15/12/2020 Live Assistance



## Chat





- Pratibha D.: Thank you for contacting us. My name is Pratibha D.. Please give me a moment as I read your question.
- Pratibha D.: Hello Sir. How may I help you today?
- OLUCHINEKE IKEZOGWO: Hi, I submitted my order to send my toefl scores to 4 universities...
- Q OLUCHINEKE IKEZOGWO: 3 were sent on dec3 and processed on dec4
- OLUCHINEKE IKEZOGWO: but It has not gotten to the schools yet.
- Q OLUCHINEKE IKEZOGWO: last time I waited 4 hours just like today to talk to someone about it, they told me it took 7-10 days, well its been 12 days now
- Pratibha D.: May you please share your registered email address, ETS ID and your date of birth associated with your account?
- Q OLUCHINEKE IKEZOGWO: I just sent the last one few days ago. Is there a way to track my scores?
- Q OLUCHINEKE IKEZOGWO: wisdomikezogwo@gmail.com
- Q OLUCHINEKE IKEZOGWO: DOB: 03 Jan 1997
- Q OLUCHINEKE IKEZOGWO: sorry please hold one one sec while I get the ID
- Pratibha D.: May you please share the order number?
- OLUCHINEKE IKEZOGWO: okay one sec please
- Q OLUCHINEKE IKEZOGWO: ETS ID: 53E057EA
- Q OLUCHINEKE IKEZOGWO: ORDER NO: 129783548
- Q OLUCHINEKE IKEZOGWO: AND 129853766
- Q OLUCHINEKE IKEZOGWO: got it?
- Realibha D.: Your score report was sent to the following score recipient on December 04, 2020
- 5812 University Of Florida
- 4854 University Of Washington Seattle
- 4854 University Of Washington Seattle

Our records indicate that this institution has access to the ETS Data Manager and is able to view your score report online.

When contacting the institution, please provide your registration number and the exact same name that appears on your score report. Minor name discrepancies can cause delays in matching your score report to your application. Please allow sufficient processing time at the institution.

- Q OLUCHINEKE IKEZOGWO: So does this mean that even if it does not yet reflect on my application status pages, they have access to it?
- Q OLUCHINEKE IKEZOGWO: Plus why is Univ. of washington shown twice and no sight of UC Berkeley please?
- Pratibha D.: Yes, they have access to your scores
- 2 Pratibha D.: I am extremely sorry as I mistakenly mentioned it twice. The third university is 4833 University Of California Berk
- Q OLUCHINEKE IKEZOGWO: Okay, thats fine, if you say there is no cause for alarm then, I will accept that and mail the grad coord's with this information you have provided and keep the transcript of this conversation , thanks
- Pratibha D.:

I hope I have answered all the questions.

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I am glad I was able to assist you!

Is there anything else I can assist you with today?

Q OLUCHINEKE IKEZOGWO: no thank you, deuces

2 Pratibha D.: Thank you for chatting with us today. We appreciate your time and your business. Have a great day.

Pratibha D. has disconnected.