

Questions 1 – 7

Do the following statements agree with the information given in Reading Passage 1?

In boxes 1 – 7 on your answer sheet write

- YES** if the statement agrees with the information
NO if the statement contradicts the information
NOT GIVEN if there is no information on this in the passage

1. The Prince William Hospital has been trying to reduce absenteeism amongst nurses for many years.
2. Nurses in the Prince William Hospital study believed that there were benefits in taking as little sick leave as possible.
3. Just over half the nurses in the 1986 study believed that management understood the effects that shift work had on them.
4. The Canadian study found that 'illness in the family' was a greater cause of absenteeism than 'work to do at home'.
5. In relation to management attitude to absenteeism the study at the Prince William Hospital found similar results to the two 1989 studies.
6. The study at the Prince William Hospital aimed to find out the causes of absenteeism amongst 250 nurses.
7. The study at the Prince William Hospital involved changes in management practices.

Questions 8 – 13

Complete the notes below.

Choose **ONE OR TWO WORDS** from the passage for each answer.

Write your answers in boxes 8 – 13 on your answer sheet.

In the first strategy, wards with the lowest absenteeism in different periods would win prizes donated by... (8) ...

In the second strategy, staff were given more control over their ... (9) ...

In the third strategy, nurses who appeared to be taking... (10) ... sick leave or... (11) ... were identified and counselled.

Initially, there was a... (12) ... per cent decrease in absenteeism.

The first strategy was considered ineffective and stopped. The second and third strategies generally resulted in better... (13) ... among staff.