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27<sup>th</sup> September, 2023.

Dear Hiring Manager,

I am writing to express my strong interest in the position focusing on the development and customization of the MOMENTUM DHIS2-based Data Platform, as advertised. With a background in software development and a proven track record of providing technical support and software solutions, I am eager to contribute to your team's success in achieving its objectives.

Throughout my career, I have gained valuable experience in tasks directly aligned with the responsibilities outlined in the job description. I am confident in my ability to assist in the creation of metadata, data entry screens, and visualizations, such as interactive maps and charts. Additionally, I have a strong background in developing reports and data quality modules, including validation rules, which are essential components of the MOMENTUM Data Platform.

My experience also extends to supporting the implementation of interoperability layers and providing ad hoc software development support. I have a proven ability to troubleshoot and resolve technical issues, ensuring seamless system functionality for users.

Furthermore, I am well-versed in providing technical support to users, monitoring support emails, and efficiently tracking and addressing issues through the issue tracking system. I understand the importance of user satisfaction and aim to provide prompt and effective support.

The development of documentation is a critical aspect of system management, and I have experience in creating technical specifications, user guides, and other documentation needed to facilitate system understanding and usage.

Lastly, I recognize the significance of system maintenance in ensuring the DHIS2 instance's reliability and performance. I am committed to proactive maintenance and addressing issues promptly to minimize disruptions.

I am enthusiastic about the opportunity to contribute my technical expertise to your team and help achieve the objectives related to the MOMENTUM DHIS2-based Data Platform. Enclosed is my resume, which provides additional details about my qualifications and experiences.

Thank you for considering my application. I am eager to discuss how my skills align with your needs and how I can contribute to your project's success.

Sincerely,

Wisdom Dzontoh Mawuli