

NX CABINET WARRANTY

This warranty is limited to residential use of NX Cabinets only. This warranty is not transferrable. Please be advised it is the responsibility of the installer and/or homeowner to inspect the product prior to installation. Damaged pieces should be set aside and pictures were taken of the damage. Pictures and the bill of sale to be forwarded to NX Interiors Inc. within 48 hours of the date of purchase/delivery. NX Cabinets takes no responsibility for pieces that are/were damaged without the pictures and the bill of sale. NX Cabinets accepts no responsibility for costs of product or labor when pieces with visible defects have been installed. NX Cabinet's warranty covers, at the time of sale, the cabinets will be free from defects in material and manufacturing and conforms to NX specifications for the product category.

If your product fails for any of the above-noted reasons, NX Interiors Inc. will replace or repair, at its option, a portion or all of the cabinets at no cost to the original purchaser as long as the purchaser still owns the property where the cabinets were installed.

NX Cabinet's Warranty extends to cabinets maintained in Normal Environmental Conditions. (The heating and ventilation systems are maintained and the interior humidity levels are at a level between 30% and 50% with normal room temperatures between 15.5°C and 26.6°C (60°F and 80°F) year-round).

Not covered with this warranty:

Colour aberration of the cabinet doors and/or side panels is expected to not exceed 15%.

Cracking: The cracking of the surface of the cabinets is to be expected due to the nature of wood. NX Cabinets will define as a quality issue only when the cracking area is more than 1/8 of the total cabinet's surface.

Grain: Our cabinets are made of natural solid wood and, as a result, the grain of the cabinets, the density of the wood, and the consistency of the paint can vary from piece to piece.

Tolerance: Cabinets are expected to shrink, distort, crack, and/or bend in various circumstances due to the nature of wood products. NX Cabinet's will define it as a quality issue if cracks and/or bends are over 1/8".

Improper installation/maintenance and failure to adhere to NX Cabinet's installation and maintenance instructions.

Damage due to water and/or moisture including, but not limited to damage resulting from broken or leaking pipes, weather conditions, or natural disasters are all excluded from NX Cabinets warranty.

Insect infestations after the product leave our facility.

Abuse, neglect, abnormal use or misuse of solvents, corrosives or other chemicals, etc.

Improper cleaning or maintenance products

NX Cabinets offers on-site measurements in order to ensure all the dimensions provided by the customer are right. If the customer waives this measuring service, NX Cabinets will not be responsible for any error it might incur, such as cabinets that don't fit, plumbing/wiring which impede.

TERMS REGARDING INSTALLATION, DELIVERY, WARRANTY. . .

1. The customer is responsible for all delivery costs; you can select a freight method of your choice or we can provide one for you.
2. If you, the customer, wish to cancel the installation and the delivery of your product(s) NX must be notified within 14 hours of the booking the delivery date or the date of purchase. If this 24-hour deadline is not met, the customer will be charged a 10% penalty fee.

Please note if you wish to cancel an order that has not left our warehouse, restocking fees will apply.

Also, if you are not available to accept the delivery of your purchase(s) within 5 days of the delivery date originally planned, a storage fee of 2% per day will be charged.