Questions 27-31

Choose the correct letter, A, B, C or D.

Write the correct letter in boxes 27-31 on your answer sheet.

- 27 In the first paragraph, the writer says that most managers
 - A fail to spot the key consumer trends of the moment.
 - B make the mistake of focusing only on the principal consumer trends.
 - c misinterpret market research data relating to current consumer trends.
 - D are unaware of the significant impact that trends have on consumers' lives.
- 28 According to the third paragraph, Coach was anxious to
 - A follow what some of its competitors were doing.
 - B maintain its prices throughout its range.
 - C safeguard its reputation as a manufacturer of luxury goods.
 - D modify the entire look of its brand to suit the economic climate.
- 29 What point is made about Tesco's Greener Living programme?
 - A It did not require Tesco to modify its core business activities.
 - B It succeeded in attracting a more eco-conscious clientele.
 - C Its main aim was to raise consumers' awareness of environmental issues.
 - D It was not the first time that Tesco had implemented such an initiative.
- 30 What does the writer suggest about Nike's strategy?
 - A It was an extremely risky strategy at the time.
 - B It was a strategy that only a major company could afford to follow.
 - C It was the type of strategy that would not have been possible in the past.
 - D It was the kind of strategy which might appear to have few obvious benefits.
- 31 What was original about the ME2?
 - A It contained technology that had been developed for the sports industry.
 - B It appealed to young people who were keen to improve their physical fitness.
 - It took advantage of a current trend for video games with colourful 3D graphics.
 - It was a handheld game that addressed people's concerns about unhealthy lifestyles.

Questions 32-37

Look at the following statements (Questions 32–37) and the list of companies below.

Match each statement with the correct company, A, B, C or D.

Write the correct letter, A, B, C or D, in boxes 32–37 on your answer sheet.

- MB You may use any letter more than once.
- It turned the notion that its products could have harmful effects to its own advantage.
- It extended its offering by collaborating with another manufacturer.
- 34 It implemented an incentive scheme to demonstrate its corporate social responsibility.
- 35 It discovered that customers had a positive attitude towards dealing with difficult circumstances.
- 36 It responded to a growing lifestyle trend in an unrelated product sector.
- 37 It successfully avoided having to charge its customers less for its core products.

List of companies

- A Coach
- B Tesco
- C Nike
- D iToys

Test 2

Questions 38-40

Complete each sentence with the correct ending, A, B, C or D below.

Write the correct letter, A, B, C or D, in boxes 38-40 on your answer sheet.

- 38 If there are any trend-related changes impacting on your category, you should
- 39 If a current trend highlights a negative aspect of your category, you should
- 40 If the consumers' new focus has an increasing lack of connection with your offering, you should
 - A employ a combination of strategies to maintain your consumer base.
 - B identify the most appropriate innovation strategy to use.
 - C emphasise your brand's traditional values with the counteract-andaffirm strategy.
 - D use the combine-and-transcend strategy to integrate the two worlds.