CS Task01 – First Analysis

# Target users

* Clinical staff 🡪 doctors, nurses, health visitors
* Receptionists
* Medical records staff

# Key features

*Clinical staff* needs to have information about treatments, appointments, prescriptions and medication regarding mental health issues of all patients and need to be able to modify it.

*Receptionists* need access to appointment-data and should be able to change it.

*Medical records staff* provides information to health service managers and the hospital management.

# Critical success factors

* *Usability*: Include users in software development to make it user – friendly;

Different GUI’s for different users

* *Privacy*: Data Protection of personal and medical information
* *Testing*: Regularly testing after changes

# Potential system components and architecture

One software with different user interfaces for every professional group. One database to store all of the information. Specified user rights.

