SECTION 1

MAN:	Good morning. Can I help you?	
WOMAN:	Yes. I've just been accepted on a course at the university and I'd like to try	
	and arrange accommodation in the hall of residence.	Exampl
MAN:	Yes, certainly. Please sit down. What I'll do is fill in a form with you to find	
	out a little more about your preferences and so forth.	
WOMAN:	Thank you.	
MAN:	So first of all, can I take your name?	
WOMAN:	It's Anu Bhatt.	Q1
MAN:	Could you spell your name please?	
WOMAN:	Yes. A-N-U B-H-A double T.	
MAN:	Thanks, and could I ask your date of birth?	
WOMAN:	31 st March 1972.	Q2
MAN:	Thank you. And where are you from?	
WOMAN:	India.	
MAN:	Oh right. And what will you be studying?	
WOMAN:	I'm doing a course in nursing.	Q3
MAN:	Right, thank you. And how long would you want to stay in hall, do you think?	
WOMAN:	Well, it'll take three years but I'd only like to stay in hall for two. I'd like to	Q4
	think about living outside for the third year.	
MAN:	Fine. And what did you have in mind for catering? Do you want to cook for	
	yourself or have all your meals provided, that's full board?	
WOMAN:	Is there something in between?	
MAN:	Yes. You can just have evening meal provided, which is half board.	
WOMAN:	That's what I'd prefer.	
MAN:	Yes, a lot of students opt for that. Now, with that in mind, do you have any	
	special diet, anything we should know about?	
WOMAN:	Yes, Ldon't take red meat.	Q5
MAN:	No red meat.	
MAN:	Now, thinking about the room itself, we have a number of options. You can	
	have a single study bedroom or you can have a shared one. These are	
	both what we call simple rooms. The other alternative is to opt for a single	
	bedsit which actually has more space and better facilities. There's about	
	£20 a week difference between them.	
100		

Q7

Q8

Well, actually my grant is quite generous and Lthink the bedsit sounds the Q6 WOMAN:

best option.

Lovely. I'll put you down for that and we'll see what availability is like. Now MAN:

can I ask some other personal details which we like to have on record?

Yes, of course. WOMAN:

MAN: I wonder if you could let us know what your interests are. This might help

us get a closer match for placing you in a particular hall.

Ummm. Well, I love the theatre. WOMAN:

Right. MAN:

And I enjoy sports, particularly badminton. WOMAN:

That's worth knowing. Now, what we finish with on the form is really a list MAN:

from you of what your priorities are in choosing a hall and we'll do our

best to take these into account.

Well, the first thing is I'd prefer a hall where there are other mature WOMAN:

students, if possible.

MAN: Yes, we do have halls which tend to cater for slightly older students.

WOMAN: Ummm and I'd prefer to be out of town.

Q9 MAN:

That's actually very good for you because we tend to have more

vacancies in out-of-town halls.

Lucky! WOMAN:

Yes. Anything else? MAN:

Well, I would like somewhere with a shared area, a TV room for example, Q10 WOMAN:

or something like that. It's a good way to socialise.

It certainly is. MAN:

That's it. WOMAN:

Now, we just need a contact telephone number for you. MAN:

Sure, I'll just find it. It's double 67549. WOMAN:

Great, so we'll be in contact with you as soon as possible ... MAN: