## **SECTION 1**

WOMAN: MAN:	Can I help you? Yes, I've just moved to this area with my wife and children and I'd like to know where we can all register with a doctor at a Health Centre.	
WOMAN:	Okay. Well, there's <u>Doctor Green</u> at The Harvey Clinic. <u>We always</u> recommend her for babies, because she's very good with them and she runs a special clinic.	Example Q1
MAN:	Oh actually my youngest child is five, so that wouldn't be any good for us.	
WOMAN:	Right.	
MAN:	Is there anywhere else I could try?	
WOMAN:	Yes, the Eshcol Health Practice is the next one on my list.	Q2
MAN:	How do you spell that?	
WOMAN:	E-S-H-C-O-L. And it's Doctor Fuller, who has space on his list. The clinic only opened a year ago, so the facilities are all very modern.	
MAN:	That sounds good.	
WOMAN:	And it's particularly good if you're busy during the day, because they also do appointments in the evening. They're closed on Saturday, though. The only other place on the list is the Health Centre on Shore Lane. You	Q3
	can register with Doctor <u>Gormley</u> , that's G-O-R-M-L-E-Y. He's new there, but the centre has a very good reputation.	Q4
MAN:	Oh yes, I think I know the road. That would be the best one. Thanks. Could you tell me, will all their services be free?	

WOMAN:

Erm ... there are usually some small charges that doctors make. Let me see what it says about the Shore Lane Centre. If you need to be vaccinated before any trips abroad, you won't have to pay for this. Erm, what else? The sports injury treatment service operates on a paying basis, as does the nutritional therapy service. Some health centres do offer alternative therapies like homeopathy as part of their pay-to-use service. Shore Lane are hoping to do this soon – I think they may start with acupuncture. And finally, if you need to prove you're healthy or haven't had any serious injuries before a new employer will accept you, you can get a free fitness check-up there, but you'd most likely have to

Q5 & 6

Q9

Q10

Q5 & 6

pay for insurance medicals though.

MAN: Okay, thanks.

woman: You might also be interested to know the Centre is running a pilot

scheme of talks for patients. I've got the list here. Actually, they look very

interesting.

MAN: What sort of things?

WOMAN: Well, the first one's about giving up smoking. It's next week, the twenty-

fifth of February, at 7 pm, and that's in Room 4. It says, the talk will stress Q7

the health benefits particularly for people with asthma or heart disease.

MAN: That sounds very interesting.

woman; There's also a talk for families with children. It's on Healthy Eating, and

takes place on the first of March at five o'clock.

MAN: Will that be at the Health Centre?

woman: Erm, actually it's at the primary school on Shore Lane. I imagine they're Q8

inviting the parents of pupils there – it says here 'all welcome'.

MAN: Mmm, I might go to that if I have time.

woman: There's a couple of other talks – one giving advice about how to avoid

injuries while doing exercise. It's on the ninth of March. Oh, it's a late afternoon talk, at <u>four thirty</u>, and it'll be in Room 6. It also says the talk is

suitable for all ages. And finally, there's a talk called 'Stress Management'

which is ...