

SECTION 2 *Questions 11–20*

Questions 11–20

Choose the correct letter, A, B or C.

- 11 The Counselling Service may contact tutors if
- A they are too slow in marking assignments.
 - B they give students a lot of work.
 - C they don't inform students about their progress.
- 12 Stress may be caused by
- A new teachers.
 - B time pressure.
 - C unfamiliar subject matter.
- 13 International students may find stress difficult to handle because
- A they lack support from family and friends.
 - B they don't have time to make new friends.
 - C they find it difficult to socialise.
- 14 A personal crisis may be caused by
- A studying for too long overseas.
 - B business problems in the student's own country.
 - C disruptions to personal relationships.
- 15 Students may lose self-esteem if
- A they have to change courses.
 - B they don't complete a course.
 - C their family puts too much pressure on them.
- 16 Students should consult Glenda Roberts if
- A their general health is poor.
 - B their diet is too strict.
 - C they can't eat the local food.
- 17 Students in financial difficulties can receive
- A assistance to buy books.
 - B a loan to pay their course fees.
 - C a no-interest loan to cover study expenses.

Listening

- 18 Loans are also available to students who
- A can't pay their rent.
 - B need to buy furniture.
 - C can't cover their living expenses.
- 19 The number of students counselled by the service last year was
- A 214.
 - B 240.
 - C 2,600.
- 20 The speaker thinks the Counselling Service
- A has been effective in spite of staff shortages.
 - B is under-used by students.
 - C has suffered badly because of staff cuts.