

Questions 1–7

Do the following statements agree with the information given in the text on page 104?

In boxes 1–7 on your answer sheet, write

TRUE	<i>if the statement agrees with the information</i>
FALSE	<i>if the statement contradicts the information</i>
NOT GIVEN	<i>if there is no information on this</i>

- 1 Customers should inform Eastern Energy of a change of address on arrival at their new home.
- 2 Customers are expected to read their own gas or electricity meters.
- 3 It is now cheaper to use gas rather than electricity as a form of heating.
- 4 Eastern Energy supplies energy to households throughout the country.
- 5 The Energy Efficiency Line also handles queries about energy supply.
- 6 All complaints about energy supply should be made by phone.
- 7 Customers are not charged for the call when they report a fault in supply.

Questions 8–14

The text on page 107 has seven sections, **A–G**.

Choose the correct heading for each section from the list of headings below.

Write the correct number, **i–x**, in boxes 8–14 on your answer sheet.

List of Headings

- i** Re-heating
- ii** Foods with skins
- iii** Keeping your oven clean
- iv** Standing time
- v** Rapid cooking times
- vi** Using a thermometer
- vii** Small quantities of food
- viii** Deep fat frying
- ix** Foods low in moisture
- x** Liquids

- 8** Section **A**
- 9** Section **B**
- 10** Section **C**
- 11** Section **D**
- 12** Section **E**
- 13** Section **F**
- 14** Section **G**