

# Audioscripts

## TEST 1

### SECTION 1

TRAVEL AGENT:	Good morning. World Tours. My name is Jamie. How can I help you?	
ANDREA:	Good morning. I want some information on self-drive tours in the USA. Could you send me a brochure?	
TRAVEL AGENT:	Of course. Could I have your name please?	
ANDREA:	Andrea <u>Brown</u> .	Example
TRAVEL AGENT:	Thank you. And your address?	
ANDREA:	24, <u>Ardleigh</u> Road.	Q1
TRAVEL AGENT:	Can you spell that?	
ANDREA:	A-R-D-L-E-I-G-H Road.	
TRAVEL AGENT:	Postcode?	
ANDREA:	BH5 2OP	
TRAVEL AGENT:	Thanks. And can I have your phone number?	
ANDREA:	Is a mobile alright?	
TRAVEL AGENT:	Fine.	
ANDREA:	It's 07786643091.	
TRAVEL AGENT:	Thank you. And can I ask you where you heard about World Tours? From a friend? Or did you see an advert somewhere?	
ANDREA:	No, I read about you in the <u>newspaper</u> .	Q2
TRAVEL AGENT:	OK, I'll get the brochures in the post to you but can I give you some information over the phone. What kinds of things do you want to do on your holiday?	
ANDREA:	I'm interested in going to California with my family. I've got two children and we want to hire a car.	
TRAVEL AGENT:	OK. We have a couple of self-drive tours there visiting different places of interest in California. The first one begins in Los Angeles and there's plenty of time to visit some of the <u>theme</u> parks there.	Q3
ANDREA:	That's something on my children's list so I'd want to include that.	
TRAVEL AGENT:	Good. Then you drive to San Francisco. From San Francisco you can drive to Yosemite Park where you spend a couple of nights. You can choose to stay in a lodge or on the campsite.	
ANDREA:	I don't like the idea of staying in a <u>tent</u> . It'd be too hot.	Q4
TRAVEL AGENT:	Right. And the tour ends in Las Vegas.	
ANDREA:	OK.	
TRAVEL AGENT:	The other trip we can arrange is slightly different. It starts in San Francisco. Then you drive south to Cambria.	
ANDREA:	Someone told me there's a really nice <u>castle</u> near Cambria. Will we go near that?	Q5
TRAVEL AGENT:	Hearst Castle is on that road so you could stop there.	
ANDREA:	Good. I'd like to do that. Does this trip also go into the desert?	
TRAVEL AGENT:	No, it continues to Santa Monica where most people like to stop and do some shopping.	
ANDREA:	We have enough of that at home so that doesn't interest us.	

- TRAVEL AGENT: OK. Well you could go straight on to San Diego.
- ANDREA: That's good for beaches isn't it? Q6
- TRAVEL AGENT: That's right, that's a good place to relax and your children might like to visit the zoo before flying home.
- ANDREA: I don't think so. We want some time for sunbathing and swimming.
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- ANDREA: So how many days are the trips and how much do they cost?
- TRAVEL AGENT: The first one I told you about is a self-drive tour through California which lasts twelve days and covers 2,020 kilometres. The shortest journey is 206 km and the longest is 632 kilometres. The cost is £525 per person. Q7
- That includes accommodation, car rental and a flight but no meals. Q8
- ANDREA: OK. And the other trip?
- TRAVEL AGENT: That lasts nine days but you spend only three days on the road. You cover about 980 kilometres altogether.
- ANDREA: So is that cheaper then?
- TRAVEL AGENT: Yes, it's almost a hundred pounds cheaper. It's £429 per person, which is a good deal. Q9
- ANDREA: So that covers accommodation and car hire. What about flights?
- TRAVEL AGENT: They aren't included. But these hotels offer dinner in the price. Q10
- ANDREA: OK. Well, thank you very much. I'll be in touch when I've had a chance to look at the brochure.
- TRAVEL AGENT: I'm pleased to help. Goodbye.
- ANDREA: Goodbye.