

READING PASSAGE 3

You should spend about 20 minutes on **Questions 27–40**, which are based on Reading Passage 3 on pages 47 and 48.

Questions 27–34

Reading Passage 3 has eight sections, **A–H**.

Choose the correct heading for each section from the list of headings below.

Write the correct number, **i–ix**, in boxes 27–34 on your answer sheet.

List of Headings

- i** Complaints about the impact of a certain approach
- ii** Fundamental beliefs that are in fact incorrect
- iii** Early recommendations concerning business activities
- iv** Organisations that put a new approach into practice
- v** Companies that have suffered from changing their approach
- vi** What people are increasingly expected to do
- vii** How to achieve outcomes that are currently impossible
- viii** Neither approach guarantees continuous improvement
- ix** Evidence that a certain approach can have more disadvantages than advantages

- 27** Section **A**
- 28** Section **B**
- 29** Section **C**
- 30** Section **D**
- 31** Section **E**
- 32** Section **F**
- 33** Section **G**
- 34** Section **H**

Questions 35–37

Complete the sentences below.

Choose **ONE WORD ONLY** from the passage for each answer.

Write your answers in boxes 35–37 on your answer sheet.

- 35** Numerous training sessions are aimed at people who feel they are not enough.
- 36** Being organised appeals to people who regard themselves as
- 37** Many people feel with aspects of their work.

Questions 38–40

Do the following statements agree with the information given in Reading Passage 3?

In boxes 38–40 on your answer sheet, write

TRUE	if the statement agrees with the information
FALSE	if the statement contradicts the information
NOT GIVEN	if there is no information on this

- 38** Both businesses and people aim at order without really considering its value.
- 39** Innovation is most successful if the people involved have distinct roles.
- 40** Google was inspired to adopt flexibility by the success of General Electric.