

SECTION 4 Questions 31–40

Complete the notes below.

Write **ONE WORD ONLY** for each answer.

THE FUTURE OF MANAGEMENT

Business markets

- greater **31** among companies
- increase in power of large **32** companies
- rising **33** in certain countries

External influences on businesses

- more discussion with **34** before making business decisions
- environmental concerns which may lead to more **35**

Business structures

- more teams will be formed to work on a particular **36**
- businesses may need to offer hours that are **37** , or the chance to work remotely

Management styles

- increasing need for managers to provide good **38**
- changes influenced by **39** taking senior roles

Changes in the economy

- service sector continues to be important
- increasing value of intellectual property
- more and more **40** workers