🌐 **amandawisniowski.dev**

💻 **github.com/wisnioa**

in **linkedin.com/in/amanda-wisniowski**

AMANDA WISNIOWSKI
IT SUPPORT SPECIALIST/ WEB DEVELOPER

Adaptable tech professional with a proven background in full-stack web development, now certified in CompTIA A+ and shifting into IT support and systems operations. Strong experience supporting both internal teams and clients through technical troubleshooting, documentation, and hands-on coding. Passionate about solving problems, continuous learning, and building efficient, user-focused systems.

WORK EXPERIENCE

ZenSource, Farmington, CT May 2022-August 2024
Full-Stack Web Developer
- Developed responsive websites for various clients and implemented fixes for bugs
- Created new components for company framework
- Constructed and managed technical documentation site for internal team members and external stakeholders
- Conducted regular security updates and applied critical patches
- Completed Drupal version upgrades
- Designed and built interactive prototypes in Figma

Datahoist, Austin, TX March 2018-Feb 2019
Frontend Developer, Contractor
- Built and maintained client-facing and internal web and debugging applications using React, Next.js, SQL, and Azure.
- Prepared and wrote out required user documentation
- Utilized strong coding standards and practices
- Strategized further app development as a part of a multidisciplinary team

Otis Elevator Company, Farmington, CT Oct 2010-April 2022
Third Party Work Order Specialist, Jan 2016-April 2022
OtisLine Elite Specialist, June 2011-Jan 2016
OtisLine Customer Service Representative, Oct 2010–June 2011
- Processed and managed strategic accounts work orders via customer work order systems.
- Ensured national agreement obligations met by following up on open work orders with local offices and customer contacts.
- Uploaded proposals and other documents into customer work order systems.
- Contacted local offices weekly to invoice work orders.
- Used Salesforce to process customer cases, create user profiles, and update local office information for North America
- Configured and programmed elevator communication systems across multiple manufacturers to connect with designated emergency lines.

SKILLS
HTML - CSS - SASS - JavaScript - Node.JS - Bash - Git - Jenkins - Drupal - PHP - Ubuntu - DDev - MySQL - Endtest - Figma - Jira

PROJECTS
System Admin Toolkit, a command-line tool built in Bash for automating common sysadmin tasks like user management, disk usage reports, and system updates.
https://github.com/wisnioa/system_admin_toolkit
Bamazon, an interactive storefront primarily using Node.js and mySQL.
https://github.com/wisnioa/bamazon
Safekeep,a simple cross-platform desktop app built with Python and Tkinter for backing up folders using robocopy (Windows) or rsync (Unix/Linux).
https://github.com/wisnioa/safekeep/

AWARDS
SXSW 2018 Hackathon, 2nd place, Amazon choice for app Concertbilia,
https://devpost.com/wisnioa

EDUCATION AND CERTIFICATIONS
CompTIA A+ Certification, June 2025
Full-Stack Web Developer Certificate, The Coding Bootcamp at University of Texas, Austin, TX - Jan 2018
M.S. in Interactive Media , Quinnipiac University, Hamden, CT - May 2014
B.S in Political Science and Journalism, University of Connecticut, May 2010