# Lu Jin

#### Marie Curie Researcher, Fraunhofer FIT, Germany

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#### **EDUCATION**

PhD Candidate in HCI

Sankt Augustin, Germany

University of Siegen / Fraunhofer

Aug. 2021 - Present

Thesis: "Walking across the bridge: designing human-centered AI-driven applications"

**M.S.in Information Studies** 

Texas, United States

University of Texas at Austin

Sep. 2018 - May. 2020

GPA: 3.83 / Courses: Introduction to Machine Learning, Crowdsourcing in Computer Vision, Virtual Environment, Usability.

Thesis: "Cheated by Deepfakes? Deepfake Detection Ability, Emotional Response, and Ethical Implications"

**Summer Course Advanced User Experience Engineering** 

Cambridge, United States

Harvard University

Aug.2021

M.Des. in Design
Shanghai Jiao Tong University

Shanghai Jiao Tong University

Jun. 2010 - Mar. 2013

**B.Eng. in Industrial Design** Shanghai Jiao Tong University Shanghai,China

Sep. 2006 - Jul. 2010

## **SKILLS**

Programming Languages: HTML, CSS, Javascript, HTML, CSS, Python, Processing, SQL

Frameworks and Libraries: React, Bootstrap, D3

Design Tools: Sketch, Adobe Suite, InVision, Balsamiq, Axure RP, Principle, Alias, AutoCAD

Languages: English, Chinese, Germany(very basic)

#### ACADEMIC EXPERIENCE

Marie Curie Research Fellow Fraunhofer Institute for Applied Information Technology Sankt Augstin, Germany

Aug 2021 - Present

· MSCA GECKO ITN funded by EU

Visiting Scholar University of Strathclyde Glasgow, United Kingdom *May 2023 - June 2023* 

Visiting Scholar

Berlin, Germany

Jun 2022 - Aug 2022

**Visiting Scholar** 

Agents.INC

Athens, Greece Feb 2023

Plegma Labs

#### PROFESSIONAL EXPERIENCE

# Web Designer (Remote)

Texas, United States

Jul. 2020 - Jun.2021

**Kids' Choice** 

• Designed overall website system, draw all of the illustrations and icons.

• Supported graphic design for poster and etc.

# **User Experience Designer**

Shanghai, China

**SAP Labs China** 

Jan. 2016 - Nov. 2016

 Worked in a Lumira team to develop business data visualization chart to support different business software.

# **Data Visualization Designer**

Shanghai, China

JD.com

Jul. 2014 - Jan. 2016

- Initiated and led designing 8 data products including Android/iOS and website to help different departments to monitor ecommerce operation data.
- Delivered wireframes, interaction flow and design specification to improve end to end user experience.
   Cooperated with user research team on various projects to uncover problems and discover opportunities to inform design recommendations for future projects.

## User Experience Engineer eBaotech Insurance Software Company

Shanghai, China

Mar. 2013 - Jul. 2014

- Led 2 persons to be in a scrum team with 8 developers and 2 product managers to ship a cutting-edge SaaS insurance software which faces 3 foreign countries.
- Defined design system for the company insurance software products and conducted design workshops among the developer teams and product managers to make design language consistence.
- Assisted developers with UI development level complexities and established project timelines and estimates to control the progress for different projects.

# Use Experience Designer Intern SAP Labs China

Shanghai, China

Nov 2011 - Mar 2013

- Built user interface and business workflow for SAP ByDesign business software.
- Participated in the usability testing for supply chain and finance modules.

## Package Designer Intern GSK China

Shanghai, China

Apr. 2010 - Oct. 2010

- Designed drug package and drug instruction leaflet for different products under GSK visual guideline.
- · Arranged and built design material guideline in the system.

#### **AWARDS**

## Marie Sklodowska Curie Fellowship

Nov 2021 - Oct 2024

Awarded by European Union for PhD research under GECKO Project, a H2020 Marie Sklodowska Curie Action (MSCA) ITN at Fraunhofer FIT, Germany

Shanghai Jiao Tong University Scholarship (5/124)

2010, 2011, 2012

Sliver UPA User Experience National Competition, User Researcher (6/245)

2012

#### **EXTRACURRICULAR PROJECTS**

#### Web Developer and Designer SiTel

Washington, Seattle *Feb. 2020 - Mar. 2020* 

A side project to redesigned the education platfrom from research to design and using React.js to develop the website.

## User Researcher and User Experience Designer Texas Department of Transportation

Austin, Texas Sep.2018 - Dec.2018

Redesigned the TxDOT website starting from research to design the sample page for design reference. Implemented both quantitative and qualitative methods in research to increase service influence and build

# **User Researcher and User Experience Designer Agency For Healthcare Research**

Cambridge, MA

Jun.2019 - Jul.2019

Conducted research from scratch to find solution to make the most of healthcare data system using machine learning technique which can help patient recovery journey.

Provided a mobile application solution which helps AHRQ improve their healthcare delivery and digital transformation.

#### **PUBLICATION**

social image.

Peer-Reviewed Conferences

- 1. **Lu Jin**, and Alexander Boden. "Review on the Application Areas of Decision-Making Algorithms in Smart Homes." HHAI 2023: Augmenting Human Intellect. IOS Press, 2023. 74-92. [PDF]
- 2. <u>Lu Jin</u>. "The conflict resolution in product experience design based on evaporating cloud of the theory of constraints." Design, User Experience, and Usability: Design Discourse: 4th International Conference, DUXU 2015, Held as Part of HCI International 2015, Los Angeles, CA, USA, August 2-7, 2015, Proceedings, Part I. Springer International Publishing, 2015. [PDF]

Workshop

- 3. <u>Lu Jin</u>, and Alexander Boden. "The design space of building user-centered AI user interfaces for smart heating systems." User-centered AI 2023 workshop collocated the Mensch und Computer 2023 Conference, Zurich, Switzerland.[PDF]
- 4. <u>Lu Jin</u>, Alexander Boden, and Md Shajalal, "Automated Decision Making Systems in Smart Homes: A Study on User Engagement and Design", AutomationXP22: Engaging with Automation collocated the ACM CHI Conference on Human Factors in Computing Systems 2022, New Orleans, LA, [PDF]

Poster

5. **<u>Lu Jin</u>**. "ihealth: Digital health in pre-medical and after-medical care of a health journey." Poster, Texas, Austin, Aging and Health Informatics Conference, 2019. [PDF]

### **Research Trainings**

- 1. GECKO Winter School 2021, hosted by University of Strathclyde, Glasgow, UK
- 2. GECKO Summer School 2022, hosted by Fraunhofer FIT, Germany
- 3. GECKO Winter School 2023, hosted by Aalborg University, Copenhagen

# **Conference Talks**

AutomationXP22: Engaging with Automation HHAI 2023: Augmenting Human Intellect

User-centered AI 2023 workshop

May 2021, United States Jul 2023, Munich, Germany Sep 2023, Zurich, Switzerland