

Questions 1–7

Complete the sentences below.

*Choose **NO MORE THAN THREE WORDS** from the text for each answer.*

Write your answers in boxes 1–7 on your answer sheet.

- 1 Railcard applicants over 25 need to be involved in
- 2 For mature, full-time students, one of the photographs submitted must be signed and
- 3 At certain times of the year, there are no for railcard holders at any time of day.
- 4 If your railcard doesn't have your it will be impossible to use it for travel.
- 5 The benefits of a railcard are not transferable to
- 6 If you have no ticket but boarded a train at a station without any you will still be eligible for a discounted ticket.
- 7 If railcard holders wish to use the Eurostar network they must pay the

Questions 8–14

Complete the summary below.

*Choose **NO MORE THAN THREE WORDS** from the text for each answer.*

Write your answers in boxes 8–14 on your answer sheet.

An elderly person who is also studying full-time receives a concession of **8**

Large groups people who want to reserve seats should get in touch with the **9**

If travellers cancel their trip, they will usually receive back the ticket price less **10**, or they may change the date of their trip by paying **11** of the original value. These concessions do not apply in the case of **12** It is the passenger's responsibility to make sure the **13** and are correct.

Travellers should ensure they are ready to board the train with at least **14** to spare. They may take a suitcase with them in the carriage as well as hand luggage. A traveller may check in 15 kilos maximum weight of luggage but this must be done at least 30 minutes before the train leaves.