

# LUIS JABONALLA

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Cavite, Philippines

Detail-oriented IT graduate with hands-on experience in front-end development, quality assurance, and IT support. Skilled at enhancing user experiences, identifying and resolving issues, and ensuring overall product quality through thorough testing and documentation. Proactive and adaptable, with strong collaboration, troubleshooting, and rapid learning abilities. Committed to leveraging these skills in practical environments to deliver reliable results and grow professionally.

## Work Experiences

### Macrologic Diversified Technologies Inc. - Cavite, Philippines

Apr 2025 - Aug 2025

#### *Web Developer Intern*

An IT solutions provider offering cloud services, systems integration, managed services, and infrastructure support, serving clients across government, manufacturing, education, and enterprise sectors.

- Provided client support by maintaining and updating three key websites—Macrologic, SAINT, and Marina Black Sand Resort—reducing reported UI errors by 30% and improving overall site reliability.
- Managed and enhanced the Macrologic website using WordPress, including new page creation and content restructuring, increasing page engagement by 20%.
- Developed and maintained the SAINT website with Tailwind CSS, PHP, and MySQL, delivering a responsive, stable platform across modern browsers and devices.
- Built and maintained the Marina Black Sand Resort website using WordPress, ensuring fast deployment, organized content, and minimal post-launch issues.
- Troubleshoot WordPress, PHP, SEO, and database issues, reducing system downtime by 20%.
- Supported API integration and front-end enhancements, improving system performance by 10–12%.

### Innovative Thinker Software Solutions Corporation - Cavite, Philippines

Nov 2024 - Feb 2025

#### *IT Intern*

A Philippine-based software development company that provides business automation solutions, including accounting and payroll systems, along with custom software, IT support, and technical training for various industries.

- Executed QA testing for Water Supply Software and MeterPal (meter reading application), ensuring system stability and reliability before deployment and contributing to on-time, error-free software releases.
- Identified, documented, and tracked software bugs, improving communication between QA and development teams and accelerating bug resolution by 25%.
- Conducted user-experience assessments that led to improved interface usability and increased client satisfaction.
- Co-developed payroll system prototypes using Bootstrap, PHP, AJAX, MySQL, and API integrations, delivering functional mockups that supported feature validation and early client feedback.

## Education Level

### National University – Dasmariñas - Cavite, Philippines

Aug 2021 - Jul 2025

#### *Bachelor of Science in Information Technology with Specialization in Mobile and Web Applications*

- Developed user-friendly front-end features to simplify online request processes (Easydocs, A Barangay Document Request System).
- Built UI/UX components to improve navigation and clarity for users booking services online (AirSol: An Automated Air-Conditioning Service Management System).
- Led technical support and event coordination, guiding participants and troubleshooting issues to ensure smooth event participation (Microsoft Learn Student Ambassadors, NUD).
- Assisted with event preparation, graphics, and participant inquiries, contributing to seamless organization and team support (NUD Computer Society).

## Skills, Achievements & Other Experience

- Certifications:** Information Technology Specialist in HTML and CSS (June 2024), PMI Project Management Ready (February 2025), Information Technology Specialist in Cybersecurity (June 2025).
- Technical Skills:** WordPress, Windows OS, HTML, CSS, basic PHP/JavaScript, Python, SQL/MySQL fundamentals, Microsoft Office (Word, Excel, PowerPoint), Google Workspace (Docs, Sheets), UltraViewer, AnyDesk, Canva, Photoshop, AI tools (ChatGPT, Gemini), software and hardware troubleshooting.
- Soft Skills:** Team collaboration, highly adaptable, and quick to learn new tools and workflows. Organized, solutions-driven, and effective at managing time and handling multiple tasks efficiently.