AMANDA WISNIOWSKI

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UI Engineer with a strong background in digital communications and customer service. Adept at working independently or on diverse teams. Thrives in environments that implement new technologies and software. Proficient in JavaScript, HTML5, CSS, React, Bootstrap, Express, Node.js, jQuery, MongoDB, Mongoose, mySQL, Sequelize, Table Storage, DynamoDB.

PROFESSIONAL EXPERIENCE

Datahoist, Austin, TX March 2018-present
UI Engineer

- ❖ Strategize app development as part of multidisciplinary team
- ❖ Model data in noSQL database
- ❖ Debug and troubleshoot issues
- ❖ Assist in app deployment to the cloud

Otis Elevator Company, Farmington, CT Oct 2010-present
Third Party Work Order Specialist, Jan 2016-present
*OtisLine Elite Specialis*t, June 2011-present
OtisLine Customer Service Representative, Oct 2010—June 2011

- ❖ Process and manage strategic accounts work orders via customer work order systems.
- ❖ Ensure national agreement obligations met by following up on open work orders with local offices and customer contacts.
- ❖ Upload proposals and other documents into customer work order systems.
- ❖ Update profile information for buildings and accounts.
- ❖ Contact local offices weekly to invoice work orders.
- ❖ Produce reports of elevator and escalator maintenance records for customers and inspectors.
- ❖ Revise daily rosters of on call mechanics and maintenance supervisors.
- ❖ Troubleshoot elevator software problems for Elite customers using OES programs.
- ❖ Problem solve with Otis team of engineers and field mechanics in order to provide customer resolution.
- ❖ Address and mitigate customer concern as a member of the Customer Relations Team
- ❖ Manage conflict/anxiety when working with passengers trapped in elevators.
- ❖ Program elevator emergency phones remotely.

APPLICATIONS BUILT

DOTA 2 Hero Database

- ❖ Interactive hero application for DOTA 2 game fanatics. Presents users with all DOTA 2 players and their stats. All information is dynamically formatted and displayed using DOTA 2 and YouTube Data APIs, Giphy, and Bulma. Deployed via GitHub Pages.
- ❖ https://wisnioa.github.io/Dota2Database/

BAMAZON

- ❖ An interactive, Amazon-like command line app where MySQL and Node.js are used to allow users to purchase items. Inventory gets updated in the corresponding mySQL database and produces a total price to users for items they bought.
- ❖ https://github.com/wisnioa/bamazon

Mavens and Mavericks

- ❖ A full stack social media app that pairs mentors and mentees together to foster growth and help individuals discern how their personal abilities can improve a company or impact an industry throughout their career. Matching is completed through sorting logic based on a user's career level, industry experience, and coding languages of choice. This web app is built with React, JSX, Node.js, Express, Axios, Mongoose, and React Materialize.
- ❖ https://mavens-and-mavericks.herokuapp.com/

AWARDS
SXSW 2018 Hackathon, 2nd place Amazon category for app Concertbilia

EDUCATION
Full-Stack Web Developer Certificate, The Coding Bootcamp at University of Texas, Austin, TX - Jan 2018
M.S. in Interactive Media , Quinnipiac University, Hamden, CT - May 2014
Certificate in French, Cours de Civilisation Française de la Sorbonne, Paris, Fr - Dec 2009
B.A. in Journalism and B.A. in Political Science, Cum Laude, University of Connecticut, Storrs, CT - May 2010