutions for file and print servers, and application servers. Provided primary support for Windows NT 4 Terminal Server (running Citrix Metaframe).

Electronic Data Systems (AT Kearney and Amaco), Chicago IL, October 1996 - November 2000
Americas Infrastructure Team.

Team responsibilities included the design and continual maintenance of NT 4.0 domain, Solaris, and Cisco infrastructure. Worked closely with WAN management team to resolve network-related issues (WINS replication DNS zone transfers). Directed and managed global projects. Supported and managed AT Kearney's Computer Data Center (106 Compaq, IBM, Sun, and Dell Servers). Administered Unix-based firewall (Raptor).

EDS Infrastructure Team.

Promoted to team lead supporting Novell 3.12 and Windows NT Environment. Responsibilities included supporting Windows NT RAS Server and Novell File and Print Server. Provided 3rd level support for various IT departments. Supported environment based around hardware, software, and Microsoft OS/NOS. Also supported an IBM OS/2 environment.

Apex Courier, Chicago IL, 1993 - 1996
System Administrator/Bicycle Messenger.

Maintained and administered stand-alone workstations. Deployed Novell 3.12 network. Worked with consultants to design and implement database. Managed daily operations and customer service issues.